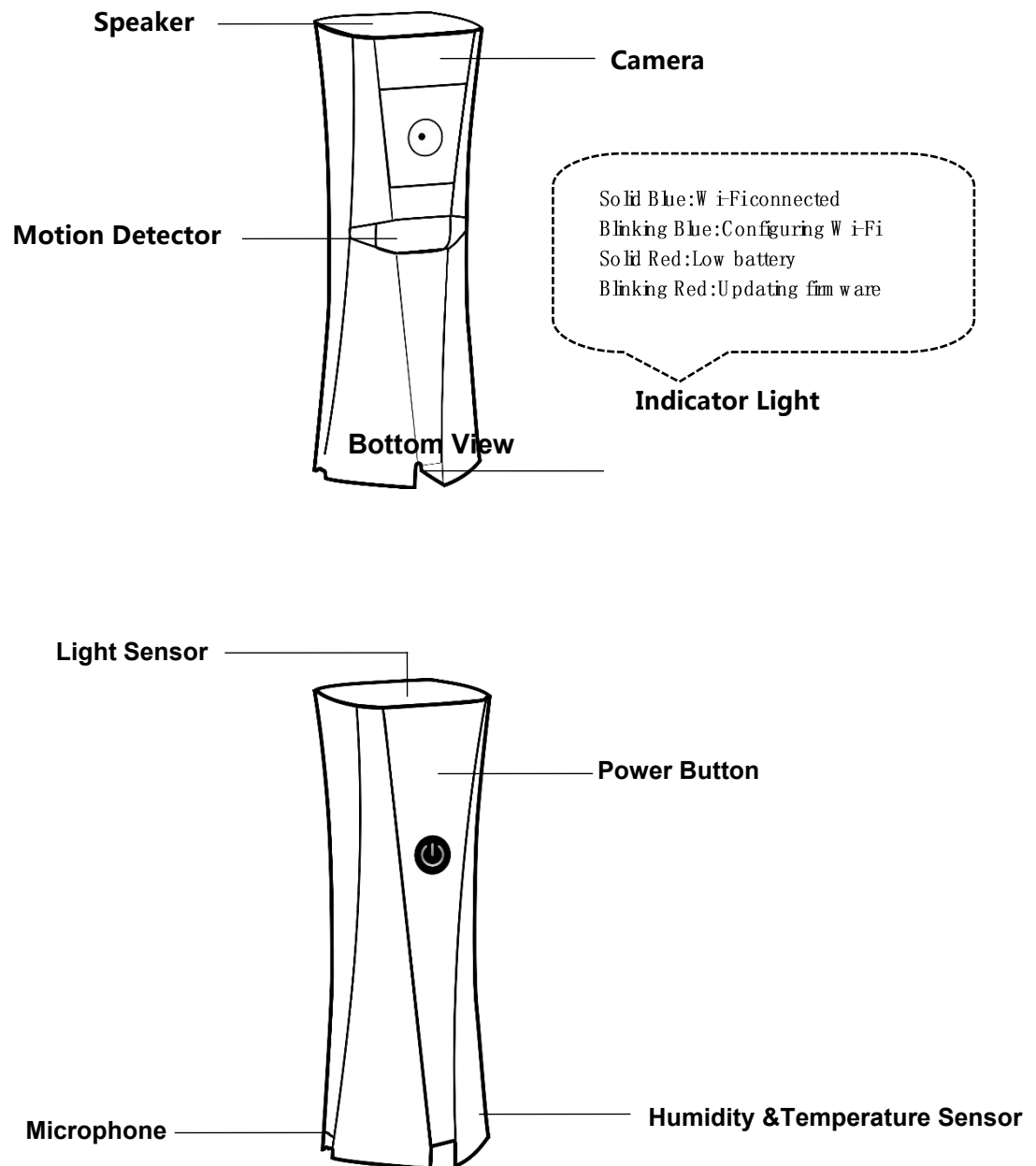


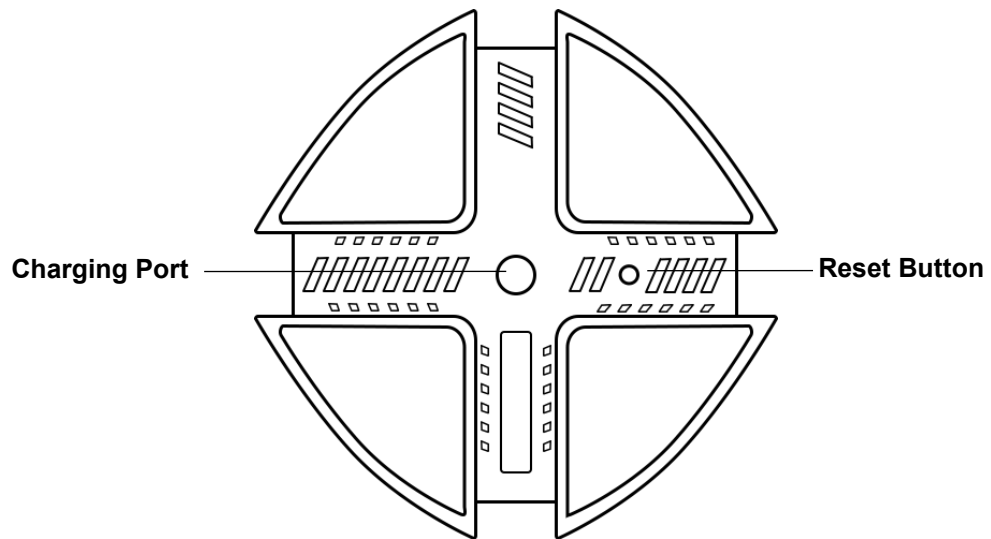
# SENS8

# Quick Start Guide

Home Security System | Model: SHS1-US

## Device Layout





## Set Up Instruction

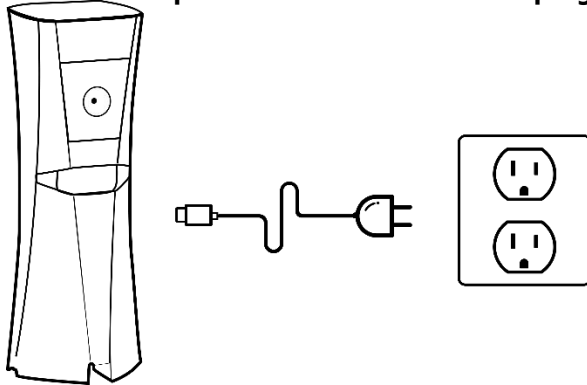
Step 1: Download App

Download SENS8 App from App Store or Google Play



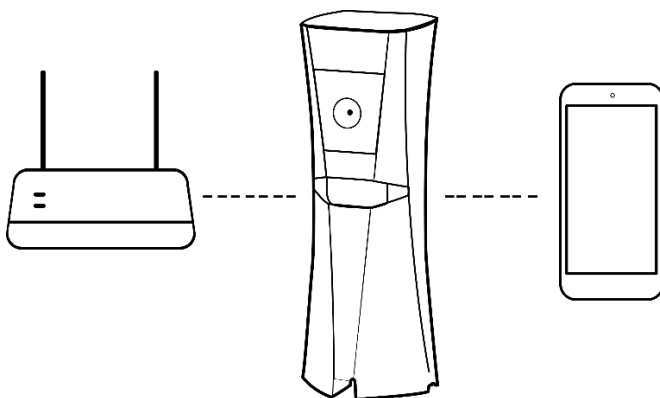
Step 2: Plug in

**Connect the power cable to SENS8 and plug the opposite end to an electrical outlet**



Step 3: Connect

**Open SENS8 App and follow the instructions to set up your SENS8**



### **Limited Warranty**

RippleInfo Co., Ltd. ( "RippleInfo" ), 4500 Great America Parkway, Santa Clara, U.S., provides the following limited warranty. This limited warranty extends only to the original purchaser.

#### **What Does This Warranty Cover; Period of Coverage**

The limited warranty only covers product defects caused by workmanship or build materials for a period of one (1) year from the date of delivery following the original retail purchase (the "Warranty Period" ). During this period, RippleInfo will either (a) repair or replace defective parts with new or reconditioned parts at RippleInfo' s option, without charge to you; or (b) accept the return of the Product and refund the money actually paid by the original purchaser for the Product. If the Product or a component incorporated within it is no longer available, RippleInfo may, at RippleInfo' s sole discretion, replace the Product with a similar product of similar function.

