





请下载APP，开启您的「音乐密码」之旅

Please download the APP, and start your music journey with PopuPiano

中文版本



音乐CP

International



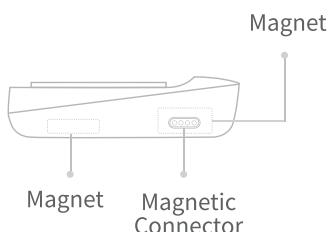
PopuMusic

点 亮 你 的 音 乐 宇 宙

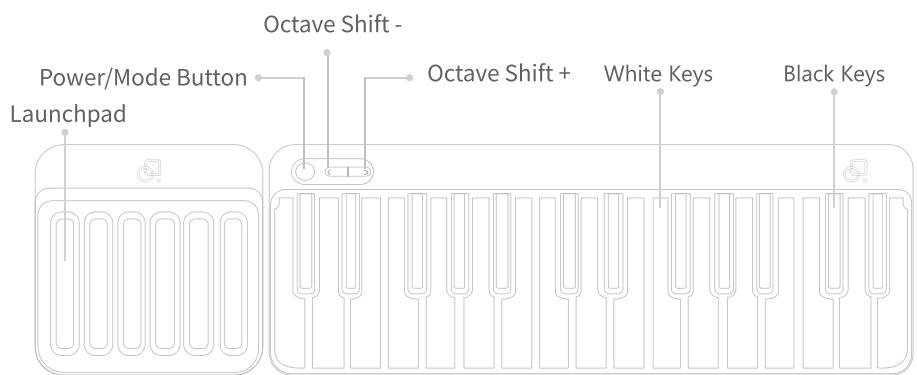
Light Up Your Music Universe

English version at the back

# Product Introduction

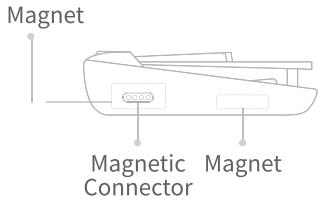


Chord Pad [Sideview]



Chord Pad

PopuPiano 29Keys



PopuPiano 29Keys [Sideview]



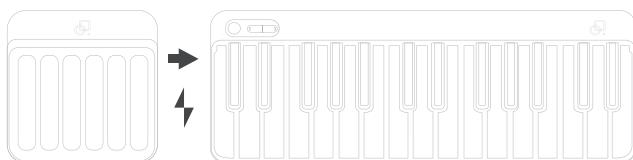
PopuPiano Rear view

Note: [PopuPiano Chords Pad] doesn't include built-in battery, thus it can only be used under magnetic connection to [PopuPiano 29Keys].

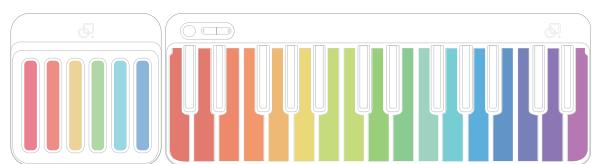
# Getting Started

## 1. Magnetic Connection

After hearing the click sound and seeing the glowing lights, you are ready to start your music journey with PopuPiano.



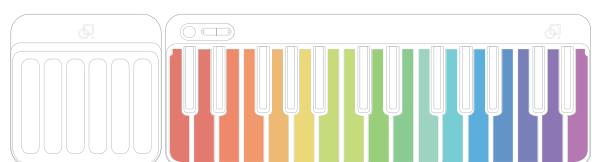
The device is all set



### Magnetic Connection Status

To check whether the device works properly, turn on [PopuPiano 29Keys] and connect with [PopuPiano Chords Pad]. If both parts are illuminated, it means the device is all set. If the [PopuPiano Chords Pad] fails to illuminate, you need to correct the position of [PopuPiano Chords Pad] until two parts successfully connect.

The device is not ready



## 2. On / Off / Reset

### On

When the device is off, press the power button for 3 seconds to turn it on. (It will show a dazzling animation after turning on)

On / Off / Reset

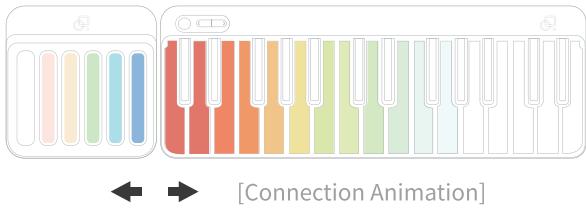
### Off

When the device is on, press the power button for 3 seconds to turn it off. (It will also show an animation when turning off)

