

ATIVA®

**DECT 6.0  
3-HANDSET  
CORDLESS  
ANSWERING  
SYSTEM  
WITH  
SPEAKERPHONES  
USER MANUAL**



Teléfono inalámbrico con contestador  
automático y altavoz, con 3 auriculares  
Manual de usuario

**Call for technical support  
1-877-777-4357**

Llame para asistencia técnica  
1-877-777-4357

**Before operating this unit,  
please read all instructions.**

**Lea atentamente las instrucciones  
antes de usar este producto.**

version 0418  
Item 8771514

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## Introduction



**CAUTION:** When using telephone equipment, there are basic safety instructions that should always be followed. Refer to the Import safety instructions section in this book and save them for future reference.



This WPS05 Cordless phone is compliant with the DECT 6.0 standard which operates in the 1.92GHz to 1.93GHz frequency range.

**IMPORTANT:** Because cordless phones operate on electricity, you should have at least one phone in your home that isn't cordless, in case the power in your home goes out.

## Getting Started

### Package contents

Make sure your package includes the items shown here.

Telephone Base Unit

3 Cordless Handsets

2 Handset Chargers

AC Adapter

Telephone Line Cord

6 Rechargeable AAA Ni-MH Batteries (1.2V, 300mAh)

User Manual

## Installation

### Important Installation Guidelines

- Avoid sources of noise and heat, such as motors, fluorescent lighting, microwave ovens, heating appliances and direct sunlight.
- Avoid areas of excessive dust, moisture and low temperature.
- Avoid other cordless telephones or personal computers.
- Never install telephone wiring during a lightning storm.
- Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
- Never touch non-insulated telephone wires or terminals, unless the telephone line has been disconnected at the network interface.
- Use caution when installing or modifying telephone lines.



#### ► Installing the telephone base

The telephone base should be placed at least 1 meter away from other electrical appliances in order to avoid interference. The handset exchanges radio signals with the telephone base. The strength of these signals depends on the position of the base. You can obtain a stronger signal by placing the base higher.

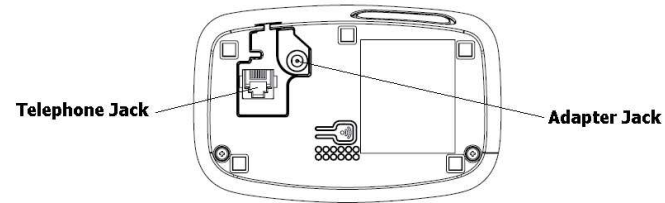
#### ► Operating range of the handset

The operating range of your telephone is 300 meters outdoors without obstructions between the telephone base and handset. Obstructions reduce the operating range. When the telephone base is located indoors, while the handset is indoors or outdoors, the operating range is reduced to 50 meters. Thick concrete walls reduce the operating range significantly.

#### ► Signal strength

When the handset is within the operating range of the telephone base,  appears on the screen. If the handset is out of range of range, the  symbol flashes on the display. Get closer to the telephone base to turn off this indicator.

## ► Installing and charging the batteries



1. Insert the plug of the supplied adapter to the back of the telephone base and the other end into an electrical outlet.
2. Plug the telephone line cord to the back of the telephone base and the other end into a telephone wall jack.
3. Insert the rechargeable Ni-MH batteries supplied into the handset by following the correct polarity as indicated. Close the battery compartment.
4. Place the handset on the telephone base and let the batteries charge for 24 hours before using it for the first time.

#### ► Low battery warning

When the batteries are very low,  flashes on the handset screen to prompt you to recharge the batteries.

#### ► Battery performance

When fully charged, the batteries offer approximately 9 hours of talk time and 100 hours of standby time under ideal conditions. Please note that a new battery reaches its full capacity after several days of normal use. The battery capacity decreases over time, reducing the talk time and standby time. Replace the batteries if necessary.

The batteries and the handset will become hot during charging. This is normal.

#### Tip

When you are not using your handset, place it on the charger so that you can always have fully charged batteries.

### WARNING

DO NOT USE STANDARD OR ALKALINE BATTERIES. THEY MAY EXPLODE AND CAUSE INJURY. ONLY USE RECHARGEABLE NI-MH BATTERIES AS INDICATED IN THIS USER MANUAL.

*Risk of explosion if you use incompatible batteries*

*Never use non-rechargeable batteries. Use only batteries that are identical to the ones supplied with your telephone.*

- Never use alkaline or lithium batteries.
- Do not throw a battery into a fire.
- Do not open or damage batteries. Electrolyte is corrosive and can cause irritation to eyes and skin. It is also toxic and must not be swallowed.
- If you must handle the batteries, avoid them from coming into contact with metal objects. This may cause short circuit or overheating and you may burn yourself.
- Do not attempt to recharge the batteries by heating. The battery electrolyte may leak, and may irritate your eyes or skin.
- Observe the polarity indicated. Reversing the polarity of the battery may result in electrolyte leakage and explosion.
- Remove the batteries if you do not intend to use your phone for several months.
- Do not use any other telephone base for charging the handset – the batteries can be damaged.

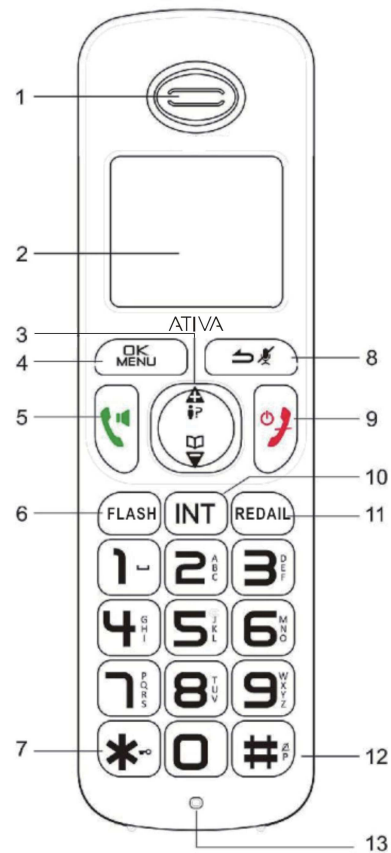
Warning: Danger of explosion if batteries are incorrectly installed.

Use only Ni-MH batteries. The autonomy for the handsets indicated is based on the original capacity of the batteries.

Dispose of used batteries according to the instructions of your local authorities.

### Getting to Know Your Phone

#### Handset Overview



### 1. Earpiece

### 2. Display

### 3. Up / Call List Button

- Scroll up on the menu.
- Increase the earpiece/speaker volume.
- Access the Call list in standby mode.

### Down / Phonebook Button

- Scroll down on the menu.
- Decrease the earpiece/speaker volume.
- Access the Phonebook in standby mode.

### 4. OK / Menu Button

- Access the main menu in standby mode.
- Confirm selection.
- Enter the options menu.

### 5. Talk / Speaker

- Make and receive calls.
- Turn the speaker phone on/off

### 6. Flash Button

- Press to send a Flash signal (also called Recall) for PBX network call transfer services.
- Press FLASH once to answer the call while waiting. Press again to return to the original call.

### 7. \* / Key Lock Button

- Press to insert \* digit during dialing.
- Press and hold to lock/unlock the keypad in standby mode.

### 8. Mute / Back Button

- Mute or unmute the microphone.
- Delete last entered digit or character.
- Cancel operation

### 9. End / (On/Off) Button

- End the call.
- Exit the menu / operation.
- Press and hold to power on/off the handset.

### 10. INT Button

- Make an intercom call or transfer a call (for multi-handset version only)
- Switch between intercom call and external call.

