

QUICK START GUIDE

1 Download our free WiZ app. Name where you'll put your lights.

[App Store](#) [Google play](#)
 Search for "WiZ lighting".

2 Plug your WiZ lamp in.



3 Create your first room.



4 Put in your Wi-Fi password. Start pairing.



5 Flick your switch off and on quickly until there's a cool light pulse. It'll then turn white.



6 Have fun!



Have any problems with set up? [Check the troubleshooting section](#)

Love your WiZ product?

Share it with world!

Give our WiZ App a 5* rating


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[Instagram](#)

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[Wiz](#)

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封底

WiZ

Let's get started

#ConnectedLight

封面

TROUBLESHOOTING

Make sure each light you want to pair is in pairing mode



For security reasons, pairing can only happen if the light is actively waiting. You can put any WiZ light in pairing mode by switching it OFF and ON until it starts pulsing in Blue (for WZ Colors) or in Cool White (for WZ White). Once the lamp is in pairing mode, let it pulse for the whole pairing.

Pairing mode happens after 3x ON if the light has never been paired before, and after 5x ON if the light has been paired and has not been deleted in the app.

If the lamp is in pairing mode and you encounter problems, it is likely to be a network issue. Check the next steps to solve it.

Make sure each device is within range of the same Wi-Fi source



Pairing can only happen if your phone/tablet and your light are in range of the same Wi-Fi source. The Wi-Fi source is usually the router, or the internet box, or sometimes a repeater.

Pairing is not possible over 3G/4G.

Select the right Wi-Fi band



WiZ lights work on 2.4GHz Wi-Fi – the most common standard and the best for wider range coverage.

If your router provides both 2.4GHz and 5GHz, please connect your phone/tablet to the 2.4GHz band for pairing.

If you are not sure which Wi-Fi your phone/tablet is connected to, go to its Settings, then Wi-Fi, and check the available Wi-Fi networks.

Check the available Wi-Fi networks



Most dual-band routers clearly display two different network names (e.g. my Wi-Fi and myWi-Fi-5GHz), but some dual-band routers use the same network name for both bands.

If you are not sure which Wi-Fi your light is connected to, try accessing any website from your phone/tablet while you are near your WiZ light to make sure the internet connectivity is working.

In such cases, check the router settings and either rename the networks to distinguish them or temporarily disable the 5GHz band, then try pairing again. The router settings can usually be accessed by typing <http://192.168.1.1> in any web browser of a device connected to your Wi-Fi.

Test your internet connectivity



WiZ needs internet access to pair your lights. Try accessing any website from your phone/tablet while you are near your WiZ light to make sure the internet connectivity is working.

Double-check your Wi-Fi password



If you have entered an incorrect password, your lights will not be able to join your Wi-Fi network. In this case, the lights blink in a regular pattern in Red (or Warm White for WiZ White) after a few seconds when you start the pairing process. Please double-check your password and try again.

If you have any other issues, contact support through chat on the WiZ App or check the FAQ on: <https://www.wiz.world/support/>

0 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25



WiZ

MKT Ref: Quick start & troubleshooting-portable-US
 TAO Ref: ZISO3284

Date:

2017-06-27

Box size

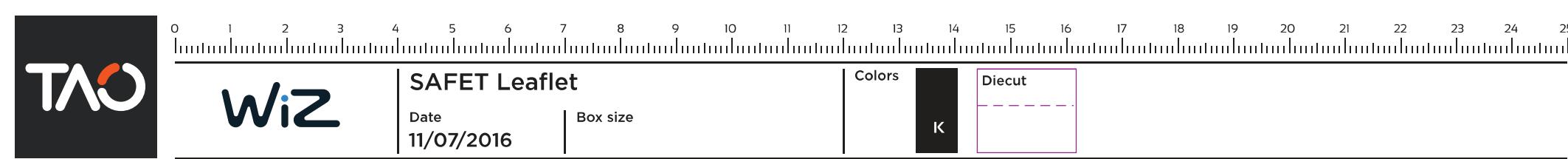
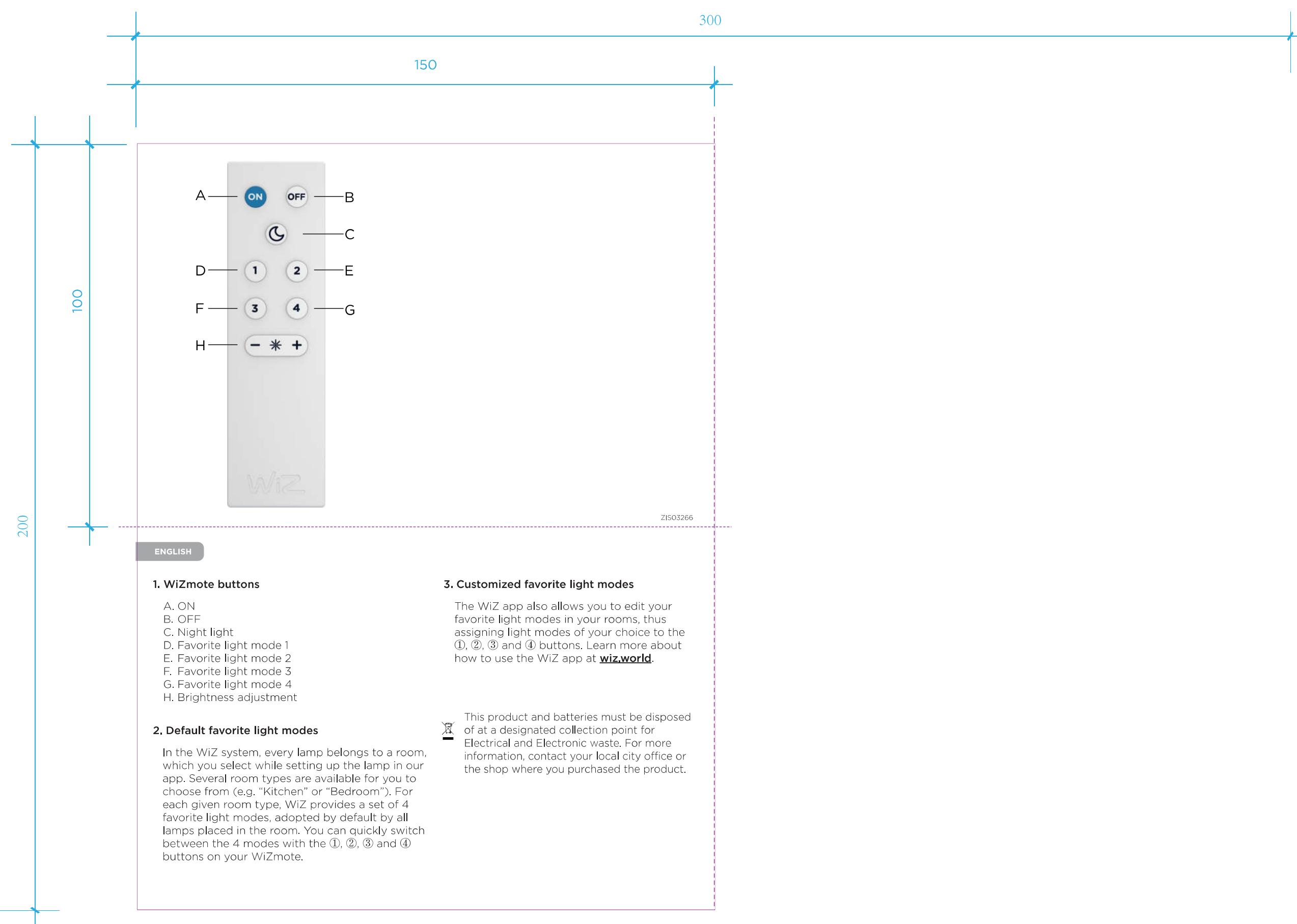
150x100mm