A replacement product/part assumes the remaining warranty of the original product or ninety (90) days from the date of replacement or repair, whichever provides longer coverage for you. When a product or part is exchanged, any replacement item becomes your property and the replaced item becomes RippleInfo' s property. When a refund is given, your product becomes RippleInfo' s property.

#### **What Does This Warranty Not Cover?**

This Limited Warranty does not cover the following (collectively "Ineligible Products" ):

1. Unauthorized disassembling, modification or installation has been performed upon the product;
2. The product showing signs of tampering or altering Labels, Serial Numbers, waterproof mark, false proof mark, etc.
3. Product is not normally used as not in accordance with the User' s Guide,
4. Ordinary wear and tear.
5. Acts of God, including but not limited to lightning, flood, tornado, earthquake, or hurricane.

RippleInfo does not bear costs associated with the replacement and/or repair of the unit, including: a) any freight, shipping or delivery charges b) any removal, installation or re-installation charges c) any material, and/or permits required for installation, re-installation or repaired) charges to return the defective product and/or component part to the manufacturer.

#### **How Do You Get Service?**

During warranty period, upon discovering a defect or problem, you should:

a). Contact either the installer or dealer, or contact us :

4500 Great America Parkway, Santa Clara, U.S.,

E-mail: [sens8@rippleinfo.com](mailto:sens8@rippleinfo.com)

[www.mysens8.com](http://www.mysens8.com)

b). Notify RippleInfo of the intention to claim with valid proof-of-purchase, receipt or order number of RippleInfo

### **How Does State Law Relate to This Warranty?**

This Limited Warranty gives you specific legal rights. You may also have other legal rights that vary by state, province, or jurisdiction. Likewise, some of the limitations in this Limited Warranty may not apply in certain states. The terms of this Limited Warranty will apply to the extent permitted by applicable law. For a full description of your legal rights you should refer to the laws applicable in your jurisdiction and you may wish to contact a relevant consumer advisory service. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages or exclusions or limitations on the duration of implied warranties or conditions, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary by state or province.

THIS WARRANTY AND REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES AND CONDITIONS, WHETHER ORAL OR WRITTEN, EXPRESS OR IMPLIED. RIPPLEINFO SPECIFICALLY DISCLAIMS ANY AND ALL IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IF RIPPLEINFO CANNOT LAWFULLY DISCLAIM IMPLIED WARRANTIES UNDER THIS LIMITED WARRANTY, ALL SUCH WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY. No RippleInfo reseller, agent, or employee is authorized to make any modification, extension, or addition to this warranty.

RIPPLEINFO IS NOT RESPONSIBLE FOR DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY, INCLUDING BUT NOT LIMITED TO LOST PROFITS, DOWNTIME, GOODWILL, DAMAGE TO OR REPLACEMENT OF EQUIPMENT AND PROPERTY, ANY COSTS OF RECOVERING, REPROGRAMMING, OR REPRODUCING ANY PROGRAM OR DATA STORED IN OR USED WITH RIPPLEINFO PRODUCTS, AND ANY FAILURE TO MAINTAIN THE CONFIDENTIALITY OF DATA STORED ON THE PRODUCT. RIPPLEINFO SPECIFICALLY DOES NOT REPRESENT THAT IT WILL BE ABLE TO REPAIR ANY PRODUCT UNDER THIS WARRANTY OR MAKE A PRODUCT EXCHANGE WITHOUT RISK TO OR LOSS OF PROGRAMS OR DATA.

## **Safety Instructions and Warnings**

Before using, please read the following safety precautions and warnings to ensure proper use through understanding. Incorrect handling of this product could possibly result in personal injury or damage to the product.

### **GENERAL**

Changes or modifications to this product not expressly approved by RippleInfo responsible for compliance could void the user's authority to operate the product. There are no parts replaceable by the end-user within this product.

To prevent a fire hazard or electrical shock, do not expose the product to water or operate the product while you are wet or standing in water. Be sure that electrical and telephone cords used are not frayed or placed in a location where they can pose a danger.