### 11. Redial Button

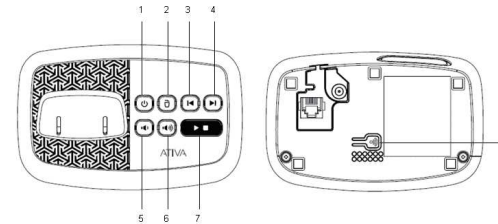
Access the redial list in standby mode.

### 12. # / (Ringer On/Off) Button

- Press to insert # digit during dialing.
- Press and hold to add dialing pause when dialing or entering numbers into phonebook.
- Press and hold to turn the handset ringer on/off in standby mode.

### 13. Microphone

### Base Unit Overview



### 1. Answer On / Off Button

Turn the Answering Machine On or Off.

### 2. Delete Button

- Delete the current playback message.
- Press and hold to delete all old messages.

### 3. Repeat / Skip Backward Button

- Repeat to play current message.
- Play the previous message.

### 4. Skip Forward Button

Play the next message.

### 5. Volume Down Button

Decrease the speaker volume.

### 6. Volume Up Button

Increase the speaker volume.

### 7. Play / Stop Button

- Play messages.
- Stop messages playback.

### 8. Page Button

- Press to find/page all registered handsets.
- Press and hold to start registration process.

## Display Icons and Symbols



Icon	Name	Behavior	Description
	Battery		Battery is full
			Battery still 2/3 full
			Battery only 1/3 full, recharging is recommended.
			Battery almost empty, the Handset may switch off at any moment.
	Phone		Blinking when you've received new calls, disappears when the Caller-ID memory of the concerned handset has been fully checked
			Illuminates while reading the Caller-ID memory
			Illuminates when reading the last dialed number memory
			Blinking during an incoming call; Steady on during a phone conversation
	Antenna	Steady on	Steady on when within range from the base
		Off	Off when out of range from the base
	Downward	Steady on	Turns on when there is more menu option(s) Turns on when there is more phonebook or CID record(s) for viewing during phonebook or CID review mode. Turns on during call to indicate that the audio level can be reduced
	Upward	Steady on	Turns on when there is more menu options(s) Turns on when there is more phonebook or CID record(s) for viewing during phonebook or CID review mode. Turns on during call to indicate that the audio level can be increased
	Ringtone off	Steady on	Steady on when the ringtone is disabled
	Speaker	Steady on	Illuminates when the speaker function is enabled
	Voicecall	Blinking	Blinking when you've received a new voicemail message
	Answering Machine	Steady On	Illuminates when the answering function is enabled
		Blinking	Blinking when new messages are recorded
		Off	Off when the answering function is disabled

## Menu Map and Menu Navigation on the WPS05 handset

From the home screen of the WPS05 handset, press to access **ANS. SYSTEM**, the first option in the Main Menu list. Press or to go to other options in the menu list. Press to enter a sub-menu or function. Press to go back to the previous page.

Press to cancel the current operation and return to the home screen.

**Note:** If you do not press any key on the handset for 15 seconds, the display will automatically return to the home screen.

PHONEBOOK	HANDSET OPTS	CLOCK&ALARM	SETTINGS	ANS. SYSTEM
NEW ENTRY	HANDSET NAME	DATE & TIME	REGISTRATION	PLAY
VIEW ENTRIES	RINGER&TONES	SET FORMAT	DEREGISTER	DELETE ALL
EDIT ENTRY	RING VOLUME	TIME FORMAT	RESET	ANS. ON/OFF
DELETE	RING TONE	DATE FORMAT	AREA CODE	ANNOUNCEMENT
DELETE ALL	KEY TONE	ALARM	FLASH (RECALL TIME)	ANSWER MODE
DIRECT MEM.	LANGUAGE	ALARM MELODY	DIALING MODE	SECURITY CODE
	AUTO HANG - UP			ANS. SETTING
				RING DELAY
				REMOTE ACC.
				LANGUAGE

## Text and Number Entry

The following table shows you where each letter and punctuation character can be found, by using repeated presses of the alphanumeric keypad. This will be helpful when storing a name in the phonebook or renaming your handset.

For example, to enter the name **Tom**:

**T** Press 8 once

**O** Press 6 three times

**M** Press 6 once

In editing mode, a cursor is displayed to indicate the current text entry position.

The cursor is positioned at the right of the last character entered.

### Writing Tips:

1. Once a character is selected, the cursor will move to the next position after a short pause.

2. Press to delete last entered character.

## Character Map of the WPS05 Handset

Key	1 <sup>st</sup> press	2 <sup>nd</sup> press	3 <sup>rd</sup> press	4 <sup>th</sup> press	5 <sup>th</sup> press	6 <sup>th</sup> press
1	Space	1	=	<	>	*
2	A	B	C	2		
3	D	E	F	3		
4	G	H	I	4		
5	J	K	L	5		
6	M	N	O	6		
7	P	Q	R	S	7	
8	T	U	V	8	?	
9	W	X	Y	Z	9	
0	0	-	/	\	#	+
*	*					

## Using Your Phone

### ► Make a Call

#### 1. Pre-dialing

- A. Enter the phone number (maximum 24 digits).
  - If you make a mistake, press **[DEL]** to delete the last entered number.
- B. Press **[CALL]** to dial the phone number.

#### 2. Direct Dialing

- A. Press **[CALL]** on your WPS05 Handset.
- B. Dial the number.

**Note:** If you make a mistake, you cannot correct it with **[DEL]** on your WPS05 Handset. Press **[END CALL]** on your WPS05 Handset and then press **[DEL]** on your WPS05 Handset to return to the home screen.

#### 3. Call from the Redial List (10 last number on handset)

- A. Press **[RECALL]** in standby mode.
  - The last number dialed is displayed.
- B. Press **[UP]** / **[DOWN]** to select the desired entry in the redial list and then press **[CALL]** to dial out the selected redial number

#### 4. Call from the Call list (20 name & number call list)

- A. Press **[CALL]** in standby mode.
- B. Press **[UP]** / **[DOWN]** to select the desired entry in the call list and then press **[CALL]** to dial out the selected call list number.

#### 5. Call from the Phonebook (50 entries on handset)

- A. Press **[CALL]** in standby mode.
- B. Press **[UP]** / **[DOWN]** to select the desired entry in the phonebook and then press **[CALL]** to dial out the selected phonebook number.

### ► Answer and End a Call

1. When the phone rings, press **[CALL]** on your WPS05 Handset.
2. To end a conversation, press **[END CALL]** on your WPS05 Handset.

**Warning:** When the handset is ringing, do not hold it too close to your ear as the volume of the ringing tone may damage your hearing.

**Note:** You can simply place the WPS05 handset back on its base station to end the call, but only if you have not deactivated the **Auto hang-up** feature.

### ► Handset Speakerphone

During a call, you can press **[SPEAKERPHONE]** on your WPS05 Handset to alternate between hands-free speakerphone and handset earpiece.

### ► Adjust Earpiece Volume

There are 3 levels of earpiece volume on your WPS05 Handset.

1. During a call, press **[UP]** / **[DOWN]** to select from **VOLUME 1** to **VOLUME 3** on your WPS05 Handset.
  - The current setting is shown.
  - When you end the call, the setting will remain at the last selected level.

### ► Adjust Speaker Volume

There are 5 levels of speaker volume on the WPS05 Handset

1. During a call, press **[UP]** / **[DOWN]** on your WPS05 Handset to select from **VOLUME 1** to **VOLUME 5**.
  - The current setting will show.
  - When you end the call, the setting will remain at the last selected level.

### ► Mute/Unmute the Microphone

When the microphone is muted, the handset will display **MUTE ON**, and your caller cannot hear you. During a call, press **[MUTE]** to turn on/off the microphone.