Colors

P Process BlueC P 5395 C M Y K

Diecut

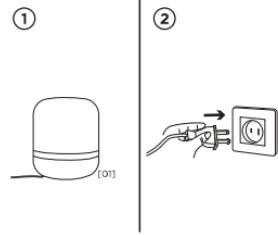
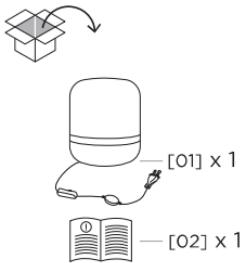
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Hero

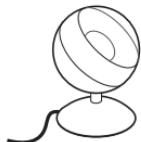
HERWZ-01/US 12.5W 0.18A
120V~ 50/60Hz



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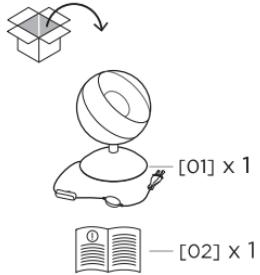
ZIS03048

150x100mm单张单面， 64g轻涂纸, 黑白印刷, 不装订不覆膜



Quest

QUEWZ-01/US 12.5W 0.18A
120V~ 50/60Hz



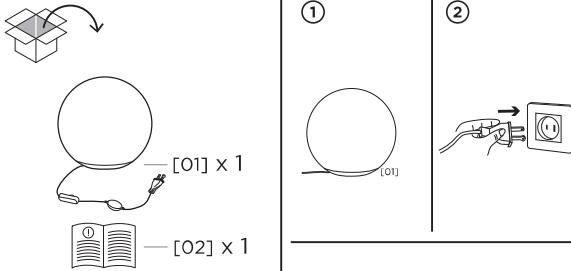
ZIS03050

150x100mm单张单面， 64g 轻涂纸，黑白印刷，不装订不覆膜



Spirit

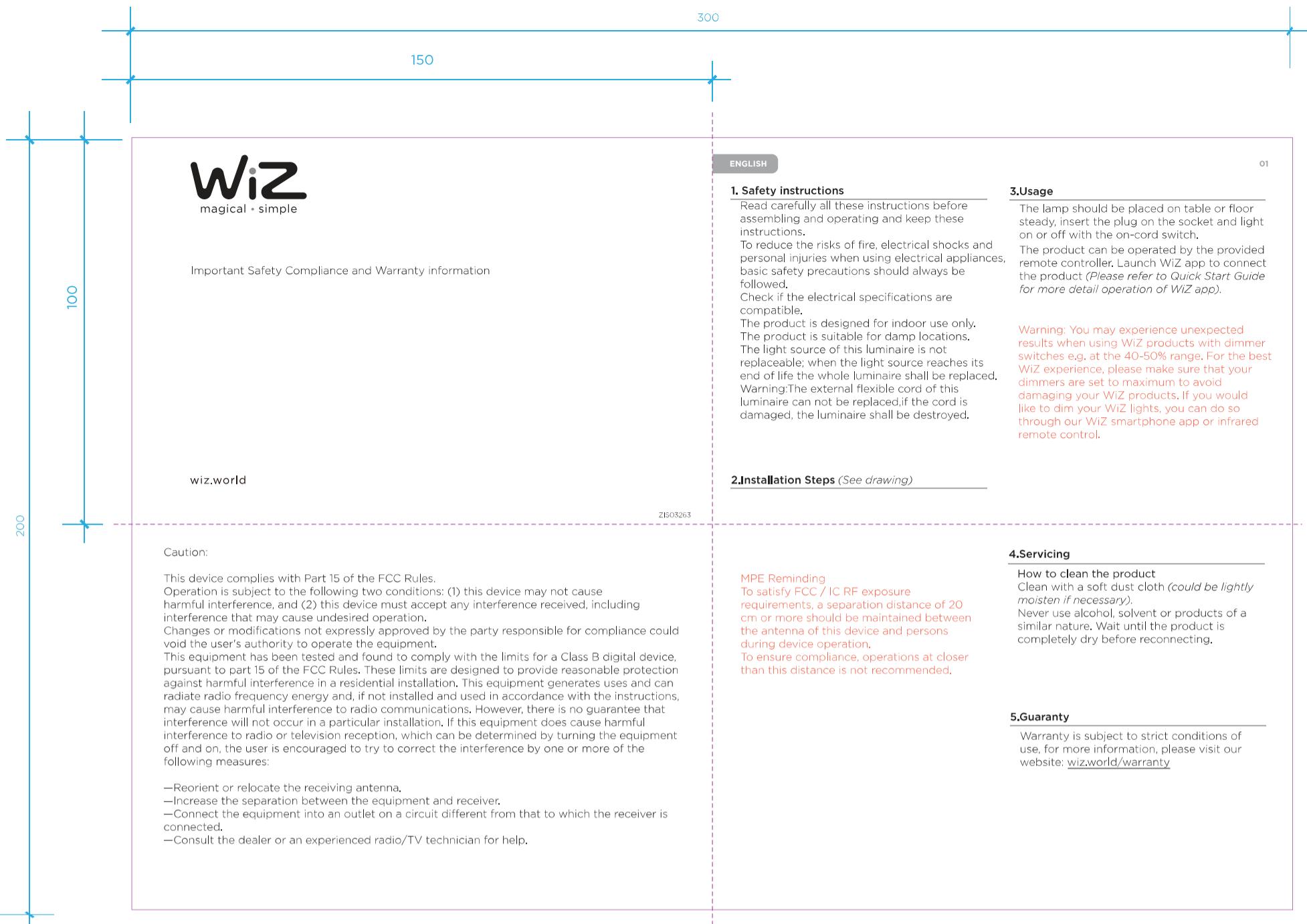
SPIWZ-01/US 12.5W 0.18A
120V~ 50/60Hz



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ZISO3051

150x100mm单张单面， 64g 轻涂纸, 黑白印刷, 不装订不覆膜



Important Safety Compliance and Warranty information

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Caution:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

ZIG03263

ENGLISH

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1. Safety instructions

Read carefully all these instructions before assembling and operating and keep these instructions. To reduce the risks of fire, electrical shocks and personal injuries when using electrical appliances, basic safety precautions should always be followed. Check if the electrical specifications are compatible. The product is designed for indoor use only. The product is suitable for damp locations. The light source of this luminaire is not replaceable; when the light source reaches its end of life the whole luminaire shall be replaced. Warning: The external flexible cord of this luminaire can not be replaced, if the cord is damaged, the luminaire shall be destroyed.

2. Installation Steps (See drawing)

MPE Reminding

To satisfy FCC / IC RF exposure requirements, a separation distance of 20 cm or more should be maintained between the antenna of this device and persons during device operation. To ensure compliance, operations at closer than this distance is not recommended.

3. Usage

The lamp should be placed on table or floor steady, insert the plug on the socket and light on or off with the on-cord switch. The product can be operated by the provided remote controller. Launch WIZ app to connect the product (Please refer to Quick Start Guide for more detail operation of WIZ app).

Warning: You may experience unexpected results when using WIZ products with dimmer switches e.g. at the 40-50% range. For the best WIZ experience, please make sure that your dimmers are set to maximum to avoid damaging our WIZ products. If you would like to dim your WIZ lights, you can do so through our WIZ smartphone app or infrared remote control.

4. Servicing

How to clean the product
Clean with a soft dust cloth (could be lightly moisten if necessary). Never use alcohol, solvent or products of a similar nature. Wait until the product is completely dry before reconnecting.

5. Warranty

Warranty is subject to strict conditions of use, for more information, please visit our website: wiz.world/warranty

150x200mm单张双面, 64g轻涂纸, 黑白印刷, 不装订不覆膜