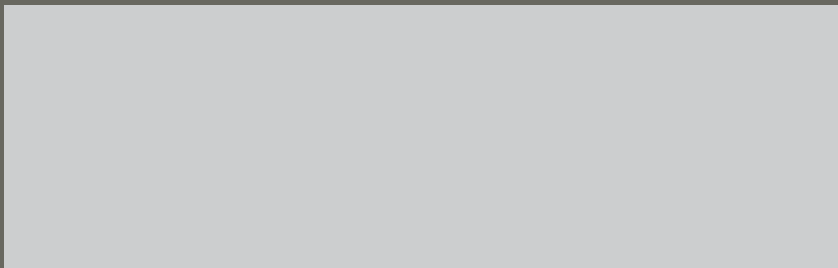




dbell HD Live User Guide

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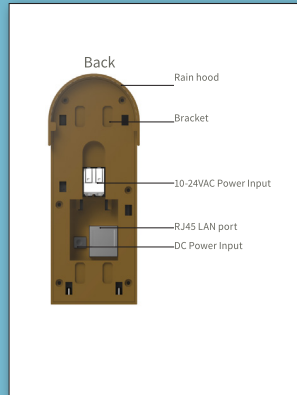
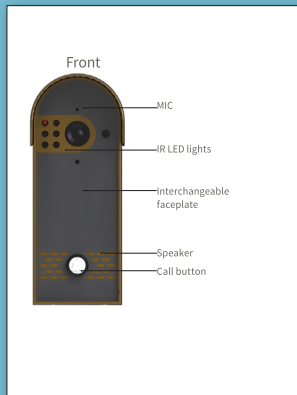




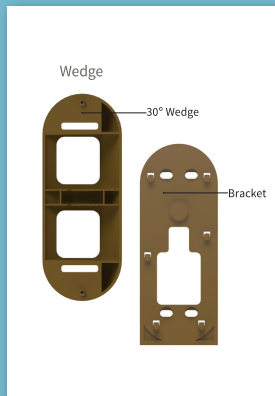
dbell, a practical and innovative design with a focus in quality. Our solutions are focused on convenience, security and piece of mind for our cutomers. Customers loved how we offer a refreshingly different style – no monthly fees video doorbell. Through research and development, dbell is the product of our latest concept. We actively seek to stretch boundaries and are committed to continual improvement.

We thank you for your purchase

Product description



Product description



What is included

Qty	Description
1	dbell HD live video doorbell
1	AC plug-in indoor bell
1	AC Power adapter
1	Rain hood
1	Bracket
1	Wedge for directional install
1	Screw driver
1	Set of plug and Screws
1	User guide

Download app

Search for “dbell HD Live” App on the App store
Download the dbell HD Live App from the app store

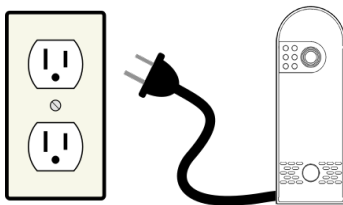
STEP
1



Power-up dbell

Power-up dbell using supplied dbell indoor AC adapter

STEP
2



Please wait until you hear the Welcome message (approx. 1 min.)

When you hear dbell Welcome greetings - dbell is ready for setup

Connect dbell to Network

Connect dbell to your Wi-Fi network

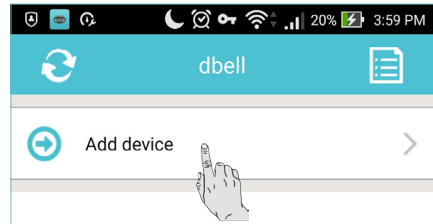
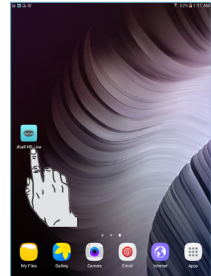
Connect your Smartphone or Tablet to your Home/Office Wi-Fi Network

STEP
3

If it is already connected to your Wi-Fi go to next step.

a) Start dbell HD Live app

b) Tap 'Add Device'



