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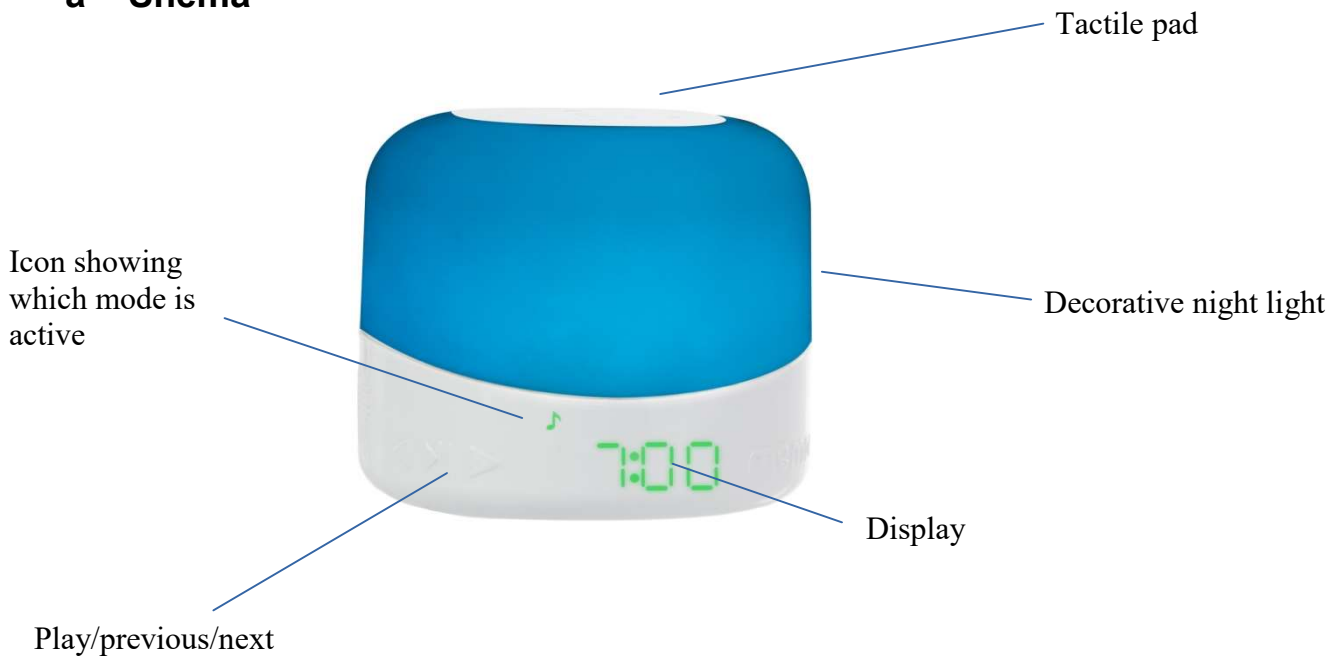
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# USER MANUAL

## I/ Presentation

### 1 Memoo

#### a Shema



Note: The decorative night light is only to make the memo attractive and not intended for any other usage(Eg: Indoor room lighting or luminaire).

#### b tactile functions

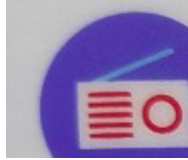
- Swipe: Swipe vertically to adjust the volume. Swipe horizontally to change mode

The mode order is the following:

Lamp mode => Music => Weather => Alarm => Agenda => Lamp mode

- Long press: In Lamp mode, long press anywhere over the pad will start recording a voice message and automatically sends it to C-way application once you take the finger off. This has no effects on others modes.
- Short touch: In Lamp mode, memoo plays the voice message (if any available). Otherwise it gives the agenda for the day irrespective of the mode (except in music mode).

- **Radio button:** From any mode, touching this button switches to audio mode. Press it again to change the audio source between stories, web radios, and music streaming. On audio mode, the led changes color depending on the active source: purple for stories, red for music streaming (deezer and spotify), and blue for radio.



- **color button:** On Lamp mode, tapping the color button changes the decorative lamp color. On any other mode, this brings you back to the Lamp mode.

One of the colors available is “no color”: the decorative lamp is turned off.







## c Modes

The memoo has 6 different modes. You can change the Memoo’s mode by swiping left or right.

The icon on the top of the display shows the active mode.

If music is being played, the music icon is displayed on Lamp mode.

