

User Documentation - Plegium SafeConnect

1. Introduction

The Plegium SafeConnect is a wireless emergency button connected to Plegium's admin panel. It enables quick alerts to colleagues and professional monitoring service. This document provides setup and usage instructions for **administrators** and **end-users**.

2. Administrator Guide

Administrators are responsible for adding users and managing settings.

2.1 Setting Up Users

1. Go to subscription.plegium.com.
2. Log in with your **administrators phone number and One-Time Password (OTP)**.
3. Navigate to **Users**.
4. Click **Add New User** and enter the user's **phone number, First Name and Last Name**.
5. Save the changes – the user will now be able to register their button.

2.2 Managing Users and Devices

- To **remove a user**, locate the user row and click **Delete**.
 - To add additional **individual information**, locate the user row and click **Edit**.
 - To add **account emergency instructions**, navigate to **Emergency Settings**.
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3. End-User Guide

Once a user is registered by an administrator, they can set up their device.

3.1 Assigning the Plegium SafeConnect Device to Your Account

1. Locate the **QR code** on the back of your Plegium SafeConnect device.
2. Scan the QR code using your **phone camera**.

3. The unique QR code will **redirect you to a unique webpage**.
4. Enter your **phone number** and receive a **One-Time Password (OTP)**.
5. Enter the OTP – the device is now linked to your account and ready to use.

3.2 Using the Plegium SafeConnect Device

- **Press the alarm button** to trigger an alarm.
- **Press the status button** to display the status of various functions.

3.3 Viewing & Closing Alarms

1. Scan the **unique QR code** on the Plegium SafeConnect device.
2. Log in with your **phone number & One-Time Password (OTP)**.
3. Navigate to **Alarm History**, click **Close Alarm**.

3.4 Troubleshooting

Issue	Solution
Not able to scan the QR code	• Try to scan in better lighting conditions • Go to settings for the camera, Activate “Scan QR Codes”
No OTP received	Ensure you enter the correct phone number
Button not responding	Press the Status button to check device status

4. Compliance & Legal Information

FCC Compliance

This device complies with Part 15 of the FCC Rules. Operation is subject to the following conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

Modifications not approved by **Plegium AB** may void FCC compliance.

CE Compliance

This product meets **EU safety, health, and environmental protection requirements** under CE directives:

- **RED (2014/53/EU)** for radio equipment.
- **RoHS (2011/65/EU)** for hazardous substances.

Environmental & Disposal Instructions

- Follow local electronic waste regulations.
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5. Contact & Support

For assistance, contact **Plegium Support**:

- **Website:** www.plegium.com
- **Email:** contact@plegium.com

1) FCC 15.19

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

2) FCC 15.21

Warning: Changes or modifications to this unit not expressly approved by the part responsible for compliance could void the user's authority to operate the equipment.

3) FCC 15.105

For a Class B digital device or peripheral, the instructions furnished the user shall include the following or similar statement, placed in a prominent location in the text of the manual:

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Specific Absorption Rate (SAR) information:

This Plegium SafeConnect meets the government's requirements for exposure to radio waves. The guide lines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons regardless of age or health.

FCC RF Exposure Information and Statement:

The SAR limit of USA (FCC) is 1.6 W/kg averaged over one gram of tissue. Device types: Plegium SafeConnect (FCC ID: 2AP88-SC01) has also been tested against this SAR limit. The highest SAR value reported under this standard during product certification is 0.669W/kg when properly worn on the body. This device was tested for typical body-worn operations with the back of the Plegium SafeConnect kept 00mm from the body. To maintain compliance with FCC RF exposure requirements, use accessories that maintain a 0cm separation distance between the user's body and the back of the Plegium SafeConnect.

The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided.