

HIROIA

SAMANTHA

Smart Pour Over Coffee Maker

CM1-US-A14

for home / office

Instruction

- Plesase read this manual and keep it properly
- To protect your rights, please sign in through the app when you log in to get the perfect after-sale service.

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Warranty & after-sale service



- A If there are any operational or maintenance issue, please contact HIROIA.
- B Please log in through the app and fill in the dealer seal and date of purchase on the guarantee, HIROIA will protect your rights according to your guarantee.
- C Do not disassemble or reform by yourself, HIROIA will not accept the warranty due to human factors.
- D To provide thoroughly service, HIROIA will retain customers information for usage. HIROIA will never provide customers information to third parties except the following circumstances.
 - I When commissioning repair or confirming business.
 - II When required by law.
- E If you have any question about your personal information, please contact HIROIA.

Contact Information

HIROIA service : support@hiroia.com
Or contact HIROIA through internal app service

HIROIA Communication Pte. Ltd. Taiwan Branch
7F., No.189., Xinhua 3rd Rd., Neihu Dist., Taipei Taiwan
+886-2-27927659#9

Terms & Conditions

-  Please read the instructions before start and use properly.
-  The instruction in this manual helps you use correctly and safely and avoid from causing harm to people or damage property.

Warning

- A Please stop using and unplug the power immediately in case of abnormal or malfunction. Please contact your purchaser or dealers customers service.

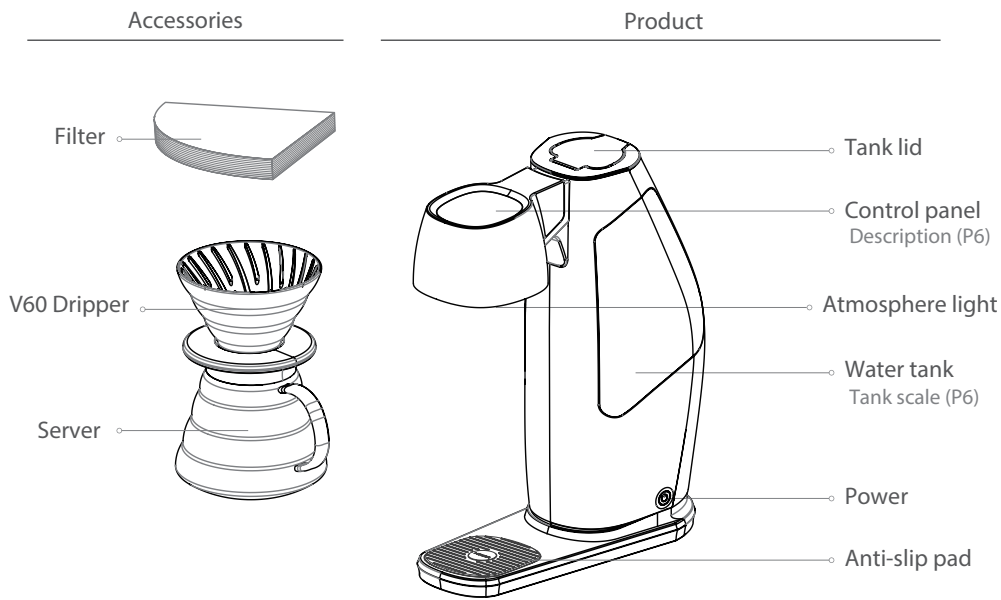
<Abnormal / Malfunction Cases>

- Abnormal heating or burning smell
 - Abnormal operation noise
 - Abnormal vibration
 - Cable or plug deformation, discoloration or damaged
 - Cable or plug unusually high temperature
- B Do not disassemble, repair or reform, otherwise may result in fire, electric shock or injury.
- C Please stop using if cable or plug damaged, over heated or adapter loosen, otherwise may result in fire, electric shock injury or short circuit
- D Please use proper power supply, if the supply exceed over the security quotas, may result in fire.
- E When going out or not using for a long time, please unplug.
- F Maintaning, inspecting or moving, please stop the machine and unplug.
- G If encounter earthquake, fire or other severe condition, please stop using and unplug.
- H Please keep the product and cable away from water, otherwise may result in short circuit, electric shock or malfunction.
- I Do not touch or open the tank lid while water is heating or boiling.
- J If the tank is too full of water, boiling may spilt out.
- K Heating component may still remains heat after heating process.
- L Please keep away from physical, perceptive, mental disabled or lack of experience (including children) user, unless instructed by responsible guardianship.