Use only the RippleInfo input power wall adapter that is provided with the unit. Please verify periodically that components remain firmly adhered. A falling component could harm a passing person. Also, swallowing a small piece, such as a magnet or battery could be harmful. Please keep them away from children.

### **BATTERY WARNINGS AND SAFETY**

#### **1.1 Prohibition of disassembly**

- 1) Never disassemble the cells

The disassembling may generate internal short circuit in the cell, which may cause gassing, firing, explosion, or other problems.

- 2) Electrolyte is harmful

LIP battery should not have liquid from electrolyte flowing, but in case the electrolyte come into contact with the skin, or eyes, physicians shall flush the electrolyte immediately with fresh water and medical advice is to be sought.

#### **1.2 Prohibition of dumping of battery into fire**

Never incinerate nor dispose the cells in fire. These may cause explosion of the cells, which is very dangerous and is prohibited.

#### **1.3 Prohibition of cells immersion into liquid such as water**

The cells shall never be soaked with liquids such as water, seawater, and drinks such as soft drinks, juices, coffee or others.

#### **1.4 Battery replacement**

The battery replacement shall be done only by either cells supplier or device supplier and never be done by the user.

#### **1.5 Prohibition of use of damaged battery**

The cells might be damaged during shipping by shock. If any abnormal features of the cells are found such as damages in a plastic envelop of the cell, deformation of the cell package, smelling of an electrolyte, an electrolyte leakage and others, the cells shall never be used any more.

The Cells with a smell of the electrolyte or a leakage shall be placed away from fire to avoid firing or explosion.

## **2. Storage**

The batteries should be stored at room temperature, charged to about 30% to 50% of capacity.

We recommend that batteries be charged about once per half a year to prevent over discharge.

### **3. Other Chemical Reaction**

Because batteries utilize a chemical reaction, battery performance will deteriorate over time even if stored for a long period of time without being used. In addition, if the various usage conditions such as charge, discharge, ambient temperature, etc. are not maintained within the specified ranges the life expectancy of the battery may be shortened or the device in which the battery is used may be damaged by electrolyte leakage. If the batteries cannot maintain a charge for long periods of time, even when they are charged correctly, this may indicate it is time to change the battery.

## **DEVICE LIMITATIONS**

**Security system devices are incapable of compensating you if you lose your life or property.** The SENS8 system can offer you limited help in preventing theft. Like other systems, SENS8 is in no position to provide complete protection either for your home or for your business. Like any other practical system, there are certain limitations to it, and it is possible for it to be disabled and by-passed by a trespasser. You should not depend completely on SENS8 to provide protection for your property, but it can be used as part of an all-inclusive security solution. You can boost your protection level by using high-quality locks, as well as strong doors as well as guards for the windows.

There are certain factors that can lead to system failure: A lot of effort was put into making the system as efficient as possible. However, in certain circumstances like fire, burglaries, and other emergencies, it might not offer adequate protection. There's no alarm system that cannot be deliberately compromised or fail to operate at maximum capacity and this may be because of several reasons, amongst which are:

- **Installation might not be adequate in certain circumstances:** Products should be installed and placed in line with the instructions, and their functions should be tested and evaluated before use.
- **The SENS8 motion detector might be positioned wrongly:** To make the most of SENS8's motion detector, please position SENS8 on a flat surface facing a high traffic area while keeping a distance from people. It is recommended to place SENS8 0.8-1.2m from the ground and a minim 30cm from the monitored object.
- **The system can be compromised by a criminal:** The effectiveness of the system's security features can be compromised by criminals. All security systems need to be reviewed from time to time to guarantee the effectiveness of its major features and to ensure that it gets updated or replaced when it stops providing the expected protection.
- **Trespassers are capable of gaining access:** It is possible for trespassers to



gain access either by using an unprotected point of access, by-passing a sensing device, avoiding detection by going through a section with inadequate coverage, disengage any warning device, or preventing and interfering with the proper running of the system.

