

SwiftFinder®
Smart Tag Manual ST21 Duo
 Tag any object and make it smart

Works with Apple Find My



Specifications

App Name	Find My, SwiftFinder
App OS	iOS, Android, Android (Collaborative)
Main Function	Object Finder, Phone Finder, Object Tracker, Separation Alert, Cross GPS, Safe Remote Control, Geofences, Family Sharing
Shell Material	PC
Dimension	40*40*5.0mm
Battery Type	CR2032User Replacable
Find My	Locate your item by using the Apple Find My app on your iPhone, iPad, iPod touch, or Mac

FCC ID: 2AMM0-ST21

Button
Sound Hole

About the Find My network

SwiftFinder Smart Tag ST21 Duo works with the Apple Find My network helping to keep your items in an easy and secure way. The Find My network is a crowdsourced network of almost one billion Apple devices that use Bluetooth Low Energy to detect missing devices nearby and return their approximate location back to the owner in the Apple Find My app. The entire process is end-to-end encrypted anonymous, so no one else, not even Apple or ST21 DUO can view a device's location or information.

Apple, Apple Find My, Apple Watch, Find My, iPhone, iPad, iPod touch, and Mac are trademarks of Apple Inc. watchOS is a trademark of Apple Inc. registered in the U.S. and other countries. NFC is a trademark of NXP Semiconductors of Cisco in the U.S. and other countries and is used under license.

Legal Declaration

Use of the device with Apple Find My means that a product has been designed to work together with the technology identified in the badge and has been developed by the product manufacturer to meet Apple Find My industry standards for use with Find My.

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Scan and Download: SwiftFinder

Scan QR code



Press and Activate

1. Activate your Smart Tag by pressing the button on it. It is ready to connect to your phone when you scan the QR code. The tag needs to be held in the bridge and the button needs to be pressed. The action is taken within 1 minute, you will hear a melody and the tag will connect to your phone. The tag will enter sleep mode. Press the button again to turn it off.
2. Open the Apple Find My app or the SwiftFinder app on your phone to pair the device (see details on next section). Once the pairing process is complete, your Smart Tag is ready for use.
3. You can test the connectivity by pressing the button on the tag. The tag will make a short beep if the tag is successfully connected to your phone, and two beeps if it is not.

Tips for Android Phone

1. System Settings: To ensure optimal functionality of SwiftFinder devices, it is essential to keep the SwiftFinder app running in the background. Android phones often close background apps automatically. To prevent this, please disable the "Manage Automatically" setting for the SwiftFinder app in your phone's settings.

2. Distance: Make sure the SwiftFinder app is running in the background when your smart tag is in close proximity to your phone. Please restart the SwiftFinder feature on your phone.

Battery Replacement and Renewal

The smart tag comes with a CR2032 battery that can be easily replaced. By following the provided simple instructions, you can effortlessly replace the battery on your own.



Swift IoT Tech (Shenzhen) Co.,Ltd.
<https://www.swiftfinder.net>



Add Smart Object - with the Apple Find My app



Click Other supported item
Click Connect
Choose a tag and name the device
Assign to the item tab with your Apple ID
Click Finish to complete to see the item's location

Add Smart Object - with the SwiftFinder app



Top the 'i' button on the Thing tab of the app
Choose the type of device you need to add
Connect the smart tag automatically
Tap the open button on upper right corner of the app

Features



FAQ

How can I link my Smart Tag to a different account?
You need to unlink it from previous account first. Log into the Apple Find My app or the SwiftFinder app with the previous account and proceed to delete the Smart Tag 21 Duo.

Why does the APP fail to detect my Smart Tag when I attempt to add it to the APP?
It's possible that your smart tag is in sleep mode. Please press and hold the button to activate it first. After that, ensure that you have granted the location permission and the Nearby devices Search/Find permission (Android Only).

What is the cause of the random beeping from my Smart Tag?
To resolve this issue, we recommend reinstalling the battery. For more detailed instructions, please refer to our YouTube video.

Should I keep the SwiftFinder APP running all the time?
You can choose to only run the app when you are trying to find the tag. However, there are many advanced features that require the app to keep it running in the background, requires the app running all the time. The APP has been optimized to run in the background without significant battery drain. For more information, please refer to our Facebook page.

My device can't reconnect to my phone even though I've restarted my phone.
Disable and re-enable Bluetooth on your phone, or restart your phone.

Want to learn more?

- You can also email us at cs@swiftfinder.net if you have other questions.
- Learn more in the App Instructions. Open the App SwiftFinder → Me → Support → Help Center.

FCC Warning

This device complies with part 15 of the FCC Rules. Operation is subject to the condition that this device does not cause harmful interference. (1) This device may not cause harmful interference, and (2) this device must accept any interference, including interference that may cause undesired operation. Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restrictions.