



AA737F
USER'S MANUAL

Introduction

Thank you for purchasing this product. For your mobile phone works properly. Please follow the instructions in this manual. To prevent any possible incidents or malfunction, please follow all safety warnings. If function described in the manual does not match with actual products, please refer to our company subsequent information. This user guide specially used to guide you understand the phone functions and characteristic.

Please read the instruction first

Before you use this phone, please read all the safety cautions in the instructions in detail, to ensure safety and correct use.

- The descriptions are based on the default settings.
- The pictures and screen shots may different from the actual product.
- Receive and send message, upload and download, automatic synchronism or GPRS service may cause other kinds of fee. If you want to avoid the extra charge, choose the probable charging plan. Any relevant information, please contact the service provider.
- For unknown applications, be careful when install, the strange website pop up when browsing the internet, you can click but better to avoid the operation or the phone will be infected by malicious applications or virus. Please properly keep this instruction book for the future reference.

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Phone Layout




1.1 Keys and Parts



1 Receiver	2 Lens	3 Menu key
4 Call key	5 Numuric key	6 Back key
7 Power key	8 Confirm key	9 Camera
10 Flash light	11 Speaker	12

1.2 Functions and Buttons

	--4 ways nagation to move the selector
	--Select item on screen --Long press to active SOS
	--Press for Menu
	--Press for back to previou screen, --Delete charecters in input mode
	--press for make a call
	--Awake screen --Long press to turn off the phone --Press for back to home screen
	--Press for input special symbol , number 1 , entering voice mail or work on assignment
	--Press for input A,B,C, number 2, or work on assignment
	--Press for input D,E,F, number 3, or work on assignment.
	--Press for input G,H,I, number 4, or work on assignment.
	--Press for input J,K,L, number 5, or work on assignment.
	--Press for input M,N,O, number 6, or work on assignment.
	--Press for input P,Q,R,S 7, or work on assignment.
	--Press for input T,U,V number 8, or work on assignment.
	--Press for input - W,X,Y,Z Number 9, or work on assignment.

	--Press for input - number 0, or long press switch light
	--unlock the Long press /Press for input special alphabet
	--long press Mute mode/Press for input special alphabet

1.3 Insert the SIM Card

Please according to the label on the phone. Make sure that the clipped corner of the SIM card is facing the correct direction and the metallic contacts are facing the correct direction. Slide the SIM card into the card slot until it stop.

1.4 Insert the microSD card

Slide the SD card into the SD card slot with the metallic pins facing downwards. Push the card until it locks into place.

Warning : Use only compatible memory cards for use with this device. Incompatible memory cards may damage the card or the device and corrupt the data stored in the card.

1.5 Battery charging

When using the phone at the first time, need to charge for the phone, can use charger or connect the phone with the computer via data cable.

The phone will issue warning tone and display electricity shortage information when low battery, the battery icon will turn red, moreover, the phone will turn off automatically when electricity is too low. Need to re-charge then you can use the phone.

If the handset is power off, can't turn on the phone immediately even connect to the charger, before you turn on the phone, please charge for several minutes.

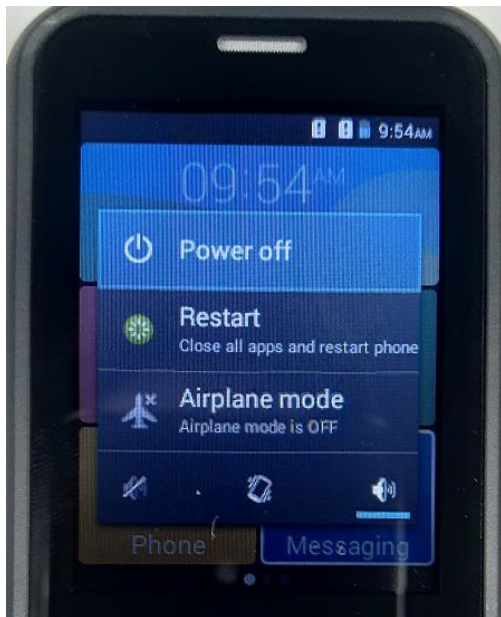
When charging with the charger, Please put the micro USB (smaller) the charger into the phone in the multi-function socket, put other side into the standard power socket, be attention the improper charger connection will lead to serious damage to the phone, to the damage caused by miss operation, will not guarantee to repair.

