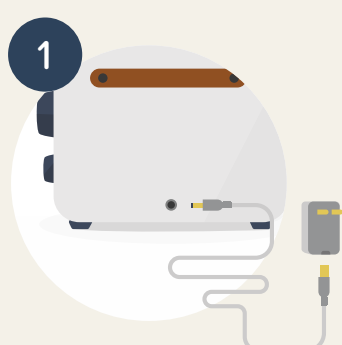


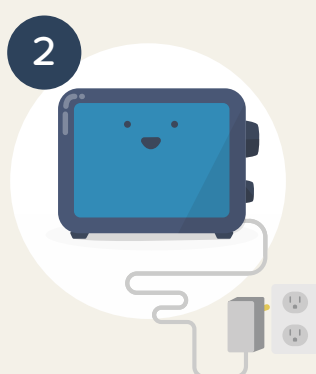
# Hello

## Let's get started



Connect power cable into the back of Loop and into the included power adapter.

Plug power adapter into wall socket to turn on your Loop.



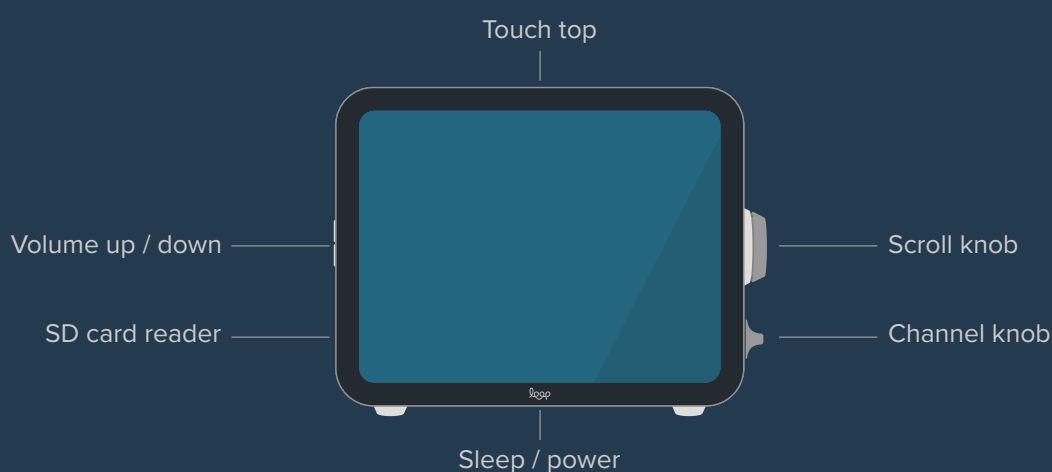
Download and run the Loop app on your phone, then follow the prompts.



For more help visit [www.joinloop.com](http://www.joinloop.com)

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## About those knobs...



# Loop Product Information

Please review the product information, regulatory information, health and safety information and instructions available at [www.joinloop.com/support](http://www.joinloop.com/support) before using your device. The limited warranty and additional support resources are also available there.

**Electric Shock and Heat:** Do not expose Loop or the power supply to water or extreme conditions. Take care when handling the power supply to avoid electric shock. To provide power to your Loop, only use the power supply provided with your Loop. Do not use the power supply provided with your Loop to power any devices other than your Loop. If you wish to plug your Loop into a wall socket, you will need to install your Loop near a wall socket that is easily accessible.

**Pacemakers and Other Implanted Devices:** Loop contains magnets and components that emit an electro-magnetic field and could interfere with pacemakers or other electronic medical devices. Before using your Loop, consult your physician or medical device manufacturer about the required minimum safe distance between Loop and your medical device.

**Device with Magnet:** Avoid placing any media that contains magnets or is sensitive to magnetism, such as credit cards, bank cards, audio/video, tapes, or magnetic memory devices, near this product. Media containing information sensitive to magnets should be kept at least 5 cm (2 inches) away from the product. For example, if you carry your wallet containing magnetic cards next to this product, information stored on those cards could be destroyed.

Similarly, magnet-sensitive devices, such as a mechanical watch or measuring device, can be damaged if they come too close to this product.

## **FCC Compliance Statement:**

For the FCC Compliance statement, visit <http://www.joinloop.com/support/productinfo>

© California Labs Inc. All rights reserved. Loop is a trademark of California Labs Inc. Loop is designed by California Labs and assembled in China.

# Loop Limited Warranty - North America

This Limited Warranty applies only if you purchased your Loop in the North America.

What does this warranty cover and how long does it last? California Labs Inc. warrants that a new Loop device (including any ancillary parts that may be packaged with it) will be free from defects in materials and workmanship under normal use in accordance with Loop's published user documentation for one year from the date of original retail purchase in its original packaging by you. If a Loop has been refurbished, California Labs Inc. warrants that the Loop (including any ancillary parts that may be packaged with it) will be free from defects in materials and workmanship under normal use in accordance with California Labs Inc. published user documentation for ninety days from the original date of retail purchase by you (these warranties are collectively referred to as our "Limited Warranty").

