eufy

SECURITY

QUICK START GUIDE

Video Doorbell 2K (Battery-Powered)
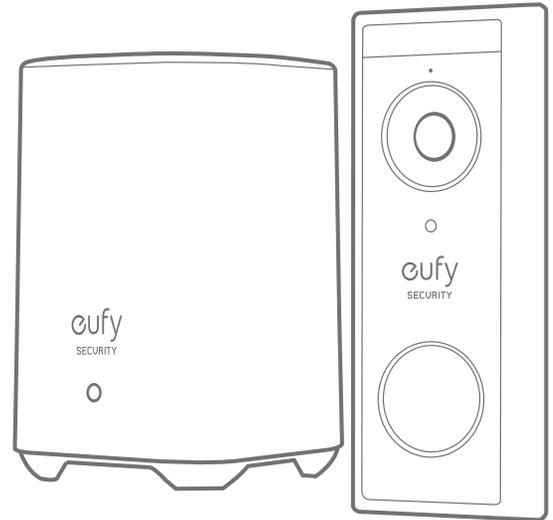
eufy SECURITY

PAP 22
Raccolta Carta

51005001867 V04

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WHAT'S INCLUDED

For Video Doorbell Installation

Video Doorbell 2K
(Battery-Powered)
Model:T8210C

Mounting Bracket
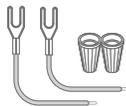
Screw Hole Positioning
Card

15° Mounting Wedge
(Optional)

Screw Packs (Spare
screws and anchors are
included)

Extension Wires and
Wire Nuts (Optional)
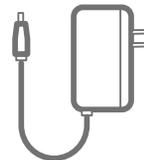
USB Charging
Cable

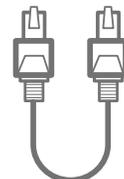Doorbell Detaching
Pin

QSG

Quick Start Guide

For HomeBase 2 Installation

HomeBase 2
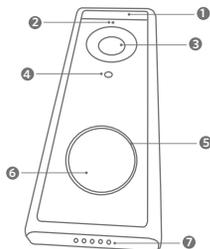Model:T8010X

Power Adapter for
HomeBase 2

Ethernet Cable for
HomeBase 2

Note: Power plug may vary in different regions.

PRODUCT OVERVIEW

Video Doorbell (Battery Powered)

Front view:

1. Motion Sensor
2. Microphone
3. Camera Lens
4. Ambient Light Sensor
5. LED Ring
6. Doorbell Button
7. Speaker

Rear View:
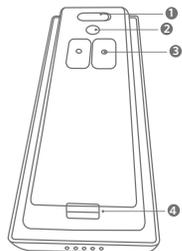
1. Micro USB Charging Port
2. SYNC/RESET Button
3. Power Terminals for Existing Doorbell Wire (Optional)
4. Detaching Mechanism
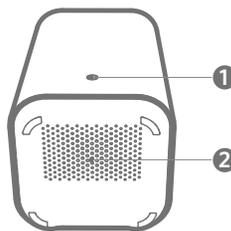
Operation	How-to
Power on	Press and release the SYNC button
Add doorbell to HomeBase	Press and hold the SYNC button until you hear a beep
Power off the doorbell	Quick-press the SYNC button 5 times in 3 seconds.
Reset the doorbell	Press and hold the SYNC button for 10 seconds.

Video Doorbell (Battery Powered)

1. Status LED	5. Ethernet port
2. Speaker	6. SYNC/ALARM OFF button
3. Power port	7. Reset button
4. USB port	

HOW THE SYSTEM WORKS

How the System Works

The video doorbell system includes 2 parts. One is the video doorbell at your door. The other is the HomeBase in your house.

The video doorbell detects motion at your porch and allows you to answer the door anytime and anywhere. The HomeBase stores video clips on its built-in storage. When someone rings the doorbell, people in the house will be notified.