- **The system can be affected by power failure:** The power supply must be adequate for the device to operate properly. The fact that this device uses an AC power as well as an in-built lithium-ion battery, means that any interruption, regardless of how brief, will make the AC power supply not to function, and the device will have to operate on lithium-ion battery alone. The battery is capable of providing support for the product to function for not more than 90 minutes, and after that the device will cease to function. Power interruptions, regardless of the duration, causes fluctuation of voltage, which can destroy electronic equipment like security systems. In the wake of a power interruption, carry out a comprehensive test to ensure that the system is operating properly.
- **Circumstances where wireless radio frequency devices have been compromised:** There are circumstances in which signals might not get to the receiver, which includes where metal objects are placed near or on the radio path or any deliberate jamming, including other forms of interference with radio signals.
- **System users suffering from certain disabilities:** A physical disability might prevent a user from operating the device, also, inability to provide a prompt response to the device, or lack of familiarity with the appropriate operation can stop a user from operating the device. Every user of the system must be given proper training on how to operate the system, so they can respond appropriately when there's an alarm from the system.
- **Factors affecting the capability of motion detectors:** Motion detectors are only capable of detecting motion within the area designated in the installation instruction. They are not capable of differentiating intruders from the legal occupants. They do not offer volumetric area protection. They are not capable of detecting any motion coming from the back of a wall, floor, ceiling, partitions, closed doors, or windows. Any form of tampering, whether deliberate or not, such as painting, masking, or spraying of materials on the lenses, windows, mirrors, or other portion of the detection system can affect efficient operation. All passive infrared motion detectors function by identifying changes in temperature. However, their level of effectiveness decreases whenever the ambient temperature is close to or above body temperature, or if there are sources of heat either around the detection area, or inside it. Radiators, heaters, sunlight, barbecues, steam vents, stoves, lighting, fireplaces, and so on, are examples of such sources.
- **Effect of location on warning devices:** Sirens, horns, bells, or strobes, are warning devices that can be used to warn people, or even wake a sleeping person where there is an intervening door or wall. If the warning device is on another level of the premise, then the occupants are not likely going to be awakened or alerted. Other noises like radios, air conditions, stereos, radios, televisions, traffic or other appliances can interfere with audible warning

devices. However, regardless of how loud an audible warning device may be, a person with hearing impediments might not hear it.

- **Lack of sufficient time to respond:** There are circumstances where the system can operate at optimal capacity, yet the occupants of the premises might not be protected during emergencies because of failure to respond to the warnings provided on time. The response may be too late to safeguard the occupants and their possessions, even when the system is being monitored.
- **Where some components have developed problems:** The system might not work as intended because of component failure, even where efforts have been made to ensure that the system is reliable.
- **Lack of sufficient testing of the system:** The entire system should undergo testing every week and immediately after experiencing a break-in, fire storm, attempted break-in, an accident, earthquake, or any form of construction activity within or outside the premises.
- **The Product is not a substitute for insurance:** The product should not be substituted for insurance. Renters, property owners, or other occupants, cannot use an alarm system as a way of decreasing the harmful consequences of an emergency.

#### **FIRE DETECTION CANNOT BE SUBSTITUTED**

WARNING: THIS EQUIPMENT HAS THE CAPACITY TO MONITOR HUMIDITY AS WELL AS DIFFERENT TEMPERATURES, BUT IT SHOULD NOT BE USED AS A REPLACEMENT FOR SMOKE DETECTORS.

Great fire detection relies largely on sufficient number of smoke detectors that are legally compliant in suitable locations. DO NOT DISABLE OR REMOVE SMOKE DETECTORS.

This product should not be used as a substitute or replacement for good fire safety practices, as well as fire safety audits for household, and emergency evacuation procedures. Please check out your local fire department, any fire protection organization, and if you're in the United States, the National Fire Protection Association <http://www.nfpa.org/>, for more fire safety information.

#### **FCC Statement**

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This Device may not cause harmful interference; and (2) this Device must accept any interference received, including interference that may cause undesired operation.

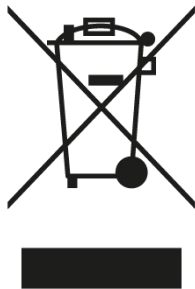
Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This Device generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that

interference will not occur in a particular installation. If this Device does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance of 20 cm from all persons. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.



The use of the symbol indicates that this product may not be treated as household waste. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. For more detailed information about recycling of this product, please contact your local city office, your household waste disposal service or the company where you purchased the product.