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TROUBLESHOOTING

HARDWARE SPECIFICATIONS

This device complies with part 15 of the FCC Rules. Operation is subject to the condition that this device does not cause harmful interference.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

CARE INSTRUCTIONS

The tracker has a securely pre-installed Lithium Polymer battery and a pre-stalled SIM card. Safe handling of the pre-installed battery and SIM card must be observed at all times.

- Do not remove the pre-installed SIM card as this will disable the tracker and void all warranty
- Do not disassemble, puncture, modify, drop, throw the tracker with force to avoid damages
- Do not connect tracker directly to an electrical source to avoid power overload
- Do not store the tracker in a hot or wet place to avoid short circuit
- Do not immerse tracker in water or splash water over it to avoid short circuit
- Do not attempt to change the built-in batteries to avoid chemical induced injuries
- Do not dispose of tracker in a fire or trash incinerator to avoid explosion
- Do not store tracker near an oven, stove, or other heat source to avoid explosion
- Do not place the tracker into a microwave oven or high-pressure container to avoid explosion

DISPOSAL INSTRUCTION

Dispose the tracker as you would with a battery according to the local laws and regulations of your region.

The tracker may be recycled, and may be accepted for disposal at your local recycling center.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.



THE TRACKER

OMNI Lugagge Tracker will turn every suitcase into a smart suitcase once it is placed inside it. And when it is not use for tracking suitcases, it can be used to tracking bags, show where the car is parked or the hotel is located, or for re-grouping people hat have been separated. It is made up of two parts: device and App.

USES

1. Track luggage - place anywhere inside the suitcase (does not work in matellic cases)
2. Anti-theft in bags - place in bags such as laptop case, backpacks, or Totes
3. Back to start - leave the tracker inside car, hotel room, or wherever you want to get back to
4. Re-grouping - leave it with someone inorder to track or find their location

SETUP

- Step 1: Unpack and charge the tracker
- Step 2: Download and/or open the App
- Step 3: Switch tracker ON
- Step 4: Pair & Connect
- Step 5: Register
- Step 6: Service Charge

REGISTERING

Each tracker will have to be registered. This is done during the process of adding .

RENEW SERVICE PLAN

The user will be reminded to renew the service 14 days ahead of the expiry date via OMNI Tracker APP. Service Plan is easy and simple to renew using the OMNI Global Location Tracker App.

UPDATING REGISTERED INFORMATION

Tracker Details

The tracker details are updated only when the tracker/device is replaced. When this is done, tracker details will be updated automatically. The updated details will be shown in the OMNI Tracker APP in User Information page.

User Details

User details can be updated at anytime by the user with the OMNI Tracker APP. User personal information will only be used internally for the smooth operations of the OMNI Tracker System.

THE DEVICE

The device is pre-assembled with a single non-serviceable rechargeable Lithium Polymer battery and a GSM network SIM card. It has a button for powering the tracker ON and OFF. It also has a micro-USB socket for recharging the battery.

LED INDICATORS

Charging Battery

Charging: Flashing Red

Fully Charged: Constant Blue

Powering ON

When press & hold the first time: Constant Green

When press & hold the second time: Flashing Green

When Powered ON

Has sufficient battery: Constant selected colour (i.e. White, Red, Green, or Blue)

When battery is low: Constant Red

Powering OFF

When press & hold the first time: Constant Red

When press & hold the second time: Flashing Red

When Powering OFF

No LED indications

RESET TRACKER

Option 1: Power OFF then Power ON

Option 2: Recharge the Tracker

THE APP

ICONS

Add Tracker



Menus



Centering



Sharing/Authorising



Ping & Tracking



User Phone Location



Tracker Location



Geofence



THE APP

The App is a part of the tracker. It is for sending, receiving, and displaying the tracker location.

SHARE USER

Press the sharing icon in the setting page and follow the steps.

SET GEOFENCE

Switch on one of the preset mode: Pet, Parking, or People, place the centre of the geofence circle to the geofence centre on the map

LOCATE TRACKER

Ping

Ping is for locating the tracker with just one location point

- Tap the Locating icon once to Ping : One location point of the tracker will display on the map

Tracking

Tracking is to locate the tracker over a period of time at a regular interval

- Tap the Location icon 3 times to Track manually: To get one location point every minute for 30 minutes
- Tap the Locating icon 3 times again to exit Tracking

RENEW SERVICE PLAN

1. Tap on the Menu icon in the Map page
2. Select Payment
3. Fill in the paymnet details and complete the steps to renew

UPDATE USER DETAILS

1. Tap on the Menu icon in the Map page
2. Tap on the User Email or Photo
3. Login
4. Make the changes
5. Save the changes

TROUBLESHOOTING

THE DEVICE

Resetting the device :

- Recharge the tracker
- Turn tracker OFF then turn it ON again

THE APP

Resetting the App :

- Update the App
- Delete and re-install the App

HARDWARE SPECIFICATIONS

Frequency: Quad-Band GSM 850/900/1800/1900 MHz

Satellite: GPS & Galileo

Antenna: GSM / GPS

Sensor: Motion, 3-Axis

Beeper: Built-in

Indicators: LED, White & RGB

Battery: Li-Polymer 1200 mAh, 3.7V, 4.44Wh

Charging Port: Micro USB

Charging Input: 5V DC, max. 1A

Power: 5W

Standby: 340 hours (14 days)

Storage Temperature: -20°C to +70°C

Operating Temperature: -10°C to +60°C

Tracker Size: 68.6mm x 68.6mm x 7.8mm

Net Weight: 50g