

User manual

Product name: Smart phone  
Model: BRISA II, S402RG, S402GD, S402BK  
Brand: NEOIX

Get Started

Install the USIM/SIM                      Install the memory card

Remove the back cover                  Mount/Demount the battery

Basic Operations

Switch on

Touch and hold the Power button until the phone switches on.  
Note: If you have enabled USIM/SIM locking in the Settings menu, enter the correct PIN number upon power-on before you use the phone.

Caution: Three consecutive attempts of entering an incorrect PIN will lock the SIM card. If it is locked, use a PUK provided by the operator to unlock it.

Switch off

Touch and hold the “Power button” until the Phone Options screen displays. Tap “ Power off ” to switch off the phone.

Unlock

Touchscreen Usage

Use your fingers to perform operations directly on icons, buttons, and the on-screen keypad.

Tap/Touch/Click

Tap the icon of an App to start it.

Touch & Hold

Touch and hold an item to display a pop-up menu of options. For

example, go to Address Book, touch and hold a contact on the Address Book page, and a menu of options pops up.

Drag

Tap an item on the screen and drag it to another place.

Slide/Sweep

To sweep vertically or horizontally across the screen, you can view apps, pictures, and webpages in a convenient manner.

Scroll

Similar to sweeping, but faster.

Pinch

Put two fingers on the screen to pinch in or out an item, such as a webpage or picture.

Home Screen

- 1. Status bar:** allows you to view status icons and notices, such as signal, battery, current time, USB connection, and data service.
- 2. Notification bar:** On the Home screen, tap the status bar and drag it down to display the notification bar. Tap this bar. Then you can view the notices. Touch the return button to switch back to the previous page.
- 3. App icon:** Tap an app to open it.
- 4. Main menu:** allows you to enter the app main menu.

Phone Settings

To display the Settings menu, tap the Settings icon directly. On the Home screen, tap the Menu button first, and then touch the Settings icon.

**1.USIM/SIM card:** In the Settings menu, choose USIM/SIM Card. You can then manage your USIM/SIM cards on the pop-up page.

**2. Network:** In the Settings menu, select WLAN under Radio Network to configure your radio network; or select Mobile Network under More to configure data services of your phone.

**3. Alert tone and notification:** In the Settings menu, choose Alert Tone and Notification. The standard mode allows you to set the volume, enable/disable vibration during ringing, and select ringtones for incoming calls and messages, as well as enable/disable keypad touch sound effect, touch alert tone, and screen lock tone.  
**4. Display:** allows you to configure the brightness, wallpaper, automatic device rotation, sleep duration, and font size.

**5. Security:** In the Settings menu, choose Security. The Security page allows you to set the screen locking mode and USIM/SIM locking mode. **App Permission:** allows you to configure certain permissions for an App and monitor their usage. **Anti-theft:** allows you to remotely lock the phone or clear all data of it.

**6. Manage apps:** In the Settings menu, choose Apps. Then you can view or manage your apps.

Note: Disable or unload certain apps if available space is less than 100MB.

**7. Message:** On the Message page, tap the Menu button and choose Settings. On the Message Settings page, you can enable/disable report sending, create or select a message template, and configure a message alert tone for each short or multimedia message.

**8. Call:** To display the Call Settings page, choose Settings on the Call page.

Shortcuts

On the Home screen, lightly drag down the Status bar. On the screen top, a group of shortcuts are displayed, such as Settings, WLAN, Bluetooth, Brightness, Ringtone Mode, Mobile Data, and Airplane mode. Tap any of them to open it quickly.

Widget

Android4.4.2 offers multiple ease-of-use widgets on the Home screen.

On this screen, tap the Menu button and then the Widget tab, to

display the widget selection page. Tap and hold a desired widget to be put on the Home screen, drag it left or right to locate it at a proper place, and complete the Widget settings as prompted.

