

QUICK START GUIDE

1

Download our free WIZ app.
Name where you'll put your lights.



Search for "WIZ lighting".

2

Install your
WIZ light.



3

Create your
first room.



4

Put in your Wi-Fi password.
Start pairing.



5

Click your switch off and on quickly
until there's a cool light pulse.
It'll then turn white.



6

Have fun!



Have any problems with set up? [Check the troubleshooting section](#)

WIZ

Love your WIZ product?
Share it with world!

Give our WIZ App
a 5★ rating



Follow us on
Facebook and Twitter



Share your moments
on Instagram



Check out more
WIZ lights for your home



wiz.world

封底

TROUBLESHOOTING

Make sure each light you want
to pair is in pairing mode



For security reasons, pairing can only happen if the light is actively waiting. You can put any WIZ light in pairing mode by switching it OFF and ON until it starts pulsing in Blue (for WIZ Colors) or in Cool White (for WIZ Whites). Once the lamp is in pairing mode, let it pulse for the whole pairing.

Pairing mode happens after 3x ON if the light has never been paired before, and after 5x ON if the light has been paired and has not been deleted in the app.

If the lamp is in pairing mode and you encounter problems, it is likely to be a network issue. Check the next steps to solve it.

Make sure each device is within
range of the same Wi-Fi source



Pairing can only happen if your phone/tablet and your light are in range of the same Wi-Fi source. The Wi-Fi source is usually the router, or the internet box, or sometimes a repeater.

Pairing is not possible over 3G/4G.

Select the right Wi-Fi band



WIZ lights work on 2.4GHz Wi-Fi - the most common standard and the best for wider range coverage.

If your router provides both 2.4GHz and 5GHz, please connect your phone/tablet to the 2.4GHz band for pairing.

If you are not sure which Wi-Fi your phone/tablet is connected to, go to its Settings, then Wi-Fi, and check the available Wi-Fi networks.

Z1S03281

Check the available
Wi-Fi networks



Most dual-band routers clearly display two different network names (e.g. myWiFi and myWiFi5GHz), but some dual-band routers use the same network name for both bands.

In such cases, check the router settings and either rename the networks to distinguish between them or temporarily disable the 5GHz band, then try pairing again. The router settings can usually be accessed by typing <http://192.168.1.1> in any web browser of a device connected to your Wi-Fi.

Test your
internet connectivity



WIZ needs internet access to pair your lights. Try accessing any website from your phone/tablet while you are near your WIZ light to make sure the internet connectivity is working.

Double-check
your Wi-Fi password



If you have entered an incorrect password, your lights will not be able to join your Wi-Fi network. In this case, the lights blink in a regular pattern in Red (or Warm White for WIZ Whites) after a few seconds when you start the pairing process. Please double-check your password and try again.

If you have any other issues, contact support through chat on the WIZ App or check the FAQ on: <https://www.wiz.world/support/>

WIZ

Let's get started

#ConnectedLight

封面



WIZ

MKT Ref: Quick start & troubleshooting-light source-US
TAO Ref: Z1S03281
Date: 2017-06-27
Box size: 150x100mm

Colors

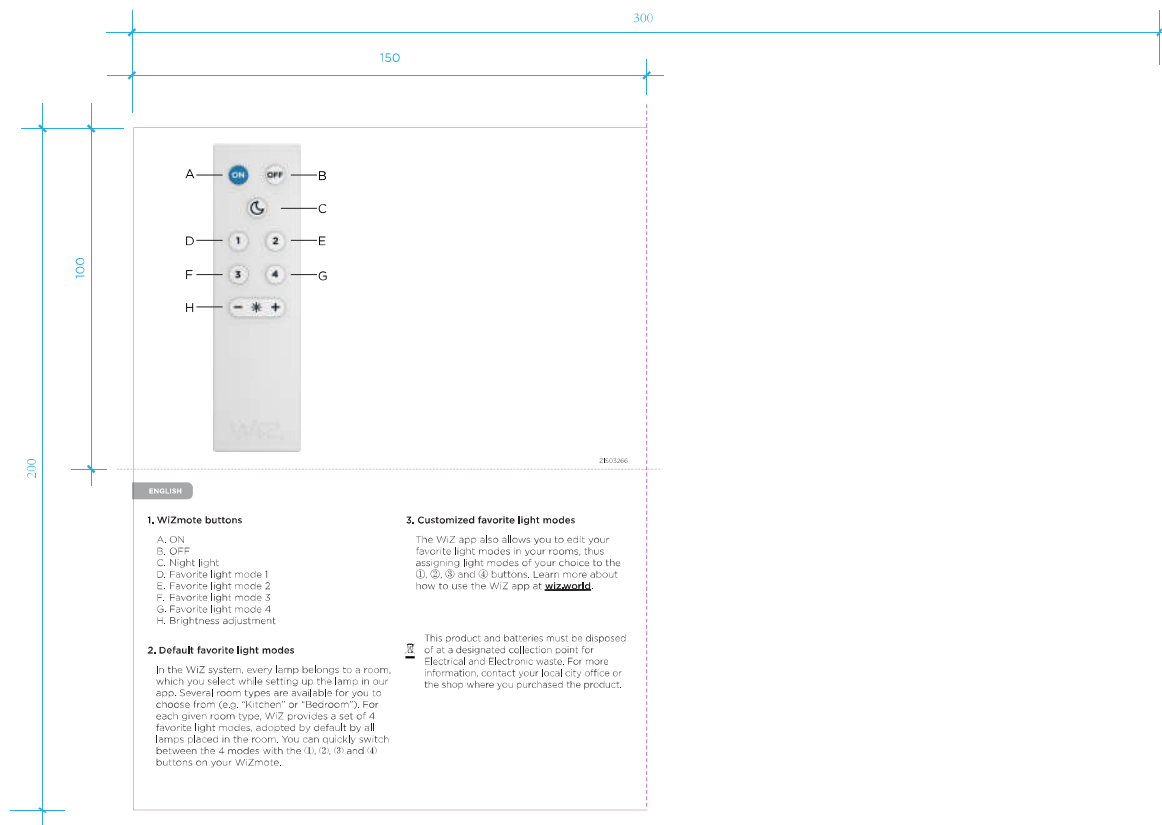
P Process BlueC

P 5395

C M Y K

Diecut

材质: 规格: 128g 哑铜纸/彩色印刷/三折页



ENGLISH

01

THIS DEVICE IS NOT INTENDED FOR USE WITH EMERGENCY EXITS.

Only use the control provided with or specified by these instructions to control this lamp. This lamp will not operate properly when connected to a standard (incandescent) dimmer or dimming control.

Caution:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help

Warning: You may experience unexpected results when using WiZ products with dimmer switches e.g. at the 40-50% range. For the best WiZ experience, please make sure that your dimmers are set to maximum to avoid damaging your WiZ products. If you would like to dim your WiZ lights, you can do so through our WiZ smartphone app or infrared remote control.

MPE Reminding

To satisfy FCC / IC RF exposure requirements, a separation distance of 20 cm or more should be maintained between the antenna of this device and persons during device operation.

To ensure compliance, operations at closer than this distance is not recommended.



This lamp is not suitable for operation in dimming circuits.