Doorbell Chime

Video Doorbell
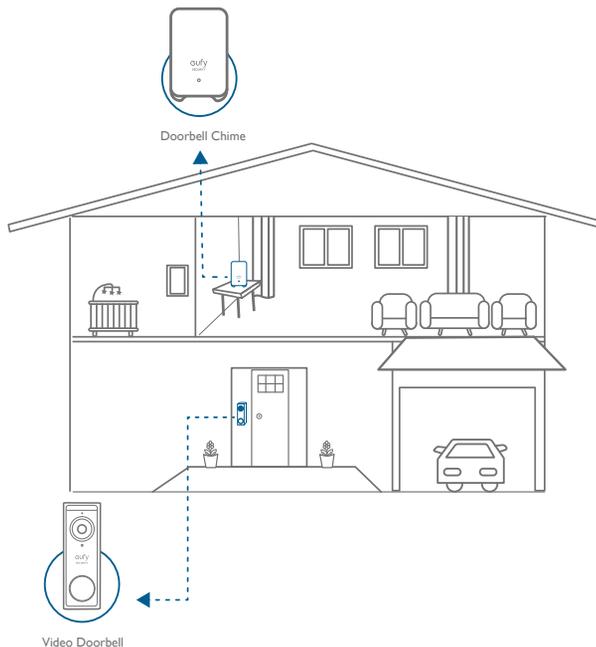
STEP 1 CONNECTING THE HOMEBASE

Connect the HomeBase 2 to the Internet

1. Power on the HomeBase 2, then use the ethernet cable provided to connect the HomeBase 2 to your home router.
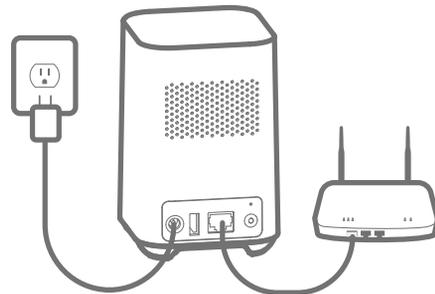
2. The LED indicator turns blue (this may take up to 1min) when HomeBase 2 is ready for setup.
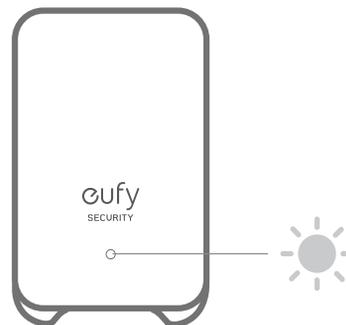
STEP 2 SETTING UP THE SYSTEM

Download the App and Set up the System

Download the eufy Security app from the App Store (iOS devices) or Google Play (Android devices).

Sign up for a eufy Security account, then follow the onscreen instructions to complete the setup.
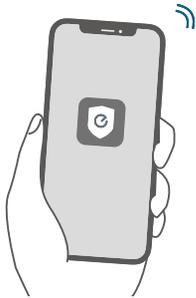
STEP 3 DETERMINING THE POWER OPTION

Option 1 - Battery Powered

1. If you don't have existing doorbell wiring at the front door, use the built-in battery. You are free to determine the doorbell position and the mounting is easy and quick.
2. When the doorbell battery level is low, you need to detach and charge it.
3. If you choose this option, please jump to **STEP 4 FINDING A MOUNTING SPOT**.
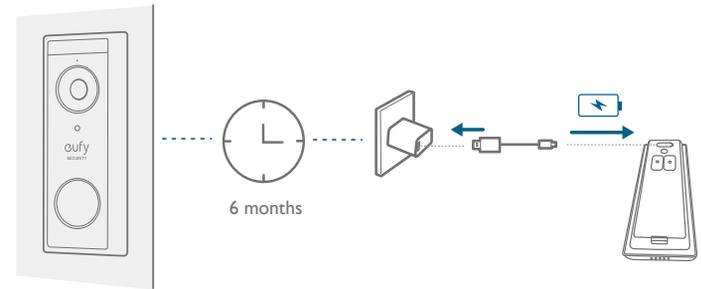
6 months

> **Note:** The battery life varies depending on usage. In most common cases, a doorbell may have up to 10 events per day and each recording lasts 20 seconds on average. Under this scenario, the doorbell battery life can last up to 6 months.

Option 2 - Doorbell Wire Powered

1. If you have existing and working doorbell wiring at the front door, the doorbell will be powered by the wires constantly. So you don't need to detach and charge it after installation.
2. Since the doorbell is connected to the wires, the mounting position is limited.
3. If you choose this option, please jump to **Appendix 3 Powering the Doorbell with Doorbell Wires**.