Move/Uninstall apps

**1.** Access the App main menu from the Home screen. On the ALL App page, tap and hold an app to be put on the Home screen, and drag it left or right to locate it at a proper place. In this way, a desktop app is created.

**2.** On the All App page, tap and hold an app, and drag it to Uninstall on the desktop. In this way, the app is removed from the phone.

Note: You are not allowed to uninstall basic apps of the phone.

**3.** On the All App page, tap and hold an app, and drag it to APP Info. on the desktop. In this way, details about the app is displayed.

Call

This phone allows you to make or answer a call, initiate an emergency call, and launch a multi-party call.

On the bottom left of the Home screen, tap the Dial-up icon. The Dial-up page is displayed. Enter a phone number and choose between card 1 and card 2 to make the call. When you enter the number, the phone will automatically search among all contacts a number that best matches the entered numerals, to facilitate your operation.

During a call, tap Add a Call, and this call automatically switches to Silent mode. Enter the number of another contact, tap Dial-up, and the previous call automatically switches to On-hold mode. After the second call is answered, tap Join. In this way, a teleconference is established to achieve a multi-party talk.

Note: You need to subscribe to this service from your carrier before you use it.

You are also allowed to initiate a call by selecting a phone number from the list of contacts or the Message page.

Contacts

Tap Contacts to open it. The Contacts page offers management

functions. It allows you to view the list of contacts and related details, make a call or send an SMS to a certain contact, and share the contact.

**Contact import:** On the Contacts page, tap the Menu button, and choose Import/Export to select a mode for importing or exporting a contact.

**Add a contact:** On the lower right of the Contacts page, tap the Add button to add a contact to your phone or USIM/SIM. Enter the name and number, and tap Finish. In this way, a contact is created.

**Contact list:** On the Contacts page, tap the image of a contact. Details about the contact is displayed. This allows you to quickly make a call or send an SMS to the contact.

**Search contact:** On the Contacts page, tap Search, and enter related information about a certain contact to search it among the list of contacts.

Message

Tab Message on the desktop. Then you can create and send an SMS or MMS.

**New message:** Tap the Add icon on the upper right of the Message page. The message creating page is displayed. Enter the name or phone number of the target contact into the Recipient bar. The phone will automatically search among the list of contacts for one that best matches the entered info. (You can also select the contact from the list of contacts or groups.)

**Input method:** Tap the text editing zone to invoke the keypad. Drag down the notification bar, and display Select Input Method. In this way, you can switch among different input methods.

**Send:** After an SMS is complete, tap Send and choose between card 1 and card 2 for sending the SMS.

Browser

Tap Browser to open it. The Browser page allows you to access and manage WAP and WWW webpages.

During a browse, tap the Menu button, choose Bookmark to display the Bookmark list. In addition, tapping the Menu button helps save

the webpage that you are viewing to the Bookmark.  
Tap the Menu button during a webpage browse: also allows you to share the webpage, search on the webpage, and view history records.

Add a webpage bookmark to desktop: On the Bookmark page, tap and hold a bookmark, and choose “Add shortcut to the Home screen”. In this way, you can add frequently used webpages to the desktop for future access.

Browser settings: Tap the Menu button and choose Settings. The Browser Settings page allows you to configure the browser as desired, such as common content settings and privacy & security settings. Advanced settings allows for resetting to default settings.

E-mail

Tap E-mail to open it. The E-mail page is display. On this page, you can send and receive an e-mail via the phone.

For the first time you use this function, enter your e-mail account and password to set up an account. You can also set more accounts for ease of uniform management of all mails.

Gallery

Gallery saves and manages all pictures obtained via the camera, Internet, and the MMS received.

On the Home screen, tap the Menu button, and then touch Gallery to open it. The Gallery page is displayed. It supports management of all pictures.

Open a picture, tap the Menu button, and touch Share. In this way, the picture is shared via the Bluetooth, message, and mail.

