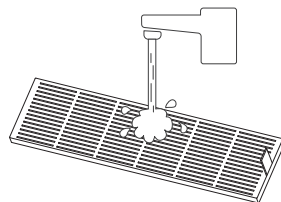


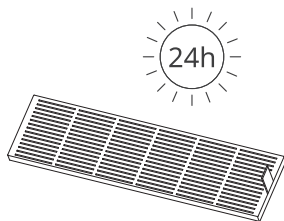
- 2 Rinse the filter repeatedly and gently tap the dirt out until it is clean.



Important:

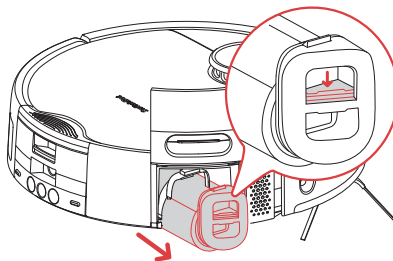
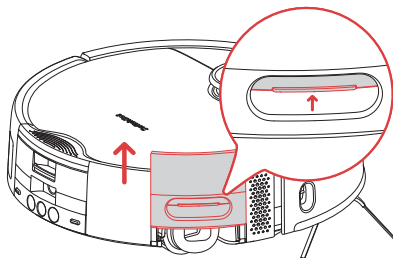
Do not touch the filter surface with hands, brushes, or sharp objects to avoid damaging the filter.

- 3 Allow the filter to air dry for at least 24 hours before reusing. It is recommended to alternate using the two filters.



Roller Mop

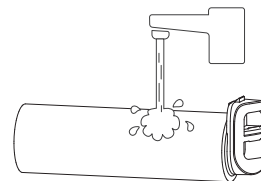
- 1 As shown in the picture, lift the Roller Mop Cover and pull out the Roller Mop.



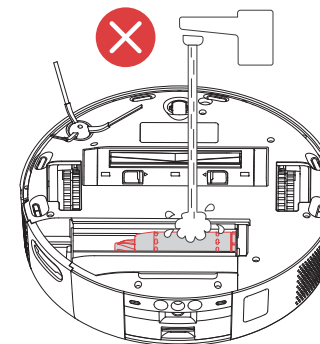
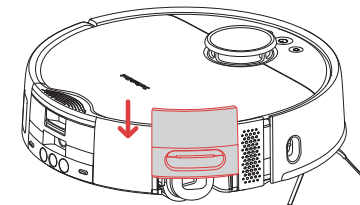
- 2 Use the small cleaning tool provided to remove hair or debris wrapped around the Roller Mop.



- 3 Rinse the Roller Mop surface with clean water and drain excess water.



- 4 Reinstall the Roller Mop and press the Roller Mop Cover back into place. Make sure there is no water or stains inside the Roller Mop to avoid damaging the motor.

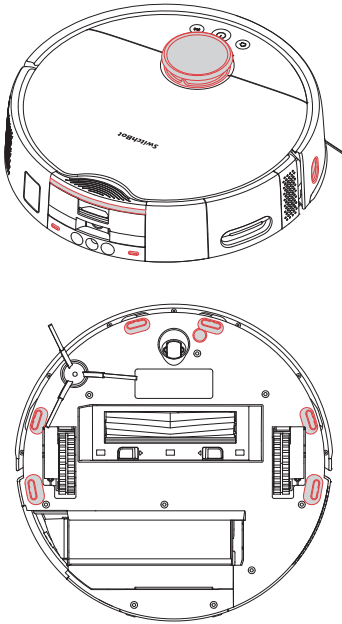


Important:

Do not rinse the roller motor directly with water, as it may cause damage to the motor and the robot.

Robot Sensors

Clean the various sensors on the robot with a soft, dry cloth, including: LDS Laser Radar, Docking Sensors, Obstacle Avoidance Sensor, Wall Follow Sensor, Carpet Sensor, Cliff Sensor, and Charging Contacts.