8 - 24V AC Doorbell Wiring
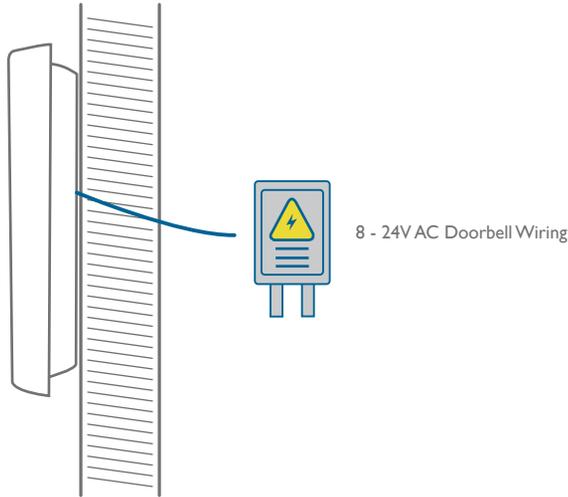
STEP 4 FINDING A MOUNTING SPOT

Find a Mounting Spot

Take the video doorbell to your front door and check the live view on the App at the same time. Find a location where you can get the desired field of view.

Consider the below factors:

1. Check if you can reuse the existing holes and anchors on the wall or door frame.
2. If you want to place the doorbell close to a side wall, make sure the wall doesn't show up in the field of view. Otherwise IR light will be reflected and night vision will become blurry.
3. If you are drilling the mounting holes for the first time, the recommended mounting height is 48" / 1.2 m from the ground.
4. Use the 15° mounting wedge as a supplementary mounting bracket if you wish to see more on a specific side.

1.76m(5'9") 1.2m (48")
1m (40") 0.3m (12")

Without 15° Mounting wedge

With 15° Mounting wedge

15°
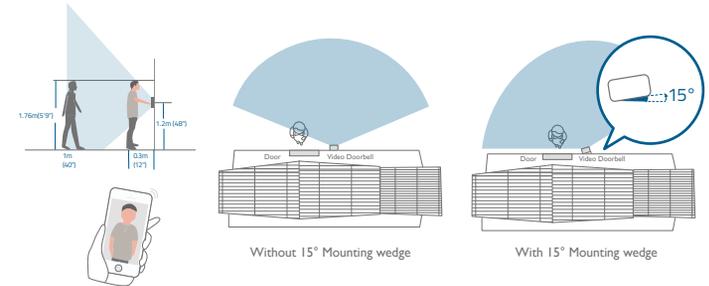
Place the Screw Hole Positioning Card against the wall to mark the position.
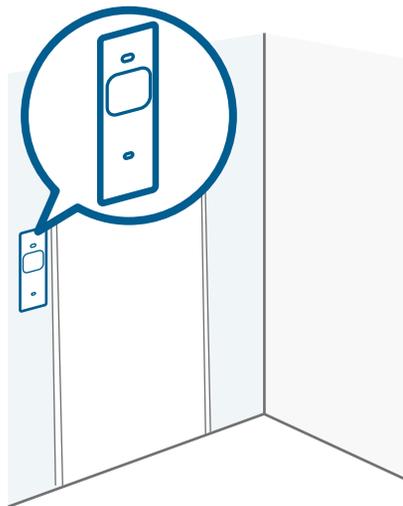
STEP 5 MOUNTING THE BRACKET

Mount the Doorbell on a Wooden Surface

If you're mounting the doorbell on a wooden surface, you don't need to pre-drill pilot holes. Use the provided screws to secure the Mounting Bracket on the wall, The Screw Hole Positioning Card indicates the position of the screw holes.

What is required: Screwdriver, Mounting Bracket, 15° Mounting Wedge (Optional), Screw Packs

Phillips-Head Screwdriver (not provided)

Mounting Bracket (Attached to 15° Mounting Wedge)

15° Mounting Wedge (Optional)

Screw Packs (Spare screws and anchors are included.)

Wall   Mounting Bracket

Wall   Mounting Wedge   Mounting Bracket
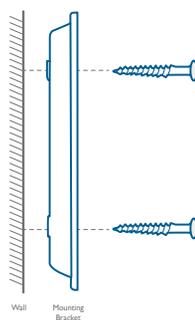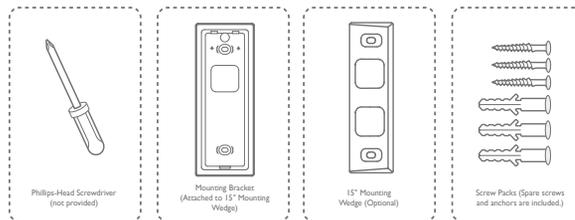
Without 15° Mounting Wedge
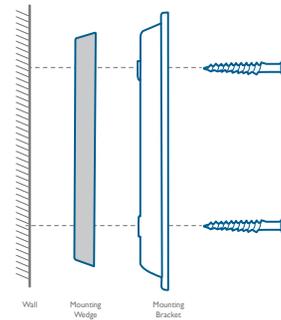
With 15° Mounting Wedge