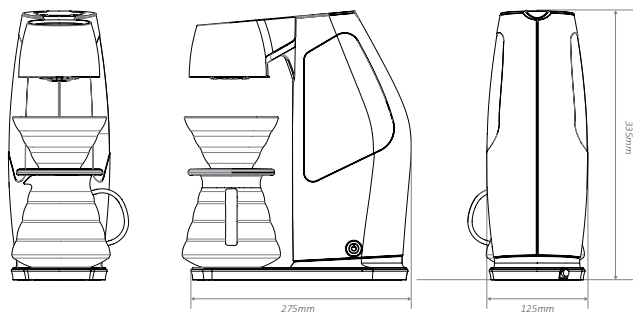
Please follow the instruction

- A** Please do not place any weight on the product.
It may reduce the accuracy of the product.
- B** Please do not immerse or shower the product.
Please use dry and soft wipe to clean external dust.
- C** Please place the product on a flat and solid surface.
To avoid product from capsizing.
- D** It is recommended to add drinking water instead of raw water.
To avoid physical discomfort.
- E** Please keep the product and cable away from children.
To avoid irreparable pain.
- F** Do not place liquids or objects other than water or citric acid in the tank.
To avoid malfunction or unremovable dirt.
- G** Please unplug before installing / removing parts or maintenance.
To avoid electric shock or injury.
- H** Do not remove the server until the brewing process is finished.
To avoid scald.
- I** Please avoid from using around wall and furniture.
Steam or heat may damaged, deform, or discolor the wall or the furniture.
- J** Do not cause drop or crash to the product.
To avoid electric shock or malfunction.
- K** Please make sure the volume of server is enough for brew process.
To avoid overflow or scald.
- L** Do not touch the heating part immediately after use.
To avoid scald.
- M** Do not put dripper or server in to the freezer or refrigerator.
May cause damaged glass.
- N** Do not heat the server. Do not put the server into microwave.
Will cause broken glass, handle disformation, metal parts sparks and other circumstances.

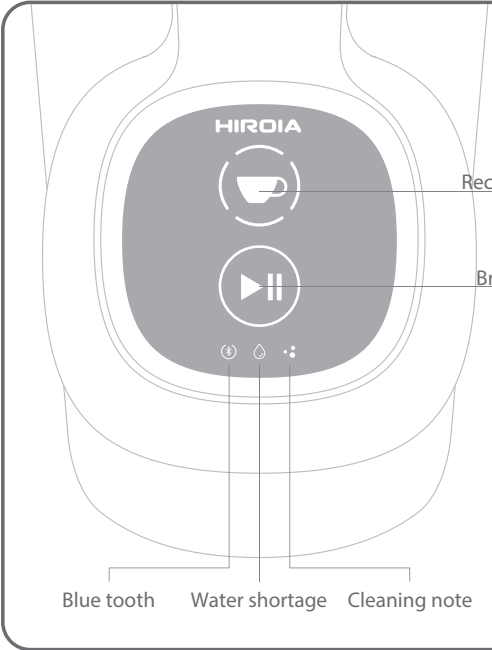
Product parts description



Spec		Performance	
Supply	AC 120V 50/60Hz	Volume	1100 ml
Power	850W	Brew temp.	80~96 C
Dimension	W125 x D275 x H335	Standby mode	20 mins
Weight	2.6 Kg	Continuous brew	Yes
Color	Gun grey	Shower mode	15Lv. Flow & Custom temp.
		Cloud control	Through app download recipe



Control panel description



HIROIA

Recipe button

Brew button

Blue tooth

Water shortage

Cleaning note

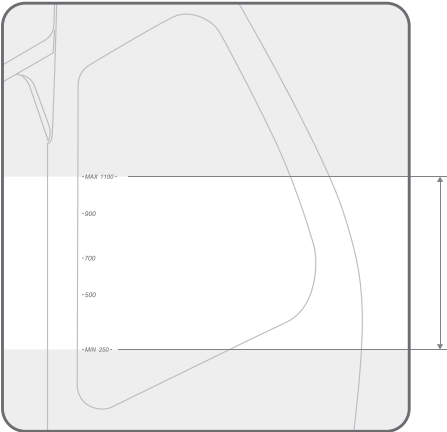
Recipe button light

- Drain mode
- Default A (2 cups)
- Default B (3 cups)
- Default C (4 cups)
- Default D (5 cups)

