

Model: XUS100

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Powered by **xunison**

# arc

## Quick Start Guide



MATRICOM

### Table of Contents

- 2 | Welcome
- 3 | Setting Up Your Arc
- 4 | Port Layout
- 5 | Set-Up Wizard Guide
- 6 | Remote Guide
- 7 | Accessories
- 8 | Support
- 9 | Specifications
- 10 | Warranty Information

#### Limited Manufacturer's Warranty

Matricom certifies you as the original retail purchaser of the product. If the product has any defects, under normal conditions, such defects will be repaired or replaced with a new or reconditioned product, under Matricom's discretion, without charge, if submitted to Matricom within 365 days from the date of purchase. This warranty only covers manufacturer defects and the product must be returned to Matricom in its original condition. Proof of purchase is required.

#### FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules.

Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC Radiation Exposure Statement This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body

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### Specifications

|              |                            |
|--------------|----------------------------|
| Processor    | Quad-Core @ 2.0GHz         |
| Graphics     | PentaCore ARM Mali-450 3D  |
| RAM          | 2GB DDR3                   |
| Flash        | 16GB eMMC                  |
| Router       | MT7628 + MT7612, 1200Mbps  |
| Router Flash | 256MB                      |
| Gateway      | Z-Wave, Wi-Fi              |
| Ethernet     | 10/100M Full Duplex Port   |
| Wi-Fi        | IEEE 802.11 b/g/n/ac       |
| RCU          | Bluetooth                  |
| OS           | Android 7.1.2              |
| Video Output | up-to 4K at 60 FPS         |
| USB Ports    | USB 2.0 x2                 |
| MicroSD Slot | Yes                        |
| WPS Button   | Yes                        |
| HD Output    | Yes                        |
| Coax Cable   | No                         |
| AV Port      | Yes                        |
| SPDIF        | Yes                        |
| Dimensions   | 9.5 in x 5.75 in x 4.25 in |
| Weight       | 2.05 lbs                   |

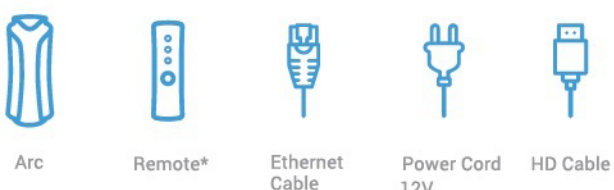
# Welcome

We are so happy to have you as a new member of our Matricom Community. With the purchase of your new Arc you can be sure your home will be smarter and safer.

Setting up your Arc is simple, and this Quick Start Guide will get you managing your home quickly.

Get ready to experience *Smart Living, Made Simple.*

### In Your Box



\*2 AAA Batteries not included

2

### Setting Up Your Arc

#### Connect To Your TV:

1. Connect the Power Cord to a wall outlet, and the other end to the Arc device.
2. Connect one end of the Ethernet cable to your internet source and the other end to the WAN port (blue port) on the Arc device.
3. Connect the HD Cable to the Arc and to your TV.
4. Press the Power Button on the Arc device.
5. Press the "Source" button on your TV's remote and select the HD Input port connected to your Arc.
6. You should now see the "Welcome" screen.
7. Press the "OK" button on the Arc Remote control to continue through the Set-Up Wizard.

Refer to pg. 5 for more information about the Wizard.

### We Want to Hear from You!

Leave us a review on Amazon and share your experience.

#### Here's how:

1. **LOG IN** to your Amazon account
2. **FIND** Matricom's Arc
3. **SCROLL** to the bottom of the page
4. **WRITE** a product review

Find Us On:



Register Your Product: [matricom.net/support](https://matricom.net/support)

### Need Some Help?

Visit Our Support Hub: [matricom.net/support](https://matricom.net/support)

Give Us a Call: 786-686-5515

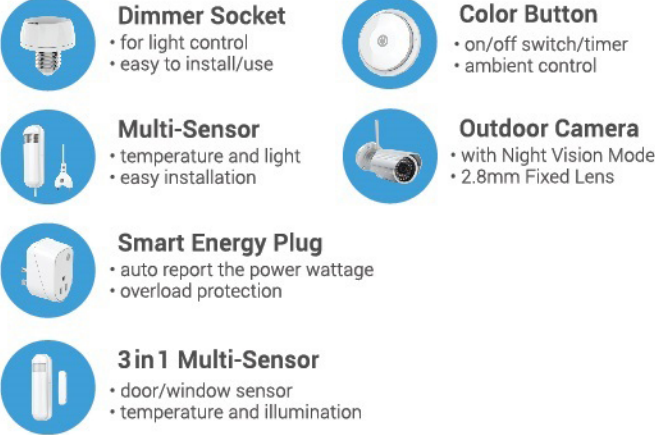
Our Hours: Mon-Fri | 9-5pm EST

Email Us: [support@matricom.net](mailto:support@matricom.net)

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### Accessories

Arc can communicate with most Z-Wave smart home devices. Matricom provides a wide range of smart home products that can be easily controlled by our gateway to provide the perfect solution for your home or business.



Explore our bundle options at [matricom.net](https://matricom.net)

### Port Layout



4

### Set-Up Wizard Guide

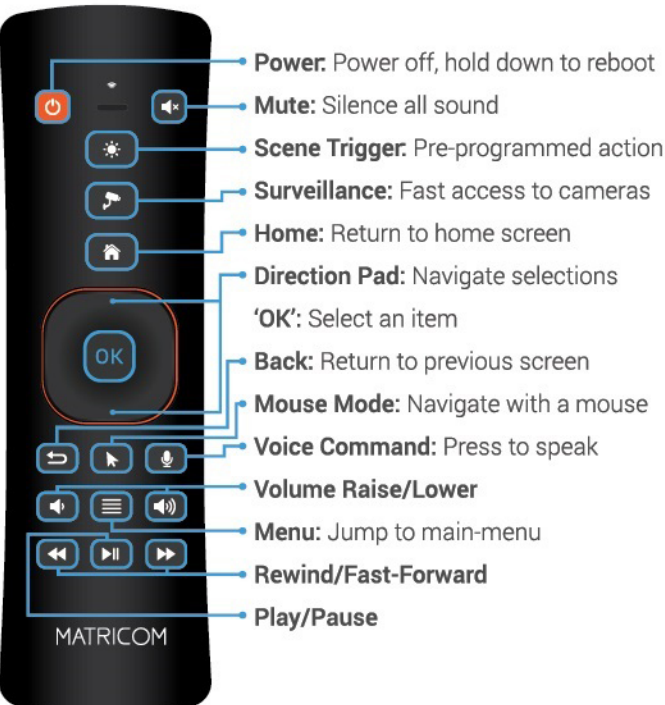
1. Choose your preferred language.
2. Select your time-zone.
3. Set-up your router.  
**We highly recommend you do not skip this step.**
4. Plug in the Ethernet cable into the blue WAN Port\*.
5. Register a new username and password or login with your existing Arc account.
6. Follow the prompt to download the X-Home app on your Android or iOS device.
7. You have now completed the Set-up Wizard. Click "Update Now" to ensure that your device is running the latest software and firmware.

Download Arc's app 'X-Home' to remotely control your device.



5 \*Refer to the Port Layout on pg. 4

### Remote Guide



6