

VANKYO

CUSTOMER SUPPORT

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VANKYO

MATRIXPAD S7/S8

USER GUIDE

Please read this instruction thoroughly before using this product and keep it for future reference.

V3.01

English01-15

ENGLISH

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1. Back Camera
2. Micro USB Port
3. MicroSD Card Slot
4. NULL
5. Headphone Jack
6. Front-facing Camera
7. Volume +
8. Volume -
9. Power On/Off
10. Reset
11. Microphone
12. Speaker

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Note: SIM-CARD slot is UNAVAILABLE.

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GETTING STARTED

Power On/Off

* Press and hold the power button for 2-3s to turn on your tablet. Select your language and set up your tablet following the start guide.
* Press and hold the power button for 2s, then release it. It will show **Power off**, **Restart** and **Screenshot** on the screen. Tap **Power off** to turn off the tablet.
* Press and hold the power button for 10s to do a forced reboot when it's frozen.

Battery

* A rechargeable Li-ion battery is installed in the tablet.
* We suggest you drain the battery completely once a month if only use your tablet occasionally.
* DO NOT dispose of tablet in a fire.

Sleep Mode

Simply press the power button once to switch the tablet to the **Sleep Mode** when the tablet is ON; press again to wake it up.

Tip

Go to **Settings** > **Display** > **Sleep** to set the time of entering the **Sleep Mode**.

Screenshot

* Press the Volume- button and the **Power On/Off** button together to capture a picture.
* Press and hold the power button for 2s, then release it. It will show **Power off**, **Restart** and **Screenshot** on the screen. Tap **Screenshot** to capture a screenshot.

HOME SCREEN

Icons on the Bottom Menu

1. Back
2. Home Screen
3. Recent Activities

Home Settings, Widgets and Wallpapers

Home settings
Widgets
Wallpapers

Tap and hold the empty section of a Home screen, **Home settings**, **Widgets** and **Wallpapers** will be displayed.

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SETTING BASICS

Quick Settings

Swipe down from the top of the screen to access **Quick Settings**.

Wi-Fi

Do not disturb

Turn on/off the Auto-rotate of the screen

Airplane Mode

Eye comfort

Wi-Fi

Do not disturb

Turn on/off the Auto-rotate of the screen

Airplane Mode

Eye comfort

Network & internet

* Connect to any working Wi-Fi
* Enable/disable the **Airplane Mode**
* Monitor the data usage and more

Connected devices

* Add and check printers and more

Apps & notifications

* Check the Apps recently opened
* Check all the Apps on the tablet
* Set the App permissions
* Uninstall the third-party Apps
* Adjust App notification settings
* Clear the cache of the Apps

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Battery

* Display the remaining battery power as a percentage
* Enable/disable **Battery percentage** and **Battery Manager**
* Set **Power saving optimization**
* Manage the battery optimization for apps and more

Display

* Adjust the screen brightness
* Adjust the font size and display size
* Set a screen saver
* Change the wallpaper
* Adjust the time of entering the **Sleep Mode** and more

Scheduled power on/off

* Set the time and days of the week for the tablet to automatically turn on/off

Navigation bar

* Show or hide the navigation bar
* Select a combination of navigation buttons from the four options provided

Audio profiles

* Select audio profiles from **General**, **Silent** and **Outdoor**
* Set the volumes for notification, media and alarm

Storage

* View and manage your storage space

Security & location

* Set screen lock pattern, e.g. Password, PIN, Swipe etc.
* Enable/disable all the notifications while the screen is locked
* Turn on/off the location services for specific Apps
* Set to show/hide the password when input a password and more

Accounts

* Add and manage the user accounts on your tablet

Accessibility

* For vision and hearing impaired users, manage settings for **Screen readers**, **Display**, and more

Digital Wellbeing & parental controls

* Check your app usage based on **Screen time**, **Notifications received**, or **Times opened** from **Dashboard**
* Set a schedule for **Wind Down** and turn on the setting you prefer
* Manage the related notification settings to reduce interruptions
* Set up **Parental controls** to help your kids balance their screen time and more

Google

* Set the preferences for Google™ related services

System

* Set Language
Tap **Languages & input** > **Languages** > **++Add a language** to add your language. After adding, hold and slide the to the top to change the language.
* Restore factory setting
Tap **Advanced** > **Reset options** > **Erase all data (factory reset)** to restore the factory setting
* Set the date and time
* Turn on/off the **Back up to Google Drive**
* Check and update the tablet's system
* Check the detailed information about the tablet

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NETWORK CONNECTION

Go to network settings from the Settings App or by long pressing the Wi-Fi icon in Quick Settings.

Wi-Fi Connection

1. Tap **Network & internet** and turn on the Wi-Fi. All the Wi-Fi connections available will be listed.
2. Select your Wi-Fi and input the correct password.

Network & internet

Wi-Fi

Data usage

Airplane mode

VPN

Wi-Fi

Use Wi-Fi

VANKYO1

VANKYO2

Add network

Wi-Fi preferences

APP MANAGEMENT

App Download and Installation

1. Tap and open **Play Store** on the Home screen.
2. Log into your google account, search and download the App you need.

App Management

Move the App

Tap and hold the App, then slide it to a desired screen.

Remove the App from the Home screen

Touch and hold the App, then slide to **X Remove** to remove it from your Home screen.

Uninstall the App

Touch and hold the App, then slide to the **Uninstall** to uninstall the App.