Brew button light

- Lit: Standby mode
- Breathing: Operating

Tank Scale



MAX 1100

900


700

500

MIN 250

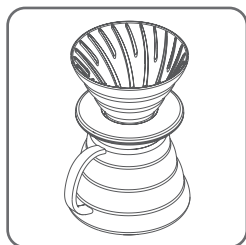
Please add water between the scale mark.

Before Using

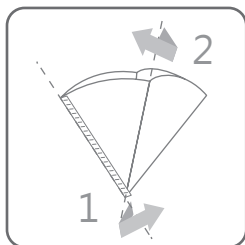
-  If it is the first time to use or didn't use for a long time, please clean the product before using.

<Internal cleaning (P9) >

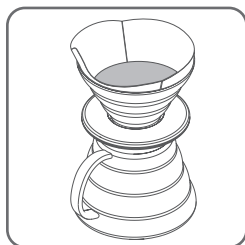
Brewing preparation





A Place the dripper on the server.



B Fold the filters side and then fold in half. Open up the filter and put in the dripper.





C Put coffee powder into the filter and flatten the surface.

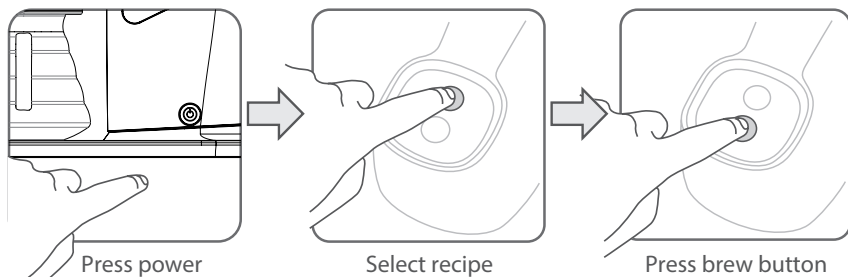
-  Fresh grinded coffee bean provides better flavor
-  Please drain residual water before every brew. Add filtered water for better quality.

<Water draining: press brew button on the drain mode (P6) >

Offline mode

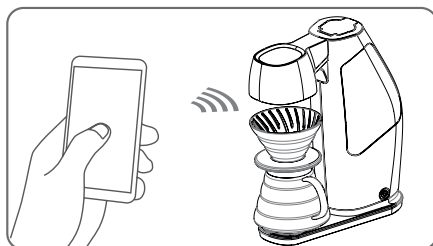
- A Press power to turn on the product.
Brew button on and enters standby mode.
- B Add water into the tank.
 Please add water between the scale mark.
- C Put the V60 brew set under the shower.
- D Select the recipe.
Select your recipe through the recipe button. < Default recipe (P8) >
- E Press brew button after selecting the recipe.
Brew light will breathe while it is operating. After the process finishes, the notify tone will ring.
- F Enjoy your coffee after the process.

-  Cancel process: press recipe button and brew button simultaneously until the notify tone is rang and enter standby mode.



App instruction

- A Press power and turn on the product.
Brew button on and enters standby mode.
- B Add water into the tank.
⚠ Please add water between the scale mark.
- C Put the V60 brew set under the shower.
- D Turn on the app and connect to the product.
Blue tooth lights on.
- E Press brew button after you select a recipe.
The atmosphere light will be lighten and the notify tone will rang while the process is finished.
- F Enjoy your coffee after the process.





