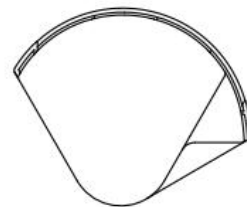
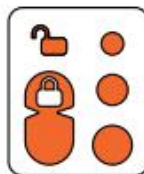
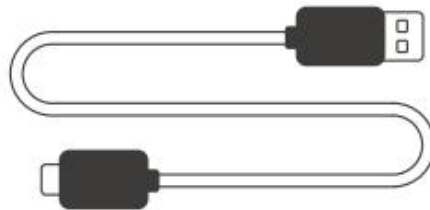
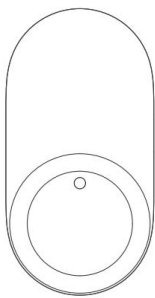


# SwitchBot Lock Ultra

## User Manual

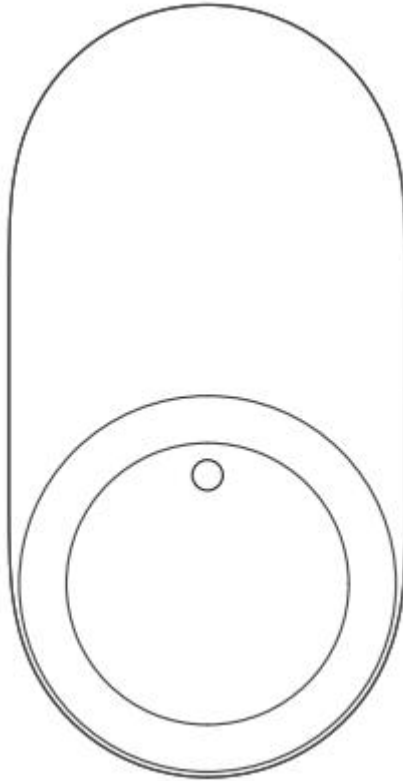
### Package Contents



- Lock Ultra
- Batteries
- Charging Cable
- Cylinder Adaptor
- Positioning Card
- Direction Tape
- Spare 3M Tape

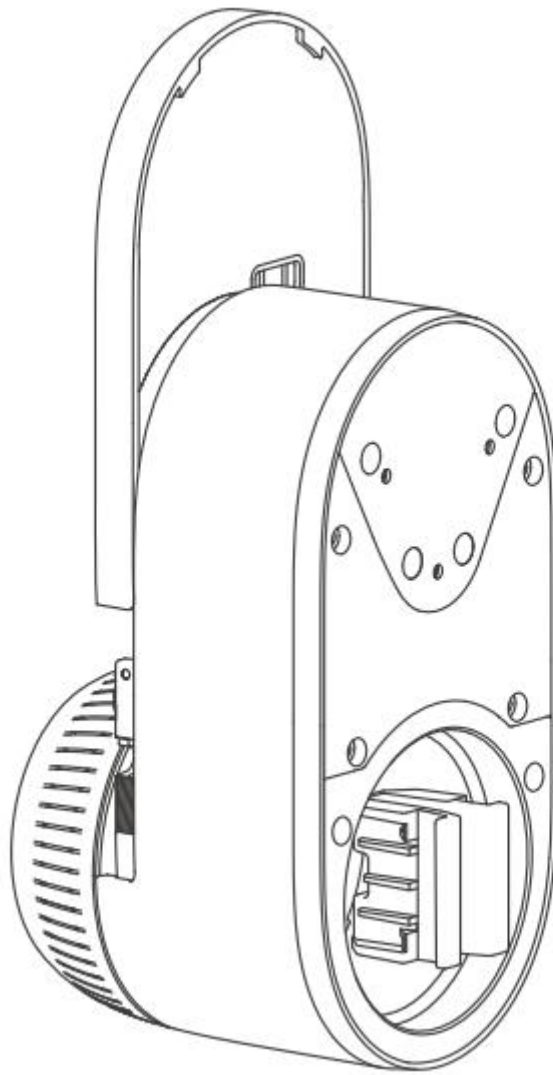
## List of Parts

### Front View



- LED Indicator Light
- Quick Key
- Knob
- Battery Cover
- Battery Pack Slot
- Secondary Battery Slot

### Rear View



- Double-sided Tape (pre-installed)
- Thumbturn Grip Adaptor

## Preparation

You will need:

- A smartphone or tablet using Bluetooth 4.2 or later.
- The latest version of our app, downloadable via the Apple App Store or Google Play Store.
- A SwitchBot account, you can register via our app or sign in to your account directly if you already have one.

Please note: If you want to control your Lock Pro remotely, receive notifications or use the third-party services, you will need a SwitchBot Hub (sold separately).

- Cross head screwdriver (included in the package)
- Positioning Card (included in the package)
- Wet wipe (prepared by yourself)
- Neutral detergent (prepared by yourself)

## **Safety Information**

- Keep the device away from humid or hot environments, water and fire sources.
- This product is a precision-based electronic product. Please avoid applying physical damage.
- Do not attempt to disassemble, repair, or modify the device.
- Do not use the device where wireless devices are not allowed.
- Keep small parts, including batteries, out of reach of children to prevent choking.
- This product is NOT a toy. Please keep children away from this product.
- Battery disposal: Dispose of used batteries according to local regulations. Do not incinerate.

