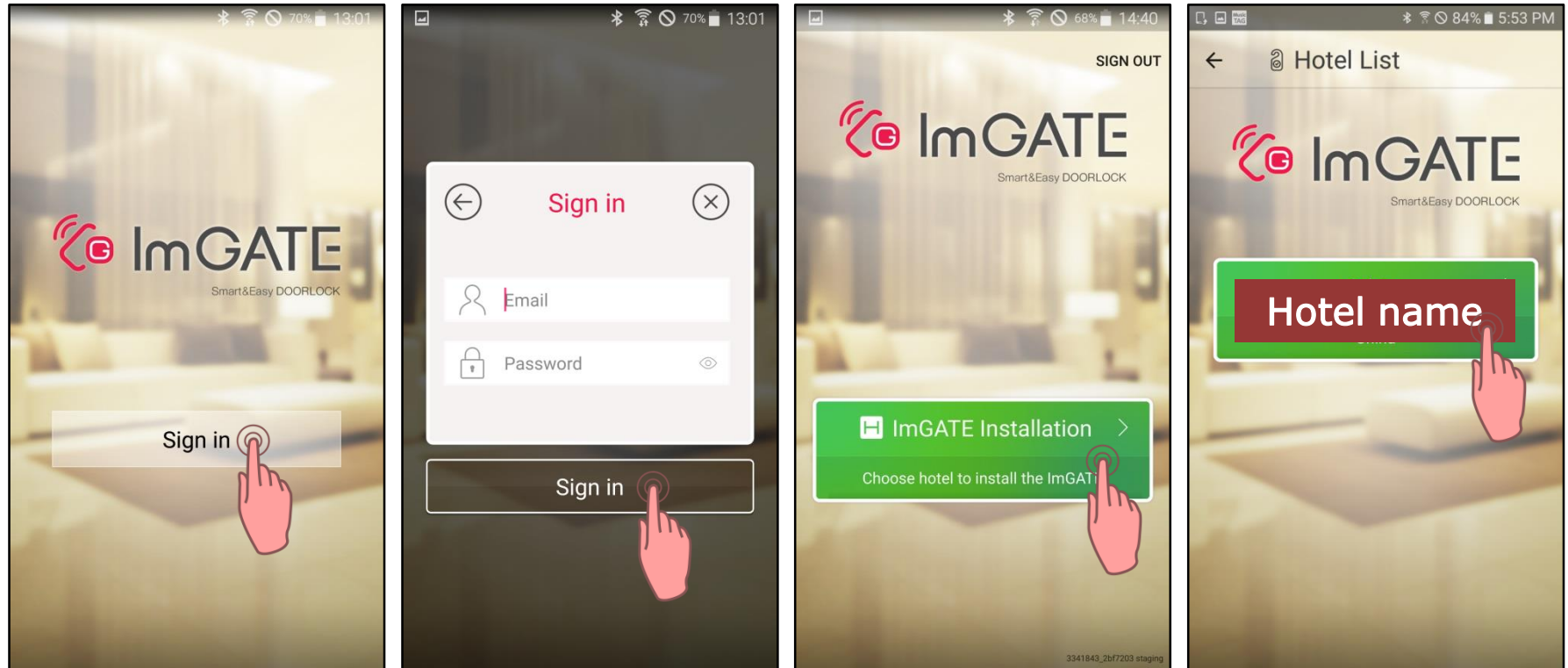


# **ImGATE Manual -Mobile**

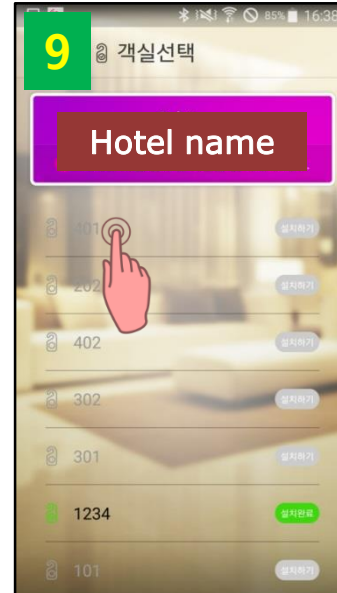
- Account Information :
- Hotel name :
- Installation Account (To install Doorlock Hardware)
  - ID :
  - PW :
- Staff Account (To send mobile Key)
  - ID:
  - PW:
- Guest Account (Booking/ Receiving Mobile Key)
  - ID:
  - PW:
- Only authorized worker(account) can install the doorlock.