Mount the Doorbell on Surfaces Made Out of Hard Materials

1. If you're mounting the doorbell on a surface made out of hard materials, like brick, concrete, stucco, drill 2 holes through the Screw Hole Positioning Card with a 15/64"(6mm) drill bit.
2. Insert the provided anchors, and then use the provided long screws to secure the Mounting Bracket on the wall.

What is required: Power Drill, 15/64"(6 mm) Drill Bit, Mounting Bracket, 15° Mounting Wedge (Optional), Screw Packs

Power Drill (not provided)   15/64"(6 mm) Drill Bit   Mounting Bracket (Attached to 15° Mounting Wedge)   15° Mounting Wedge (Optional)   Screw Packs (Spare screws and anchors are included.)

❶

Wall   Mounting Bracket

Without 15° Mounting Wedge

❷

Wall   Mounting Wedge   Mounting Bracket

With 15° Mounting Wedge

❷
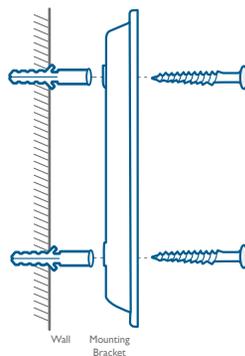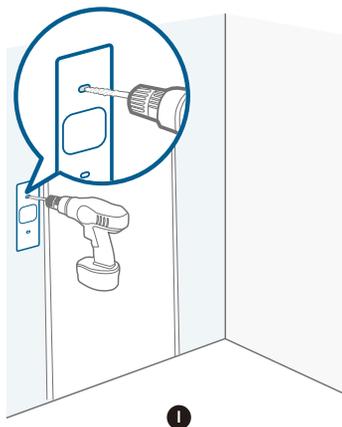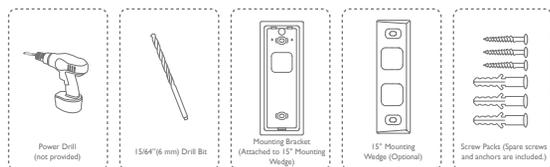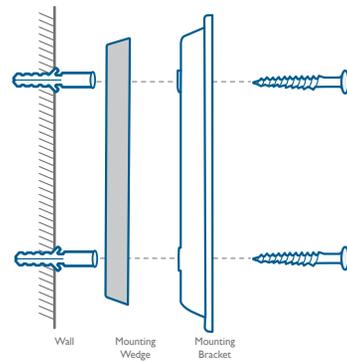
STEP 6 MOUNTING THE DOORBELL

Mount the Doorbell

Align the doorbell on top and then snap it on the bottom. Press it down until it clicks into place.
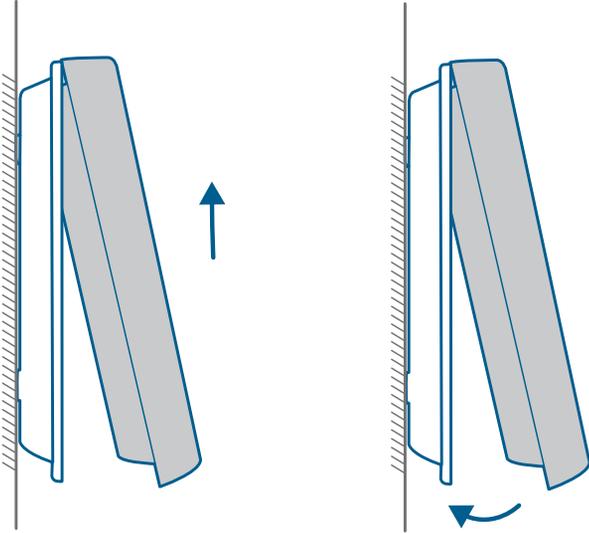
You're all set!

If you want to detach the doorbell or recharge it, please refer to the following sections.

APPENDIX 1 DETACHING THE DOORBELL

Detach the Doorbell

1. Use the doorbell detaching pin provided if you wish to detach the doorbell from the Mounting Bracket.
2. Press and hold the hole on the bottom of the doorbell and then lift its bottom to take it off.