### ► Paging

The paging feature enables you to locate a missing handset if the handset is in range and contains charged battery pack.

Press the **[Page]** (Locator) key under the base unit.

- All the registered handsets that are in range will start to ring.

You can stop the paging by pressing any key on a handset or the **[Page]** (Locator) key under the base unit again.

### ► Answer the Call Waiting

Press **FLASH** once to answer the call while call waiting, press again to return to the original call.

### ► Switching the Handset On/Off

Press and hold **[POWER]** on your WPS05 Handset handsets for more than 2 seconds to switch the handset on or off in standby mode.

- When first turned on, the display shows **SEARCHING...** until the handset finds the base.

**Note:** You can switch the handset off to save battery life if the handset is not on the base or a charging pod and you do not want to use it for a while.

**IMPORTANT:** When the handset is OFF, it cannot be used for making calls including emergency calls. It will not ring when there is an incoming call.

To answer a call, you will need to switch it back on and it may take some time for the handset to re-establish a radio link with the base unit.

### ► To Lock/Unlock the Keypad

Press and hold the **[LOCK]** button for 1 second to lock/unlock the keypad in idle mode.

## Caller ID

If you have subscribed to the Calling ID, and provided the identity of the caller is not withheld, the number of the caller will be displayed together with the date and time of the call (if provided by the network)

### Note:

If the telephone number is not available for the incoming calls, the handset will display **UNAVAILABLE**.

If the telephone number is from a withheld telephone number, the handset will display **WITHHELD**

If you have not subscribed to the Caller ID service, the handset will display **UNKNOWN** when you receive the call when it is received, and it will not be saved in the **Call List**.

### ► Call List

The **Call List** stores the last 20 external calls for the WPS05 Handset, whether or not you have answered the call. Only the most recent call is saved if there are repeat calls from the same number.

When the **Call List** is full, the next new call will replace the oldest entry.

#### 1. Access the Call List

- A. From the home screen, press **[CALL]** on your WPS05 Handset.
- B. Press **[UP]** / **[DOWN]** to browse through the call list.
  - The calls are displayed in chronological order with the most recent call at the top of the list.

#### 2. Save a Call List Entry into the Phonebook

- A. From the home screen, press **[CALL]**.
- B. Press **[UP]** / **[DOWN]** to select an entry and then press **[SAVE]**.
- C. Press **[SAVE]** again to select **SAVE NUMBER**.
- D. Enter the name of the contact (maximum 14 characters) and then press **[SAVE]** to save.
- E. Edit the number (if necessary) and then press **[SAVE]** to save the entry.
  - A confirmation tone will play.
- F. Press **[END CALL]** to return to standby mode.

### 3. Delete a Call List Entry

- From the home screen, press **PA**.
- Press **PA** / **V** to select an entry and then press **ESC**.
- Press **PA** / **V** to **DELETE** and then press **ESC** to select.
  - DELETE?** will display.
- Press **ESC** again to confirm.
  - A confirmation tone will play.
- Press **2** to return to standby mode.

### 4. Delete All Entries in the Call List

- From the home screen, press **PA**.
- Press **ESC**.
- Press **PA** / **V** to **DELETE ALL** and then press **ESC** to select.
  - DELETE?** will display.
- Press **ESC** again to confirm.
  - A confirmation tone will play.

### ► Redial List

The redial list stores the last 10 numbers dialed for the WPS05 Handset. A maximum of 24 digits can be displayed for each entry.

#### 1. Access the Redial List

- From the home screen, press **REDAIL**.
- Press **PA** / **V** on your WPS05 Handset to browse the redial list.
  - The last dialed number will appear first in the redial list.
  - If the number has more than 14 digits on the WPS05 Handset, press **#** to see other digits.

#### 2. Save a Redial Number into the Phonebook

- From the home screen, press **REDAIL**.
- Press **PA** / **V** to select an entry and press **ESC**.
- Press **ESC** again to select **SAVE NUMBER**.
- Enter the name of the contact (maximum 14 characters) and then press **ESC**.
- Edit the number (if necessary) and then press **ESC** to save.
  - A confirmation tone will play.
- Press **2** to return to standby mode.

#### 3. Edit a Redial Number

- From the home screen, press **REDAIL**.
- Press **PA** / **V** to select an entry and then press **ESC**.
- Press **PA** / **V** to **EDIT ENTRY** and then press **ESC** to select.
  - A confirmation tone will play.
- Edit the number and press **ESC** to confirm.
- Press **2** to return to standby mode.

#### 4. Delete a Redial Number

- From the home screen, press **REDAIL**.
- Press **PA** / **V** to select an entry and then press **ESC**.
- Press **PA** / **V** to **DELETE** and then press **ESC** to select.
  - DELETE?** will display.
- Press **ESC** again to confirm.
  - A confirmation tone will play.
- Press **2** to return to standby mode.

#### 5. Delete All Entries from the Redial List

- From the home screen, press **REDAIL**.
- Press **ESC**.
- Press **PA** / **V** to **DELETE ALL** and then press **ESC** to select.
  - DELETE?** will display.
- Press **ESC** again to confirm.
  - A confirmation tone will play.

## Phonebook

The WPS05 handset can store up to 50 phonebook entries. Phonebook entry can have a maximum of 24 digits for the phone number and 14 characters for the name

### ► Store a Contact in the Phonebook

- From the home screen, press **ESC**.
- Press **ESC** again to select **PHONEBOOK**.
- Press **ESC** to select **NEW ENTRY**.
  - The screen displays **ENTER NAME**.
- Enter the name of the contact (maximum 14 characters) using the keypad.
  - If you make a mistake, press **DEL** to delete the last character entered.
- Press **ESC** to confirm the name entry.
  - The screen will display **ENTER NUMBER**.
- Enter the number of the contact (maximum 24 digits) using the keypad.
  - If you make a mistake, press **DEL** to delete the last digit entered.
- Press **ESC** to confirm.
  - A confirmation tone will play.
- Press **2** to return to standby mode.

**Note:** You cannot store a new phonebook entry when the memory is full. In this case, you have to delete existing entries to make space for new ones. When storing the number for a local call, you can enter only the 6 or 7-digit local number without **STD** (area) code, and it will still display the name if there is an incoming call and you subscribe to caller display.

### ► Access the Phonebook

- From the home screen, press **V** to open the phonebook list.
  - Alternatively, from the home screen, you can press **ESC**, then press **ESC** again to select **PHONEBOOK** and **PA** / **V** to **VIEW ENTRIES**, then press **ESC** to open the phonebook list.
  - The phonebook entries are listed in alphabetical order.
- Press **PA** / **V** to scroll through the list of entries.
- Press **#** to view the details of the selected entry.
- Press **2** to return to standby mode.

**Note:** Instead of pressing **PA** / **V** to browse the phonebook entries, you can press the numeric key corresponding to the first letter of the entry you wish to locate. For example, pressing 2 will show the first entry starting with A. Pressing 2 again will show the first entry starting with B, and so on..., and then press **PA** / **V**, if necessary, to find the entry you want.

### ► Modify a Phonebook Entry

- From the home screen, press **V** to open the phonebook list.
- Press **PA** / **V** to select the entry you want to modify.
- Press **ESC** to open the phonebook menu options.
- Press **PA** / **V** to **EDIT ENTRY** and then press **ESC** to select.
  - The current name will display.
- Edit the name using the keypad, using **DEL** to delete characters.
- Press **ESC** to confirm.
- Edit the number and then press **ESC** to confirm.
  - A confirmation tone will play.
- Press **2** to return to standby mode.

