

User Manual

Safety information

Please read the terms below carefully:

Use the device safely

Do not use the phone in situations where it may cause danger.

Transportation safety

Please be aware of all transportation laws and regulations.

Drive with both hands on the wheel.

PLEASE DRIVE RESPONSIBLY – DO NOT DRIVE WHILE USING YOUR SMARTPHONE

Hospital security

Please follow the hospital's rules and limitations.

Turn off your mobile phone when you are near medical instruments.

Airport security

Remember to follow all airport and flight safety regulations.

Please do not use your phone during the flight.

Chemical warning

Do not use your mobile phone near fuel or chemicals.

Temperature warning

Do not subject your phone to extreme temperature conditions.

Liquid damage

Your phone is not waterproof, please keep your phone away from water or liquid to avoid damage.

Emergency calls

Make sure your mobile phone is turned on and in a service area. On the home screen touch the phone key and dial the emergency number.

Accessories and Batteries

Use only batteries and accessories authorized by Tech Pad.

Information backup

Remember to keep a written record of all important information.

Battery Safety and Precautions

- For better performance and longer battery life, it is recommended to fully charge the battery before using the mobile phone for the first time.
- Optimal performance of a new battery is usually achieved after two or three complete charge cycles. Note: Please note that continuous overcharging will affect long-term battery life.
- While charging, keep the mobile phone out of the reach of children.
- Store the battery in a cool, dry place, away from direct sunlight and water.

- Do not expose batteries to extreme temperatures (below -8°C (18°F) or above 43°C (110°F)).
- Stop using the battery immediately if it produces an odor, cracks and leaks, overheats, distorts or has any other type of physical damage.
- Avoid using the charger near liquids. If the charger comes into contact with water or liquids, immediately unplug it from the power outlet to reduce the risk of overheating, charger malfunction, electric shock, or fire.

Warning: Be careful when disposing of used batteries. Do not throw batteries away with your daily trash. Please follow local environmental laws and regulations for proper waste disposal.

Cleaning and maintenance

- Avoid using the phone and accessories in excessively humid areas to avoid malfunction.
- Use a soft, dry cloth to clean the phone, battery and charger.
- Do not use alcohol, thinner, benzene or any other solvent to clean the phone.

Package contains:

- 1*Screen Protector
- 1*card removal pin
- 1*Type-c USB cable
- 1*Instruction manual

SIM card installation

Warning: Please keep the SIM card out of the reach of children. The SIM card can be easily damaged due to scratches or bends. Be careful when carrying, installing, or removing the SIM card. If you damage it, contact your mobile phone service provider directly to obtain your SIM card.

To insert a SIM card:

1. Remove the SIM tray located on the left side by inserting the included pin and pressing. Then place the SIM cards.
2. You can also insert a microSD card. (For additional storage capacity up to 256GB, microSD card not included.)
3. Insert the SIM tray again and press it in fully, then turn on the phone.

Note: To obtain the IMEI numbers of this device, please follow the following steps:

- Open the Phone application – select display keyboard – dial the following symbols and numbers: *#06# - press the Dial option - the IMEI numbers will be displayed on the screen.

On and off

Power on - Make sure the SIM card has been inserted correctly into the phone. Press and hold the power button to start the phone.

Power Off - In standby mode, press and hold the Power key until an options menu appears. Select Power Off from the menu and confirm in the pop-up message to power off the phone.

Security

You can set a security lock feature as a security measure for your phone. For more information on password locks, password review and other functions, enter the security option in the system settings.

Call features

On the dial pad, enter the phone number and then click the dial key. If you dial an extension, you can click the dial pad icon at the bottom of the screen to open the interface and enter the extension number. You can also press and hold the 0 key to add a (+) sign when adding an international dialing prefix.

Call log

Each phone number dialed and received will be saved in the phone's call log. All numbers in the call log can be dialed directly by clicking the dial icon on the screen. When the number appears in the list, click to view the details. To delete call logs, press the Menu key and select Delete. You can delete one or more calls.

Calling options

Different options can be used in the call log and dialing interface. You can press the menu key while in the dialing interface and adjust the call settings. In call logs, you can browse through the contact list or set default contact resources.

Contacts

Click the applications menu and select contacts.

The default screen is phone contacts and SIM card contacts.

Contacts are organized alphabetically by default.

Click the Search icon to enter the contact search interface. Any number or letter associated with any of the contacts saved in the list will be displayed in the search results.

Add new contact

Click the add contact icon (+) to add contact.

Select to save your contacts to your Google account, phone, or SIM card.

You can enter different contact details including adding a picture, name, phone number, group, address, and email, among other options.

Click to save the contact.

Delete contact

Click the Contacts icon to enter the phone book.

Click the menu key to access the Contacts menu.

Click Delete Contact and scroll to select the contacts you want to delete.

Note: You can also search for a contact individually in the phone book. Once you are in the contact click on the contact name to enter the contact profile, press the menu key to bring up the contact menu and select Delete to remove it from the phone book.

Import/export contacts

Your phone allows you to import and export contacts to sync information between different types of storage including your SIM card, Gmail account, and your phone.

