夏洛克智能锁使用说明 0428

1.请扫描二维码下载夏洛克智能 APP，注册账号；米家用户可通过米家 APP 添加设备。

Please scan the QR code to download Sherlock APP and registered account;

"Mijia" users have access touse "Mijia" APP to adding device
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2.请登录 APP 添加设备，扫描密钥卡配对智能锁，根据安装导航进行安装。

Please login our APP to add device,

Scan key card to pairing smart lock,

Install according to installation navigation.

3.（擦拭贴胶区域门板）撕下贴胶保护膜。将定位器水平线对准钥匙孔后贴上固定并用力压紧，后取下定位器。

（Clean the stick area of door）Tearing off the stick film from machine.

Align the locator's level with the door keyhole, stick the machine on the door tightlyand remove the locator.

4.请取出钥匙套组件，将银色钥匙夹从红色滑动套中取出。

Get the key sleeve and remove the silver key clip from the red sliding sleeve.

5.请将您的门锁钥匙完全插入钥匙夹底部。

Insert your door key into the bottom of the key clip completely.

6.请用螺丝刀均匀旋入两侧的四枚螺丝，使钥匙锁紧在钥匙夹的居中位置。

Screw the four screws on both sides with a screwdriver so that the key is locked in the midline position of the key clip.

7.请将钥匙夹按红色箭头方向轻轻放入滑动套中。

Push the key clip into the sliding sleeve in the direction of the red arrow.

8.请将装好的钥匙套插入门锁钥匙孔，并将内置钥匙推压到底。

Insert the key sleeve into the door keyhole and press the key to the end.

9.请盖上黑色保护盖，并根据图示方向旋转扣好。

Cover the black protective cover and rotate it according to the graphic direction.

10.请使用电池开仓器打开电池盖，撕下电池表面的绝缘膜，装回电池。

Use the battery open tool to open the battery cover, tearing off the battery's dielectric film,and replace the battery.

操作指南
Operation Guide

1.如何使用触控开关锁？

How to use touch switch？

如图所示上下滑动触摸条区域即可。

As picture：slide your fingers up and down on the touch area.

2.如何充电？

How to charge the device？

如右图取下电池，连接 Micro-USB 接口即可充电。

As picture, remove the battery and connect the Micro-USB interface to charge.

3.如何使用一键反锁功能？

按下机身下方的反锁键，便可在 6s 之后开启一键反锁。

Press the lock button in the bottom of machine, and the door willbe locked after 6s.

4.如何使用原来的钥匙开锁？

How to use the key to unlock?

将钥匙完全插入（有时需要用力顶一下）即可开锁。开锁后，记得拔下钥匙。

Insert the key into the door keyhole (sometimes need to push it). After unlocking,

remember to unplug the key.

5.如何将钥匙从钥匙套中取出？

How to remove key from key sleeve ?

如图所示顺着钥匙套上箭头方向将钥匙夹推出，再用螺丝刀依次卸下钥匙夹两侧的螺丝，即可取出钥匙。

As picture, in the direction of the arrow, push the key clip out of key sleeve, and then use screwdriver to unscrew the screw on both sides of the key clip.

6.如何使用智能锁的防盗模式？

How to use anti-theft mode?

智能锁的防盗模式可防止小偷技术开锁。可通过手机 app 启用智能锁的防盗模式，该模式下无法在门外使用钥匙开锁。若想关闭该模式，可通过 app 或智能钥匙切换到普通模式，即可使用钥匙开锁。

Anti-theft mode can prevent thief to open door. You can turn on this mode with

APP, and then, can not open the door with the key; you can also turn it off on the mobile APP to continue to use the key to open door.

7.如何从门上拆下智能锁？

How to remove the smart lock from the door?

若锁处于防盗模式应先将其关闭。再使用 app 开锁一次，然后将保护盖取下，抽出钥匙套，用力撕下主机（可以滴入风油精等渗透性较强油性液体，可以减弱贴胶粘性。）产品拆下后，贴胶不可重复使用。

If anti-theft mode is turned on, turn it off. Unlock by APP, then take off the protective cover, pull out the key sleeve and tearing off the machine hard (can drop into the Essential Balmand other strong permeability oil liquid to weaken the stick's viscosity.) After the machine is removed, the stick can not be reused.

常见问题

Common Problem

1.安装测试时，门外钥匙无法完全插入并开关门锁怎么办？

请您按照手机上的安装程序及安装演示视频仔细检查您的安装过程是否有误，如果仍然无法插入，建议您撕下智能锁重新定位安装，或者联系客服。

When testing, the door key can not be inserted completely and open/close door, how to do？

Please check your installation process carefully in accordance with the installation instruction or installation video on the APP, if key still unable to insert, please remove the smart lock to re-install, or contact our customer service.

