



Welcome to your safer,  
smarter community.



Download the latest version from  
[www.userguide.hub6.app-alert](http://www.userguide.hub6.app-alert)

# Know your **HUB6 alert**

HUB6 alert is a personal panic button. Once triggered, emergency contacts such as your authorized neighbours and family members will be notified immediately.



## Service button

Need to activate a new HUB6 Alert, run a test or reset WiFi? This button will help.

## Alarm button

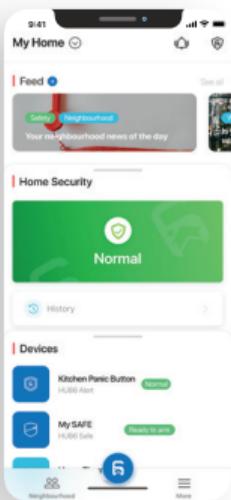
Once pressed, your emergency contacts will be notified.

To activate your device, download the HUB6 APP



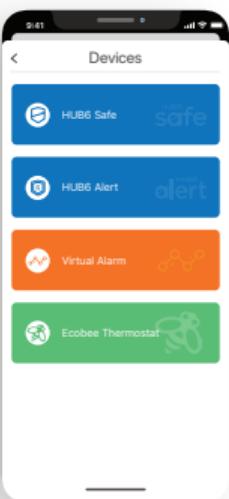
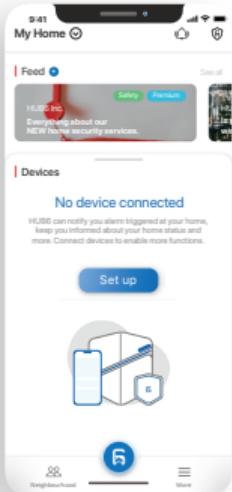
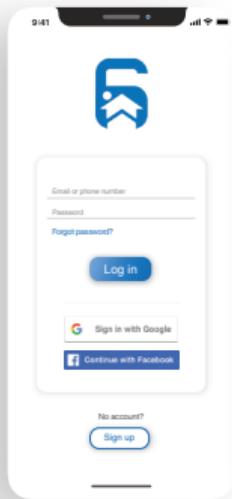
 Download on the App Store

 GET IT ON Google Play



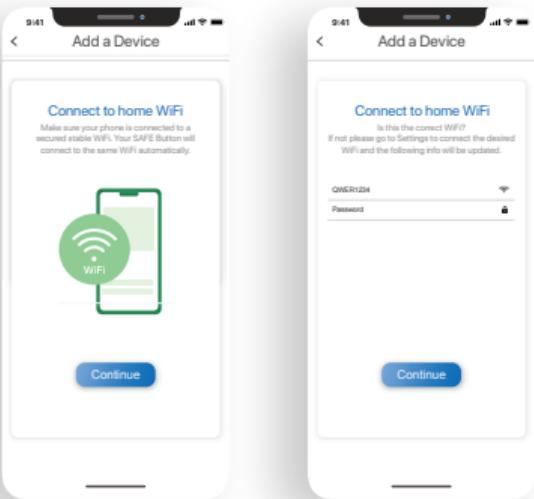
# Create your HUB6 account and add your device.

Register with HUB6, then tap "Set up". On the next page, please choose "HUB6 Alert" to continue.



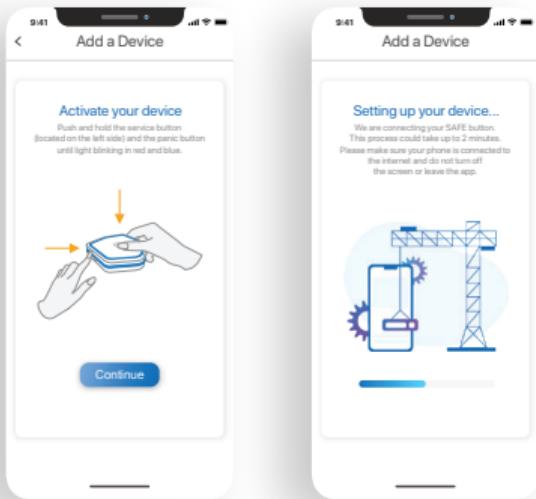
# Got a stable and secure WiFi? Ok, let's activate your HUB6 **alert** now!

Select your home WiFi and enter the password. Your HUB6 Alert will then connect to your selected WiFi network.



# Activate your **alert**<sup>HUB</sup> and give it a few minutes to connect.

Activation: push and hold both the service button and panic button until a light starts blinking red and blue.



# Tell **alert** HUBS bout yourself. Customize your preference.

Customize feedback settings, alert messages, emergency contact and device name.

The image displays three sequential screenshots from a mobile application titled 'Add a Device' for customizing a device. The screenshots are arranged horizontally, showing the progression of the setup process.

- Screenshot 1: Customize your device**

Customize your device  
Tell SAFE Button what to do in case of an emergency. You may change your preference anytime under "Device".