What is required: Doorbell Detaching Pin

Doorbell
Detaching Pin
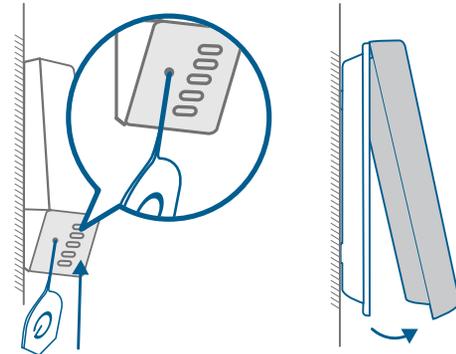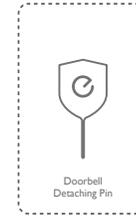
APPENDIX 2 RECHARGING THE DOORBELL

Recharge the Doorbell
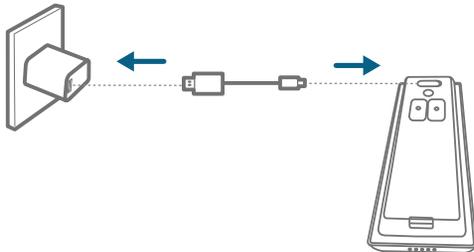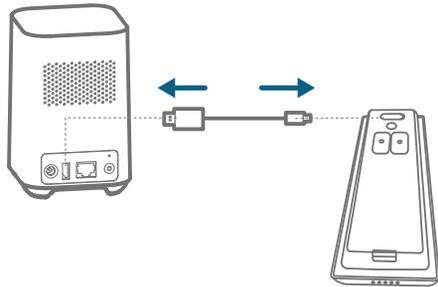
LED indication	Charging: Solid orange
	Fully charged: Solid cyan
Charging time	6 hours from 0% to 100%

APPENDIX 3 POWERING THE DOORBELL WITH EXISTING DOORBELL WIRES

3.1 Verify whether the doorbell wires are working

1. Ring the existing doorbell to check if it is working. If the doorbell doesn't ring, your doorbell wires may be defective. Power the doorbell on its own battery or consult an electrician to fix the wires.

2. Shut off power at the breaker. Turn the lights on / off in your home to make sure the electricity in your house is properly shut off.
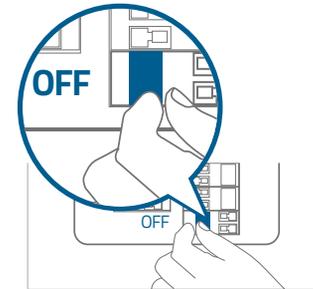
> Always be careful when handling wires. If you're not comfortable installing it yourself, have a qualified electrician do it.

3.2 Detach the Existing Doorbell Button

If you already have existing doorbell wiring:

1. Remove the existing doorbell button with a Phillips-Head screwdriver (not provided).

2. Pull the two wires out carefully when removing the existing doorbell. Straighten the wire ends if necessary.

What is required: Philips-Head Screwdriver

Philips-Head Screwdriver
(User provides it.)
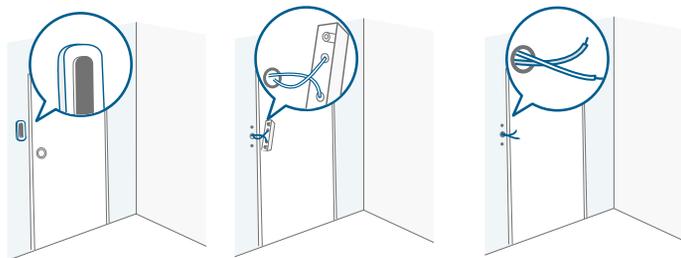
3.3 Find a Mounting Spot

1. Determine the mounting position of the doorbell. Consider the below factors:
   ① Check if you can reuse the existing holes and anchors on the wall or door frame.
   ② If you are drilling the mounting holes for the first time, the recommended mounting height is 48" / 1.2 m from the ground.
   ③ Use the 15° mounting wedge as a supplementary mounting bracket if you wish to see more on a specific side.

