



ITV VIỆT

QUICK START GUIDE



VIETNAMESE INTERNET TV

BAO GỒM

Nguồn điện 5V (110-240V AC)

Dây HDMI 2.0

Dây RCA A/V

Dây mạng loại CAT-6

2 x pin loại AAA

INCLUDES

5V power adapter (110-240V AC)

HDMI 2.0 cable

RCA A/V cable

CAT-6 network cable

2 x AAA batteries

iTViet.com / hello@iTViet.com

Xin vào YouTube để biết thêm nhiều hướng dẫn cho cách sử dụng. Search iTV Viet bạn sẽ thấy logo của iTV Việt có những video để hướng dẫn. Hoặc vào website trogiup.itviet.com

For more tips and help visit help.itviet.com or watch video tutorials on YouTube at the iTV Viet channel

Welcome to iTV Viet

Một hộp cho tất cả. Không cần trả tiền hàng tháng. Tin tức và thể thao trực tiếp. Phim mới nhất. TV show hay. Ca nhạc. Hài kịch. Phim thiếu nhi. YouTube. Karaoke.

One box for everything. No monthly fees.
Live news. Live sports. New movies.
Popular TV shows. Music videos. Comedy.
Cartoons, YouTube. Karaoke.

When you are finished watching, press the **HOME** button on your iTV remote control and turn off your TV. After 15 minutes the iTV Viet will automatically go to sleep and its LED light will turn red. When you turn on your TV, there will be a clock displayed on screen. You can press any button on your iTV Viet remote control to wake up from sleep.

iTV VIET is the main program. (the blue V icon)

[HOME MENU](#)

Favourites

To add an app to your Favourites list, select an app and click **MENU** on the remote. A pop-up menu will appear and you can add or remove from favourites, edit settings, and update.

All apps

Select All Apps to see all your apps. Select an app from the list to edit their settings. For example, add or remove from favourites, edit settings, and update.

Settings

In settings, you can connect to your Internet, adjust the picture, change the languages, and more.

Network Connection

The best Internet connection for the iTV Viet is **Wired** from your modem with a CAT6 Ethernet cable, or using Powerline adapters. The minimum Internet speed requirement is 10Mbps. Use the Speed Test app to test your Internet.

WiFi: Select Internet > WiFi "OK" > Wait until available networks appear > Select your network > click "OK" for the keyboard to appear > Enter your password. Click the continue arrow  button to save. If you are using WiFi as your Internet connection, it is best to try the 5G first and if it is not strong enough than connect to 2G.

Help: Please visit us at help.itvviет.com for more instructions and videos on how to use the box.

Toll Free Canada & USA: 1-855-479-6202 / International: 1+ 647-479-6202 / Email: [hello@itvviệt.com](mailto:hello@itvviет.com)

[ITV VIET](#)

Adult channels

In iTV Viet, Select the **Lock icon**  Enter zero " 0 " four times (0000) then select **OK**.

The adult channels are now unlocked and can be found in  XXX. To hide it again, select the **Lock icon**  again.

Changing the password



1. Select the **Lock icon**  Enter zero " 0 " four times (0000) then select **OK**.
2. Click the **Left arrow** to open the hidden menu,
3. Select Expert mode > **Profile settings** > **Profiles** > **Master User** > **Lock preferences** > **Master lock**
4. In **Master Lock** > **Numeric password** > Choose a new numeric password > Click **Done**
5. Re-enter new password. Click **Done**.
6. Make sure to select "OK" on the right of the screen to save the password.

Back up & Reset

PLEASE PHONE OR EMAIL US BEFORE RESETTING THE BOX.

1. In **Settings** > **More Settings** > under Personal **Backup & Reset**
2. **Factory data reset** > **Reset MBX** at the bottom > **Erase everything**
3. **YOU MUST WAIT FOR 20 MINUTES. After apps have been automatically reinstalled, you may continue.**
4. Reconnect your Internet.
5. Open iTV Viet and check if it has updated to the new version. Follow the instructions on screen.

TIPS

- Pay attention to any notices running at the bottom of the screen.
- The latest version of iTV Viet will be listed at the bottom. Check the top left corner and make sure it matches to the latest version.
- In the **HELP (?)** icon at the top: you can fix, install, uninstall apps and more.
- To change the menu settings for easy use:** Unlock the app > click left arrow to display hidden menu > select **Edit menu**. You can customize and turn ON/OFF any category you would like. To return to default, select **Reset**.

REMOTE

Please read the manual before use. **The USB chip must be in the iTV Viet box at all times.**

Basic Functions and Usage

- Choose the program then click **OK** to watch. To stop the program, click **RETURN**.
- The **MOUSE** function can be used in YouTube, Google and any apps that require the mouse.
- Use the arrow buttons **Left, Right, Up, Down, OK and RETURN** to navigate.
- If your iTV Viet app freezes, press **■** to stop. Or press **HOME**, then **Reboot** or quit the app in **Task Killer**.
- Use the **MENU** button on the iTV Viet remote to edit app settings.

Troubleshooting: Unresponsive remote control

1. Reboot the box: press **HOME**, select the **Reboot** and click **OK**
2. Unplug the power of the box and plug it back.
3. Change the USB port in the back to another port.
4. Check the batteries.
5. Reset the remote control as per instruction.

Pairing: If the remote does not respond, try replacing the batteries; otherwise follow these pairing instructions:

1. Take out the USB at the back of the iTV Viet box.
2. Press and hold the **HOME**  and **VOLUME DOWN**  buttons at the same time.
3. Release the buttons when the blue light turns on.
4. Plug the USB into your TV box.
5. When the blue light quickly blinks, pairing is complete.

Mouse Reset: If your mouse is not working properly, follow these instructions to reset it:

1. Press and hold the **LEFT** and **RIGHT**   directional arrows on the remote.
2. When the blue light turns on, lay the remote on a flat surface.
3. Release the remote control.
4. The blue light will turn off when the mouse has been recalibrated.

FCC STATEMENT

This device complies with part 15 of FCC rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

WARNING: Change or modifications that are not expressly approved by the manufacturer could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body

ITVVIET.COM



LIVE TV



MOVIES



NEWS



SPORTS



MUSIC



KARAOKE

- English: "

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

- (1) this device may not cause interference, and**
- (2) this device must accept any interference, including interference that may cause undesired operation of the device."**

- French:"

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- (1) l'appareil nedoit pas produire de brouillage, et**
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement."**