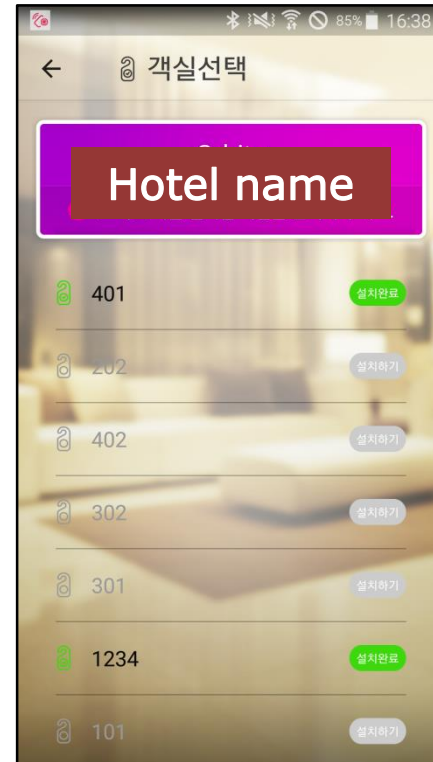
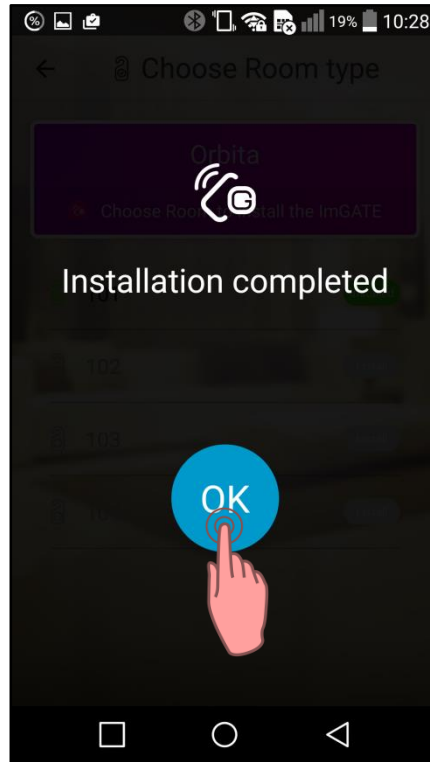
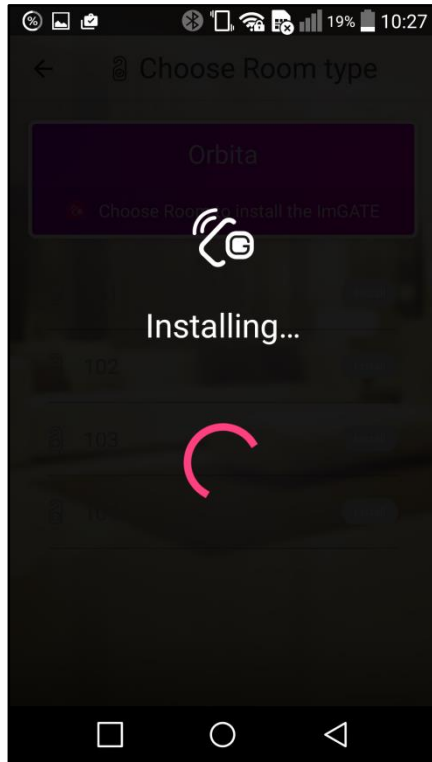
## <Installation>

1. Launch **ImGATE setup** application.
2. Touch Sign. (ID: / PW:)
3. Type Email address and password. Touch Installation.
4. Choose hotel [HOTEL NAME].
5. Then you need to make door lock setting mode. **(DO NOT SELECT ROOM NUMBER YET)**