Clock

Tap Clock to open it. The Clock page is displayed.  
Set clock: Tap the alarm clock on the upper left. The Alarm Clock page is displayed.

Add clock: On the Alarm clock page, tap “+” on the top to add an alarm. Edit the alarm time and tap Finish. When editing the alarm time, select Hour before Minute. For example, in the 12-hour format,

select 8 as the hour and 0 as the minute, and select a.m.

Multimedia Function

The phone also supports many multimedia functions, such as camera, music, and recorder. Tap any icon of theirs to open any one of them.

Manage File

This function allows you to copy, paste, share and delete a file stored on the SD card or other memory cards.

Search

On the Home screen, Tap Google, and enter keywords. In this way, you can search for a webpage, app, contact, and music. The result will be displayed below the search bar.

Voice Search

In the network-connected state, tab Voice Search, and speak to the microphone what you want to search, such as weather and other information.

Play Store

This store allows you to download the latest Android apps, games, music, movies, TV programs, books, and magazines to your phone.

Gmail

Gmail is Google’s web-based e-mail. When you set up the phone for the first time, Gmail is configured. Depending on the synchronization settings, Gmail is automatically synchronized with your Gmail account.

Troubleshooting

To save time and avoid unnecessary cost, please conduct the following checks before contacting our after-sale personnel:

- 1. Unable to turn on the phone:** Check whether you have tapped and hold the Power button for over two seconds. Check whether the battery is in good contact. If not, remove the battery, reinstall it, and turn on the phone again. Check whether the battery runs out. If yes, charge it.
- 2. Poor signal:** It is possibly because of where you are, for example,

on the basement or near a high-rise, that deteriorates the reachability of radio waves. Please move to someplace with better signal reachability.

**3. Echo or noise:** The network trunk line of certain carriers may be in poor quality. Please tap the hang-up icon and redial, so that you may switch to another trunk line with better quality.

**4. Unable to charge the battery:** Your battery may fail. Please contact the dealer.

**5.SIM card error:** The metal surface of the SIM card is dirty. Rub the metal contact terminals with a clean dry cloth. The SIM card is not installed properly. Install it again as specified in the user manual.

The SIM card breaks down. Contact the network service provider.

**6. Unable to enter anything into Phone Book:** This is possible because that your phone book memory is full. Please delete needless data from Contacts.

#### FCC Warning

This device complies with part 15 of the FCC Rules. Operation is subject to the condition that this device does not cause harmful interference.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful

interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- ☐ -Reorient or relocate the receiving antenna.
- ☐ -Increase the separation between the equipment and receiver.
- ☐ -Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- ☐ -Consult the dealer or an experienced radio/TV technician for help.

Specific Absorption Rate (SAR) information:

This Smart phone meets the government's requirements for exposure to radio waves. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons regardless of age or health.

FCC RF Exposure Information and Statement

The SAR limit of USA (FCC) is 1.6 W/kg averaged over one gram of tissue. Device types: Smart phone (FCC ID: 2ALWUBRISAI) has also been tested against this SAR limit. The highest SAR value reported under this standard during product certification for use at the ear is 0.533W/kg and when properly worn on the body is 1.174W/kg. the Hotspot SAR value is 1.174W/kg,the simultaneous transmission SAR value is 0.894W/kg on the head and 1.458W/ kg on the body. This device was tested for typical body-worn operations with the back of the handset kept 10mm from the body. To maintain compliance with FCC RF exposure requirements, use accessories that maintain a 10mm separation distance between the user's body and the back of the handset. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements,

and should be avoided.

Body-worn Operation

This device was tested for typical body-worn operations. To comply with RF exposure requirements, a minimum separation distance of 10mm must be maintained between the user's body and the handset, including the antenna. Third-party belt-clips, holsters, and similar accessories used by this device should not contain any metallic components. Body-worn accessories that do not meet these requirements may not comply with RF exposure requirements and should be avoided. Use only the supplied or an approved antenna.