Icon	Mode
Nothing	Lamp
	Music
	Weather

	Alarm
	Agenda

## ***Lamp***

The Lamp mode is the « home page » of the Memoo. It's the only mode which enables you to change the color of the decorative lamp. The memoo will automatically switches to Lamp mode when there is no actions for a minute.

If audio function is active, the Music icon is displayed while on Lamp mode. The music can be controlled on this mode (change source, volume next/previous/pause/play).

## ***Standby***

The standby mode is the mode with the lowest energy consumption. The decorative lamp and the display are turned off, and no music or sound is being played.

## ***Music***

The Music icon is displayed while on Lamp mode. The music can be controlled on this mode. Touch the radio button to change the audio source.

## ***Weather***

This mode displays the local temperature as well as the weather conditions (a water drop is displayed if it's raining). The color of the memoo changes depends on the temperature:

-below 10° C/50°F => blue

between 10°C and 14°C (50-57,2 °F) => green

between 14°C and 22 °C (57,2-71,6 °F) => orange

above 22 °C (71,6 °F) => red

## ***Alarm***


This mode shows the time at which the next alarm clock will be triggered. If it's the first alarm of the day, the memoo plays the events planned for the day.

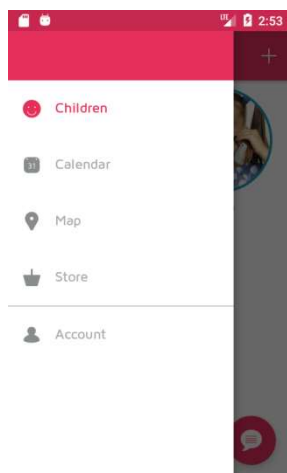
## ***Agenda***

This mode shows the time at which the next event alarm will be triggered.

## d Smartphone application

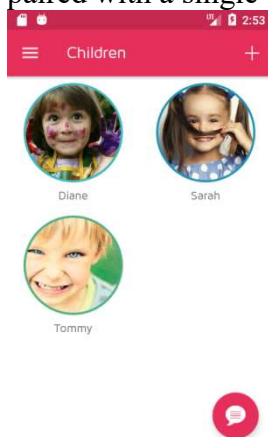
### **Menu**


Click the menu icon on the top left corner (  ) to access different options like Children, Calendar, Map, Settings and Store



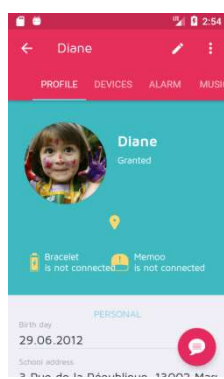
### **Children**

This option lists all the memoo/children connected to your account. A Memoo can only be paired with a single child and an account.



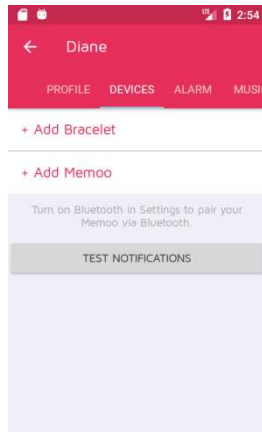
The text icon (  ) in the bottom right corner will allows you to send messages to multiple memoos.

If you click on a children icon, you will access his/her profile. On this page you can manage alarms, information, stories, songs and radio etc....



- Device

This menu shows you the C-way devices paired with that child. You can add a memoo from this page.



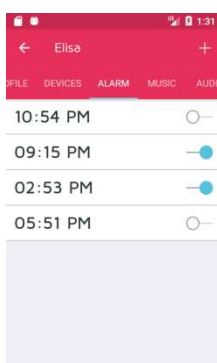
If you click on a specific memoo, you can manage:

- Wi-fi settings
- Schedule (plan the turning on and off of the memoo)
- Switch the temperature unit from Celsius to Fahrenheit
- Allow another member of your family to have control over the memoo.



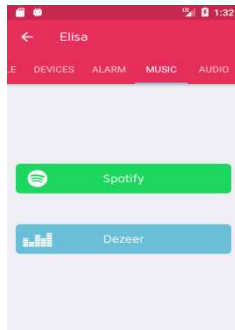
- Alarm

Here, you can set an alarm and it can be directly send to the memoo



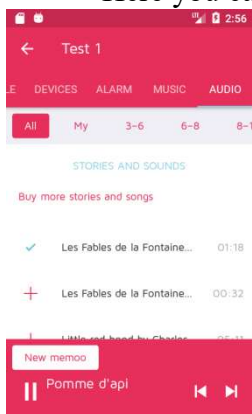
- Music

You can set a playlist either on Spotify or Deezer, that will be available on the memoo



- Audio

Here you can manage the stories and radios available on the memoo.