### ► Delete a Phonebook Entry

- From the home screen, press **V** to open the phonebook list.
- Press **PA** / **V** to select the entry you want to delete.
- Press **ESC** to open the phonebook menu options.
- Press **PA** / **V** to **DELETE** and then press **ESC** to select.
  - DELETE?** is displayed
- Press **ESC** again to confirm.
  - A confirmation tone is played.
- Press **2** to return to standby mode.

#### ► Delete All Entries from the Phonebook List

1. From the home screen, press to open the phonebook list.
2. Press to open the phonebook menu options.
3. Press / to **DELETE ALL** and then press to select.
  - **DELETE?** is displayed.
4. Press again to confirm.
  - A confirmation tone is played.
5. Press to return to standby mode.

#### ► Direct Access Memory

There are 2 direct access memories (Keys 1 & 2) in addition to the phonebook memory. A long press on the keys in standby mode will automatically dial the stored phone number.

#### ► Add Direct Access Memory

1. From the home screen, press .
2. Press again to select **PHONEBOOK**.
3. Press / to **DIRECT MEM.** and then press to select.
4. Press / to **KEY 1** or **KEY 2** and then press to select.
  - The stored name is displayed, or **NO NUMBER** if it is empty.
5. Press to enter the **DIRECT MEM.** menu to add/edit the name or number.
6. Press again to select **EDIT NUMBER**.
  - The display will show the currently stored name or just **ENTER NAME** if it is empty.
7. Edit or enter the name of your contact and press .
  - If you make a mistake, press to delete the last character entered.
  - The display will show the currently stored number or just **ENTER NUMBER** if it is empty.
8. Edit or enter the number of your contact and press .
  - If you make a mistake, press to delete the last digit entered.
  - A confirmation tone will play.
9. Press to return to standby mode.

**Note:** If the main phonebook is already full, **MEMORY FULL** is displayed, and you cannot store or edit a direct memory until a phonebook entry has been deleted.

#### ► Delete Direct Access Memory

1. From the home screen, press .
2. Press again to select **PHONEBOOK**.
3. Press / to **DIRECT MEM.** and then press to select.
4. Press / to **KEY 1** or **KEY 2** and then press to select.
  - **NO NUMBER** is displayed if it is empty. Otherwise, the stored name will display.
5. Press to enter the menu options.
6. Press / to **DELETE** and then press to select.
  - **CONFIRM?** will display.
7. Press again to confirm.
  - A confirmation tone will play.
8. Press to return to standby mode.

### Handset Options

Your phone comes with a selection of settings that you can change to personalize your phone to the way you like it to work.

#### ► Rename the Handset

You can personalize your handset by changing the name shown on the handset in standby mode.

1. From the home screen, press .
2. Press / to **HANDSET OPTS** and then press .
3. Press to select **HANDSET NAME**.
  - The current handset name will display
4. Press to delete the letters one by one and enter the new name (maximum 10 characters).
5. Press to confirm.
  - A confirmation tone will play.
6. Press to return to standby mode.

#### ► Set the Ring Volume

You can set the handset ringer volume from Level 1 to Level 5 or turn the ringer off.

1. From the home screen, press .
2. Press / to **HANDSET OPTS** and then press to select.
3. Press / to **RINGER&TONES** and then press to select.
  - Press again to select **RING VOLUME**.
4. Press / to select the desired setting (each volume level will play as it is selected) and then press to confirm.
  - A confirmation tone will play.
5. Press to return to standby mode.

**Note:** Press and hold # to switch the ringer **On** and **Off** when the handset is in standby mode. The ringer off icon displays on the screen when ringer off feature is activated.

#### ► Set the Ring Tone

You can select from 10 ringer melodies for both internal and external calls.

1. From the home screen, press .
2. Press / to **HANDSET OPTS** and then press to select.
3. Press / to **RINGER&TONES** and then press to select.
4. Press / to **RING TONE** and then press to select.
5. Press / to select the desired ringer melody from 1 to 10 (each melody will play as it is selected) and then press to confirm.
  - A confirmation tone will play.
6. Press to return to standby mode.

#### ► Set the Key Tone

The handset emits a tone with each key press. You can choose to turn this tone on or off. The default setting is **ON**.

1. From the home screen, press .
2. Press / to **HANDSET OPTS** and then press to select.
3. Press / to **RINGER&TONES** and then press to select.
4. Press / to **KEY TONE** and then press to select.
5. Press / to select **ON** or **OFF** and then press to confirm.
  - A confirmation tone will play.
6. Press to return to standby mode.

#### ► Set the Display Language

You can change the display language on your handset. The default setting is **ENGLISH**.

1. From the home screen, press .
2. Press / to **HANDSET OPTS** and then press to select.
3. Press / to **LANGUAGE** and then press to select.
4. Press / to select your preferred language and then press to confirm.
  - A confirmation tone will play.
5. Press to return to standby mode.

**Note:** Once the display language is set, the handset will switch to display in the selected language immediately.

#### ► Set Auto Hang-up

This function enables you to end a call automatically by simply placing the handset back on the base unit. By default, the **Auto Hang-up** feature is **ON**, but it can be turned off.

1. From the home screen, press .
2. Press / to **HANDSET OPTS** and then press to select.
3. Press / to **AUTO HANG-UP** and then press to select.
4. Press / to select **ON** or **OFF** and then press to confirm.
  - A confirmation tone will play.
5. Press to return to standby mode.



## Clock and Alarm Setting

### ► Date and Time Settings

If you have subscribed to the Caller ID service, the time and date settings will be automatically updated by the network when you receive an incoming call, but you may still need to set the correct year. You can also set the date and time manually.

1. From the home screen, press **☰**.
2. Press **☰** / **☑** to **CLOCK&ALARM** and then press **☰** to select.
3. Press **☰** again to select **DATE & TIME**.
  - The last stored date will display with the third digit of the year flashing.
4. Enter the current date and press **☰** to confirm, the default setting date format is MM/DD.  
Enter 03 May 2018 as [1], [8], [0], [5], [0], [3].  
If you make a mistake, press **☒** to delete the last digit entered.
5. Enter the current time and press **☰** to confirm. The default time format is 12 HOURS.  
For 24-hour format, enter 1:30pm as [1], [3], [3], [0].  
For 12-hour format, enter the time and then press **☰** to select **am**, or press **☒** to select **pm**.  
If you make a mistake, press **☒** to delete the last digit entered.
  - A confirmation tone will play.
6. Press **☒** to return to standby mode.

### ► Change the Time Format

The time can be displayed either as 12-hour or 24-hour. The default setting is 12 HOURS.

1. From the home screen, press **☰**.
2. Press **☰** / **☑** to **CLOCK&ALARM** and then press **☰** to select.
3. Press **☰** / **☑** to **SET FORMAT** and then press **☰** to select.
4. Press **☰** again to select **TIME FORMAT**.
  - The current setting will display.
5. Press **☰** / **☑** to select **12 HOURS** or **24 HOURS** and then press **☰** to confirm.
  - A confirmation tone will play.
6. Press **☒** to return to standby mode.

### ► Change the Date Format

The date can be displayed either as Month/Day or Day/Month. The default setting is MM/DD.

1. From the home screen, press **☰**.
2. Press **☰** / **☑** to **CLOCK&ALARM** and then press **☰** to select.
3. Press **☰** / **☑** to **SET FORMAT** and then press **☰** to select.
4. Press **☰** / **☑** to **DATE FORMAT** and then press **☰** to select.
  - The current setting will display.
5. Press **☰** / **☑** to select **DD/MM** or **MM/DD** and then press **☰** to confirm.
  - A confirmation tone will play.
6. Press **☒** to return to standby mode.