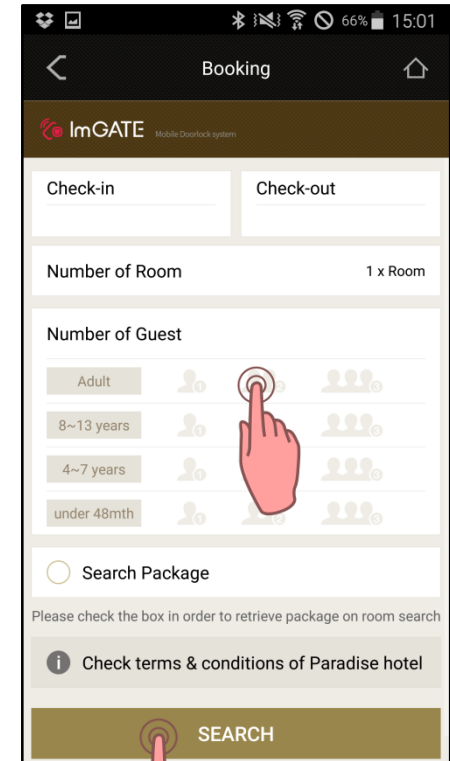
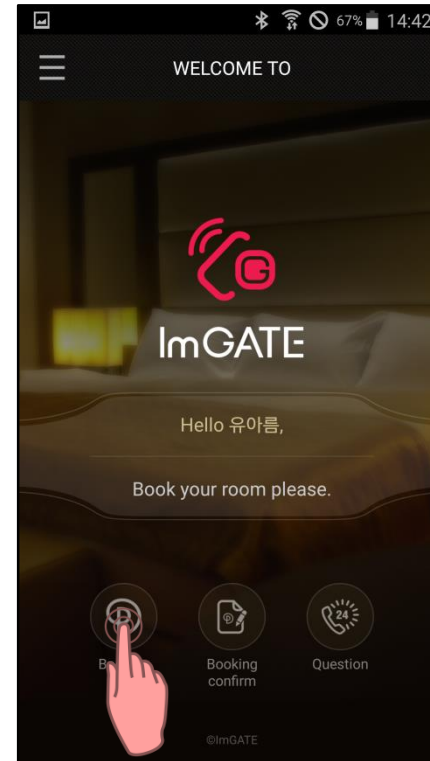
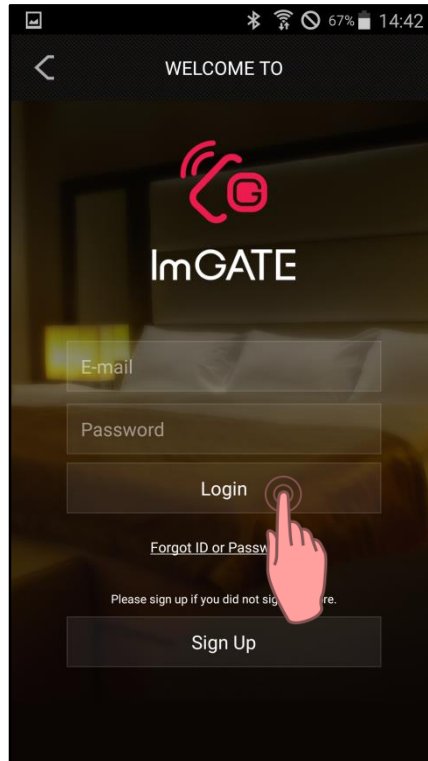
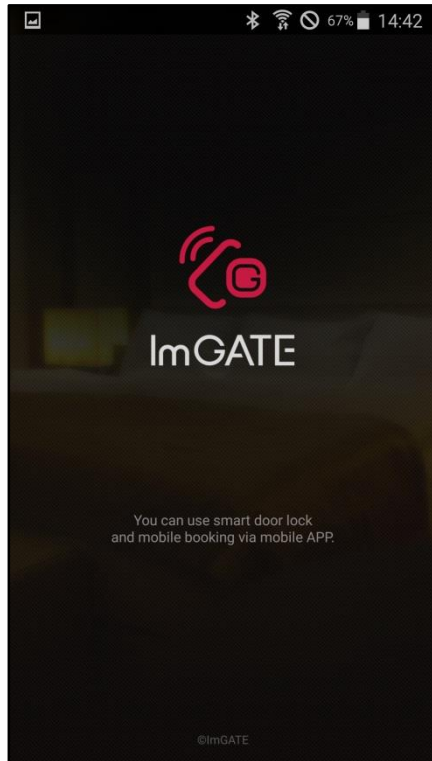
6. To make setting mode of door lock, please refer to below image.



7. Take the key out and insert to key hole. (Key is in the black pocket from left or right side of stand)
8. Then turn the key to the right and hold it.
9. Choose room number to install.
10. Tag phone to door lock then you will see LED flashing from the door lock and it means you can leave the key to the left.