2.安装测试时，智能锁无法完成开关门锁怎么办？

When testing, smart lock can not unlock/lock, how to do?

防盗门锁老旧卡涩，影响机器电机工作：可用润滑油或食用油涂抹钥匙和防盗门锁锁舌处，并用原配钥匙开关门锁，待门锁不再卡涩时，再用智能锁开锁。若还不能顺利开关锁，请联系客服。

If the door lock is rusty and old will affect the operation of the machine: you can use lubricating oil/oil to grease door lock tongue, and try to use the door key to open door several times, until door lock to be no longer sticking, then use smart lock to unlock. If still not unlock successfully, please contact our customer service.

3.贴胶可以重复使用么？第一次贴胶贴歪了，怎么办？

Stick can be reused? If stick crooked first time, how to do?

不可重复使用。贴歪后，可以拆下产品，将机身上 3M 胶撕下，贴上备用 3M 胶，然后再

按正常安装顺序即可重新安装。专业贴胶可去夏洛克指定商城购买。不可用普通贴胶代替。

Sorry it can not be reused. If stick crooked, tear stick out from machine and replace the spare 3M stick, and then according to the normal installation order to reinstalled. If you want to buy 3M stick, please go to our sherlock's store. Common adhesive can not be replaced.

4.机身上的红色指示灯亮起，并伴有报警声，该如何处理？

The indicator lightred and accompanied by the alarm sound, how to deal with?

电池没电了，这时您只需将电池取下充电即可。

It is battery has run out, you just remove the battery to charge.

（5）手机丢了怎么办？

Phone is lost, how to do?

首先，您可以使用其他设备下载夏洛克 app 并登录您的账户，这样可将丢失手机上的夏洛克账户登出；此外，夏洛克 app 有指纹和手势密码保护功能，开启后可有效防止因手机丢失而导致账号被恶意使用。

其次，您还有以下方式可以开锁：

①通过其它手机开锁；

②使用钥匙开锁；

③紧急情况下可以联系当地急开锁。

如有其他问题，请联系我们的客服。

First of all, you can use other phone to download Sherlock app and log in to your account, so that the account on the lost phone wiil be logged out；in addition, turn on the fingerprint and gesture password protection function can effectively prevent your account from being used maliciously .

Secondly, you can unlock in the following ways:

①Use other mobile phone;

②Use the key to unlock;

③Contact the local unlock service in an emergency.

If you have any other questions, please contact our customer service.

6.电池充满电需要多久，充一次电可以使用多久？

How long the battery charge fully? How long can it be used after it is fully charged?

电池充满电最多需要 6 个小时，建议您在晚上睡觉前取下电池充电，第二天早上装好即可放心使用。(每天开关锁十次，电池可续航一年，门锁不同会有差异。)

The battery is fully charged up to 6 hours, it is recommended that you remove the battery to charge before going to bed, the next morning can be used again. (unlock/lock ten times a day, the battery can be a year of life, but different door locks are slightly different.)

7.防盗模式下，智能锁没电了怎么办？钥匙是不是也开不了锁？

In the anti-theft mode, the smart lock out of battery how to do? Whether the key can be used?

智能锁低电量时会自动关闭防盗模式，保证钥匙可以开锁。

When smart lock in low power, the anti-theft mode will be turned off automatically to ensure that the key can unlock.

8.智能锁出故障，无法开关锁，怎么办？

Smart lock out of order, can not unlock/lock, how to do?

请根据以下不同情况处理：

① 智能锁可以连上并运转，但无法开关锁；

 登录 app 关闭防盗模式，然后用钥匙开关锁；

② 智能锁完全连不上或者没有任何反应：

该情况下请直接跟客服人员联系。

Please deal with according to the following conditions:

① smart lock can be connected and running, but can not unlock/lock:

  Login app and turn off anti-theft mode, and then use the key unlock/ lock;

② smart lock can not connected completely or without any response:

In this case please contact customer service directly.

产品参数
Product Parameters

外观参数 Appearance Parameters		硬件参数 Hardware Parameters	
产品尺寸	128X62.5X73.5 mm	通讯方式	蓝牙 4.0 以上 Bluetooth 4.0 or more
机身材料	PC	电池容量	3800mAh
产品颜色	银色 Silver	充电方式	Micro USB 充电口 Micro USB Charging interface
产品净重	434g	续航时间	1 年 1 year

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: 1) this device may not cause harmful interference, and 2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

—Reorient or relocate the receiving antenna.

—Increase the separation between the equipment and receiver.

—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

—Consult the dealer or an experienced radio/TV technician for help.

Caution：Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.