2、 Basic Operations

2.1 Power on/off devices

Do a long press the Switch power key  to switch on the phone.

Press the power key for a while and comes out the dialogue(See picture), select Power off and press ok to turn off



2.2 Unlock the phone

If you do not use the phone for a while, the screen is locked .

- (1) Press the power key to activate the screen.
- (2) Press LSK then * key to unlock

2.3 Make a call

You can make a call in the following ways:

- (1) Enter the desired number while on home screen and press the Call key to make the call.
- (2) Go to Contacts and then select a number and dial the desired number from contact.
- (3) Just press the Call key to dial the contacts listed in Call logs.
- (4) You can also dial a contact from the messages.

2.4 Call settings

Phone> Option>Call settings

To perform the IP dial setting, quick responses, call recording, voice mail, call waiting, call barring, etc.

3、 Call logs

Menu > History

The history lists the calls you have recently dialed, received, missed.

Press the Left/right navigation keys to access various call logs and work on the call logs.

4、 Contacts



The contacts application offers you to store and manage all your contacts. Your phonebook data can be stored in your SIM card or your phone memory.

4.1 Add a contact

Menu>contacts>Menu key>option>Add Contact

Then select a location to save, enter the information for the contact. After you finish, select to **save**.

4.2 Search contacts

Move the selector to  Contacts icon, select to  and Input to keyword search contacts. The matched contacts listed phone automatically.

4.3 Import/Export contacts

Menu>Contacts>Option>Import/Export

You can copy, Import or Export contacts entries stored in the SIM card to the phone memory and SD card.

4.4 Batch delete

Menu>Contacts>Option>Batch delete

To select single or multiple contacts to delete in the contacts list.

4.5 SIM capacity

Menu>Contacts>Option>SIM capacity

Check the memory status of SIM.

4.6 Contacts to display

To select which contacts to display in the contacts list.

4.7 Add to Blacklist

Menu > Contacts > Select a contact>Option > Add to blacklist

Allow you to black list selected numbers. In this case the contact will be blocked from calling you up.

4.8 Send vcard

Menu > Contacts >Option >Import/Export>Share visible

Allow you to send vCard to other numbers via SMS or Bluetooth.

5、 Message

You can compose, send and receive text messages from your phone, and also can compose, send and receive multimedia messages, which contain media files such as pictures, videos and audios. When you view your messages, they appear as conversations, which means that all messages to and from a particular person are grouped together.

5.1 New message

Menu>Messaging>Options>New message

You can compose and send SMS/MMS, after input recipient and the content of the SMS/MMS.

5.2 Templates

Menu>Messaging> Settings>General>Common Phrase

Enter into preset message templates and use them. These preset templates can save you time if the theme of your message is the same as those existing in the template

5.3 Delete message

Menu>Messaging>Options>Delete thread

You can choose all messages in the Inbox or others to delete.

5.4 Message settings

Menu>Messaging>Options>settings

The messages settings allow you to set notifications, signature, and many others.

6、Phone


6.1 VoLTE

Make a call via VoLTE (Voice over LTE). You can make a call via VoLTE which make a better experience in calling please contact service provider for enable VoLTE function. Please check available coverage with your service provider for more information. To setting please go to Settings > More > Mobile networks > VoLTE>VoLTE Call Availability and then turn on for use.

6.2 Answer an incoming call

To answer an incoming call, press 

6.3 Reject an incoming call

To reject an incoming call, press 

6.4 During a call

During a call, there are some call options available to you. These call options can be seen only during a call. When a call is in progress, you can put it on hold, mute your microphone etc.

- Select Speaker to turn on/off the speaker.
- Select Mute mute your voice so that the other party cannot hear you.
- Select Hold to place a call on hold.
- Select Add call open dial pad to dial the second call.
- Select Record record the dialog of the call.

--Select Send message Message can be sent to each other during the call.

6.5 Emergency calls

You can call for emergency service as long as you are in the network coverage (check the signal strength indication bar on the upper right side of the handset screen). If your network provider doesn't provide roaming service in this area, there will be "Emergency Calls" on the lock screen. If you are in the network coverage, you can have emergency calls even without a SIM card.

6.6 Make International Calls

If you need to make an international call, do a long press on the 0 key on the numeric keypad until there appears the sign "+" for international call prefix, which helps you call from any country (For example, in China that is 86) even if you don't know the international call prefix of that country.