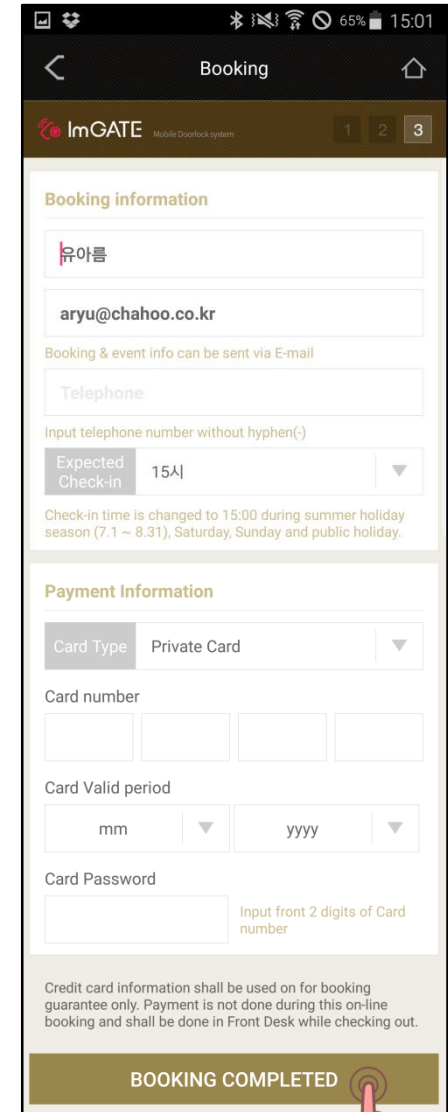
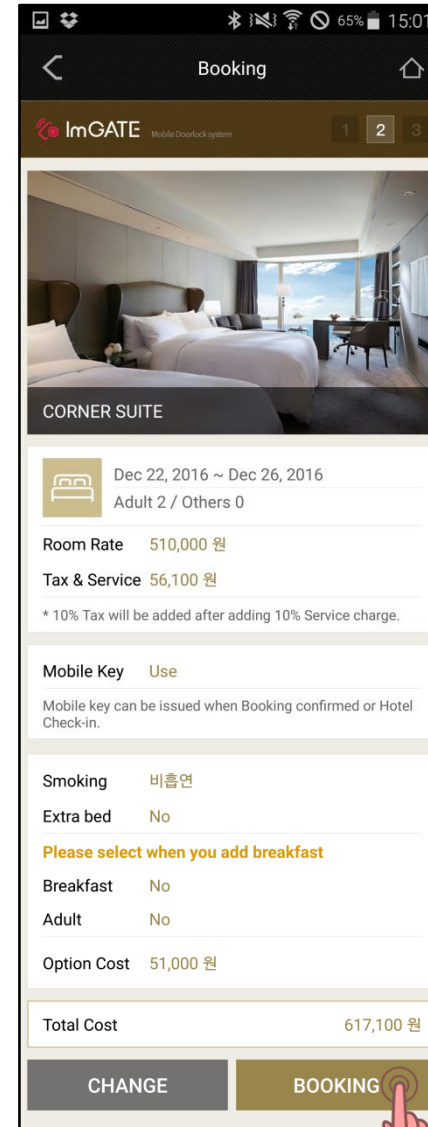
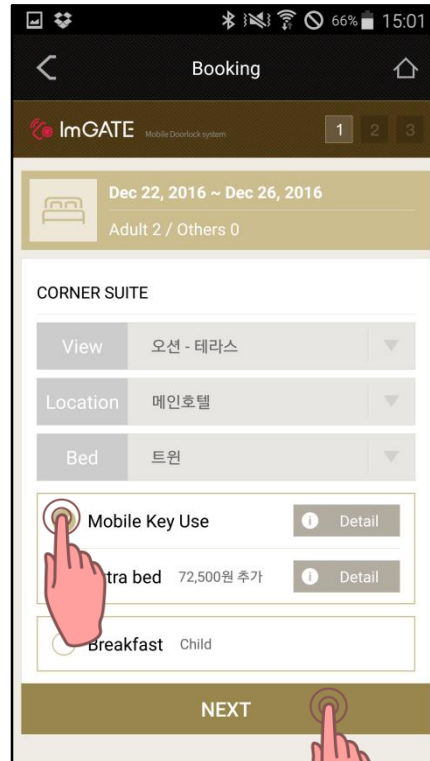
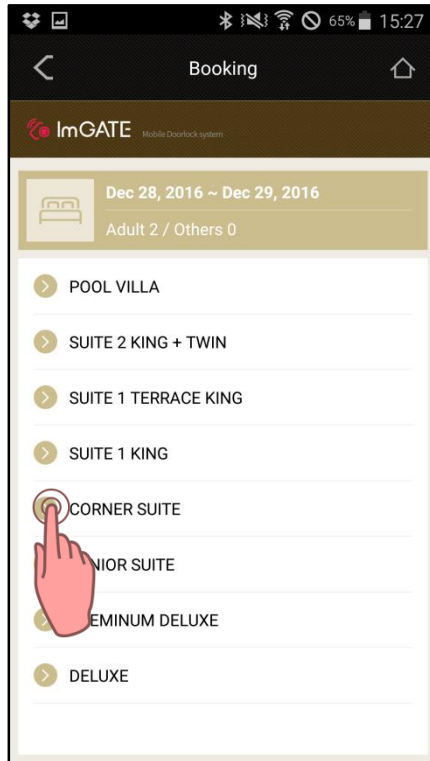
11. Wait until you see “Completed” message.
12. Then you can see the installed room.