1.76m(5'9")   1.2m (4'8")
1m   0.3m
(40")   (12")

Door   Video Doorbell   Door   Video Doorbell

Without 15° Mounting wedge   With 15° Mounting wedge
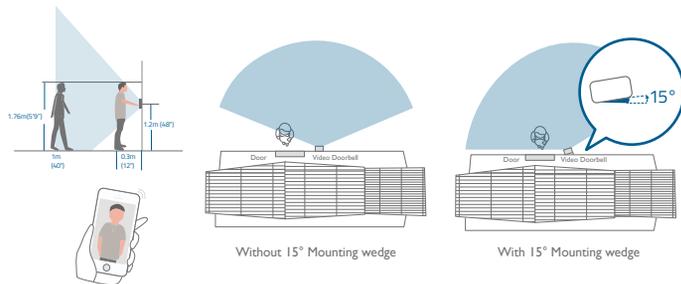
2. Place the Screw Hole Positioning Card against the wall to mark the position.
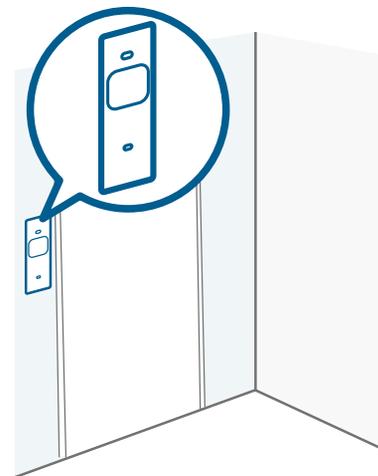
3.4 Mount the Bracket

If you're mounting the doorbell on a wooden surface, you don't need to pre-drill pilot holes. Use the provided screws to secure the Mounting Bracket on the wall. The Screw Hole Positioning Card indicates the position of the screw holes.

What is required: Power Drill, Mounting Bracket, 15° Mounting Wedge (Optional), Screw Packs

| Phillips-Head Screwdriver (User provides it.) | Mounting Bracket (Attached to 15° Mounting Wedge) | 15° Mounting Wedge (Optional) | Screw Packs (Spare screws and anchors are included.) |

Wall   Mounting Bracket

Without 15° Mounting Wedge

Wall   Mounting Wedge   Mounting Bracket
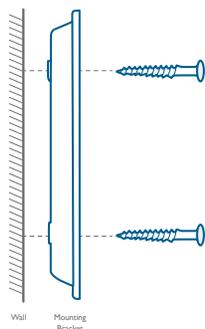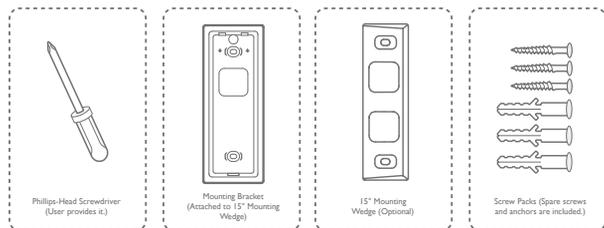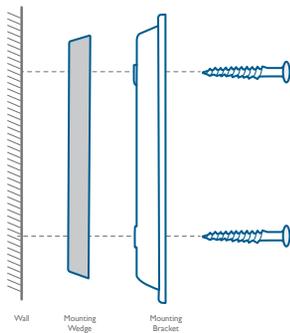
With 15° Mounting Wedge

If you're mounting the doorbell on a surface made out of hard materials, like brick, concrete, stucco:

① Drill 2 holes through the Screw Hole Positioning Card with 15/64"(6mm) drill bit.

② Insert the provided anchors, and then use the provided long screws to secure the Mounting Bracket on the wall.

What is required: Power Drill, 15/64"(6mm) Drill Bit, Mounting Bracket, 15° Mounting Wedge (Optional), Screw Packs

| Power Drill (not provided) | 15/64"(6 mm) Drill Bit | Mounting Bracket (Attached to 15° Mounting Wedge) | 15° Mounting Wedge (Optional) | Screw Packs (Spare screws and anchors are included.) |

❶
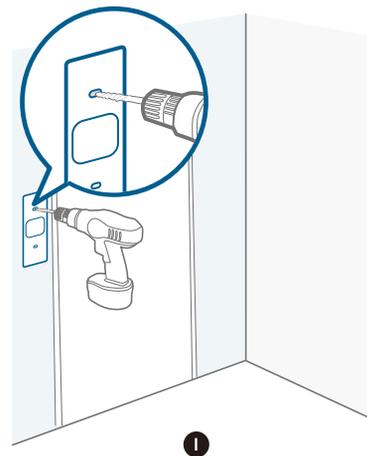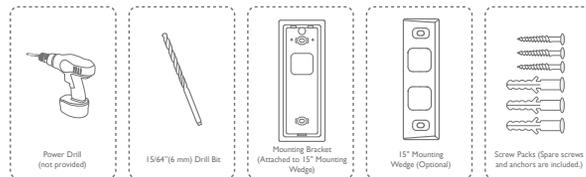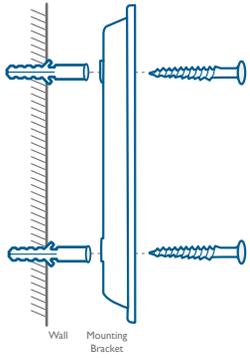
Wall   Mounting Bracket