To import or export contacts:

1. Press the Contacts icon to enter the phone book.
2. Press the menu key and select Import/Export.
3. Select the source from which you want to copy contacts. Once selected, click next and select the destination where you want the contact to be copied, then select the desired contacts to copy.

Messenger service

You can use this feature to exchange text messages and multimedia messages with your family and friends. Messages to and from the same contact or phone number will be saved in a single conversation so you can view your entire message history conveniently.

Send an SMS

Application Menu »Messages» New message (or shortcut icon)

Click the contact icon to enter the recipient of the text message.

Compose the text message and click Send.

Send an MMS

When creating a message the default message style is SMS. The message will be automatically converted to MMS when you add an attachment or exceed 10 pages of SMS messages.

Click the attachment icon in the messaging interface.

Click to add attachments and create an MMS message.

Bluetooth & Wi-Fi

Bluetooth is a short-range wireless communications technology that devices can use to exchange information and connect to different types of devices including headphones and other devices.

Activate Bluetooth

Settings » Bluetooth and select to turn on Bluetooth.

The Bluetooth icon will appear in the notification bar. The Bluetooth will begin searching for all devices within its range and display all available devices in a list.

All found devices will be displayed in a list.

Activate Wi-Fi

Settings » Wi-Fi and select ON to turn on Wi-Fi.

Click on the desired Wi-Fi network to connect.

Note: Unsecured networks can be connected directly, secured networks require a password or credentials before connection.

downloads

The phone download section keeps all the files that have been downloaded on the phone organized. The section can show the download by date or by size. To delete the file from the list, click the box to the left of the file and then select the delete icon.

Camera

Before use: It is advisable to insert an SD card before using the camera or video camera. You will be able to have more space to store these files.

Open Camera

Click on the Applications menu » Camera.

Switch to video mode if you want to record videos.

Note: You can place a camera shortcut icon on the home screen.

Take photos

Aim at the object to be imaged.

Press the shutter button on the screen to capture the image.

After taking the photo, the file will be saved in the camera gallery folder.

You can view the photos by clicking the button in the preview box.

You can adjust various settings for the camera by pressing Menu while in the camera interface. When in standard camera mode, you can switch to video to record or click on the gallery preview box.

Troubleshooting

Below is a list of common problems that may occur when using your mobile phone. Try these easy troubleshooting steps to resolve any type of problem you may face.

The phone does not turn on

Press and hold the power key until the boot sequence appears on the screen.

Check the battery level and make sure there is enough charge.

The phone does not respond after several minutes

Remove and insert the battery: If the phone has an internal battery, press and hold the power button.

The phone turns off by itself

Check if the phone screen lock is enabled.

Check if the phone needs to be charged.

The battery does not charge

Check if the battery is already fully charged.

Make sure the battery is inserted correctly.

Make sure the battery being used is a Tech Pad-approved battery.

Check if the charger connector is connected correctly to the phone.

Note: Connect the charger only after inserting the battery.

Waiting time is too short

Please note that wait time is directly related to phone usage (Internet, text, voice calls, maps, etc.).

Batteries normally need to be replaced after one year of use.

The phone cannot connect to the network (voice or data)

Check if you have active service with your service provider.

Contact your local network service provider and check if you are within their network coverage area.

The phone shows a SIM error

Make sure the SIM card is inserted correctly and in its intended slot.

Make sure the SIM card is not damaged or scratched.

The PIN code was entered incorrectly three times

The SIM card will be locked and you will need to enter the PUK code (PIN unlock code). Please contact your local service provider to obtain the PUK.

I can not make calls

Make sure that the number dialed is correct and that the dial key has been pressed.

Use the full national area code when calling outside your area or when abroad, use country-specific international access codes.

I can't receive calls

Make sure your phone is connected to a network.

Check the Call Forwarding and Call Restriction settings (check with your service provider for these settings and codes).

Caller ID does not show incoming calls

Contact your local network service provider and check that you have the caller ID feature enabled on your account or check if the caller may have blocked your number from appearing.

The caller cannot leave a voicemail

Contact your local network service provider and check if the voicemail service is active on your account or check if the network is busy.

The phone does not connect to the internet

Make sure with your service provider that your account has the appropriate internet/data plan enabled.

Ensure Internet APN settings are configured (operator dependent).

Text messages cannot be sent/received

Make sure text messaging is enabled with your service provider.

Ensure APN settings are configured (operator dependent).

FCC Warning: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

• Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment. This device complies with part 15 of the FCC Rules.

Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

RF Exposure Statement

SAR tests are conducted using standard operating positions

According to FCC standards with the device transmitting at its highest certified power level in all tested frequency bands, although the

SAR is determined at the highest certified power level, the actual SAR level of the device while operating can be well below the maximum value.

This model product has been tested and meets the FCC RF exposure guidelines with the test distance 0mm for head & 10mm for body. The highest reported SAR1g value is 0.83 W/Kg for head & 1.01 W/Kg for body. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with RF exposure requirements, and should be avoided.