## <Make a reservation>

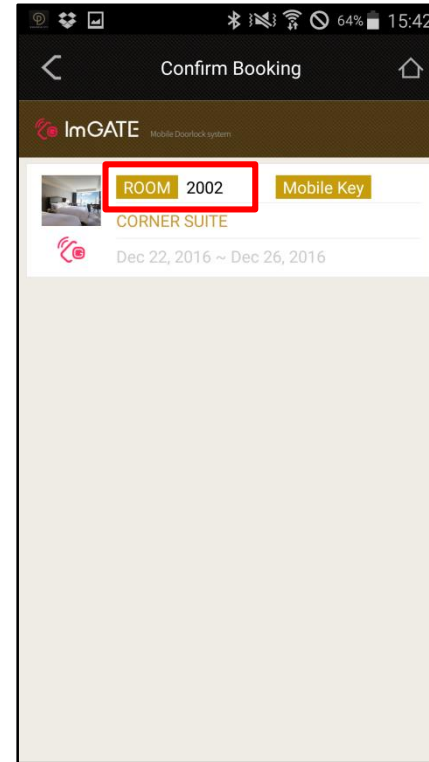
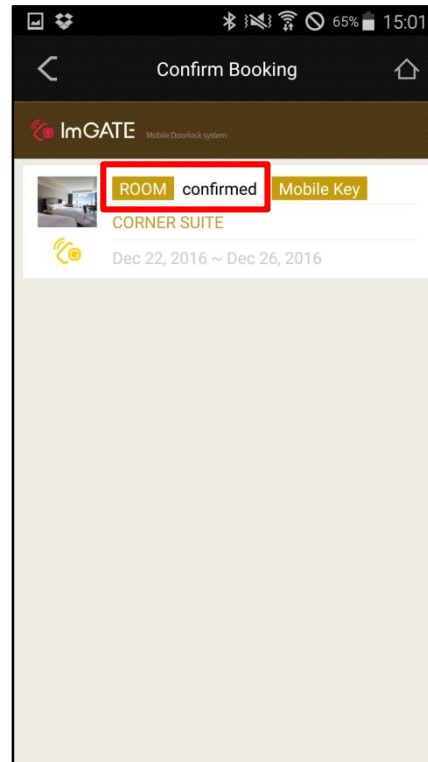
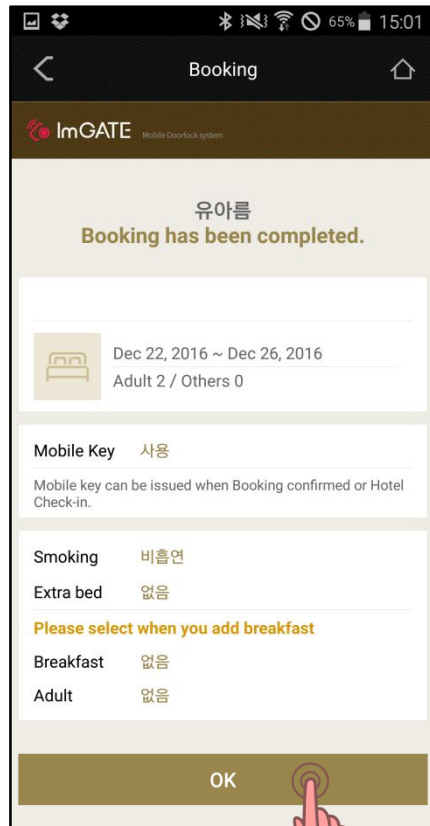
1. Launch ImGATE User app.
2. Log in with your account.
3. Touch "Booking"
4. Choose Check-in, Check-out date/ Number of Guest then touch "SEARCH"