Sound  
By default, your SAFE Button will beep once and flash blue light when your signal is successfully sent. You can keep this setting or customize it.

Only beep  Only flash light  Beep and flash light

Write a message  
When you press the SAFE button, a message will be sent to individuals and/or monitoring stations. You may customize the content or leave it blank.

I have a heart condition. Please send medical help to 1139 Ave, Toronto ASAP!

0:00

Continue
- Screenshot 2: Contacts**

Assign your friends and family as your Contacts. Your Contacts will receive your message once HUBS Alert is triggered.

Emergency Contacts  Invite

Save
- Screenshot 3: Name this device**

Give your device a nickname.

Device Name  
Kitchen panic button



Continue

# Use sticker and Velcro to place your **alert** at a desired location.

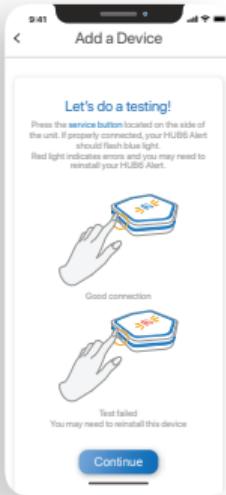
Place the sticker on a flat surface, and the Velcro will hold **alert** in place.



# Great! Your **alert**<sup>HUBS</sup> is all set!

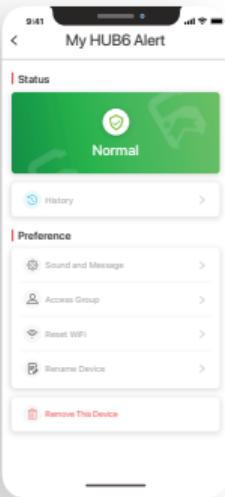
## Now let's run a test.

Press the service button to test the connection. A blue light indicates a good connection. If you see a red light, please try to activate the device again or call our customer support at +1 833-666-5166 for assistance.

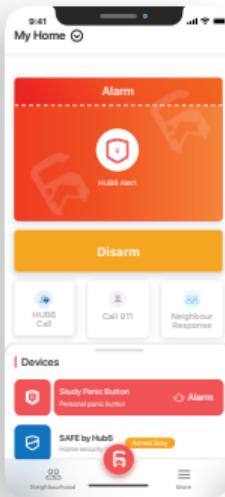


# Safety at the push of a button! Our digital interactions will make sure of it.

Edit your preferences with your HUB6 app. Take action in case of an emergency. It's simple but effective.



Device page



Alarm page

# FCC Regulatory Compliance

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

## IC Statements

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- (1) L'appareil ne doit pas produire de brouillage;
- (2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment.

Cet équipement est conforme aux limites d'exposition aux radiations IC CNR-102 établies pour un environnement non contrôlé.

Cet équipement doit être installé et utilisé avec une distance minimale de 20cm entre le radiateur et votre corps.

## HUB6 Limited Warranty

### Warranty Coverage

HUB6 Inc. ("HUB6") warrants the enclosed product ("Product") to be free of all defects in material and workmanship for a period of one (1) year from the date of shipment of Product by HUB6 ("Warranty Period").

During the Warranty Period, HUB6 will repair or replace, at HUB6's own discretion, at no charge, the Product or parts of the Product that prove defective because of improper material or workmanship under normal use and maintenance.

Any Product that has been repaired or replaced under this Limited Warranty assumes the remaining warranty of the original unit or ninety (90) days from the date of shipment by HUB6 of the repaired or replaced unit, whichever is longer.

### Who is Covered

This limited warranty extends to the original buyer and each successive buyer within the Warranty Period.

## What is Not Covered

This limited warranty does not cover any defects or damage caused by the owner modifying, attempting to fix, or otherwise altering the Product.

This limited warranty does not cover any non-HUB6-branded hardware, specifically

including but not limited to any other hardware that the Product may be or may have been, connected to.

This limited warranty does not cover any failure or damage caused by loss or theft, improper use, careless use or accidental damage to the Product.

This limited warranty does not cover failure or damage caused by natural disasters or acts of terrorism.

This limited warranty does not cover water or fire damage to the Product.

## How to Obtain Services

To obtain the benefit of this limited warranty, the customer must fill out a customer support request form at [hub6.io/support](http://hub6.io/support) and follow the shipping instructions for the Product given by HUB6 customer support representatives.

HUB6 will, given the Product is deemed under warranty by HUB6, repair the Product or replace the Product if HUB6 can't repair it within a reasonable amount of time.

In the case where HUB6 cannot repair or replace the Product, HUB6 reserves the right to issue a full refund to the customer for the original purchase price paid for the Product.

### Restrictions

This limited warranty is voided if the Product's external hardware case is opened by the customer. The warranty is voided in its entirety, regardless of whether the customer did anything to the internal components after opening the hardware case.

## Contact us



[www.hub6.io](http://www.hub6.io)



+1 833-666-5166



[support@hub6.io](mailto:support@hub6.io)