

# C526AW

# Gee Chain X

Warranty services of repair, replacement and refund

To protect your rights, as required certificate when repairing, please fill the form conscientiously, and keep it properly:

Product information	Model number	Sales date
	Mac address	Defect description
Customer information	Customer name	Contact phone
	Contact address	Email

E-mail : [service@hiwifi.tw](mailto:service@hiwifi.tw)

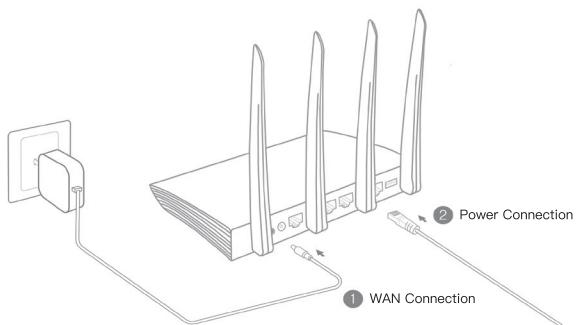
Service address : Haidian Street No. 3 Building 1

1201-A1219/1201-A1220, Haidian District,  
No. 11, 1002, Beijing

Service phone : [40060-24680](tel:40060-24680)

Service time : 10 : 00-19 : 00

Post code : 100080



## Fast installation

### 1 Device connection

Connect one end of Ethernet cable to the blue connector of your router and another end to external interface (Optical model or broadband).

### 2 WIFI connection

Using a laptop or mobile phone search wifi name "HIWIFI\_XXXXXX" (XXXXXX means the last 6 numbers of Gee router Mac address) and join.

### 3 Internet configuration

In your browser, type "400602680.com" or "192.168.199.1" (default password: admin), follow the screen appears wizard to finish the setup of your router quickly.

### 4 APP download

Scan under the 2D code, download the Gee HiFi app, and start enjoying the super smart apps.



## Hardware overview



## Overview of indicator lights

### The meaning of Gee Router's Indicator lights

System lights	Router Power On	Blue and Red lighting in sequence
	Router system start	Flashing red light
	Router in work	Solid Blue light
	Router internet failure	Flashing Blue light
	Router system failure	Solid red light

### Understand Gee Router's parameters

Performance	CPU	IPQ4019+MT7615
	Memory	512MB DDR3
	Flash	128MB NAND Flash
Wireless Rate	2.4GHz	800Mbps
	5.8GHz-1/2	867Mbps
Port	WAN	1000Mbps
	LAN	1000Mbps
Extend Interface	USB	One of each USB3.0
Power	Port	DC-Jack
	Specification	12V~2.5A DC connector with cable

Dear Customers:

Thanks for choosing Gee Router!

In order to protect your rights, please read below information carefully after you purchased Gee Router:

A.The following cases are out of quality guarantee and not in the scope of free service, but Beijing Geek-geek Technology Co., Ltd can provide paid service, please be noted:

1.Product failure or damage caused by installation, application, maintenance or storage which are not followed up the requirement of user manual

2.Over the warranty period

3.Unauthorized obliteration, tear up the product barcode

4.Product barcode or model number in the product warranty card can't match the product itself

5.Unauthorized by Geek-geek, modify the configuration file or disassembly and repair the product

6.Product damage caused by unexpected factors or behaviors, like input the wrong voltage, high temperature, water damage, mechanical damage, crash damage, serious oxidation or rustiness etc.

7.Damage by transportation, load and unload when customer returning the product for repairing (Proof documents have to be provided by express company)

8.Failure or damage caused by irresistible force such as earthquake, fire, flood, lightning etc.

9.Failure or damaged caused by other product unrelated design, technology, manufacturing, quality problem etc.

10.Once router rooted, all product warranty services will be lost.

#### B.Gee product commitment table of after-sales service

Product Type	Commitment Policy	Service Mode
Router Host	One year Warranty	Express delivery
Power Adapter	Half year Warranty	Express delivery

#### Special explanation:

1.Warranty of repairing and replacing only limits to router host, package and product software, technical documents etc. are not in the scope; Host and Power Adapter warranty for one year.

2.If there is performance issue after product purchased in the 15 days, and appearance without scratches, can contact distributor for replacing with new product.