# APP Manual\_Make a reservation



## <Make a reservation>

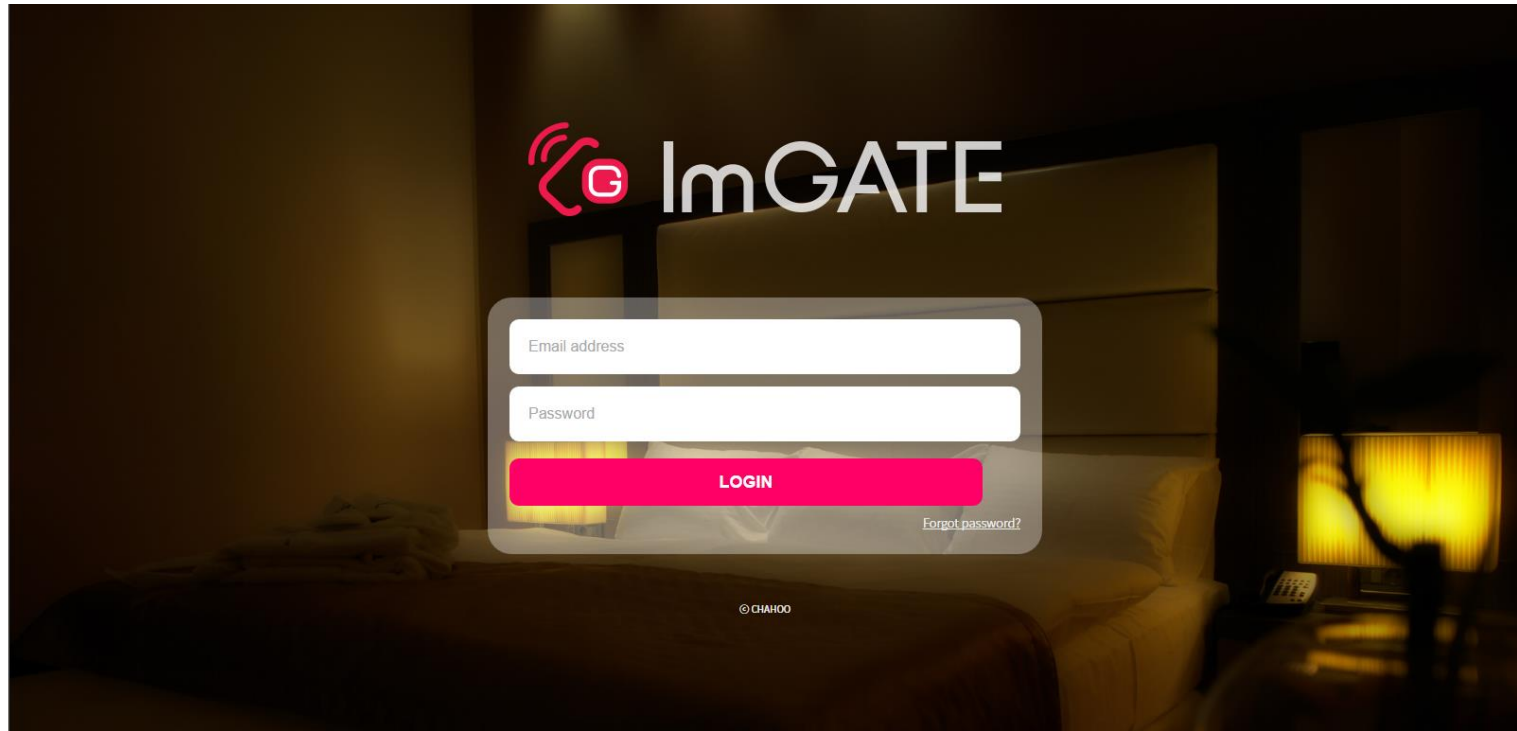
5. Choose any room type you want
6. Check "Mobile Key Use" to use Mobile key and touch "NEXT" (Guest can't use the Mobile Key if this button is not on)
7. Touch "Booking"
8. Put Booking and Payment information and touch "BOOKING COMPLETED" (You can input any digits for the payment)



<Make a reservation>

9. Check the booking summary then touch "OK".
10. Room status is "confirmed". Staff should allocate the room.
11. After Staff allocate the room, User will receive push message and can see the room status is changed as room number.