### ► Alarm Settings

An alarm can be set on a handset, to sound at a set time only once or repeated each day.

When an alarm is set, the alarm icon is shown on the handset display.

When the alarm time is reached, the handset will flash **-ALARM-** on the display and sound an alarm for 1 minute, at the same volume setting as the handset ringer. If the ringer is off, it will ring at volume setting 1. When the alarm rings, you can press any key on the handset to stop the ringing, even if the keylock is activated.

1. From the home screen, press **☰**.
2. Press **☰** / **☑** to **CLOCK&ALARM** and then press **☰** to select.
3. Press **☰** / **☑** to **ALARM** and then press **☰** to select.
4. Press **☰** / **☑** to an alarm option. **OFF**: Turn alarm off  
**ONCE**: The alarm sounds once at the set time. **DAILY**: The alarm sounds daily at the set time.
5. Press **☰** to select the option.
6. If **ONCE** or **DAILY** is selected, enter the desired hour and minute.  
Press **☰** to select **am**, or press **☒** to select **pm** if the time is in 12-hour format.
7. Press **☰** to confirm the alarm setting.
  - A confirmation tone will play.
8. Press **☒** to return to standby mode.

### ► Set the Alarm Melody

You can select from 3 alarm melodies.

1. From the home screen, press **☰**.
2. Press **☰** / **☑** to **CLOCK&ALARM** and then press **☰** to select.
3. Press **☰** / **☑** to **ALARM MELODY** and then press **☰** to select.
4. Press **☰** / **☑** to select the desired alarm tone (each tone will sound as it is selected) and then press **☰** to confirm.
  - A confirmation tone will play.
5. Press **☒** to return to standby mode.

## Setting

### ► Handset Registration

**IMPORTANT:** When you purchase your phone system, all handsets are already registered to your base, so you do not need to register handset.

Handset registration is only necessary when you buy extra handsets or if a handset has become faulty.

You can register up to four handsets to one base station, with each handset's number (1 to 4) shown on its display. **Note:** Each handset can only be registered to one base.

**Note:** After de-register all handset, it can charge the handset in power saving condition.

### ► Register Additional Handsets

1. Press and hold the **☒** key under the base unit for approximately 5 seconds.
  - The message indicator on the base will flash for up to 1 minute while it is in registration mode.
2. On the handset, press **☰**.
3. Press **☰** / **☑** to **SETTINGS** and then press **☰** to select.
4. Press **☰** / **☑** to **REGISTRATION** and then press **☰** to select.
  - A Confirmation tone will play to indicate successful registration, and the handset returns to standby mode, with its handset number displayed.
  - If no base is found, error tones will play to indicate failed registration and **PLS REG H/S** is displayed on the screen. You will need to repeat from step 1 above.

During steps 2-4, if no key is pressed on the handset within 10 seconds, the registration procedure will be aborted. If this happens, repeat the registration process from step 1 above.

### ► Deregister your Handset

You can deregister the handset you are using, or any other handset registered to the same base.

1. From the home screen, press **☰**.
2. Press **☰** / **☑** to **SETTINGS** and then press **☰** to select.
3. Press **☰** / **☑** to **DEREGISTER** and then press **☰** to select.
4. Press **☰** / **☑** to select the handset number you want to deregister and then press **☰** to confirm, or press **☒** to cancel the deregistration procedure.

**Note:** After confirming the handset you want to remove on either the WPS05 Handset,

- A confirmation tone will play to indicate successful deregistration.
- **PLS REG H/S** will display on the home screen of the deregistered handset.
- During steps 1-4, if no handset key is pressed within 10 seconds, the procedure will abort and the handset returns to standby mode.

### ► Reset the Unit

You can reset your phone to its default settings with this feature. **Note:** Upon reset, all your personal settings, call list and redial list entries will be deleted and the phone will return to its default settings, including the Master PIN (Security code). However, your phonebook will remain unchanged after reset, and any recorded messages will remain unchanged, while all other settings will be

1. From the home screen, press **☰**.
2. Press **☰** / **☑** to **SETTINGS** and then press **☰** to select.
3. Press **☰** / **☑** to select **RESET** and then press **☰** to select.
4. Press **☰** again to confirm.
  - **CONFIRM?** will display.
  - A confirmation tone will play and the unit will reset to its default settings.

#### ► Area Code

1. From the home screen, press **ANS**.
2. Press **▲/▼** key to **SETTINGS** and then press **OK** key to select.
3. Press **▲/▼** key to **AREA CODE** and then press **OK** key to select.
4. Key in area code then press **OK** key to confirm.
  - A confirmation tone will play.
5. Press **⏮** key to return to standby mode.

#### ► Change the Flash (Recall Time)

You may need to press FLASH to send a Flash signal (also called Recall or Timed Break Recall) if you are connected to a PBX or using certain network services. You should normally leave the Recall Time at its default setting, **LONG (600ms)**, as this is the standard recall required in the US telephone network. However, it can be changed to Medium (270ms) or SHORT(100ms) if your telephone is connected to a PBX that requires a different recall time.

1. From the home screen, press **ANS**.
2. Press **▲/▼** to **SETTINGS** and then press **OK** to select.
3. Press **▲/▼** to **RECALL TIME** and then press **OK** to select.
4. Press **▲/▼** to select **SHORT**, **MEDIUM** or **LONG** and then press **OK** to confirm.
  - A confirmation tone will play.
5. Press **⏮** to return to standby mode.

#### ► Set the Dial Mode

1. From the home screen, press **ANS**.
2. Press **▲/▼** to **SETTINGS** and then press **OK** to select.
3. Press **▲/▼** to **DIALING MODE** and then press **OK** to select.
4. Press **▲/▼** to select **TONE** or **PULSE** and then press **OK** to confirm.
  - A confirmation tone will play.
5. Press **⏮** to return to standby mode.

### Answering Machine

Your phone includes a telephone answering machine that records unanswered calls when it is on. The answering machine can store up to 59 messages within the maximum recording time of approximately 30 minutes and each message can be up to 3 minutes long. When the answering machine is on, calls are answered after the set **RING DELAY**. If you have selected **ANS ON/OFF to ON**, then the caller can leave you a message after hearing your announcement. If you have selected **ANS. ON/OFF to OFF** mode, the caller can only listen to your announcement but cannot leave you a message. If the answering machine memory is full, the answering machine LED on the base flashes rapidly, the answering machine icon on the WPS05 handset flashes slowly, and the announcement will be played to new callers. You will have to delete some messages before any new ones can be recorded.

#### ► Message Playback

When there are new messages on the answering machine, the tape icon flashes on the handset screen.

1. From the home screen, press **ANS**.
2. Press **▲/▼** key to **ANS. SYSTEM** and then press **OK** key to select
3. Press **OK** again to select **PLAY**.
  - Your messages will automatically playback through the handset's speakerphone.
  - The display will show the message number and the date and time of the call.
  - Press **🔍** to listen to your messages privately through the earpiece of your handset.
4. During playback, press **OK** and then press **▲/▼** to access the following options:

REPEAT	Repeat the currently playing message
NEXT	Play the next message
PREVIOUS	Play the previous message
DELETE	Delete the current message

- Note:** To return to the screen showing the message number and date/time, press **🔍**.
5. Press **⏮** to return to standby mode.

#### ► Delete All Messages

**Note:** Only old messages can be deleted. New messages must be played before they can be deleted.

1. From the home screen, press **ANS**.
2. Press **▲/▼** key to **ANS. SYSTEM** and then press **OK** key to select
3. Press **▲/▼** to select **DELETE ALL** and then press **OK**.
4. Press **OK** again to confirm.
  - A confirmation tone will play.
5. Press **⏮** to return to standby mode.