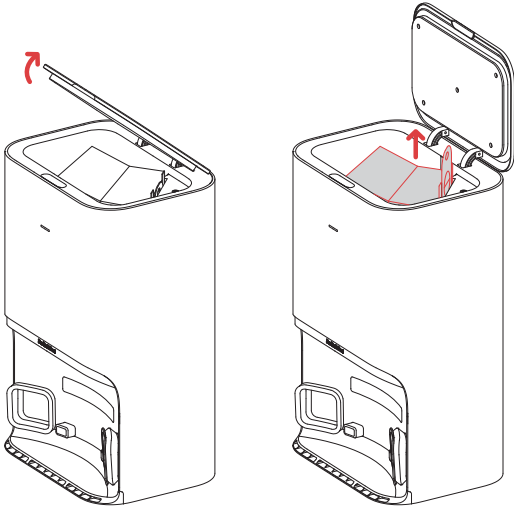


Daily Maintenance (Auto-empty Station)

Replacing the Dust Bag

When the dust bag is full, replace it according to the indicator light on your Auto-empty Station (orange flashing quickly) or the app notification. It is recommended to replace the dust bag every **8 to 10 weeks**.

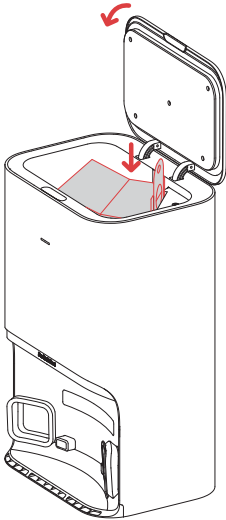
- 1 Open the canister lid, remove and discard the used dust bag.



Tip: When removing the dust bag, the handle will seal the bag to effectively prevent dust leakage.

- 2 Install a new dust bag and close the canister lid.

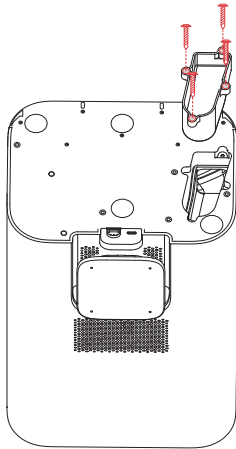
Note:
The canister lid cannot be closed without a dust bag in the Auto-empty Station. Do not force it shut.



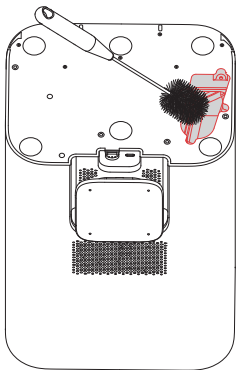
Cleaning the Debris Evacuation Tube

If the Debris Evacuation Tube is blocked, follow these steps to clean it:

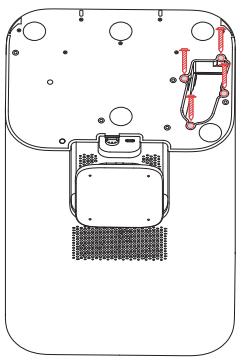
- 1 Flip the Auto-empty Station with the bottom facing up, unscrew the Debris Evacuation Tube cover, and remove it.



- 2** Check for any blockages in the Debris Evacuation Tube and use the small cleaning tool provided to help clear them.

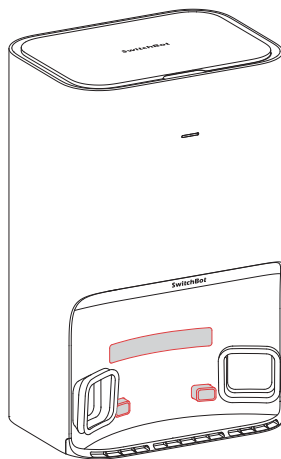


- 3** Reinstall the Debris Evacuation Tube cover as shown in the picture.



Cleaning the Charging Area

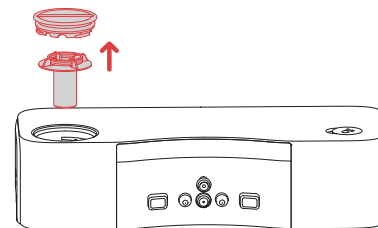
Use a soft, dry cloth to clean the Auto-empty Station's charging contacts and the Recharging Signal Emitter area.



Daily Maintenance (Water Station)

Cleaning the Filter

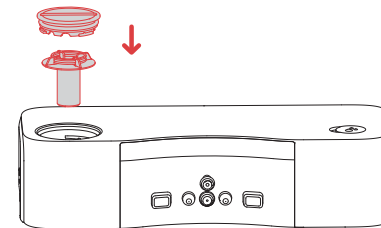
- 1** Follow the mark beside the Waste Filter Cover on the Water Station to turn it open.



- 2** Remove the Waste Filter inside, and rinse it under a tap.

