VitalBand

User Manual

When you fall, it calls ™

Creating Your Profile

- To set up your unique VitalBand profile, please call our customer service center at **1-800-385-0549.**

- To expedite this process, please have your VitalBand Components Manual on hand.

Please call us at:
1-800-385-0549

Turning On & Charging Your Watch

- Wake up your VitalBand from sleep mode by attaching the magnetic charger to the face of the watch.
- To charge, place charging pegs on the face of the watch and connect the charger into a USB power source. You will feel the magnetic charger set into place on the watch face. The green light on charger indicates that your VitalBand is charging.

Top of charger

Bottom of charger

Charging pegs

Accessories

A

B

C

D

A. VitalBand Watch

B. VitalBand USB Charger

C. Power adapter for hub

D. VitalHub

E

F

G

E. Ethernet Cable

F. USB Extension Cable

G. Power adapter for watch

Ethernet Setup

*If your wireless router is easily accessed and in a central location in the home, follow the instructions below. If you do not have access, follow the directions for Wi-Fi set up on page 6.

Step 1: Plug power adapter into VitalHub

Step 2: Plug ethernet cable into VitalHub

Step 3: Plug other end of ethernet cable into router or network wall jack (if available)

Wi-Fi Setup Guide

*If your Wi-Fi router does not have open port or your router is not in a central location to the main living space use the Wi-Fi set up.

1. Plug the hub into a power source. The hub will show a red/green light when it is ready for setup.

2. On your computer, look at the available Wi-Fi networks and connect to the network named "Vitalhub." Enter password "hubadmin." If you do not see the network "Vitalhub," then reboot the hub by unplugging and re-plugging into the power source.

3. Next on your computer, go to the website http://192.168.10.1 (You must use Google Chrome for this step.)

4. Once it loads, you will be taken to a Wi-Fi configuration portal. This screen will allow you to setup the Wi-Fi connection that the VitalHub will use.

Wi-Fi Setup Guide (Cont.)

5. Pick your desired network from the list of available Wi-Fi networks, and click the green "Connect" button. If the network requires a password, type in the password and click "Submit."

6. During this process, you may be disconnected from the hub. If so, wait one minute, connect to "VitalHub" again, and refresh the page.

7. Once the connection is finished, you should see a Connection Successful popup **or** you will see text at the top left of the screen: "Currently connected to _____ . " If you see this message, proceed with the setup. If you are still not connected or receive an error, check the password and try again.

8. Use your computer's Wi-Fi to connect back to YOUR home network.

Using The Watch

Press the blue dotted button to wake the watch. The home screen will display the time.

Press the button again to view your heart rate. *

Press the button again to view your respiration rate. *

Press the button again to view your daily step count.

Press the button again to view your daily calories burned.

* Accurate measurements require 1-2 minutes of stillness.

Downloading The App

- You may locate the VitalBand app on the App Store for iOS devices, or Google Play for Android devices.
- Once the app is downloaded, log in with your email and password created during registration.
- If you lose connectivity to your VitalBand, a red bar/line will show on the bottom of the watch. At this time launch your app on your phone or tablet.
- Location services **must be turned on** to get continuous coverage.
- **Your VitalBand requires Bluetooth data access permissions. Data restrictions and charges from your carrier may apply.**

If You Fall…

Fall Alert

In the event of a fall and you are unconscious, an **automatic fall alert** will be sent.

Please Note: if the watch detects movement this alarm will be automatically dismissed. You will then need to send a manual alert.

To send a **manual SOS alert**, tap the blue dotted button once to wake it, then press and hold the button until it shows "Are You Ok?" on the face. The watch will vibrate until dismissed.

> **ARE YOU OK?**

(VitalBand Screen View)

To Dismiss an Alert

To **dismiss an SOS alert**, press and hold the blue dotted button until disabled.

*Disclaimer: If your VitalBand is not connected to the hub or a smartphone, the watch will display a red line indicating that the Fall and SOS functions are deactivated.

Specifications

General information	Product name: VitalBand
Parameters	Fall detection
	Heart rate (BPM)
	Respiration rate (BRPM)
	Step count
	Burned calories
Communication	Wireless: Bluetooth LE 4.0
Battery	Rechargeable Lithium polymer
	Life time: 2-3 days (on full charge)
	Charging time: 1 hour
	Charging temperature: 0 ℃ - 45 ℃ (32℉ - 113 ℉)
Environmental operation conditions	Temperature: 17 ℃ - 60 ℃ (1.4 ℉-40 ℉)
	Humidity: ⩽90% RH
Environmental transport and storage conditions	Temperature for less than 3 months: -20℃ - 45℃ (-4℉ - 113℉)
	Temperature for more than 3 months: 0℃ - 30℃ (32 ℉ - 86 ℉)
	Humidity: ⩽90% RH
Wrist size	Diameter: 14 cm - 22 cm
Weight and dimensions:	Total weight: 31 grams
	Size: 50 x 33 x 13 mm (L X W X H)
Accessories:	1 USB magnetic charger
	1 USB extension cable

Regulatory and Safety Information

Compliance Information: For US and Canada

- FCC ID : 2AN4G-V100
- IC ID : 23372-V100

This device complies with part 15 of the FCC Rules and with RSS-247 of Industry Canada. Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Ce dispositif est conforme à la norme CNR-247 d'Industrie Canada applicable aux appareils radio exempts de licence. Son fonctionnement est sujet aux deux conditions suivantes: (1) le dispositif ne doit pas produire de brouillage préjudiciable, et (2) ce dispositif doit accepter tout brouillage reçu, y compris un brouillage susceptible de provoquer un fonctionnement indésirable.

Warning: Any changes or modifications not expressly approved by the party responsible for compliance may void the authority granted to the user to operate this equipment under the FCC and IC regulations.

Avertissement: Les changements ou modifications non expressément approuvés par la partie responsable de la conformité peut annuler l'autorisation accordée à l'utilisateur de faire fonctionner cet équipement en vertu des règlements de la FCC et IC.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules and ICES-003 of Industry Canada. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

For Europe

Hereby, Sensosafe LLC, declares that this VitalBand product is in compliance with the essential requirements and other relevant provisions of Radio Equipment Directive (RED 2014/53/EU). The full text of the Declaration of Conformity can be obtained by Sensosafe, LLC.

For More Information

For more information, please call technical support at **1-800-385-0549**

Follow us on social media!

VitalBand
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VitalBand Smart Watch

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