**What will California Labs Inc. do? (THIS IS YOUR EXCLUSIVE REMEDY)** If a defect arises and you return your Loop during the Limited Warranty period (which is one year for new devices and ninety days for refurbished devices), California Labs Inc. will in its sole discretion and to the extent permitted by law repair your Loop using new or refurbished parts, replace your Loop with a new or refurbished Loop functionally at least equivalent to yours, or accept the return of your Loop in exchange for a refund of the purchase price you paid for your Loop. If California Labs Inc. repairs or replaces your Loop, the repaired or replaced Loop will continue to be warranted for the remaining time of the original warranty period. All returned parts for which you have received a replacement will become the property of California Labs Inc. Nothing in this Limited Warranty will reduce or otherwise affect your statutory rights in relation to your Loop.

THE LIMITED WARRANTY WRITTEN ABOVE IS THE ONLY EXPRESS WARRANTY CALIFORNIA LABS INC PROVIDES FOR YOUR LOOP, AND THE ABOVE REMEDY IS YOUR SOLE REMEDY. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, CALIFORNIA LABS INC EXPRESSLY DISCLAIMS ALL OTHER WARRANTIES AND CONDITIONS OF ANY KIND, WHETHER STATUTORY OR IMPLIED, ARISING FROM COURSE OF CONDUCT OR OTHERWISE, REGARDING YOUR LOOP, EXCEPT THAT ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT ARE LIMITED IN DURATION TO THE PERIOD OF THE EXPRESS WARRANTY ABOVE (EITHER ONE YEAR OR NINETY DAYS, DEPENDING ON WHETHER YOUR LOOP IS NEW OR REFURBISHED).

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

**What does this warranty not cover?** This Limited Warranty is only valid and enforceable in locations where Loop is sold and will apply only if you purchased your Loop from California Labs Inc or its authorized resellers. This Limited Warranty only applies to hardware components (and not any software elements) of Loop, and this Limited Warranty does not apply to damage caused by: (1) normal wear and tear; (2) accidents; (3) misuse (including

failure to follow product documentation); (4) neglect; (5) disassembly; (6) alterations; (7) servicing other than by California Labs Inc authorized technicians; and (8) external causes such as, but not limited to, water damage, anomalies in the electrical current supplied to the device, and extreme thermal or environmental conditions. This Limited Warranty does not guarantee that use of the Loop will be uninterrupted or error free.

YOU EXPRESSLY UNDERSTAND AND AGREE THAT, TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, CALIFORNIA LABS INC SHALL NOT BE LIABLE TO YOU UNDER ANY THEORY OF LIABILITY (WHETHER CONTRACT, TORT (INCLUDING NEGLIGENCE), BREACH OR FAILURE OF ANY WARRANTY OR OTHERWISE) FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL OR EXEMPLARY DAMAGES THAT MAY BE INCURRED BY YOU IN CONNECTION WITH YOUR LOOP OR THESE TERMS, INCLUDING ANY LOSS OF DATA, WHETHER OR NOT A CALIFORNIA LABS INC PARTY OR ITS REPRESENTATIVES HAVE BEEN ADVISED OF OR SHOULD HAVE BEEN AWARE OF THE POSSIBILITY OF ANY SUCH LOSSES ARISING. YOU EXPRESSLY UNDERSTAND AND AGREE THAT, TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THE CALIFORNIA LABS INC PARTIES' TOTAL LIABILITY IN CONNECTION WITH YOUR LOOP OR THIS LIMITED WARRANTY WILL NOT EXCEED THE AMOUNT YOU ACTUALLY PAID CALIFORNIA LABS INC FOR YOUR LOOP.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

**How do you get service?** To make a claim under the Limited Warranty, please contact Loop Support. You must provide your name, contact information and the serial number of your Loop to receive support. You may also be required to provide a purchase receipt.

Other limitations: No vendor, seller, authorized reseller, employee or representative of California Labs Inc or its affiliates or any third party is authorized to make any modification, extension or addition to this Limited Warranty. If any term of this Limited Warranty is held to be illegal or unenforceable, the remaining terms of this Limited Warranty will remain in full force and effect.

How state and other laws apply to you: This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

This Limited Warranty is given by California Labs Inc., a Delaware corporation whose principal place of business is at 1540 Market Street Suite 100, San Francisco CA 94102, United States.

# Setting up for someone else?



We made it easy for you to set up Loop for others, even if they're across the country. To complete the Wi-Fi setup for someone else, follow the steps on the back of this card.

- 1 Complete steps 1 - 3 on the “Let’s get started” card
- 2 In your Loop app, select **Settings > Loops**
- 3 Select the Loop you are gifting
- 4 **Select Configuration > Wi-Fi network > “Remote Wi-Fi “setup”**
- 5 Enter the gift recipient’s Wi-Fi information



We love you!

Thank you so much for believing in Loop since day one! We are so excited to finally get Loop into your hands and help you stay connected with your loved ones, no matter where they are. Your support means the world to us.



## **FCC Statement**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

To assure continued compliance, any changes or modifications not expressly approved by the party.

Responsible for compliance could void the user's authority to operate this equipment. (Example- use only shielded interface cables when connecting to computer or peripheral devices).

This equipment complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

RF warning statement:

The device has been evaluated to meet general RF exposure requirement.  
The device can be used in portable exposure condition without restriction.

WiFi 5G indoor use only  
Operations in the 5.15-5.25GHz band are restricted to indoor usage only.