Connect dbell to Network

Connect dbell to your Wi-Fi Network

STEP
3.1

c) Tap **'One-Touch setup'**

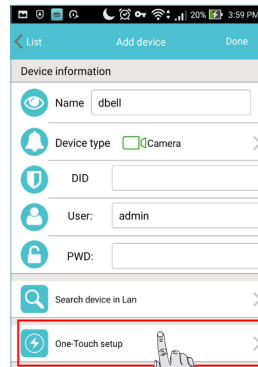
d) Type your **'Wi-Fi password'**

e) Tap **'Setup dbell'**

Please wait

i) until you hear 'successful'.

ii) dbell name appears on your screen

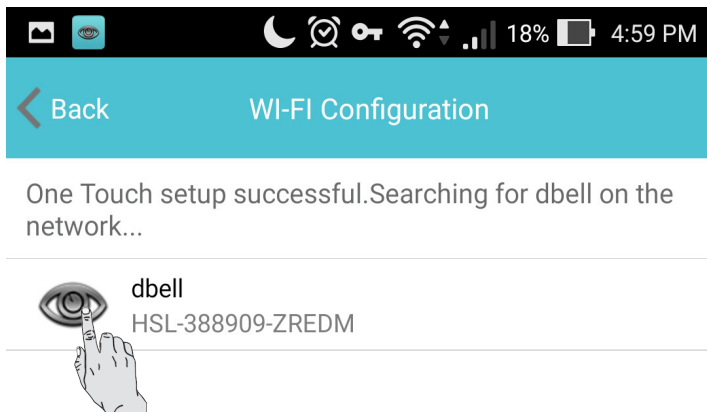


Connect dbell to Network

Connect dbell to your Network

f) Press **'Next'** or dbell **'eye icon'** to complete setup

STEP
3.2





Congratulations...

You are amazing!

you have successfully completed the dbell app setup.

Press the dbell eye icon  to test your dbell camera.

Indoor bell

Install your indoor bell

dbell indoor bell is a plug-n-play device. Just plug-in the indoor bell and it will start working.

STEP
4



dbell Indoor bell



dbell indoor bell with built-in Router, WAP, Repeater
(Optional)



Indoor bell is already paired with the dbell unit.

Ringtones

How to change ringtones and pair indoor bell

Plug-in the dbell indoor bell to a power outlet

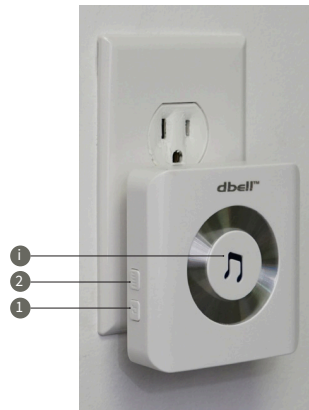
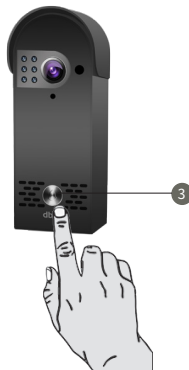
1. Find your favourite ringtone by pressing the 🎵 button
2. Press and hold the Volume 🔊 button until you hear a sound.

❗ Light will also blink on the indoor bell

3. Quickly press the dbell 'call' button to pair

You will hear your new ringtone if the pairing is successful.
Repeat if necessary

STEP
4.1



Pre-install preparation

Pre-Install preparation

Locate existing (old) indoor bell/chime



STEP
5

Generally, the indoor bell is a low voltage device. It is advised to turn the power off to the doorbell Prior to work.

Open the front cover by pulling the cover outward

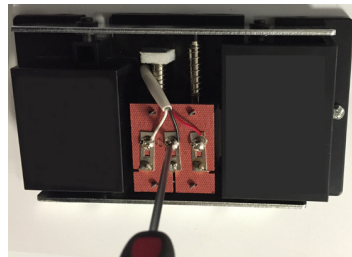


Pre-install preparation

Pre-install preparation

- c. Disconnect the wires from Trans(T) & Front(F) marked terminal
- d. Join Trans(T) & Front(F) wire together and use Marrette to secure
- e. Remove wire from Rear (R) to disconnect the Rear doorbell.
- f. Place the cover back on the old indoor bell/chime

STEP
5.1



If you have Front and Rear doorbells, Rear doorbell must be disconnected
One Transformer can power only one dbell

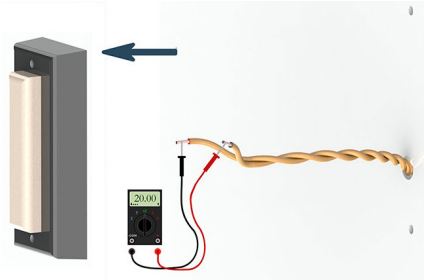
Remove old doorbell

Remove old doorbell

Remove old doorbell.