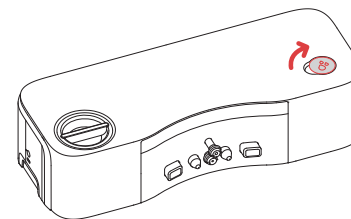


- 3** Insert the Waste Filter back into the Water Station, tighten the knob, put the cover back, and place the Water Station at its original position.

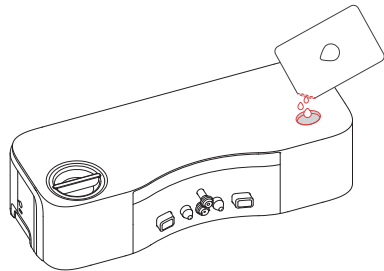



Adding Cleaning Solution

- 1** Open the rubber seal of the cleaning solution inlet.



2 Pour the SwitchBot Floor Cleaning Solution inside, and tighten the seal.

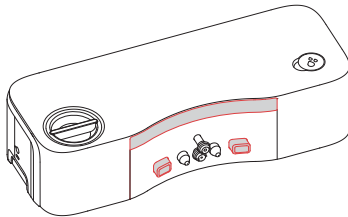


 **Important:**

- Do not add any non-official cleaning solution or disinfectants into the Water Station.
- Should you use cleaning solution inside your Water Station, we strongly dis advise using this product to refill any humidifier, as traces of cleaning solution may remain.

Cleaning the Charging Area

Use a soft, dry cloth to clean the Water Station's charging contacts and the Recharging Signal Emitter area.



Common Issues

Unable to power on
<ul style="list-style-type: none">• The battery level is low. Put the robot on the charging station and charge it before use.• The battery temperature is too low or too high. Only use the robot within the range of 4°C to 40°C (39°F to 104°F).
Unable to charge
<ul style="list-style-type: none">• The Auto-empty Station is not powered, please make sure both ends of the power cord are plugged in properly.• Poor contact, please clean the charging contacts on the Auto-empty Station and the robot.
Network connection failure
<ul style="list-style-type: none">• Incorrect Wi-Fi password, please enter the correct Wi-Fi password.• Switch to a 2.4GHz network for pairing, as 5GHz networks and enterprise routers are not supported.• Keep the robot within a range with good Wi-Fi signal strength.• The robot may not be in the ready-to-configure state, exit the app and re-enter, then follow the pairing steps to try again.
Unable to create partition map in the app
<ul style="list-style-type: none">• The robot needs to start mapping from the Auto-empty Station, it is recommended to use the Fast Mapping feature.• Do not move the robot during the first mapping process to avoid locating failure.• If the robot does not return to the Auto-empty Station after completing the first mapping task, check if it has returned properly and remove any obstacles on the ground obstructing it.

Cannot locate the Auto-empty Station, unable to return
<ul style="list-style-type: none">• The Auto-empty Station lost power or the robot was moved while being outside.• The charging route is blocked, such as a closed door.• Too many obstacles near the Auto-empty Station, please place it in an open area.• After moving the robot, it will relocate itself. If locating fails, it will generate a new map. If the Auto-empty Station is too far away, it may not be able to recharge, please manually dock the robot back to the Auto-empty Station to charge.• Wipe the signal emission area of the Auto-empty Station in case there is dust or dirt.• Gently wipe the front Obstacle Avoidance Sensor of the robot with a soft, dry cloth and keep the lens clean and unobstructed.
Cannot power off
<ul style="list-style-type: none">• The robot needs to be in a non-charging state to turn off. Move it away from the Auto-empty Station and hold the Clean button for 3 seconds to turn it off.• If the step above does not work, hold the Clean button for 10 seconds to forcefully turn off the robot. If the problem persists, please contact customer service.
Slow charging speed
<ul style="list-style-type: none">• The robot takes about 6 hours to charge from low to full battery.• In high or low-temperature environments, the robot will automatically reduce charging speed to extend battery life.• The charging contact area may be dirty, please wipe it with a dry cloth.
Abnormal behavior
<ul style="list-style-type: none">• Please turn off and restart the robot.