- ⌚ You can replace the default recipe with your own through the App.
- ⌚ You can recive thoroughly function with the App.
< Recipe download / share > < Product service > < Customized recipe > , Barista mode >


< Default recipe >

Recipe	Coffee Bean Weight	Grind degree(V60 grinder/others)	Water amount
A	20g	Medium #30 / #4	260ml
B	30g	Medium #30 / #4	390ml
C	40g	Medium #30 / #4	520ml
D	50g	Coarse #35 / #45	650ml




External Cleaning

-  Please unplug before cleaning.
To avoid pulling or tripping while cleaning.
-  Please do not immerse or shower the product.
Please use dry and soft wipe to clean external dust.
Please do not use scouring pad, steel brush or other hard material. If dirt is difficult to remove, use a mild detergent to wipe the surface clean

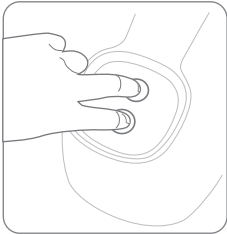
Internal Cleaning

-  To maintain product usage and quality of coffee, it is recommended to use clean mode every three month or brew amount reached 50000ml.
The cleaning note will lighten up when the internal cleaning is needed.

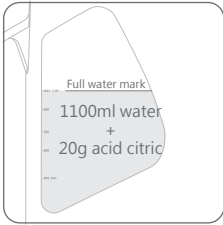
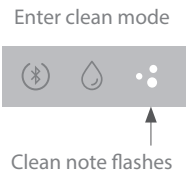
Clean mode steps :

- A Press recipe button and brew button simultaneously. After 2 second, the cleaning note flashes and the notify tone will ring that cleaning has been entered.
 Please add water between the scale mark.
 - B Mix 20g citric acid with 1100ml warm water and add into the tank.
Citric acid amount is adjustable according to the product condition.
 - C Put a over 1100ml container under the shower.
During the cleaning process, do not remove the container to avoid scald.
 - D Press brew button to start clean mode. Product will heat up the water and starts draining.
If the water is insufficient, the water shortage light will be lit and the product will stop operating.
 - E Press add another 1100ml water into the tank after the first draining.
 - F Press brew button again. Product will heat up the water and starts draining.
 Please add water between the scale mark.
 - G Cleaning process is finished after the draining an automatically exit clean mode.
The notify tone will ring and the cleaning note light goes out.
-  Quit / cancel clean mode : Press recipe button and brew button simultaneously.
After 2 second, the notify tone will ring and the cleaning note goes out. The product returns to standby mode.

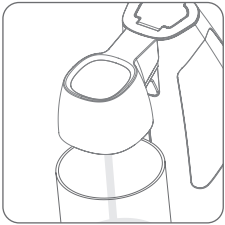
Clean mode



A.



B.



C.D.

Restore blue-tooth setting



Product will reset every blue tooth device and password, back to default setting.

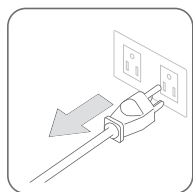
Warning : this action will not be able to recover.

Restore blue-tooth steps

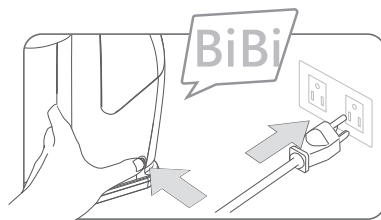
- A Turn off the power and unplug.
- B Press the power button and plug in simultaneously.
- C Release the button when you hear "beep beep", then press the power button again. When the blue tooth light starts to flash, release the power button and start setting.
- D When the blue tooth light stops flashing, turn off the power to finish the setting.



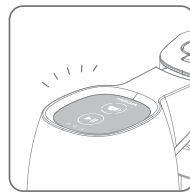
Blue tooth default password : 0000



A Turn off the power and unplug.



B C Press the power button and plug in simultaneously.



C D Blue tooth light starts to flash and start setting.

Fault resolution

Please confirm the following condition first, if it still does not work please stop using and contact HIROIA service or purchaser / dealer.

	Condition	Confirm	Method
1	Power button no response	Plug connected to the socket firmly	Replug the power
		The base is on a flat surface	The button safety switch is under pressure
2	Control panel lights off		Unplug for 3 second then reboot
3	Brew button no response		Unplug for 3 second then reboot
4	Atmosphere light no response		Unplug for 3 second then reboot
5	Product is not heating or half process then stop.	If the product is powered (Lights on)	Unplug for 3 second then reboot
6	Product does not shower	Drain water to make sure the motor function.	Please contact HIROIA or your purchaser / dealer.
7	Product leaks	Confirm the leaking section ※ Please dry the product and confirm the internal leaking	Please stop using and unplug. Please contact HIROIA or your purchaser / dealer.
8	Cannot find blue tooth	Make sure the blue tooth on your mobile phone is ready.	Restart mobile blue tooth function Unplug for 3 second then reboot
9	Cannot connect blue tooth	Try another blue tooth device.	Reset blue tooth setting(P11)
10	Damaged product	Which section is damaged ?	Please contact HIROIA or your purchaser / dealer.
		How bad is it ?	
11	Missing part	Which part is missing ?	Some required purchase. Please contact HIROIA or your purchaser / dealer.