Disconnect low voltage wires from the old doorbell

STEP
5.2



Install your dbell

Install new dbell

It is recommended to check the existing doorbell power.

dbell power requirement from existing doorbell is between:10 ~ 24VAC

If there is no power from existing doorbell, you may use supplied indoor AC adapter to supply power from inside your home.

If dbell works using the supplied AC adapter, but doesn't work from existing doorbell power, in most likely cases,

- i) Existing doorbell power has Over or Under Voltage or
- ii) Existing doorbell power supply should be examined

DO NOT INSTALL OUTSIDE UNTIL SETUP IS DONE IN STEP-3



Install your dbell

Install your new dbell

Install bracket:

If you would like to install doorbell in an angle,
install the wedge with the bracket

STEP
6



Bracket & Wedge



Bracket



30°Wedge

Connect dbell

Connect dbell to your existing low voltage wiring

Insert disconnected 2-low voltage wires into the dbell connector at the back.

Cable will lock if it is inserted properly.

Pull the cable to test.

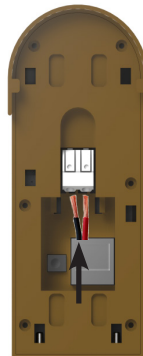
STEP
6.1



Warning

Connect only Low Voltage AC10-24V or DC5V power

DO NOT CONNECT AC & DC BOTH AT THE SAME TIME



You can insert any color wire to any connector, polarity doesn't matter.

Install your dbell

Install your dbell

STEP
6.2

Slide the doorbell from Top to Bottom
on the bracket



Complete the installation

Complete the installation

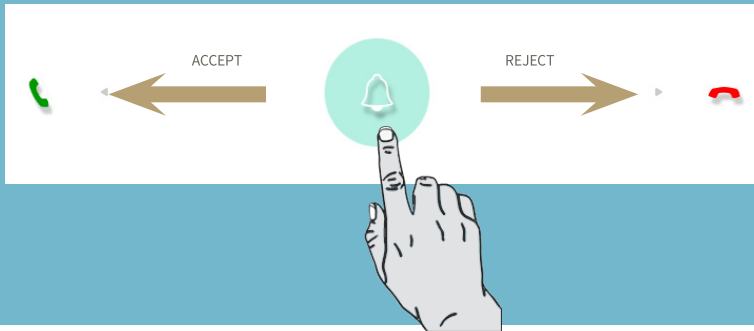
STEP
6.3

Tighten the locking screw at the bottom to secure your dbell



How to answer call

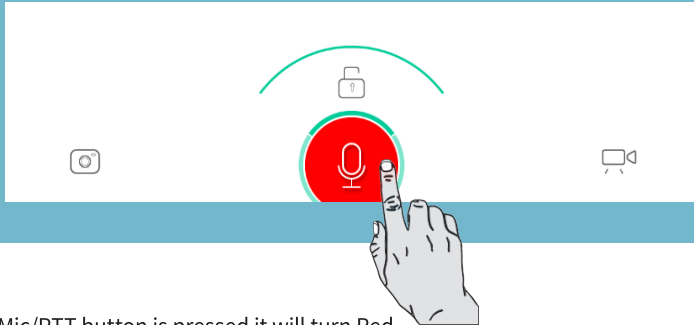
To answer:
Swipe the bell toward green Tel icon



To talk:

Press the Push to Talk(PTT) Mic button

To listen: release the Mic (PTT) button.