You can make an international call according to the following typing order: + > country code > complete phone number > dialing icon (type in the prefix code, and then continue to enter the country code and complete phone number). Country code usually follows conventional practice: German is 49, Britain 44, Sweden 46 and so on.

7、Multimedia

7.1 Camera

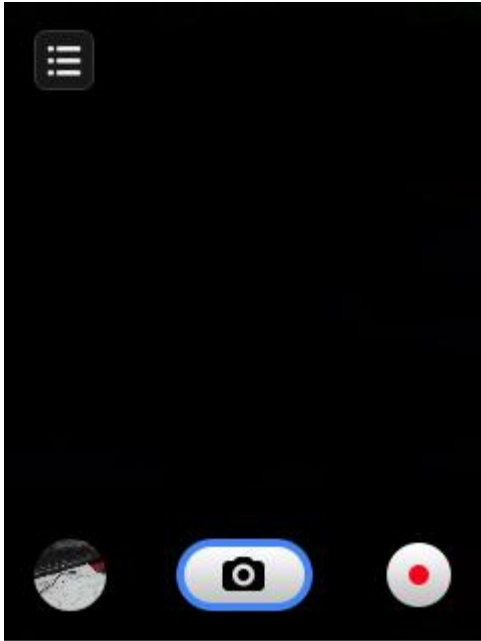
Menu > Camera > Navigation Key > Select camera button in the below
Press the **OK** Key to capture picture.

--You can press Navigation Key to choose **Camera** and Video

--You can also press **Options** key to choose Storage Path (Internal / External)

7.2 Video recorder

Menu > Camera > Navigation Key > Select Video button in the lower right corner. Press the **OK** Key to start recording.

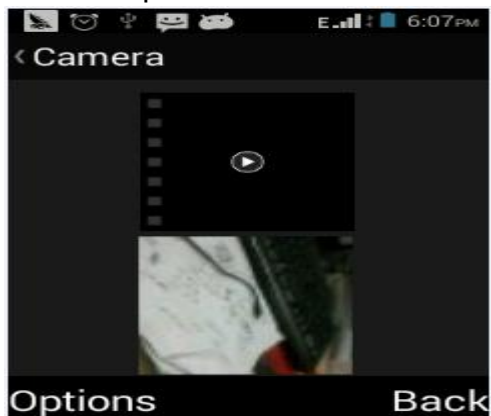


7.3 Gallery

Menu > Gallery

You can use the Gallery to view pictures and play videos and share files.

- Press option key >Switch to Camera
- Select an album to open and view its contents.
- Touch a picture or a video in an album to view it.

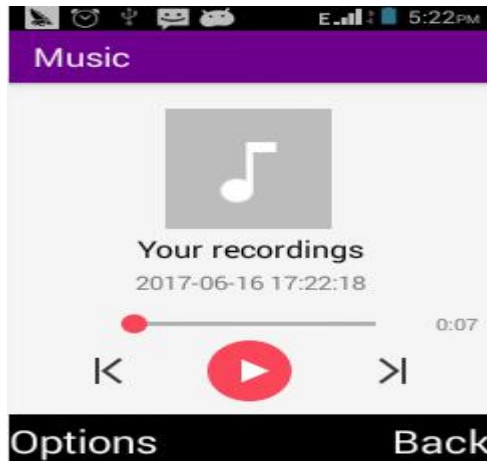


7.4 Music

Menu>music

The phone comes with a Music player that plays all your favorite songs stored in the phone or memory card.

- While in music mode, press the Navigation key to choose various music options
- Adjust Volume: Press Up and Down keys to adjust volume only while it is playing.



7.5 FM Radio

Menu>FM radio

Your phone comes with an FM radio to let you listen to FM channels.

- Go to Options> Auto Search to fill up the channels.
- Go to Options> Speaker > Switch to Speaker mode
- Press OK key to start/stop the radio.
- Press the Up or Down key to increase/decrease the volume.
- Press the Left & Right Navigation key for preview & next Radio stations.



8、Tools

8.1 SOS

Menu > Tools > SOS

When you activated the function of SOS and set the SOS code, enter the following procedure:

- long press the OK key to make a SOS call when the code is available. If the call of the first code failed, background will sent a message to note.