Warranty

HIROIA Warranty		
Model	CM1-US-A14	Dealer
Warranty object	Smart Pour Over Coffee Maker	Dealer / address / contact info.
Warranty period	One year as of the purchase date	
Date of purchase	Year / Month / Date	
※ In accordance with the contents of the provision of warranty service.		
※ If product is malfunction during warranty period, please contact the dealer and submit the warranty.		
※ If there is missing fill in the date purchase or unlisted store stamp, this warranty is regarded as invalid		
※ Accessories and supplies are not covered by this warranty.		
A	As long as the product is still in the warranty period, and follow with instructions for use or other precautions in the normal state of use fails. You can have the contents of this book free maintenance services.	
B	Although during the period, If the following conditions occur, this warranty will not be able to provide related services :	
	<ul style="list-style-type: none">• Didn't follow the instruction or other precautions (including using abroad) to result in failure or damage.• Malfunctions or damage caused by misuse, alteration or improper repairs.• Malfunctions or damage caused by improper moving, falling or crashing.• Malfunctions or damage caused by fire, earthquake, storm, floods, lightning strikes, pollution, salt damage, voltage anomalies, any other external factors or natural disasters.• Malfunctions or damage caused by loads on vehicles or vessels with extreme hot, cold, humid or dusty environment.• Malfunctions or damage caused by using outside the office or home.• Unable to submit HIROIA warranty.• No invoice or other document can confirm the purchase of the product. Warranty can't confirm purchase date, purchaser name, dealer or was altered.• Damage parts are accessories or consumables.(unless there is material or manufacturing defects).• Surface damage (scratch or depression)• Stored in adverse environment (hot and humid) causes deterioration over time or defects by natural loss.• False information for the cause of malfunction.• Customers must afford the maintenance of their own product delivery costs.	
C	Due to malfunction or other conditions, HIROIA may use alternative products instead of maintenance.	
D	Maintenance may use recycled new parts or replace parts. Replaced parts will be retrieved by HIROIA.	
E	The warranty period still from the initial purchase date even the product is freely replaced by this warranty.	
F	HIROIA will not take responsible for the loss caused by customers purchase malfunction product.	
G	Please keep this book properly · will not be reissued if lost.	
H	This warranty is valid only for Taiwan, Penghu, Kinmen, Matsu, Lyudao and Lanyu.	
※ This warranty does not limit the legal rights of customers to dealer (guarantors) and other owners.		
HIROIA Communication Pte. Ltd.		

Appendix: Restricted Substances Statement

Equipment name : Smart Pour Over Coffee Maker				Model : CM1-US-A14		
Unit	Restricted substances and its chemical symbols					
	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Heaxavalent chromium (Cr)	Polybrominated biphenyls (PBB)	Polybrominated diphenyl ethers (PBDE)
Circuit board	○	○	○	○	○	○
Plastic parts	○	○	○	○	○	○
Wire	○	○	○	○	○	○
Panel	○	○	○	○	○	○
<p>Note 1 : "Exceeding 0.1 wt%" "exceeding 0.01 wt%" indicate that the percentage content of the restricted substance exceeds reference percentage value of presence condition.</p> <p>Note 2 : "○" indicates that the percentage content of the restricted substance does not exceed the perecentage of reference value of presence.</p> <p>Note 2 : The " — " indicates that the restricted substance corresponds to the exemption.</p>						

FCC Notice:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

- This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
- This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
 - Reorient or relocate the receiving antenna.
 - Increase the separation between the equipment and receiver.
 - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
 - Consult the dealer or an experienced radio/TV technician for help.
- Any changes or modifications not expressly approved by the party responsible for compliance could void the authority to operate equipment.
- This device and its antenna must not be co-located or operating in conjunction with any other antenna or transmitter.

