

HEROGOGO

A wonderful hero at night

Smart Internet Hero Camera

Your Hero Camera Preface

Thank you for purchasing HeroGoGo sport camera. This is an online interactive video equipment designed for the crowd who loves life, loves nighttime outdoor activities and who need safety.

This manual will specify on how to install, operate and product parameters, precautions, etc. Please read it carefully before use and keep it properly. We hope this product can meet and serve your long-term needs for sharing your splendid life and safety concerns. For specifications, please refer to the actual upgrade because it may change due to online upgrade and some other reasons. In order to improve user experience, we will upgrade the product irregularly. For this reason, we reserve the right to upgrade the system without prior notice.

Please note that this product is for personal use only and should not be used in violation of national or international regulations. Recorded videos are for personal use only and should not be disseminated to the public at will. In addition, the use of this product to record performances, exhibitions, or images of commercial events may infringe the copyright / privacy or other legal rights of others.

Precautions

(Please read the following safety precautions before using this product.)

1. Please follow the instruction manual to operate the camera properly. Improper operation will cause damage to internal components.
2. This product is a product of high precision. Please avoid falling down or any impact.
3. Please keep the product away from objects with high magnetic force, such as magnets and motors. Besides, avoid objects that emit strong radio waves because strong magnetic fields may cause product malfunction or cause damage to images and voices.
4. Please keep the product away from high temperature or direct sunlight.
5. Please don't attempt to modify or disassemble the product in any way as this may result in damage to the machine.
6. Please use the standard charger for charging. While charging, if there is an accidental overheat, smoke, or smell, please pull out the plug immediately to stop charging, avoiding fire.
7. Please keep the product out of the reach of children to avoid accidental electronic shock when charging.
8. Please put this product in a cool, dry place.

Official standard



HeroGoGo camera × 1



Multi-functional back clip × 1

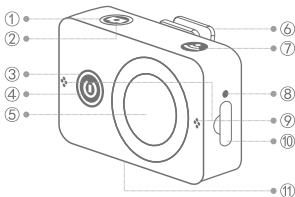


Instructions × 1



Hanging buckle × 1

Components



① Camera / Video button

② Camera / Video light

③ Annular LED warning light

④ Power / Warning button

⑤ Rotatable lens assembly

⑥ Multifunctional clip

⑦ Wi-Fi light/Video snapshot

⑧ Charging indicator

⑨ Microphone

⑩ USB charging / U-driver interface

⑪ Hang hole/Standard bracket screw hole

Basic instructions for the camera

1. Power on / off

Power on: Long press the power button ④, after the video light ② turns green, the shooting system starts to work; the video communication system works right after the WiFi light ⑦ is on.

Power off: Press the power button for 3 seconds when all the lights are gone.

Forced shutdown: Long press the power button for 10 seconds to force a shutdown (when it is unable to turn it off normally).

2. Active warning/ Warning light off

When the camera is on, press the power button ④ to activate the warning function, then the annular LED warning light blinking red and blue alternatively. The videos 10 seconds before and after the warning and several photos will be uploaded to the cloud and sent to the family number set in the APP via SMS automatically. The annular LED warning light goes off in 30 seconds (can also press the power button ④ to turn off the annular LED light). The camera will also carry out an early warning through warning button in the APP shooting interface. To make a second warning fast in an emergency, press the power button ④ after the annular LED ③ has flashed for 10 seconds. Then the annular LED light ③ will go off. Soon after that press the power button ④ to start the second emergency warning.

Note: Once the warning state is activated, the operation is irrevocable.

3. Passive warning

When the camera is under great impact and shakes abnormally, passive warning is triggered automatically. The Annular LED light ③ blinks red and blue

alternatively. The videos 10 seconds before and after the warning and several photos will be uploaded to the cloud and sent to the family number set in the APP via SMS automatically. The annular LED warning light goes off in 30 seconds.

4. One-click video capture/transmission

Press WiFi button ⑦, the WiFi light flashes. Video captured 10 seconds before and after the press will be instantly transmitted to HeroGoGo cloud social platform (HeroGoGo Tribe)

5. Low power alarm

When battery power is less than 15%, low power indicator light (red) ② slowly flicker; when the power is below 5%, low power indicator light (red) quickly flashes during which video can't be recorded, but the normal shooting and warning mode can be used. When the power is lower than 2%, low power light (red) ② flashes quickly for 30 seconds and the equipment goes off automatically.

Notes: When turning on the equipment, if the annular LED light ③ is on first, and after the low power light ② flashes (red) quickly for 3 seconds, all lights go off, this shows the equipment is under low power protection. Please charge before restarting.