#### ► Turning the Answering Machine On/Off

1. From the home screen, press **ANS**.
2. Press **▲/▼** key to **ANS. SYSTEM** and then press **OK** key to select
3. Press **▲/▼** to **ANS. ON/OFF** and then press **OK** to select.
4. Press **▲/▼** to select **ON** or **OFF** and then press **OK** to confirm.
  - A confirmation tone will play.
5. Press **⏮** to return to standby mode.

**Note:** If the answering machine is **OFF** and the SECURITY CODE is still set at its default **0000**, the answering machine will not answer any incoming calls. However, if the SECURITY CODE has been changed, it will answer incoming calls after 14 rings to allow remote access, and the announcement will play.

#### ► Announcement

When the answering system answers a call, the pre-recorded announcement is played to the caller unless you have recorded your own announcement. The phone comes with pre-recorded announcements.

#### 1. Record a Personalized Announcement

You can choose to replace the default announcement with your own personalized announcements.

- A. From the home screen, press **ANS**.
- B. Press **▲/▼** key to **ANS. SYSTEM** and then press **OK** key to select
- C. Press **▲/▼** to **ANNOUNCEMENT** and then press **OK** to select.
- D. Press **▲/▼** to select **ANNOUNCEMENT** to record announcement.
  - A confirmation tone will play.
- E. Speak into the handset to start recording your new announcement and press **OK** again to end the recording.
  - A confirmation tone will play.
- F. Press **⏮** to return to standby mode.

**Note:** The maximum length of an announcement is 2 minutes

#### 2. Listen to an Announcement

- A. From the home screen, press **ANS**.
- B. Press **▲/▼** key to **ANS. SYSTEM** and then press **OK** key to select.
- C. Press **▲/▼** to **ANNOUNCEMENT** and then press **OK** to select.
- D. Press **▲/▼** to select **PLAY**, and then press **OK** to confirm.
  - The announcement plays through the phone's speaker.
  - Press **🔍** if you wish to listen to the announcement privately over the earpiece.
- E. Press **⏮** to return to standby mode.

#### 3. Delete a Personalized Announcement

If you want to return to using the default announcement, simply delete your personalized announcement.

- A. From the home screen, press **ANS**.
- B. Press **OK** again to select **ANS. SYSTEM**.
- C. Press **▲/▼** to **ANNOUNCEMENT** and then press **OK** to select.
- D. Press **▲/▼** to **DELETE** and press **OK** to confirm.
  - The default pre-recorded announcement will play through the phone's speaker.
  - Press **🔍** if you wish to listen to the announcement privately over the earpiece.
- E. Press **⏮** to return to standby mode.

#### ► Change Security Code

1. From the home screen, press **ANS** key.
2. Press **ANS** / **▼** key to **ANS. SYSTEM** and then press **ANS** key to select.
3. Press **ANS** / **▼** key to **SECURITYCODE** and then press **ANS** key change the security code, and then press **ANS** key to confirm.
4. Press **⏻** key to standby mode.

#### ► Answering Machine Settings

##### 1. Set the Ring Delay

You can select the number of rings before the answering machine answers a call and starts playing the announcement. You can set the delay from **2 to 7 RINGS** or **TOLL SAVER** on the WPS05 Handset.  
**IMPORTANT:** If your network voice messaging system is enabled, you must set your **RING DELAY** to less than 6 rings; otherwise the network service will answer all your calls before the answering machine of your telephone and prevent it from recording any messages.

- A. From the home screen, press **ANS**.
- B. Press **ANS** / **▼** key to **ANS. SYSTEM** and then press **ANS** key to select
- C. Press **ANS** / **▼** to **ANS. SETTING** and then press **ANS**.
- D. Press **ANS** to select **RING DELAY**.
- E. Press **ANS** / **▼** to select **2 RINGS – 7 RINGS** or **TOLL SAVER** and then press **ANS** to confirm.
  - A confirmation tone will play.
- F. Press **⏻** to return to standby mode.

**Note:** If you select **TOLL SAVER** on the WPS05 Handset, the answering machine will answer an incoming call on the fifth ring if you have no new messages and on the third ring if you do.

When you call your answering machine to check messages, if it does not answer on the third ring, then you can hang up immediately, because this indicates that you have no new messages. This feature can save you the cost of a long-distance call when you check your messages remotely.

##### 2. Activate/Deactivate Remote Access

The phone lets you listen to the messages on your answering machine, or otherwise operate your answering machine by calling in to your answering machine from another touch-tone phone. You need to enter a remote access code (same as your SECURITY CODE) to access your answering machine remotely. The remote access code is used to prevent unauthorized access of your answering machine. Remote Access always be enabled you can use this feature in any time.

**Note:** The remote control access is already set to activated, so you can check the messages on your answering machine when you are away from home by calling from another phone.

The SECURITY CODE is used for accessing the answering machine remotely. If your answering machine is off, you must change your SECURITY CODE from its default **0000** before you can use the remote access feature to turn on your answering machine.

#### ※ Access the Answering Machine Remotely

- A. Dial your phone number from any touch-tone phone.
- B. When your answering machine answers your call and starts playing your announcement, press the **<#>** key.
  - The announcement will stop playing.
- C. Enter your Remote Access Code (same as your security code) within 8 seconds using the numeric keypad on the touch-tone phone.
  - Note that the answering machine will drop the call if you do not enter the SECURITY CODE within 8 seconds.
- D. If the code is accepted, you will hear a confirmation tone.
- E. The answering machine will start to playback all the messages on your answering machine, beginning with new messages, or if there are no recorded messages you will hear four beeps.

Use the keypad on the touch-tone phone to carry out the following operations:

Keys	Actions
1	Repeat the previous message.
2	Play back messages / Repeat the current message.
3	Skip to next message.
6	Delete the current message.
7	Stop message playback.
8	Turn off the answering machine.

When you have finished listening to your messages, simply hang up the phone to end.

#### Note:

If your answering machine is off and **Remote Access** is always activated, the answering machine will answer your call after 14 rings.

If you enter an incorrect Remote Access Code, you will hear a triple-beep error tone, and you will need to enter the code again. If you enter the wrong Remote Code twice consecutively, the call will end automatically.

#### 3. Change the Voice Language

You may be able to select a different language for the answering machine's pre-recorded announcements. The default setting is **ENGLISH**.

- A. From the home screen, press **ANS**.
- B. Press **ANS** / **▼** key to **ANS. SYSTEM** and then press **ANS** key to select
- C. Press **ANS** / **▼** to **ANS. SETTING** and then press **ANS** to select.
- D. Press **ANS** / **▼** to **LANGUAGE** and then press **ANS** to select.
- E. Press **ANS** / **▼** to select your preferred language (if available) and then press **ANS** to confirm.
  - A confirmation tone will play.
- F. Press **⏻** to return to standby mode.

#### Intercom & Conference

##### ► Intercom another Handset :

1. Press the INT button in idle mode.
2. Intercom is established immediately if there are only 2 registered handsets.
3. If there are more than 2 registered handsets, the handset numbers which are available for intercom, and a "\*" will be displayed. Press the specific handset number you wish to call, or press the "\*" button to ring all handsets, to start intercom.

##### ► Transfer an External Call to another Handset

1. During the call, press the INT button to put the external call on hold, the caller can no longer hear you.
2. Intercom is established immediately if there are only 2 registered handsets.
3. Press the Talk button on the called handset to answer the internal call, where both internal callers can talk. Intercom is established.
4. Press the **⏻** button on the first handset to transfer the external call to the called handset. The external call is transferred. If there is no answer from the called handset, press the INT button to resume the external call.