- Call automatically the next SOS number which has been set.





8.2 Call Fire Wall

Menu>Tools>Call Fire Wall

Blacklist undesired SMS senders and caller so that you do not receive SMS and call from them.

8.3 Sound Recorder

Menu>Tools>Sound Recorder

Press  to record, press  for pause. Press  for stop, and remind to save or abandon the record file. Choose OK to save and select  to play the file.



8.4 Backup And Restore

Backup & Restore your application data & SMS /MMS /Gallery/ Contacts to SD card.

8.5 File Explorer

You can view files by category such as audio/images/video, etc.

8.6 Calculator

To provide a calculator with 4 basic functions to facilitate simple calculations.

9、Settings

Choose various preferences to customize your handset according to your requirements. You can set:

9.1 WIFI

Menu > Settings> Wi-Fi

Check Wi-Fi to turn it on. The phone scans for available Wi-Fi networks and displays the names of those it finds. Secured networks are indicated with a Lock icon. Select a network to connect to it.

If the network is secured, you are prompted to enter a password or other credentials (Ask your network administrator for details).

TIP: Turn off Wi-Fi when you are not using it, to extend the life of your battery.

9.2 Bluetooth

Menu > Settings> Bluetooth

You manage Bluetooth to communicate with other Bluetooth devices

9.3 Audio Profiles

Menu > Settings> Audio Profiles

Configure how and at what volume the phone rings, vibrates etc.

9.4 Display

Menu > Settings>Display

To perform changes in Brightness level, Sleep time, Font size.

9.5 Voice Broadcast

Menu > Settings > Voice broadcast

If you enable this function then device will announce the application name .

9.6 Data usage

Menu > Settings >Data usage

Data usage set up mobile data traffic limit, flow more than limit will be close mobile data services.

9.7 Airplane mode

Menu>Settings>More>Airplane mode

Some locations like airplanes may require you to turn off your mobile. You chose the Airplane mode to turn on.

9.8 Internet Tethering

Menu>Settings>More> Tethering & portable hotspot

Turn on Internet tethering, you can configure some parameter based on your required. You can share your phone's mobile data connection with a single computer via a USB cable (USB tethering) or with up to eight devices at once by turning your phone into a portable Wi-Fi hotspot.

Note: The functions may incur additional network charges from your network operator. Extra fees may also be charged in roaming areas.

9.9 Data Connection

Menu>Settings>More> Mobile networks>select Data roaming or turn off

The first time you turn on your phone with your SIM card inserted, it will automatically configure your network service: GPRS, EDGE, 3G or 4G

To check the network connection you are using.

9.10 GPS

Menu>Settings>Location

Select the switch beside Location access to turn on. You can then open Maps to find your location. Use your phone's GPS satellite receiver to pinpoint your location within an accuracy as close as several meters ("street level"). You will need to stand in a place with a clear view of the sky and avoid moving.

9.11 Security Settings

Menu>Settings> Security

To perform changes in SIM security, protect personal information.

9.12 Data & time

Menu>Settings> Data & time

Automatic date and time provided by Network, If closed automatic updates, you need to manually set the time.

9.13 Language & input

Menu > Settings>Language & input

You select the language for the text on your phone and for configuring the onscreen keyboard.

9.14 Timer Switch Machine

Menu>Settings>Scheduled power on/off

You power on or power off your mobile phone on your scheduled time.

9.15 Storage

Menu>Settings>Storage

Can view the SD card and cell phone memory usage.

9.16 Battery

Menu>Settings> Battery

You check the battery level and status and enable battery saver.

Battery saver turns off automatically when your device is charging.

9.17 Mouse control

Menu>Settings>Mouse control

You can enable mouse control feature to access application using navigation keys and to select some option press by center key.

9.18 Apps

Menu>Settings>Apps

Management application and delete installed applications. The running services Click on the 'stop' running services, confirmed the service disappear from the list of "running" service.

9.19 Reset

Menu>Settings> Factory data reset

It will reset all network settings including: system and app data and settings

9.20 About phone

Menu>Settings>About phone

View information about your phone, such as signal strength, status, phone information and battery use.

10、App Folder

10.1 Downloads

Menu > App Folder> Downloads

View the files downloaded from the browser.