Without 15° Mounting Wedge

2
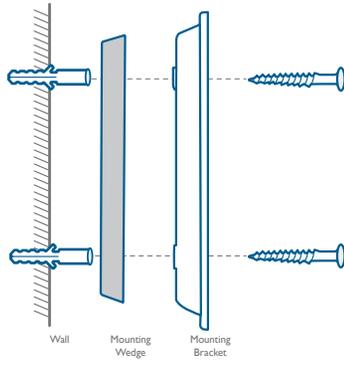
Wall   Mounting Wedge   Mounting Bracket

With 15° Mounting Wedge

2

3.5 Connect the Doorbell Wires to the Doorbell

Connect the wires to the terminals at the back of the doorbell, then tighten the terminal screws. Wire can connect to any terminal.

What is required: Wires and Wire Nuts (Optional), Video Doorbell, Philips-head Screwdriver

Extension Wires and Wire Nuts (Optional)   Video Doorbell 2K (Wired) Model:T8210C   Phillips-Head Screwdriver (User provides it.)
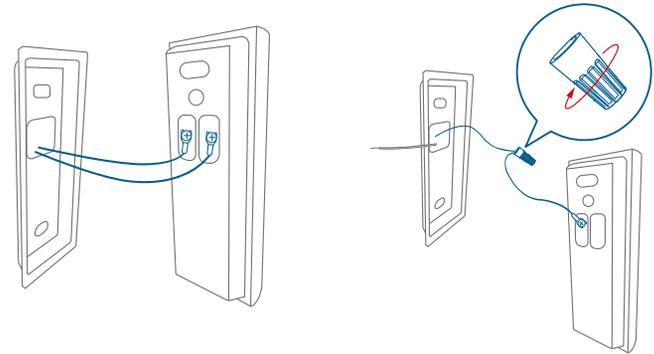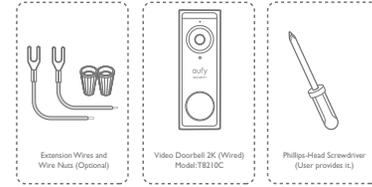
Note:
- To prevent short-circuit, make sure the wires are not touching each other after connecting them to the terminals.
- If the wires are too short, use the extension wires and wire nuts provided to make them longer. Use electrical wiring tape instead if there is no more space on the wall for wire nuts.

3.6 Mount the Doorbell on the Bracket

Align the doorbell on top and then snap it on the bottom.
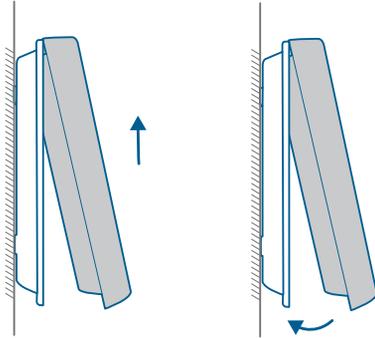
3.7 Restore Power

Switch the master circuit breaker back to ON.

ON
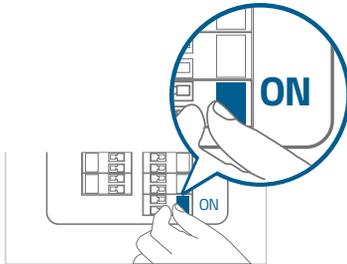
You're all set!

If you want to detach the doorbell or recharge it, please refer to the corresponding sections.

NOTICE

FCC Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Warning: Changes or modifications not expressly approved by the party responsible or compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: (1) Reorient or relocate the receiving antenna. (2) Increase the separation between the equipment and receiver. (3) Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. (4) Consult the dealer or an experienced radio/TV technician for help.

FCC Radio Frequency Exposure Statement

The device has been evaluated to meet general RF exposure requirements. The device can be used in fixed/mobile exposure condition. The min separation distance is 20cm.