## Calendar

Here, you can create an event for one or multiple memoos and the planned events will also be displayed.



## Store

On this page, you will be able to purchase new stories which are available on the store.

## II/ Quick start/First connection

Before you start, you have to connect Memoo to Wi-Fi. If it's the first time you are turning it on, apply the following instructions:

- Connect your Memoo to an electric outlet close to your wi-fi router



- Download the Cway Application in the Appstore/PlayStore, be sure you have an Internet access.



- Launch the application and create an account by clicking on **sign up**

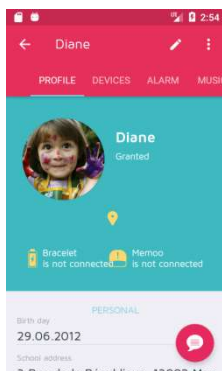


- This will automatically log you in. Then, add your child by clicking on « + » (top right corner)

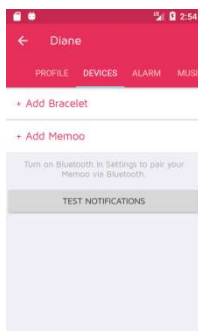




- Fill the fields and confirm



- Touch the icon of the child which you have created now
- touch Add a memoo in the « Device » tab



- Go to your phone's settings and connect yourself to the memoo\_hotspot. **without closing the C-way application.**



- Go back to the C-way application and fill the name of your wi-fi network in the field “Wi-Fi Network” and the password of your wi-fi in the field “password”.

If the memoo was previously connected to a Wi-Fi network either:

- It detects the wi-fi and it starts automatically or
- It doesn't detect the wi-fi and the memoo will start blinking in red until the play/pause button is pressed. In that case, you have to do the pairing process again.

/!\ If the wi-fi password is changed, the memoo won't be able to connect. The pairing process needs to be executed again.

### **III/ Using Memoo**

#### **1 Play Audio**

##### **a Choose audio source(Spotify/deezer/Radio/Story)**

In any mode, press the radio button to launch music mode. If you press it again, the audio source will change. To stop the music/radio/story from playing, press the play/pause button. Press the “next” button to play the next music in a playlist, change the radio channel or play the next story.

##### **b Get new Stories/Radios**

On the application, go to Store to access the stories available.

You can select stories/radio/music available on the application.

Children→Audio menu.


Click on the + next to a story to send it straight to the memoo.

##### **c Send a Deezer/Spotify playlist to Memoo**

Create a playlist and name it “memoo”. On the application, go to Children → Music, click on Spotify or Deezer, connect yourself and follow the instructions.

## 2 Agenda

### a Set event

On the application, go to Calendar. Press the  and fill the fields. The event will only be sent to the memoo which you have selected.

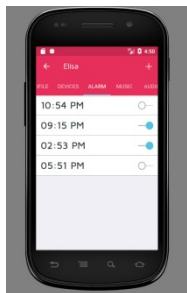
### b Read today's event

From the Lamp mode, swipe left until the calendar icon is displayed. You are now in agenda mode. A single touch on the tactile pad will read the events planned for the day in three seconds.

## 3 Alarm

### a Set alarm

On the application, go to the Children page, select the child you want to put an alarm for. Go to Alarm and touch the “+” in the top right corner.




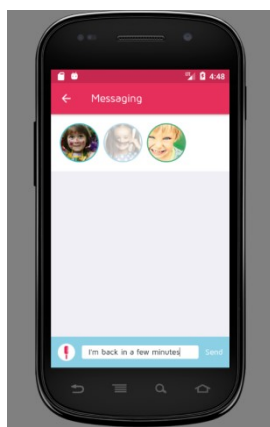
## 4 Set a schedule for the memoo to turn on/off

If you want the memoo to be turned off at night or at any another time, on the mobile application go to Children→Device → click on the memoo's name → schedule.

## 5 Send a Voice message

### a To memoos

In the C-way application, go to Children and touch the text icon () in the bottom right corner. You can now select the memoo you wish to send a message. You can either record a voice message by pressing the microphone icon or write it. It will be sent to the selected memoos. The memoo will start blinking whenever it receives a message.



## **b From memoo**

On Lamp mode, touch anywhere on the pad. You can speak when memoo starts blinking in red. Don't release your finger until your message is over. Your message can't be longer than 10 seconds.