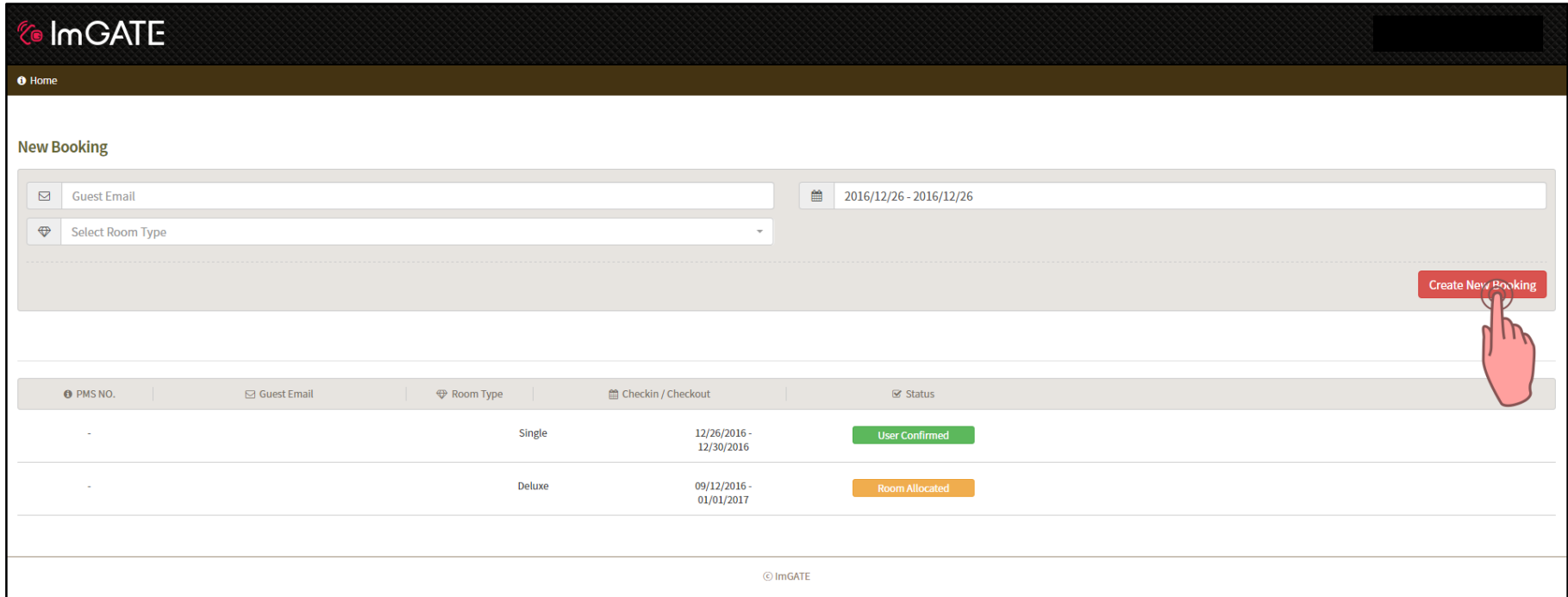




<New Reservation Request > - *[This process should be done by Hotel Staff](#)*

In this webpage, Hotel staff can send Mobile key request via email.

1. Go to <https://hotel.imgate.co.kr/staff/login>.
2. Sign in with account



The screenshot shows the ImGATE system interface for a hotel staff member. At the top, there's a dark header with the ImGATE logo and a 'Home' link. Below this is a 'New Booking' section with a form. The form has three main fields: 'Guest Email' (with an envelope icon), 'Check-in / Check-out' (with a calendar icon and the date '2016/12/26 - 2016/12/26'), and 'Room Type' (a dropdown menu showing 'Select Room Type'). A red 'Create New Booking' button is on the right, with a hand icon pointing to it. Below the form is a table with columns: 'PMS NO.', 'Guest Email', 'Room Type', 'Checkin / Checkout', and 'Status'. The table contains two rows of data. The first row shows a 'Single' room type with a check-in of '12/26/2016' and a check-out of '12/30/2016', with a status of 'User Confirmed'. The second row shows a 'Deluxe' room type with a check-in of '09/12/2016' and a check-out of '01/01/2017', with a status of 'Room Allocated'. At the bottom, there's a copyright notice '© ImGATE'.

ImGATE

Home

New Booking

Guest Email

2016/12/26 - 2016/12/26

Select Room Type

Create New Booking

| PMS NO. | Guest Email | Room Type | Checkin / Checkout      | Status         |
|---------|-------------|-----------|-------------------------|----------------|
| -       |             | Single    | 12/26/2016 - 12/30/2016 | User Confirmed |
| -       |             | Deluxe    | 09/12/2016 - 01/01/2017 | Room Allocated |

© ImGATE

<Allocate the room> - [This process should be done by Hotel Staff](#)

1. Type "Guest Email", "Check-in, Check-out date", "Room Type". (if guest already made a booking through application, staff doesn't have to type it. Just refresh the page by push F5 from the keyboard.)
2. Then click "Create New Booking". Then you can see the list was added below.