6. WiFi button

Turn on Wifi: When the WiFi light is off, press the WiFi button to turn it on. When WiFi light ⑦ is on (steady on), the WiFi is on. The default value for the WiFi is on when the equipment is on which facilitates APP search.

Turn off WiFi: When there is no need to connect to phone for display, click the WiFi off button in the APP device interface or press the WiFi button on the camera for around 2 seconds to turn it off and the WiFi light ⑦ goes off.

Restore Camera WiFi password: Continuously press the WiFi button ⑦ above 6 seconds, WiFi indicator ⑦ flashes and the equipment will restart automatically to restore the factory camera WiFi username and password.

7. Rotatable lens components

This component is manually rotatable lens assembled for special shooting directions, which only supports toggling up, down, left and right from normal position. Before toggling, the lens should be kept in the normal position and screwing is prohibited to avoid damage to internal components. If successfully toggled and back to normal position, a hint of crispy buzz will occur.

8. Charging/Storage

USB charging: Use USB cable to charge the device though power adapter or computer. It is recommended to use a 5V/1A adapter or mobile power. When it is charging, the indicator light ⑧ is always yellow and it will turn green when it is fully charged. Please use 5V/1A charger to charge slowly or avoid charging during high or low temperature in case of accident.

USB storage: The device can be used as a USB flash drive. Please use a USB cable to connect to a computer to access the device. When using as a USB flash drive, the shooting function can't be used while the warning function is available.

Note: Modifying the file name in the mobile phone or camera may result in the APP not being able to read the modified document. It is not recommended to rename the files that do not need to be deleted.

Install Camera APP

The realization of cloud social service like one-click transmission and one-click warning requires installation of HeroGoGo APP in mobile phone in advance.

Follow "HeroGoGo Tribe" official account, download the APP there and follow the instructions to complete the installation. (you can also download in APP Store or Android Market).

Apple supports IOS 10.0 and above, Android supports 4.4 and above.

Initial camera WiFi connection password: 12345678.

Scan code installation:



IOS



Android

Firmware and APP upgrade

Firmware upgrade: Make sure the phone is connected to internet first, then open the APP, and connect to the camera. The new version will be prompted or upgraded on the camera interface. Please operate according to instructions.

APP upgrade: Open the APP, if there is a new version, it can be accessed through the Settings button of the side slide menu to check or upgrade; please operate according to instructions.

Restore factory setting

Hold down the WiFi button ⑦, camera button ① and power button ④ at the same time until the annular LED light ③ flashes rapidly (blue), then the device enters the factory reset mode. When all lights turn on, the reset is done and please restart the device.

Basic parameters

Lens: F1.8 Customized car-level aspheric lens

Sensor: Military grade CMOS

Resolution: HeroGoGo 1--HD; HeroGoGo 1S--Full HD

Video format: MP4

Photo format: JPG

Photoelectric warning: HeroGoGo 1; HeroGoGo 1S

Voice warning: HeroGoGo 1S

Storage: HeroGoGo 1--32GB EMMC; HeroGoGo 1S--32GB/128GB EMMC

Battery: 1100 mAh lithium-ion battery

Working hours: 3 hours & 2.5 hours (WiFi open)

WiFi function: Real-time transmission, remote control

USB interface: Micro USB charging & USB flash drive

Size: 79.5*50.5*35.5 (lens included; card buckle not included)

Input voltage: 5V Input current: 1A

Working temperature: -20°C to 60°C (recommended) -30°C to 70°C (extreme condition)

Waterproof grade: IP54 (against rain)

FCC Caution

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

* RF warning for Portable device:

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction..

Warranty terms and conditions

HeroGoGo warrants this device for a period of ONE(1) YEAR after the original date of purchase against defects due to fault in workmanship or materials arising from normal use of the device. The warranty covers working parts that affect the function of the device. It does not cover cosmetic deterioration caused by fair wear and tear, or damage caused by accident, misuse or neglect. Any attempt to open or take apart the device (or its accessories) will void the warranty. If you discover a defect and notify HeroGoGo during the warranty period, HeroGoGo will, at its discretion, repair the device free of charge. Claims under warranty must be supported by reasonable evidence that the date of the claim is within the warranty period. To activate your warranty, please keep your original purchase receipt together with these warrant conditions for the duration of the warranty period.

Maintenance Records: _____

Maintenance Time: _____

Malfunctions: _____

Cause of the Malfunction: _____

Malfunctions Process: _____

Refund, Replacement Certificate: _____

Date of Inspection: _____

Original Serial Number: _____

New Serial Number: _____

Maintenance Signature: _____

Maintenance Seal: _____