Clear the Cache of the App

1. Go to **Settings** > **Apps & notifications**.
2. Select an App > **Storage** > **CLEAR CACHE** to clear the cache.

INTERNET NAVIGATION

Please make sure the tablet is connected to a working Wi-Fi network before navigating the Internet.
You may use the pre-installed Chrome browser or use another browser downloaded on the Play Store.

MULTIMEDIA

Connecting to a Computer

1. Connect your tablet to the computer with a USB cable.
2. **Media device(MTP)** is the default setting. Go to your computer and find your tablet S7/S8 to transfer files between your tablet and computer.

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USB computer connection

Connect only

Charge only

Media device (MTP)

Camera (PTP)

MIDI

Connecting to an External Device

1. Install a microSD card into the microSD card slot and go to **Quick Settings**.
2. Tap **SET UP**.
3. Set the microSD card as a portable storage by selecting **Portable storage**. Enter microSD Card storage to move files between the card and tablet.

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How will you use this SD card?

Use for extra storage space

Use for portable storage

SPECIFICATION

Size	7" (S7) / 8" (S8)	Connection	Wi-Fi
Chipset	SC7731E	CPU	Quad-Core Cortex A7 1.3GHz
GPU	Mali T520	RAM	2GB
Display	IPS/1024x600(S7) / IPS/1280x800 (S8)	Storage	32GB
Front-facing Camera	2MP	Network	802.11 b/g/n, 2.4GHz
Back Camera	5MP	Power Supply	DC 5V/2A
Battery	2000mAh(S7) / 4000mAh(S8)	Touch	Multi-touch
Operating System	Android™ 9 Pie	Ports	Micro USB Port/ microSD Card Slot

TROUBLESHOOTING

Q1. The tablet doesn't power on.

* Reboot your tablet after charging for more than 30 minutes.
* Press the power button to check if the tablet is in the **Sleep Mode**.
* Press and hold the power button for 10s to reboot it.
* Press the **Reset** button with a pin to reboot the tablet.

Q2. The tablet doesn't charge.

* Make sure the USB cable is properly plugged into the charging port.
* Try another compatible USB cable and adapter.

Q3. Error message occurs during the operation.

* Uninstall the App with the error message, then download and install again.
* Press the **Reset** button with a pin to reboot the tablet.

Q4. The tablet cannot be detected by the computer.

* Make sure the tablet is powered on.
* Try another USB cable.
* Try another USB port on the computer.
* Instead of **Charge only**, choose **Media device(MTP)** or **Camera(PTP)** when connecting the tablet to the computer.

Q5. The tablet cannot connect to the Wi-Fi.

* Make sure the Wi-Fi in your tablet is **ON**.
* Make sure you input the correct password when connecting the Wi-Fi.
* Restart the router.
* Make sure there is no filter setting or device connection limitation in the setting of the router.
* Forget the current Wi-Fi, reset the router and connect the Wi-Fi again.

Q6. The storage space of the tablet is not enough.

* Delete the Apps you don't use.
* Clear the cache of the Apps regularly.
* Install a microSD card to expand the storage.

Q7. The tablet comes with scratches on the screen.

* Check if the scratches are on the film. If yes, please remove the film.

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Q8. The screen is unresponsive.

* Check if the screen is dusty or greasy. If yes, please gently wipe the screen with a cloth to clean it.

FCC Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following four conditions:
(1) This device may not cause harmful interference;
(2) This device must accept any interference received, including interference that may cause undesired operation;
(3) SAR tests are conducted using standard operating positions accepted by the FCC with the tablet transmitting at its highest certified power level in all tested frequency bands, although the SAR is determined at the highest certified power level, the actual SAR level of the tablet while operating can be well below the maximum value. Before a new model Tablet is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the exposure limit established by the FCC. For body worn operation, this model Tablet has been tested and meets the FCC RF exposure guidelines when used with an accessory designated for this product or when used with an accessory that contains no metal and that positions the handset a minimum of 5mm from the body. Non-compliance with the above restrictions may result in violation of RF exposure guidelines.

NOTE:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

IC statement

This device complies with RSS247 of Industry Canada. Cet appareil se conforme à RSS247 de Canada d'industrie. This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following four conditions:
(1) This device may not cause interference.
(2) This device must accept any interference, including interference that may cause undesired operation of the device.
(3) The device has been tested and compliance with SAR limits, users can obtain Canadian information on RF exposure and compliance.
Appareils radio exempts de licence. Son fonctionnement est sujet aux quatre conditions suivantes:
(1) Ce dispositif ne doit pas produire de brouillage préjudiciable;
(2) Ce dispositif doit accepter tout brouillage reçu, y compris un brouillage susceptible de provoquer un fonctionnement indésirable;
(3) Le présent appareil se conforme Après examen de ce matériel aux conformité aux limites DAS et/ou aux limites d' intensité de champ RF, les utilisateurs peuvent sur l' exposition aux radiofréquences et la conformité et compliance d' acquérir les informations correspondantes.
The device must not be co-located or operating in conjunction with any other antenna or transmitter.

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CAUTION

RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS

The symbol indicates DC voltage

RECYCLING

This product bears the selective sorting symbol for Waste electrical and electronic equipment (WEEE). This means that this product must be handled pursuant to European directive 2012/19/EU in order to be recycled or dismantled to minimize its impact on the environment.

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