## **6 Change color**

On Lamp mode, touch the color icon.

## **7 Allow someone to have access to your C-way account**

If you want several people to be able to set alarms, send message to the memoo, etc... Go to Children → device → click on the memoo's name → select "Grant access" → Fill the email address and click on "Grant".

## **8 Change the Wi-fi Network memoo connected with**

If you need to change the memoo's network, on the mobile application go to Children → Device → click on the memoo → wi-fi settings.

# **IV/ Troubleshooting**

## **1 Can't connect memoo to wi-fi**

- Verify that your wi-fi network is turned on and go near to your router to do the pairing process.
- Verify the name and password you entered is correct.
- Verify the Memoo isn't already connected with another network

## **2 memoo blinks in red**

It means the memoo can't connect to the wi-fi network because you either changed the password or the signal isn't powerful enough.

Press the “play” button will restart the pairing process. Follow the instructions on the “Quick start” section.

### **3 memoo is connected to wi-fi but can't download stories/agenda**

Verify that you have internet access.

### **4 Play button doesn't launch/stop the music**

Try rebooting the Memoo. Unplug it, and plug it again.

### **5 Multiple audio sources are being played at the same time**

Try rebooting the Memoo. Unplug it, and plug it again.

### **6 Hard Reset**

To reset your Memoo, plug it in and unplug it 5 times.

## **VI/ FCC Requirement**

For any intentional or unintentional radiator, any changes or modifications done by the user not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

The Memoo complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

### **1 Class B**

The Memmo has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This device generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the device off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

### **2 FCC 20cm Statement**

The Memoo complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator & your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Note: Bluetooth and Wi-fi do not transmit simultaneously

## **VI IC Warnings**

### **1 BT, Wi-fi**

The Memoo complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Cet appareil est conforme aux CNR exempts de licence d'Industrie Canada. Le fonctionnement est soumis aux deux conditions suivantes:

- (1) Cet dispositif ne peut causer des interférences; et
- (2) Cet appareil doit accepter toute interférence, y compris les interférences qui peuvent causer un mauvais fonctionnement de l'appareil.

### **2 20cm Statement**

The Memoo meets the exemption from the routine evaluation limits in section 2.5 of RSS 102 and compliance with RSS-102 RF exposure, users can obtain Canadian information on RF exposure and compliance.

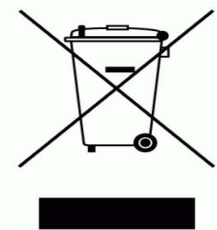
Le dispositif rencontre l'exemption des limites courantes d'évaluation dans la section 2.5 de RSS 102 et la conformité à l'exposition de RSS-102 rf, utilisateurs peut obtenir l'information canadienne sur l'exposition et la conformité de rf.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body.

Cet émetteur ne doit pas être Co-placé ou ne fonctionnant en même temps qu'aucune autre antenne ou émetteur. Cet équipement devrait être installé et actionné avec une distance minimum de 20 centimètres entre le radiateur et votre corps.

## VII GENERAL SAFETY INSTRUCTIONS

- Read all of the instructions listed here and/or in the user manual before you operate this device. Give particular attention to all safety precautions. Retain the instructions for future reference.
- Operate this device only from the type of power source indicated on the device's marking label. If you are not sure of the type of power supplied to your home, consult your dealer or local power company.
- Check the voltage rating before you connect the equipment to an electrical outlet to ensure that the required voltage and frequency match the available power source.
- If you use an extension power cable, ensure that the total ampere rating of the products plugged in to the extension power cable does not exceed the ampere rating of the extension cable.
- This device was qualified under test conditions that included the use of the supplied cables between system components. To ensure regulatory and safety compliance, use only the provided power and interface cables and install them properly.
- Use only the C-way provided AC adapter approved for use with this device. Use of another AC adapter may cause damage to the equipment.
- For added protection, unplug the device from the wall outlet and disconnect the cables to avoid damage to this device during lightning activity or power surges.
- Do not open the device. Do not perform any servicing other than that contained in the installation and troubleshooting instructions. Refer all servicing to qualified service personnel.



### 1 CARING FOR THE ENVIRONMENT BY RECYCLING

When you see this symbol on a C-way product, do not dispose of the product with residential or commercial waste.

#### **Recycling your Equipment**

Please do not dispose of this product with your residential or commercial waste. Some countries or regions, such as the European Union, have set up systems to collect and recycle electrical and electronic waste items. Contact your local authorities for information about practices established for your region.