10.2SIM Toolkit

Menu > App Folder> SIM tool kit

Your phone supports STK (SIM TOOL KIT) function for SIM

11、Other Functions

11.1 Alarm

Menu>clock>Alarm

To use the alarm service available with your mobile phone.

11.2 Stopwatch

Menu>clock>stopwatch

Use the stopwatch function records at different times, for example: running

11.3 Calendar

To arrange your journey according to calendar

11.4 Browser

Open a browser and enter the URL to browse the web.

11.5 Cleaner

Clean up background applications and optimize phone performance.

11.6 Profile

Long press # key to switch user profile directly.

12、Software update

Menu>Settings> About phone > System software update

To make sure that your mobile phone work more efficiency and update any performance in future. In order to make sure that you will got the latest software this mobile phone was build in with wireless update function .

13、 Safety Warning

WARNING: Please pay attention to these guidelines, it's dangerous and may break the law, even the manufacturer will not undertake any responsibility to the user who does not follow with the following recommendations or improper to use the Smart Phone.

--If the phone supports the "Flight mode" function, please set the mode as "Flight mode" on the plane. If not support, please turn off the phone before boarding, because the phone may cause interference in aircraft. Please follow any restrictions on the airplane.

--Switch the device off near the fuel, chemicals, or blasting areas. Keep the device away from the children.

--While driving please obey local laws and regulations with regard to Smart Phone use. When talking on the phone while driving, please obey the following rules: Concentrate on driving and be aware of traffic conditions; if your Phone has a hands-free function, please use it in this mode. Under poor driving conditions, please stop the car before you dial or pick up the phone.

--Switch off the Phones in the hospital or other forbidden using Smart Phone place. The Phones will affect the normal work of electronic equipment and medical devices, such as pacemakers, hearing aids and other medical electronics equipment.

--Non-original accessories and components are not provided with repair warranty qualification.

--Please do not disassemble your phone by yourself, if your phone is out of order, please contact your supplier.

--Please do not charge the Phone before battery is installed. Do not short-circuit the battery.

--Phone must be charged in the good ventilated and cooling environment, and away from flammable and explosive materials.

--In order to demagnetization, please keep Phone away from the magnetic material, such as disks, credit card etc.

--Keep the device dry. Precipitation, humidity, and all types of liquids or moisture can contain minerals that will corrode electronic circuits. If your device does get wet, remove the battery, and contact with the supplier.

--Do not use the Phone in too high or too low temperature environment, and do not expose the Smart Phone to strong sunlight or high humidity.

--Do not use liquid or wet cloth with strong detergent to clean the device.

--This Phone is provided photograph, video recording and sound recording functions; please follow the relevant laws and regulations to use those functions. Photograph, video recording and sound recording without authorization may violate laws and regulations.

--While using the network functions, please do not download the files which have virus, do not install any photos and ringtones which have been damaged.

If it results the phone abnormally, our company will not undertake any responsibility.

--Please dispose of batteries according to local regulations, please recycle when possible. Please do not dispose as household waste.

STATEMENT: Our Company reserves the right to revise this manual content without prior notice.

14、 Battery maintainance and cautions

- Remove the battery from the device and check if it swells or there is any liquid leaks out.
- Notice if the battery runs out so quickly after being charged.
- Try spinning it on a flat surface. If it spins, it might have gone bad. A good battery should not spin.
- Keep your battery away from heat or fire and store out of direct sunlight at temperature no higher than 60 degrees Celsius or 140 degrees Fahrenheit.
- Batteries should be stored at a room temperature of 20-25 degrees Celsius.
- Charge batteries in a well-ventilated area.
- To prevent fast degradation, do not charge when battery drop less than 30%.
- To prevent a power surge, plug the mobile phone charger into the outlet first, then plug the charging head into the device.
- Always use a certified standard and genuine device and product.
- To keep it safe, plug your mobile charger into a standard extension socket instead of plugging directly into the wall outlet.
- Try to avoid dropping your battery or mobile phone that may cause the battery to leak or its pole to remove. If not using your mobile phone for a long period, remove the battery from the phone when it has around 40% of charge and keep it away from humidity.

15、 Trouble shooting

Before contacting the service centre, you are advised to follow the instructions below:

You are advised to fully charge the battery for optimal operation. Avoid storing large amounts of data in your phone as this may affect its performance. Use Factory data reset. All user phone data: contacts, photos, messages and files, downloaded applications will be lost permanently. It is strongly advised to fully backup the phone data before doing formatting and upgrading. and carry out the following checks:

15.1 My phone cannot be switched on or is frozen

When the phone cannot be switched on, charge for at least 20 minutes to

ensure the minimum battery power needed, then try to switch on again.