The Side Brush fell off
<ul style="list-style-type: none">• Please reinstall the Side Brush, making sure to hear a "click" to indicate it is in place.• The Side Brush may have fallen off due to tangled wires. Please clear wires on the floor before use.
Ground not cleaned up
<ul style="list-style-type: none">• The dustbin is full. Please empty it.• The filter may be clogged with dust. Please check and clean as necessary.• If the filter is not dry after cleaning. Please let it air dry before using.
Dust leaked while working
<ul style="list-style-type: none">• Remove the Anti-Tangle Rubber Brush and dustbin, and clear any debris near the Anti-Tangle Rubber Brush.
Loud operating noise
<ul style="list-style-type: none">• The dustbin is full. Please empty it.• Hard objects may be tangled in the Anti-Tangle Rubber Brush and dustbin. Please check and clean as necessary.• The Side Brush and Anti-Tangle Rubber Brush may be tangled with debris. Please check and clean as necessary.• You can lower the suction power of the robot to Quiet or Low if necessary.
Abnormal sound emitted while moving
<ul style="list-style-type: none">• Rotate and press the wheels to check for any debris tangled or stuck. Clean the debris or or contact customer service if the issue persists.
Random movement path
<ul style="list-style-type: none">• Loose wires, slippers, and other objects on the floor may affect the robot's normal operation. Please tidy up before use.• Working on wet and slippery floors may cause the wheels to slip. Please manually wipe or air dry the floor before using.

Stopped due to being stuck
<ul style="list-style-type: none">• The robot may be stuck under furniture of a similar height. Consider raising the furniture, manually blocking or using our app to set a virtual wall to avoid the area.• Check the corresponding area for any wires, curtains, or carpet edges that may be tangled with or obstructing the robot. Manually remove any obstructions for smooth operation.
Missed cleaning some rooms
<ul style="list-style-type: none">• Please ensure all room doors are fully opened.• Check if there is a doorstep higher than 1.8 cm at the entrance of the room, as this product cannot overcome higher doorsteps.• If the entrance is slippery, causing the robot to skid and malfunction, it is recommended to manually clean up the water on the floor.• Check if there is a small mat or carpet at the entrance of the room. When in Mop mode, the robot will avoid carpets. You can disable the carpet detection feature in the app settings page.
Frequently entered No-go Zones or passed Virtual Walls
<ul style="list-style-type: none">• Check the app to see if the current map is abnormal. You can restore the map in Map Management settings.• When setting virtual walls or No-go Zones, adjust the boundaries according to the home environment, making sure to include areas prone to getting stuck (such as sunken steps, furniture bottoms, etc.).
Stopped the ongoing cleaning task suddenly
<ul style="list-style-type: none">• When the robot's battery is depleted, it will automatically shut down. <p>Note: If the robot cannot be charged by the Auto-empty Station, the possible cause is that the Auto-empty Station is not connected to power or there is poor contact between the robot and the Auto-empty Station. Please check if the power supply is connected properly.</p>

Did't resume cleaning after being fully charged
<ul style="list-style-type: none">• Make sure the robot is not in Do Not Disturb mode, as it will not resume cleaning in this mode.• If the robot is manually carried to the Auto-empty Station or is sent to the Auto-empty Station by pressing the Home button, it will not resume cleaning after being fully charged.
Scheduled cleaning not effective
<ul style="list-style-type: none">• The cleaning will only start when the remaining battery is more than 15%.
Didn't empty dust after returning
<ul style="list-style-type: none">• The robot will not empty dust during the Do Not Disturb time period.• Please check if the dust bag is full. Replace the dust bag in a timely manner, preferably every 1-2 months.• If the dust bag is not full, check for blockages in the Debris Evacuation Port and the bottom Debris Evacuation Tube of the Auto-empty Station. Remove any blockages before using.
How often to replace Cleaning Solution
<ul style="list-style-type: none">• Enable the automatic Cleaning Solution refill feature in our app. You will be prompted when the Cleaning Solution level is low. Check and replace as needed.

If you need further assistance, please contact SwitchBot technical support experts at support.switch-bot.com

Specifications

SwitchBot Floor Cleaning Robot S10

Name: SwitchBot Floor Cleaning Robot S10
Battery: 21.6 V / 4000 mAh lithium-ion battery
System Requirements: iOS 12.0+, Android OS 5.0+
Network Connectivity: 2.4 GHz Wi-Fi, Bluetooth 4.2
Rated Power: 85 W
Charging Time: 6 h

SwitchBot Auto-empty Station

Rated Input: 120 V 60 Hz
Power (Emptying Dust): 950 W
Rated Output: 24 V ≐ 1.5 A