Home

### New Booking

 Guest Email

 Select Room Type

 2016/12/26 - 2016/12/26

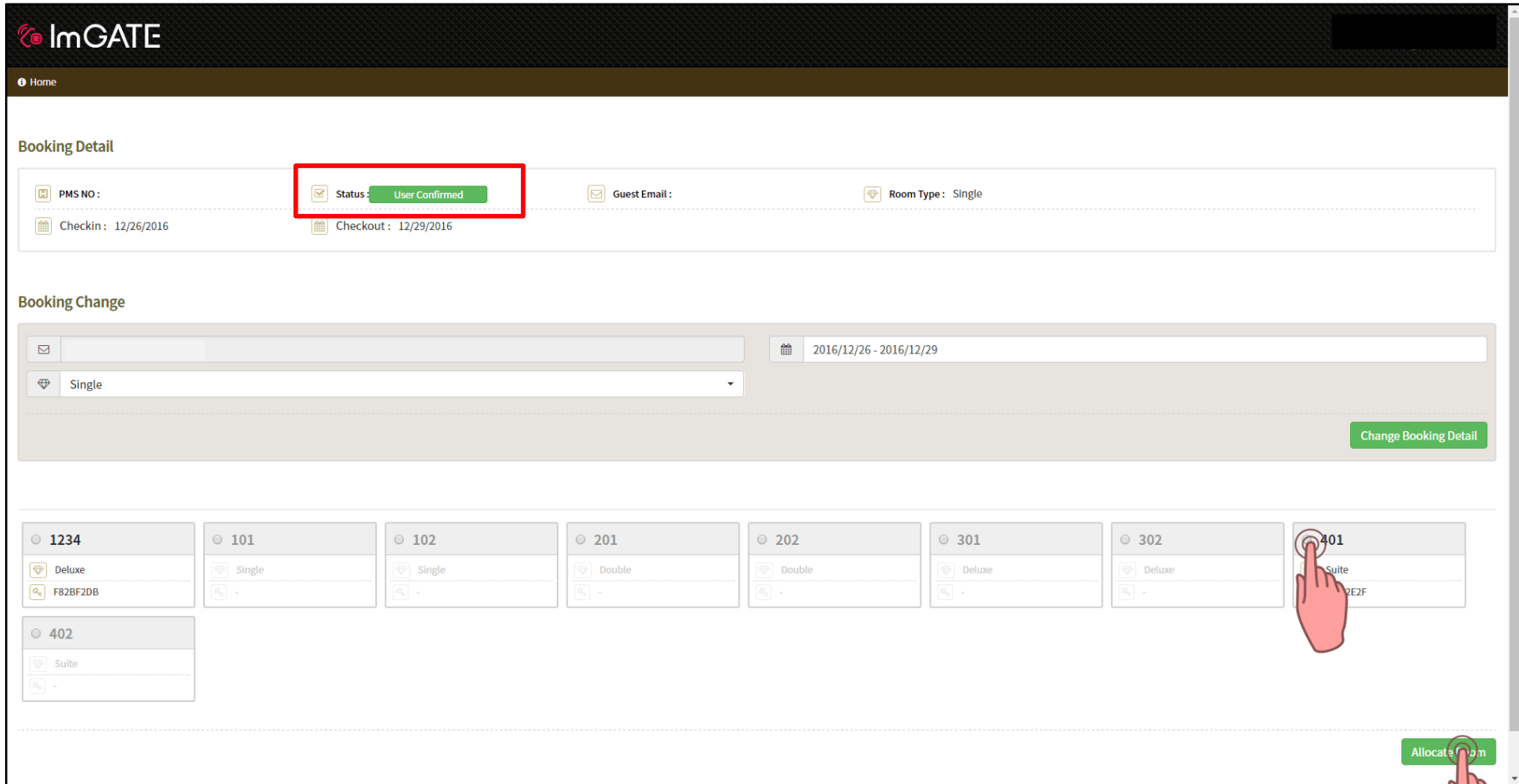
Create New Booking

| PMS NO. | Guest Email | Room Type | Checkin / Checkout      | Status                    |
|---------|-------------|-----------|-------------------------|---------------------------|
| -       |             | Single    | 12/26/2016 - 12/30/2016 | <div>User Confirmed</div> |
| -       |             | Deluxe    | 09/12/2016 - 01/01/2017 | <div>Room</div>           |

© ImGATE

<Allocate the room> - [This process should be done by Hotel Staff](#)

1. If Guest already made a booking, just click “User Confirmed” of green button to allocate the room.  
Then web page will be changed as next page.



The screenshot displays the ImGATE system interface. At the top, the 'ImGATE' logo is visible. Below it, the 'Booking Detail' section shows a red box around the 'Status: User Confirmed' field. Other fields include 'PMS NO:', 'Guest Email:', 'Room Type: Single', 'Checkin: 12/26/2016', and 'Checkout: 12/29/2016'. The 'Booking Change' section has a date range of '2016/12/26 - 2016/12/29' and a 'Single' room type. A 'Change Booking Detail' button is present. Below this, a list of rooms is shown, including 1234 (Deluxe), 101 (Single), 102 (Single), 201 (Double), 202 (Double), 301 (Deluxe), 302 (Deluxe), 401 (Suite), and 402 (Suite). A red hand icon points to the '401' room. At the bottom right, an 'Allocate Room' button is highlighted with a red hand icon.

<Allocate the room> - [This process should be done by Hotel Staff](#)

2. Click the room number you want, then click “Allocate Room”.
3. Status on the red box will be changed as “Room Allocated”
4. Guest will receive Push message through application.
5. Guest tag the phone to the LCD.

Room Allocated

# **ImGATE Manual**

## **-RF card**

<How to use RF card to open the door>

1. STAFF: Check room number to allocate for Guest.
2. STAFF: Using PC program, write allocated room in RF card.
3. STAFF: Give to Guest.
4. Guest: Go to reserved room and tag the RF card to door lock.
5. Guest: Get inside.

## **FCC Information to User**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## **Caution**

Modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**FCC Compliance Information :** This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

## **IMPORTANT NOTE:**

### **FCC RF Radiation Exposure Statement:**

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.