For FAQs and more information, please visit :

soundcore.com / support

@SoundcoreAudio @soundcoreaudio @soundcoreaudio

Model: A3029 | A3029B1G1 | V01

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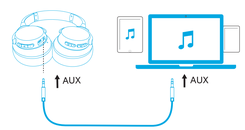

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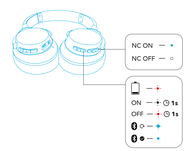

service@soundcore.com
support.mea@soundcore.com (For Middle East and Africa Only)
support@anker.com (日本)

+1 (US) 8009188 7973 Mon-Fri 6:15 - 17:00 (PT)
+44 (0) 1604 936200 (UK) Mon-Fri 6:00 - 17:00 Sat-Sun 6:00-14:00
+49 (0) 69 9579 7960 (DE) Mon-Fri 6:00 - 11:00
03 4455 7823 (日本) 月 - 金 9:00 - 17:00
+86 400 0550 036 (中国) 周一至周五 9:00 - 17:30
+82 02 1670 7098 (한국) 월–금 10:00 - 17:00
+971 4246326x6 (Middle East & Africa) Sun-Thu 9:00 - 17:30 (GMT+4)
+971 8000320817 (UAE) Sun-Thu 9:00 - 17:30 (GMT+4)
+966 8008500030 (KSA) Sun-Thu 8:00 - 16:30 (GMT+3)
+965 22069086 (Kuwait) Sun-Thu 8:00 - 16:30 (GMT+3)
+20 8000000826 (Egypt) Sun-Thu 7:00 - 15:30 (GMT+2)

Input: 5V ⎓ 0.65A
Charging time: 3 hours
Playtime: 40 hours

Anker Innovations Limited
Room 1318-19, Hollywood Plaza, 610 Nathan Road, Mongkok, Kowloon, Hong Kong
The following importer is the responsible party (contract for EU and UK matters)
ANKER TECHNOLOGY (UK) LTD
Suite B, Fairgate House, 205 Kings Road, Tyseley, Birmingham, B11 2AA, United Kingdom
Anker Innovations Deutschland GmbH
Georg-Muche-Strasse 3, 80807 Munich, Germany
「スウェットガード」はカネルフーク株式会社の登録商標です。

Customer Service
Kundenservice | Atención al Cliente | Service Client | Servizio ai Clienti | カスタマーサポート
고객 서비스 | 客服支持 | 客戶服務 | Serviço de Apoio ao Cliente | Müşteri Hizmetleri
خدمة العملاء | שירות לקוחות

18-month limited warranty
18 Monate beschränkte Herstellergarantie | Garantía limitada de 18 meses | Garantie limitée de 18 mois
Garanzia limitata 18 mesi | 限定保証18ヶ月 | 보증기간 18개월 제한 보증 | 18个月质保期 | 18個月有限保證
18 meses de garantia limitada | 18 aylık sınırlı Garanti
מסגרת 18 חודשי אחריות מוגבלת לחסרי 18 הודשים

Lifetime technical support
Lebenslanger technischer Support | Assistencia técnica de por vida | Support technique à vie
Supporto tecnico a vita | テクニカルサポート | 평생 기술 지원 | 终身客服支持 | 永久技術支援
Suporte técnico ao longo da vida útil do produto | Ömür Boyu Teknik Destek Hizmeti
الدعم الفني مدى الحياة | תמיכה טכנית לכל החיים

Our warranty is additional to the legal rights consumers have buying this product.
Unsere Garantie gilt zusätzlich zu den gesetzlichen Ansprüchen, die Verbraucher beim Erwerb dieses Produkts haben.
Nuestra garantía es adicional a los derechos legales de los consumidores asociados a la compra este producto.
Notre garantie s'ajoute aux droits légaux que les consommateurs disposent à l'achat de ce produit.
La nostra garanzia si aggiunge ai diritti giuridici di cui dispongono i consumatori che scelgono di acquistare questo prodotto.
弊社の保証は、消費者がこの商品を購入する法的権利に追加されます。
당사의 보증은 소비자가 본 제품 구매로 얻은 법적 권리에 추가됩니다.
我们的保证是对购买这款产品的消费者享受法定权利的补充。
我們的保證為消費者購買本產品所獲得的法定權利提供額外權利。
Nosse garantia é adicional aos direitos legais que os consumidores têm ao adquirir este produto.
Garantimiz, tüketicilerin bu ürünü satın alarak sahip oldukları yasal haklara ek olarak verilmektedir.
إن الضمان الخاص بنا تضاف إلى الحقوق القانونية التي يتمتع بها المستهلكون عند شراء هذا المنتج.
האחריות שלנו נוספת לזכויות הצרכנים שיש לצרכנים הנקנים מוצר זה.

soundcore

Soundcore Life Q20
Quick Start Guide

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https://www.soundcore.com/downloads

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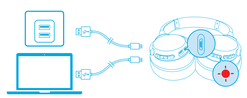

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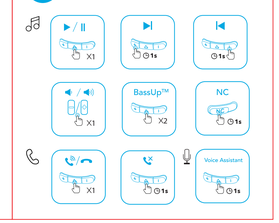

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