Notice: Shielded cables

All connections to other computing devices must be made using shielded cables to maintain compliance with FCC regulations.

The following importer is the responsible party:
Company Name: POWER MOBILE LIFE, LLC
Address: 10900 NE 8th St, Ste 501, Bellevue WA 98004
Telephone: 1-800-988-7973

IC Statement

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

(1) this device may not cause interference, and

(2) this device must accept any interference, including interference that may cause undesired operation of the device."

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

(1) l'appareil nedoit pas produire de brouillage, et

(2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement."

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

IC RF Statement

When using the product, maintain a distance of 20cm from the body to ensure compliance with RF exposure requirements.

Lors de l'utilisation du produit, maintenez une distance de 20 cm du corps afin de vous conformer aux exigences en matière d'exposition RF.

CE This product complies with the radio interference requirements of the European Community

Declaration of Conformity

Hereby, Anker Innovations Limited declares that this device is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU. For the declaration of conformity, visit the website: https://uk.eufylife.com.

UKCA This product complies with the radio interference requirements of the United Kingdom

Declaration of Conformity

Hereby, Anker Innovations Limited declares that this device is in compliance with Radio Equipment Regulations 2017(SI 2017/1206). The full text of the UK declaration of conformity is available at the following internet address: https://uk.eufylife.com.

Do not use the Device in the environment at too high or too low temperature, never expose the Device under strong sunshine or too wet environment.

T8210C: The suitable temperature for the device and accessories is -20°C to 50°C (charging temperature 0℃ to 45℃)

T8010X: The suitable temperature for the device and accessories is -10°C to 45°C.

It is recommended to supply the device in an environment with a temperature that ranges from 5°C~25°C.

When supplying, please place the device in an environment that has a normal room temperature and good ventilation.

The adapter shall be installed near the equipment and shall be easily accessible.

Please ensure you use only the adapter offered by the manufacturer. Using an unauthorized adapter may be dangerous and violate the Terms of Use and product warranty.

This adapter is for indoor use only. The adapter type is KA2401A-1202000DE, rated output voltage/current is 12Vdc/2A. The plug considered as disconnect device of adapter.

RF exposure information

The Maximum Permissible Exposure (MPE) level has been calculated based on a distance of d=20 cm between the device and the human body. To maintain compliance with RF exposure requirement, use product that maintain a 20cm distance between the device and human body.

Frequency bands and power as below:

Function	Bands	Operation Frequency	Max. Power
SUB-1G (T8010X)	SUB-1G	866-866.8MHz	EIRP 5.24 dBm
Wi-Fi (T8010X)	2.4GHz	2412-2472MHz	EIRP 18.40 dBm
Wi-Fi (T8210C)	2.4GHz	2412-2472MHz	EIRP 19.98 dBm

The following importer is the responsible party (contract for EU matters):
Anker Innovations Deutschland GmbH I Georg-Muche-Strasse 3, 80807 Munich, Germany

The following importer is the responsible party (contract for UK matters):
Anker Technology (UK) Limited I GNR8, 49 Clarendon Road, Watford, Hertfordshire, WD17 1HP, United Kingdom

Warning

– replacement of a battery with an incorrect type that can defeat a safeguard;

– disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery, that can result in an explosion;

– leaving a battery in an extremely high temperature surrounding environment that can result in an explosion or the leakage of flammable liquid or gas; and

– a battery subjected to extremely low air pressure that may result in an explosion or the leakage of flammable liquid or gas.

Attention:

– remplacement d'une batterie par un type incorrect pouvant supprimer une protection

– mise au rebut d'une batterie dans un feu ou dans un four chaud, ou écrasement mécanique ou coupure d'une batterie, susceptible de provoquer une explosion;

– maintien d'une batterie dans un environnement à très haute température pouvant

provoquer une explosion ou la fuite de liquide ou de gaz inflammables; et
– batterie soumise à une pression de l'air extrêmement faible pouvant provoquer une explosion ou la fuite de liquide ou de gaz inflammables.

This product is designed and manufactured with high quality materials and components, which can be recycled and reused.

This symbol means the product must not be discarded as household waste, and should be delivered to an appropriate collection facility for recycling. Proper disposal and recycling helps protect natural resources, human health and the environment. For more information on disposal and recycling of this product, contact your local municipality, disposal service, or the shop where you bought this product.

Customer Service

12-month limited warranty

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