##### ► Establish a Three-party Conference Call

1. The conference call feature allows one external call to be shared with two handsets (in intercom). The three parties can share the conversation and no additional network subscription is required.
2. During an external call, press the INT button to put the external call on hold (the caller can no longer hear you).
3. If there are more than 2 registered handsets, the handset numbers which are available for intercom will be displayed. Press the specific handset number you wish to call to start intercom. Press the button on the called handset to answer the internal call, where both internal callers can talk. Intercom is established.
4. Press and hold the INT button for 2 seconds on the first handset to start the three-party conference.
5. CONFERENCE will be displayed on the screen once the conference call is established. To put the internal call on hold and answer the incoming external call, press the INT button.
6. Second Handset can also enter to conference mode directly by pressing **☐** key while the first handset is connected with

## Troubleshooting Guide

### ALWAYS check first that:

- You have followed all the steps listed in the user manual to install and set up your telephone.
- All connectors are firmly inserted in their sockets.
- Mains power to the base unit and handset charger are switched on at the mains socket.
- The handset's batteries are correctly and securely installed and are not run down.

### I cannot make or answer calls

- If the handset's display is blank, it may have been switched off. Put the handset back on the base unit or handset charger to turn it back on.
- Check that the base unit's mains power adapter is plugged in and the power is switched on.
- The base unit needs mains power for normal operation of the phone. Not just for charging the batteries.
- Make sure you are using the telephone line cable supplied with your phone. Other telephone line cables might not work. Move the handset closer to the base unit.
- Check the battery level symbol on the display. If it is low, replace the handset on the base unit or handset charger to recharge the batteries.
- Switch off the power at the mains socket, wait for a short time and then switch back on. This may solve the problem.

### I cannot make a call

- If the handset display shows KEYS LOCKED, press and hold the / button to unlock it before you make a call.
- Only one handset (or the base unit) can be connected to the outside line at a time. If another handset is already using the line, you need to wait until it has finished its call.

### When I press on the keys, nothing happens

Make sure the batteries are fitted in your handset. If the Battery Level symbol on the display shows 'low', put your handset back on the base unit or handset charger to charge.

### When I key in a number, it appears on the display, but I cannot make an outside call

Try a different position for the base unit – somewhere higher if possible, or further from other electrical equipment.

### The phone does not ring

- Check that the base unit's mains power adapter is plugged in and the power is switched on.
- The base unit needs mains power for normal operation of the phone - not just for charging the batteries.
- Make sure you are using the telephone line cable that was supplied with your telephone.

### My call was cut off when I went out of range. Now I can't use my handset

Move the handset closer to the base unit before you try again to make a call.

### There is interference and noise on the line

- Move the handset closer to the base unit, or to a different position.
- Try moving the base unit so that it's not near other electrical equipment, such as a television or a computer.
- You'll get the best sound if you place the base unit as high as possible.  
For example, in a two-floor building, the first - floor landing is an ideal place.

### I hear audible tones from my handset while I'm on a call

- You may be going out of range of the base unit. Move closer or your call may be cut off.
- Check the Battery Level symbol on the display. If it's low, recharge the batteries.



### The Caller Display feature isn't working

- You need to subscribe to the Caller Display feature from your network service provider. You should find contact details on your phone bill.
- The caller may have withheld their number by dialing 141. Or they may be calling from a network that does not transmit the caller's number (e.g. if they are making international calls.)

### When I try to make a call, I hear a busy tone

If you're using a multi-handset system, check whether another handset is already on a call.


### The volume in the earpiece is low when I'm on a call

- Make sure you're holding the earpiece correctly over your ear.
- Adjust the volume by pressing the  or  buttons.

### Intercom another Handset

1. Press the INT button in idle mode.
2. Intercom is established immediately if there are only 2 registered handsets.
3. If there are more than 2 registered handsets, the handset numbers which are available for intercom, and a " \* " will be displayed. Press the specific handset number you wish to call, or press the button to ring all handsets, to start intercom.

### Transfer an External Call to another Handset

1. During the call, press the Int button to put the external call on hold, the caller can no longer hear you.
2. Intercom is established immediately if there are only 2 registered handsets.
3. If there are more than 2 registered handsets, the handset numbers which are available for intercom, and a " \* ", will be displayed. Press the specific handset number you wish to call, or press the button to ring all handsets, to start intercom.
4. Press the Talk button on the called handset to answer the internal call, where both internal callers can talk. Intercom is established.
5. Press the  button on the first handset to transfer the external call to the called handset. The external call is transferred. If there is no answer from the called handset, press the INT button to resume the external call.

### Answer an External Call during Intercom

1. During intercom, a new call tone is emitted when there is an incoming external call. Press the button to answer the external call and end the intercom.
2. Connection with the external call is established. Switch between an internal and external call  
During the call, press the INT button to switch between an internal or external call.

### Establish a Three-party Conference Call

1. The conference call feature allows one external call to be shared with two handsets (in intercom). The three parties can share the conversation and no additional network subscription is required.
2. During an external call, press the INT button to put the external call on hold (the caller can no longer hear you).
3. If there are more than 2 registered handsets, the handset numbers which are available for intercom will be displayed. Press the specific handset number you wish to call to start intercom. Press the button on the called handset to answer the internal call, where both internal callers can talk. Intercom is established.
4. Press and hold the INT button for 2 seconds on the first handset to start the three-party conference.
5. CONFERENCE will be displayed on the screen once the conference call is established. To put the internal call on hold and answer the incoming external call, press the Int button.

### I cannot transfer a call

- Make sure the other handset is in range of the base unit.
- Make sure you are dialing the correct number for the other handset.

### Batteries

#### The handset's battery cells are running low within an hour or two

- Before you first use the handset, you should have left it on the base unit or handset charger for 16 hours to charge the batteries.
- You may need to replace the batteries.
- Check the connection between the base unit and the mains power socket.
- "I try to recharge the batteries but I still get a warning that they are low" You need to replace the batteries.
- Dispose of used batteries safely - never burn them, or put them where they could get punctured.
- Do not use non-rechargeable batteries in your handset - they may explode, causing damage.

#### If the fault persists...

- Disconnect the base unit from the telephone line and plug a different phone into the master telephone socket. Try making a call. If this works, the line is OK.
- If the call does not work, and you are using a two-way socket adapter, remove it and plug a telephone directly into the socket.
- If the call now works, the adapter may be faulty.
- If you cannot make a call, the fault may be on the exchange line. Contact the service provider.

#### PBX compatibility:

Timed break recall (flash): adjustable to 600ms (default)

Pause length: 3 seconds

Dialling type: Tone (DTMF, dual tone multi-frequency) or Pulse (loop disconnect)

Note: If the default "Tone" is applied for your local Telephone company, do not change it.

Network connection: This equipment is intended to be used in the USA only.

Operation on other countries' PSTN termination points cannot be guaranteed. Make sure the batteries are fitted in your handset. If the Battery Level symbol on the display shows 'low', put your handset back on the base unit or handset charger to charge.

#### General Product Care

To keep your unit working and looking good, follow these guidelines:

- Avoid dropping the handset, as well as other rough treatment to the phone.
- Clean the phone with a soft cloth.
- Never use strong cleaning agents, paint thinner, abrasive powder, alcohol, or other chemical products to clean the unit. Doing so will damage the finishing.
- Retain the original packaging in case you need to ship the phone at a later date.
- Periodically clean the charge contacts on the handset and base with a clean pencil eraser.