## **Installation Guide**

### **Step 1: Confirm installation location.**

1. Remove the tape liner on the Positioning Card.
2. Align the Positioning Card with the cylinder.
3. Attach the Positioning Card on your door.

### **Step 2: Install the Cylinder Adaptor.**

1. Select a cylinder adaptor that is compatible with the size of the Positioning Card.

Note: A cylinder adaptor of size M has been installed before delivery.

### **Step 3: Install Lock Ultra onto your door.**

1. Use a wet wipe or a cloth with neutral detergent to clean the installation area.
2. Remove the tape liner on your Lock Ultra and attach it within the area of the Positioning Card.

3. Check if your Lock Ultra can lock and unlock your door properly.
4. Remove the Positioning Card.

## **Step 4: Install the magnet.**

1. Remove the tape liner on magnet.
2. Install the magnet based on the installation position of your Lock Ultra. It's recommended that the top of the Lock Ultra thumbturn and the magnet are horizontally aligned and the distance between them is 30 mm.

## **Step 5: Add Lock Ultra to the SwitchBot app and calibrate.**

1. Install the battery pack. Once Lock Ultra is powered on, the LED indicator light on the front will slowly flash blue, indicating your device is in pairing mode.
2. Open our app and tap the "+" icon located in the right-hand corner of the home page and select Add Device. Find the relevant device icon and select. Then follow the instructions to add Lock Ultra and complete the calibration procedure.

## **Indicating Light and Sound Effect**

Please visit [support.switch-bot.com](https://support.switch-bot.com) for more details.

## **Battery Replacement**

When the battery level drops below 20%, the device will emit both audio and visual alarms each time the door lock is operated. Please recharge the battery or replace it with a spare as soon as possible.

## **Reset to Factory Setting**

If you will not be using SwitchBot Lock Ultra, please delete it on SwitchBot app's Lock Ultra page. Once the device is deleted, all data you had would reset to its factory settings. Please be careful when doing so.

Please visit [support.switch-bot.com](https://support.switch-bot.com) for more details.

## More Functions

Please visit [support.switch-bot.com/hc/en-us/articles/4408481733527](https://support.switch-bot.com/hc/en-us/articles/4408481733527) for more details.

## Specifications

Material: Magnesium aluminum alloy, PC+ABS

Size: 122 × 62.6 × 66 mm (4.8 × 2.5 × 2.6 in.)

Weight: 350 g (1.2 oz.)

Power Supply: Rechargeable lithium-ion battery, CR123A battery (emergency use)

Rated Capacity: 4200 mAh/15.54 Wh

Operating Temperature: -10 °C to 45 °C (14 °F to 113 °F)

Operating Humidity: 10% to 90% RH

Connectivity: Bluetooth 4.2 or later

## Troubleshooting

Please visit <https://support.switch-bot.com/hc/en-us/sections/4408365197079> for more details.

## Limitation of Product

- This product is only used as a door locking control device and cannot avoid theft completely. In the event of a burglary, the company assumes no responsibility or liability for any loss or damage suffered by any person as a result of using the product.

## Return and Refund Policy

This product has a one-year warranty (begins from the date of purchase). The situations below do not fit the Return and Refund Policy.

- Intended damage or abuse.
- Inappropriate storage (damages caused by dropping or soaking in water).
- Modify or repair of product.
- Natural wearing of product.

- Natural disasters.

## Contact & Support

Setup and Troubleshooting: [support.switch-bot.com](https://support.switch-bot.com)

Support Email: [support@switch-bot.com](mailto:support@switch-bot.com)

Feedback: If you have any concern or problem when using our product, please kindly send feedback from the Profile > Support page in the SwitchBot app.

## CE Warning

To comply with RF exposure requirements, a minimum separation distance of 20 cm must be maintained between the user's body and the device, including the antenna. Use only the supplied or an approved antenna. This device is in compliance with the essential requirements and other relevant provisions of directive 2014/53/EU. All essential radio test suites have been carried out.

### CE DOC

Hereby, Woan Technology (Shenzhen) Co., Ltd. declares that the radio equipment type W5600000 is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address:

[support.switch-bot.com](https://support.switch-bot.com)

This product can be used in EU member states and UK.

Manufacturer: Woan Technology (Shenzhen) Co., Ltd.

Address: Room 1101, Qiancheng Commercial Center, No. 5 Haicheng Road, Mabu Community, Xixiang Subdistrict, Bao'an District, Shenzhen, Guangdong, P.R.China, 518100

CE representative: XDH Tech

Address: 2 Rue Coysevox Bureau 3, Lyon, France

Operation frequency (Max power)

BLE: 2402 MHz to 2480 MHz (<10 dBm)

Operation temperature: -10 °C to 45 °C (14 °F to 113 °F)

## **FCC Warning**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference.
- (2) This device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

NOTE: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.

### **FCC Radiation Exposure Statement**

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20 cm between the radiator and your body.



## IC Warning

This device contains license-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's license-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux.

CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- (1) L'appareil ne doit pas produire de brouillage;
- (2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

## IC Radiation Exposure Statement

This equipment complies with the IC radiation exposure limits established for uncontrolled environment. This equipment must be installed and operated at least 20 cm from a radiator or your body.

Cet équipement est conforme aux limites d'exposition aux rayonnements de la IC établies pour un environnement non contrôlé. Cet équipement doit être installé et fonctionner à au moins 20cm de distance d'un radiateur ou de votre corps.