15.2 My phone has not responded for several minutes

Restart your phone by pressing and holding the Power key more than 10s.

15.3 My phone turns off by itself

Check that your screen is locked when you are not using your phone, and make sure the Power key is not mis-contacted due to unlocked screen. Check the battery charge level.

15.4 My phone cannot charge properly

Make sure that your battery is not completely discharged; if the battery power is empty for a long time, it may take around 20 minutes to display the battery charger indicator on the screen.

Make sure charging is carried out under normal conditions (0°C to +45°C).

When abroad, check that the voltage input is compatible.

15.5 My phone cannot connect to a network or “No service” is displayed

- Try connecting in another location.
- Verify the network coverage with your operator.
- Check with your operator that your SIM card is valid.
- Try selecting the available network(s) manually.
- Try connecting at a later time if the network is overloaded.

15.6 My phone cannot connect to the Internet

- Make sure that the internet access service of your SIM card is available.
- Check your phone's Internet connecting settings.
- Make sure you are in a place with network coverage.
- Try connecting at a later time or another location.

16、 Certification Information (SAR)

This device meets guidelines for exposure to radio waves, Your device is a low power radio transmitter and receiver, As recommended by international guidelines, the device is designed not to exceed the limits for exposure to radio waves, These guidelines were developed by the International Commission on Non Ionizing Radiation Protection (ICNIRP). an independent scientific organization, and include safety measures designed to ensure the safety of all users, regardless of age and health.

The Specific Absorption Rate (SAR) is the unit of measurement for the amount of radio frequency energy absorbed by the body when using a device. The SAR value is determined at the highest certified power level in laboratory conditions, but the actual SAR level 'during operation can be well below the value. This is because the device is designed to use the minimum power required to reach the network.

The highest SAR value reported for this device type when tested is 1.52

W/Kg (Body) 1.49 W/Kg (Head)

17、Product warranty and our service centers

- Handset will be warrant for 15 months after date of purchase
- Accessories (Battery , Earphone , USB cable , Power Adaptor) will be warrant for 7 months after date of purchase
- This warranty covered only Handset that brought from True shop or any authorize dealer
- Under warranty period repair, replacement, consult will be free of charge. This warranty will apply on Handset and Accessories exclude the following
- Commerce
- Customer satisfaction
- Any personal violation
- Out of warranty service will charge a service fees and customer need to pay for any charge on actual cost
- Void need to in complete stated , no damage , lost , tear apart.

Warranty will not apply under these conditions

- Handset and Accessories are damaged according to abuse intent eg. Put Handset or Accessories on fire .
- Handset and Accessories are damaged by natural disaster .
- Handset and Accessories are being repaired , modified by unauthorized service center.
- Any damaged that cause by using with other device than True ,
- Any different of brightness of LCD on screen that cause of malfunction of LCD that least than 2 spot will count as acceptable and not count as product defect
- Any Modify handset Identity (IMEI) will void Warranty
- Any other application that download by end user and cannot work well will not count as defect
- Warranty will not include in personal data , Banking data or any violate by virus , intent to violate to software by modify software of hand set .
- Warranty will not include any lost of personal data while using handset.
- Warranty will not include any intent to use handset with other product and cause damage.
- Warranty will not include any charge that will cause during verify problem and repairing

18、Our Service centers

Should you encounter a problem while using the device, please contact our

Customer Care at 1331 or any of the True Shops throughout Thailand.
Please check <http://www3.truecorp.co.th/cm/shop> for our service location.

19、 FCC Warning

Specific Absorption Rate (SAR) information SAR tests are conducted using standard operating positions accepted by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands, although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value, in general, the closer you are to a wireless base station antenna, the lower the power output.

Before a new model phone is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the exposure limit established by the FCC, Tests for each phone are performed in positions and locations (e.g. at the ear and worn on the body) as required by the FCC.

For body worn operation, this mobile phone has been tested and meets the FCC RF exposure guidelines when used with an accessory designated for this product or when used with an accessory that contains no metal and that positions the handset a minimum of 1.0cm from the body.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are

designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.