#### Important Safety Instructions

Some of the following information may not apply to your particular product; however, when using telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.
4. Telephones should not be used while you are in a bathtub, shower or pool. Immersion of the telephone or handset in water could cause an electrical shock.
5. Slots and openings in the cabinet back or bottom are provided for ventilation, to protect it from overheating. Do not block or cover these openings. Do not block the openings by placing the product on a bed, sofa, rug, or other similar surface. Do not place this product in a built-in installation unless proper ventilation is provided.
6. Only operate this product from the type of power source indicated on the marking label. If you are not sure of the type of power supply to your home, consult your dealer or local power company.
7. Plug the adaptor into an easily accessible electrical outlet near the equipment.
8. Do not allow anything to rest on the power cord. Do not locate this product where the cord will be abused by persons walking on it.
9. Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.
10. Never push objects of any kind into this product through cabinet slots as they may touch dangerous voltage points or short out parts that could result in a risk of fire or electric shock. Never spill liquid of any kind on the product.
11. Never spill liquid of any kind on the product.
12. To reduce the risk of electric shock, do not disassemble this product. If service or repair work is required, take it to a qualified serviceman. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used.
13. Do not expose the product to extreme temperatures such as areas near a hot radiator, stove or in a hot car. Do not place product upon other consumer electronic products such as; computer monitors, power amplifiers, etc.
14. Do not place lighted candles, cigarettes, cigars, etc., on the telephone.
15. Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected at the network interface.

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16. Never install or modify telephone wiring during a lightning.
17. Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
18. Use caution when installing or modifying telephone lines to prevent electrical shock and/or fire.
19. Under the following conditions, unplug this product from the wall outlet and refer servicing to qualified service personnel:
  - A. The power supply cord or plug is damaged or frayed.
  - B. The product has been exposed to rain or water.
  - C. The product does not operate normally by following the operating instructions.
  - D. The product's cabinet has been damaged.
  - E. The product exhibits a distinct change in performance.
20. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
21. Do not use the telephone to report a gas leak in the vicinity of the leak.
22. Do not place this product on an unstable cart, stand, or table. The product may fall, causing serious damage to the product.
23. Only use attachments/accessories specified by the manufacturer.
24. Unplug this apparatus during lightning storms or when unused for long periods of time.

#### IF YOUR PRODUCT UTILIZES BATTERIES, THE FOLLOWING ADDITIONAL PRECAUTIONS SHOULD BE OBSERVED:

1. Use only the type and size battery(ies) specified in the user manual.
2. Do not use this product if the battery door is removed or missing.
3. Replace batteries that appear to be swollen or have damaged wiring.
4. Do not dispose of the battery(ies) in fire. They may explode. Check with local codes for possible special disposal instructions.
5. Do not open or mutilate the battery(ies). Released electrolyte is corrosive and may cause damage to the eyes or skin. It may be toxic if swallowed.
6. Exercise care in handling battery(ies) in order not to short out the battery(ies) with conducting materials such as rings, bracelets, and keys. The battery(ies) or conductor may overheat and cause burns.
7. Do not attempt to recharge the battery(ies) provided with or identified for use with this product that are not rechargeable. The battery(ies) may leak corrosive electrolyte or explode.
8. Do not attempt to rejuvenate the battery(ies) provided with or identified for use with this product by heating them. Sudden release of the battery(ies) electrolyte may occur causing burns or irritation to eyes or skin.
9. When replacing battery(ies), all batteries should be replaced at the same time. Mixing fresh and discharged batteries could increase internal cell pressure and rupture the discharged battery(ies). (Applies to products employing more than one separately replaceable primary battery.)
10. When inserting battery(ies) into this product, the proper polarity or direction must be observed. Reverse insertion of battery(ies) may result in leakage or explosion.
11. When inserting battery(ies) into this product, do not twist or pinch the wires or allow wires to become pinched in battery door.
12. If storing over 30 days, remove battery(ies) from this product because the battery(ies) could leak and damage the product.
13. Discard "dead" battery(ies) as soon as possible since "dead" batteries are more likely to leak in a product.
14. Do not store this product, or the battery(ies) provided with or identified for use with this product, in high-temperature areas. Batteries that are stored in a freezer or refrigerator for the purpose of extending shelf life should be protected from condensation during storage and defrosting. Batteries should be stabilized at room temperature prior to use after cold storage.
15. If your product uses rechargeable battery(ies), charge the battery(ies) only in accordance with the instructions and limitation specified in the User Guide.



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### Federal Communication Commission Interference Statements

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Privacy of communications may not be ensured when using this phone.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void user's authority to operate this equipment. To maintain the compliance with FCC's RF exposure guideline, place the base unit at least 20 cm from nearby person.

Warning: Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

- This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the **bottom** of this equipment is a label that contains, among other information, a product identifier in the format **US:ID9W401AWPS05**. If requested, this number must be provided to the telephone company.
- An applicable certification jacks Universal Service Order Codes (USOC) for the equipment is provided (i.e., **RJ11C**) in the packaging with each piece of approved terminal equipment.
- A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.
- The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company. [For products approved after July 23, 2001, the REN for this product is part of the product identifier that has the format **US:ID9W401AWPS05**. The digits represented by 01 are the REN without a decimal point (e.g., 03 is a REN of 0.3). For earlier products, the REN is separately shown on the label.
- If this equipment WPS05 causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.
- The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.
- Should you experience trouble with this equipment, please contact Office Depot Inc./1-877-777-4357 for repair or warranty information. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.

- Please follow instructions for repairing if any (e.g. battery replacement section); otherwise do not alternate or repair any parts of device except specified.
- Connection to party Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information.
- NOTICE:** If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this WPS05 does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.
- This equipment is hearing aid compatible

### Office Depot, Inc. Limited One Year Product Warranty

This limited warranty covers the original purchase of new product used for normal commercial, personal or household use. Office Depot, Inc. (ODP) warrants its products will be free from defects in materials and workmanship (normal wear and tear excepted), for one (1) year from the date of purchase, except as provided below. ODP, at its option, will replace with a comparable product, free of charge, any product purchased from it that fails under normal use as a result of such defect. This warranty does not apply to damage caused by fire, accident, negligence, misuse, use other than as stated in product instructions, improper cleaning or other circumstances not directly attributable to defects in materials and workmanship.

Proof of purchase is required in the form of a receipt (copy or original) to validate warranty. Warranty claims without the receipt may be rejected.

If Office Depot, Inc. chooses to provide a refund for such product, it will be fulfilled in the form of an Office Depot Merchandise card. Claims fulfilled in this manner take approximately 30 days to process.

ODP PROVIDES THIS LIMITED WARRANTY IN LIEU OF ALL OTHER WARRANTIES EITHER EXPRESSED OR IMPLIED. EXPRESSLY EXCLUDED ARE ALL WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE OR MERCHANTABILITY. OFFICE DEPOT'S SOLE OBLIGATION AND THE USER'S EXCLUSIVE REMEDY UNDER THIS WARRANTY SHALL BE LIMITED TO THE REPAIR, REFUND (IN THE FORM OF AN OFFICE DEPOT MERCHANDISE CARD) OR REPLACEMENT AT ODP'S SOLE DISCRETION AND COST, OF PRODUCT OR COMPONENTS.

IN NO EVENT SHALL ODP, ITS AFFILIATES, SUBSIDIARIES OR PARENT COMPANIES BE RESPONSIBLE FOR CONSEQUENTIAL, SPECIAL, OR INCIDENTAL DAMAGES ARISING OUT OF A CLAIM OF DEFECTIVE PRODUCT EVEN IF ODP HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

SOME STATES OR PROVINCES DO NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES OR LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH MAY VARY BY STATE OR PROVINCE.

THIS WARRANTY APPLIES ONLY TO THE U.S. AND CANADA.

#### Service Instructions

Please call: 1-877-777-4357 (Monday to Friday 8am to 8pm EST) for warranty service.