3.Within the warranty period, product must be tested and confirmed the failure by Gee router's related department, then will replace the same model or equal performance of reworked product. Beijing Geek-geek technology Co., Ltd reserves to the replaced defective parts; product without problem will be returned back as it was.

4.Warranty of Power adapter is half year; the normal repair service is replace a new one; if the returned power adapter has significant hardware damage, crack, pin broken, serious deformation, power cable damage, broken, cable core exposure etc. is not in warranty, customer can purchase new one.

5.All the warranty services are carried out on the product warranty card and invoice which provided by user; if above two certifications can't provide, the product warranty period will be calculated from its manufacturing date. For the replaced new product, product warranty still keeps the same as original one. The re-worked product has 3 month of warranty. For the paid repair service, the same quality issue can get 3 month warranty after repaired, please ask and keep the service credential.

#### C.Techical support and software update service

Before you return your product for service, please call us firstly to confirm product failure. You can also ask help by login to our website [www.hiwifi.com](http://www.hiwifi.com) for writing email to contact customer service people. We will send the latest developed firmware to you at the first time.

#### D.The regulation valid from its publishing date.

#### E.Beijing Geek-geek Technology Co., Ltd reserves the rights of final interpretation and alteration.

#### Comparison table of RoHS Certification Standards

	Pb-Lead	Hg. Mercury	Cd. Cadmium	Chromium 6+	PBB	PBDE
Housing	O	O	O	O	O	O
PCBA	O	O	O	O	O	O
Accessories*	O	O	O	O	O	O

\*power cable, Ethernet cable

O: 表示该有毒有害物质在该部件所有均质材料中的含量均在 SJ/T11363 - 2006 标准规定的限量要求以下。  
O: Indicates that this toxic or hazardous substance contained in all of the homogeneous materials for this part is below the limit requirement in SJ/T11363 - 2006.  
X: 表示该有毒有害物质至少在该部件的某一均质材料中的含量超出 SJ/T11363 - 2006 标准规定的限量要求。  
X: Indicates that this toxic or hazardous substance contained in at least one of the homogeneous materials used for this part is above the limit requirement in SJ/T11363-2006.



#### 环保使用期限

#### Environmental Protection Use Period

This logo means duration (10 years). Electronic products under the conditions of normal use will not leak or mutate the toxic and harmful substances or elements, and using electronic product will not cause serious pollution to the environment or serious damage to the person and property during the duration.

## More information and service & support

You can get more information from the official website regarding Gee Smart dual frequency Router.



**Gee Router**

#### Online Resource

Latest information of router, please visit [www.hiwifi.com](http://www.hiwifi.com)

If you want to register Gee account, please visit [user.hiwifi.com/register](http://user.hiwifi.com/register)

#### Get more information



Follow official Wechat account  
Getting more service and support



Follow official website  
Smart Router has just start

**Gee Router  
User Manual**

#### Find the MAC address of Gee Router

At the bottom side of both packing box and router can find the MAC address

Hereby, [ Beijing Geek-geek Technology Co., Ltd.] declares that the radio equipment type [C526AW] is in compliance with Directive 2014/53/EU The full text of the EU declaration of conformity is available at the following internet address:  
[www.hiwifi.com](http://www.hiwifi.com)

Restricted to indoor use, for EU this product can be used in the following countries:

AT	BE	BG	CH	CY	CZ	DE	DK
EE	ES	FI	FR	GB	GR	HR	HU
IE	IS	IT	LI	LT	LU	LV	MT
NL	NO	PL	PT	RO	SE	SK	SI

Operation temperature: 0~40°C

Operation frequency(Max power)

2412MHz-2472MHz(18dBm)

5180MHz-5240MHz(21dBm)

5745MHz-5825MHz(12dBm)

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference.
- (2) This device must accept any interference received, including interference that may cause undesired operation.

Note: The grantee is not responsible for any changes or modifications not expressly approved by the party responsible for compliance. Such modifications could void the user's authority to operate the equipment.

**NOTE:** This equipment has been tested and found to comply with the limits for a **Class B** digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.

- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance of 20 cm between the radiator and your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.