i When Mic/PTT button is pressed it will turn Red

Specifications

Specifications

Finish	Brushed Aluminum, Black
Camera	Color CMOS sensor, IP camera
Video	HD 720p (1280 W x 720 H) at 30 frames/sec, H.264 encoding, dual stream
Viewing Angle (FOV)	160° wide angle field of view
Night Vision	6 high-power infrared LEDs with IR cut filter, Min. Required Illumination 0 Lux
Audio (2x Speaker, Mic)	Clear two-way audio. Listen and talk back in outdoor environment
Sensor	Motion sensor, Audio sensor
Power	AC adapter input: 100-240V AC, 50/60Hz, 2.0A. Existing doorbell power: 10 ~ 24VAC
Wireless	Wi-Fi 802.11a/b/g/n, 2.4GHz (WEP, WPA, WPA2 encryption supported)
Bandwidth req.	At 720p, each camera requires 500 Kbps of upload bandwidth while streaming video.
Connectivity requirements	Wi-Fi or Wired Ethernet Connection Working broadband internet connection with at least 0.5 Mbps upload speed dbell HD Live app and a compatible iOS® or Android™ phone or tablet with iOS® 8 or later or Android™ 5 or later

Specifications

Language prompt	English, French, Spanish, Arabic
Device Compatibility	iOS®, Android™ device, Windows® PC, Browsers IE®, Firefox®, Chrome®, ONVIF® compatible device, RTSP player
Network Protocols	TCP/IP, UDP, DHCP, P2P, RTSP, FTP, ONVIF
Recording Methods	Motion activated recording, Scheduled recording, Manual Recording
Storage Type	Local, HDD, NAS drive, NVR, Cloud, associated Smartphone or Tablet
Mount Type	Wall Mount, optional Ceiling mount
Operating Temperature	-20C° ~ 60°C (-4°F ~ 140°F)
Operating Humidity	20%~90%, non-condensing
Size	Height: 4.9 inches (127 mm) Width: 2 inches (50 mm) Depth: 1.2 inches (30.8 mm)
Weather resistance	Outdoor protection against rain, snow or heat
Warranty	1-year limited warranty.
Certification	CE, FCC, RoHS

Warranty

Warranty

dbell Limited Warranty
dbell Inc. warrants its products to be free from manufacturing defects in materials and workmanship under normal use for a period of one (1) year from the date of purchase from dbell.

IN ORDER TO BE ELIGIBLE TO RECEIVE WARRANTY SERVICE HEREUNDER, A PURCHASE RECEIPT OR OTHER PROOF OF DATE OF ORIGINAL PURCHASE SHOWING AMOUNT PAID AND PLACE OF PURCHASE IS REQUIRED.

For a complete warranty policy
visit <https://www.dbell.ca/legal/>

Privacy Policy

Limitation of Liability & Privacy Policy

dbell doesn't collect any personal information except related to payment processing.

dbell entities disclaim liability for any (i) indirect, special, incidental, punitive, exemplary, reliance, or consequential damages, (ii) loss of profits, (iii) business interruption, (iv) reputational harm, or (v) loss of information or data.

For a complete privacy policy, please visit <https://www.dbell.ca/legal/>

Support

To setup Cloud Recording, NVR Rec., Email alerts on Alarm and more...or if you experience any issues please visit our support site:

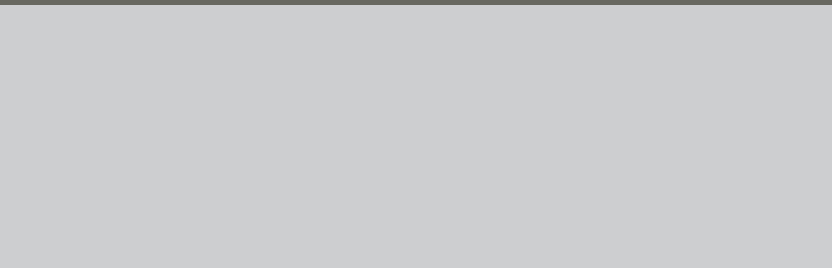
<http://support.dbell.ca>

Tech support Email: support@dbell.ca

Tech support Tel.: (905) 582-8755, (800) 944-8218

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www.dbell.ca

FCC Caution:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.