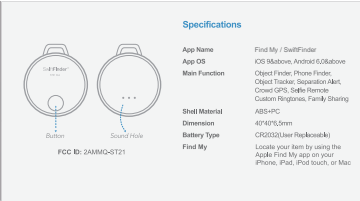


SwiftFinder®

Smart Tag Manual ST21 Duo

Tag any object and make it smart



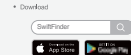
App Name	Find My / SwiftFinder
App OS	iOS 8>above, Android 6.0>above
Main Function	Object Finder, Phone Finder, Object Tracker, Separation Alert, Crowd GPS, Settle Remote Custom Ringtones, Family Sharing
Shell Material	ABS+PC
Dimension	40*40*6,5mm
Battery Type	CR2032(User Replaceable)
Find My	Locate your item by using the Apple Find My app on your

SwiftFind Smart Tag ST21 Duo works with the Apple Find My network helping to locate belongings in an easy and secure way. The Find My network is a crowdsourced network of almost one billion Apple devices that use Bluetooth wireless technology to detect missing devices or items nearby and report their approximate location back to the owner in the **Apple Find My app**. The entire process is end-to-end and encrypted automatically, so no one else, not even Apple or ST21 DUO can view a device's location or information.

Use of the Works with Apple badge means that a product has been designed to work specifically with the technology identified in the badge and has been certified by the product manufacturer to meet Apple Find My network product specifications and requirements. Apple is not responsible for the operation of this device or use of this product or its compliance with safety and regulatory standards.

Apple, Apple Find My, Apple Watch, Find My, iPhone, iPad, iPod touch, Mac, and Apple Watch are trademarks of Apple Inc., registered in the U.S. and other countries. IOS is a trademark or registered trademark of Cisco in the U.S. and other countries and is used under license.

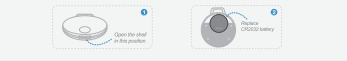
• Scan QR code



1. Activate your Smart Tag by pressing the button on it. It is ready to connect to your phone when you hear a **beeping** with a rising tone. If no action is taken within 1 minute, you will hear a melody with a **falling** tone, and the Smart Tag will enter sleep mode. Press the button again to reactivate it.
2. Open the Apple Find My app or the SwiftFinder app on your phone to pair the device (see detailed next section). Once the pairing process is complete, your Smart Tag is ready for use.
3. You can test the connectivity by pressing the button on the Smart Tag. It will emit a single beep if the tag is successfully connected to your phone, and two beeps if it is not.

1. **System Settings:** To ensure optimal functionality of SwiftFinder devices, it is essential to keep the SwiftFinder app running in the background. Android phones often close background apps automatically. To prevent this, please disable the "Manage Automatically" setting for the SwiftFinder app in your phone's settings.
2. **Occasionally,** the Bluetooth module in Android phones may experience freezing. If you encounter a situation where your smart tag fails to connect with the SwiftFinder app despite being in close proximity to your phone, please restart the Bluetooth feature on your phone.

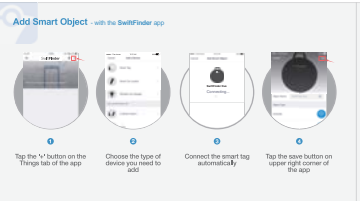
The smart tag comes with a CR2032 battery that can be easily replaced. By following the provided simple instructions, you can effortlessly remove and replace the battery on your own.



Swift IoT Tech (Shenzhen) Co.,Ltd.
<https://www.swiftfinder.net>

Add Smart Object with the Apple Find My app

1. Tap **Add Smart Object**
2. Select **Apple Watch Series 1**
3. Tap **Watch Series 1**
4. Tap **Share Location**
5. Tap **Share Location**
6. Tap **Share Location**



The diagram consists of three panels illustrating the SmartThings app's features:

- Find your stuff:** A hand holds a smartphone displaying the app, with a blue signal wave connecting to a small white cube representing a lost item.
- Find your phone:** A hand holds a smartphone displaying the app, with a blue signal wave connecting to a smartphone lying on a surface.
- Share your device:** A hand holds a smartphone displaying the app, with a blue signal wave connecting to another smartphone held by a second person.

How can I link my Smart Tag to a different account?

You need to unlink it from previous account first. Log into the Apple Find My app or the SelfFinder app with the previous account and proceed to **delete** the Smart Tag 211 Duo.

Why does the APP fail to detect my Smart Tag when I attempt to add it to the APP?

It's possible that your smart tag is in sleep mode. Please press and hold the battery to activate it first. After that, ensure that you have granted the location permission and the Nearby devices SearchFind permission (Android Only).

What is the cause of the random beeping from my Smart Tag?

To resolve this issue, we recommend **reinstalling** the battery. For more detailed instructions, please refer to our YouTube video.

You can choose to only run the app when you are trying to find the tag. However, there are many advanced features. Like separation alert, keeping last seen location, requires the app running all the time. The APP has been optimized to run in the background without significant battery drain. For more information, please refer to our Facebook page.

 Disable and re-enable Bluetooth on your phone, or restart your phone.

Want to learn more?

- You can also email us at: cs@swiftfinder.net if you have other questions.
- Learn more in the App Instructions. Open the **App SwiftFinder** → **Me** → **Support** → **Help Center**. And you will see more Q&A to help you learn more about our products.

This device complies with part 15 of the FCC Rules. Operation is subject to the condition that this device does not cause harmful interference (1) this device may cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.