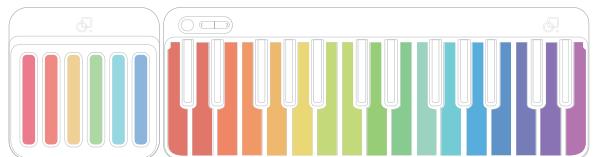


### 3. Hardware Connection And Modular Expandability

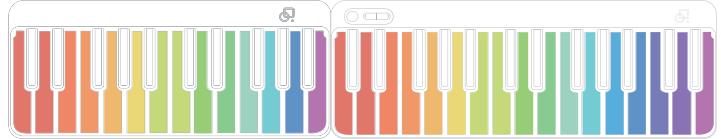
[Hardware Connection]: When [PopuPiano Chord Pad] is successfully connected to the [PopuPiano 29Keys], the connection-animation will appear on both modules.



[Chord Pad] + [PopuPiano 29Keys]

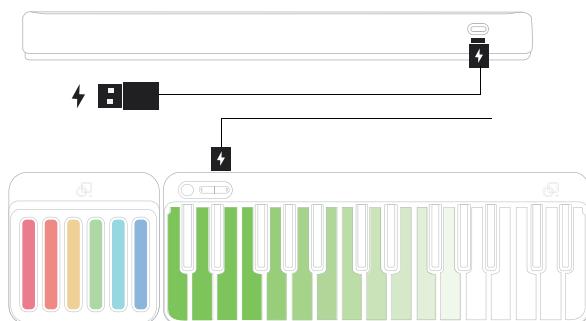


[PopuPiano 24Keys] + [PopuPiano 29Keys]

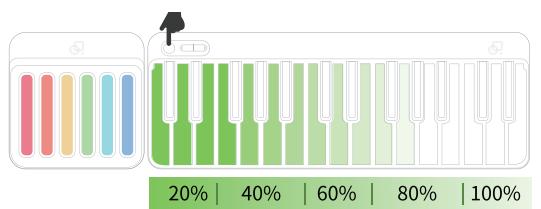


### 4. Charge / Battery Indicator / Low Battery Reminder

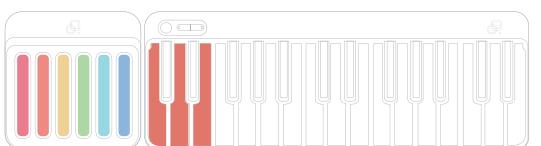
[Charge]: Plug the Type-C cable into the charging port at the back of the [PopuPiano 29Keys]. The green flashing lights show the battery status.



[Battery Indicator]: Tap the [Power Button] to check the current battery level.

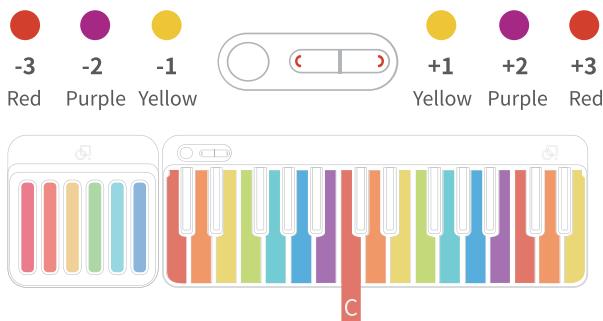


[Low Battery Reminder]: When the battery is about to run out, around 10%, the red flashing lights remind you for battery charge.



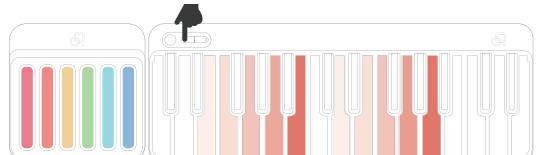
## 5. Octave Shift

[Octave Shift]: Consider a single octave as a unit, and press the left or right octave shift button to switch the pitch.

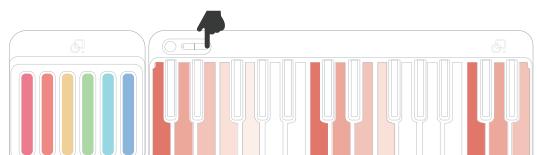


Default status when the device is on: Central C

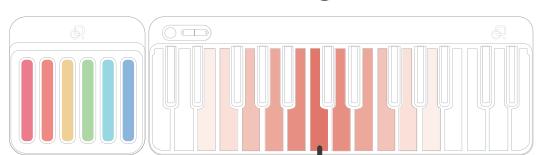
Tap to lower the pitch by an octave



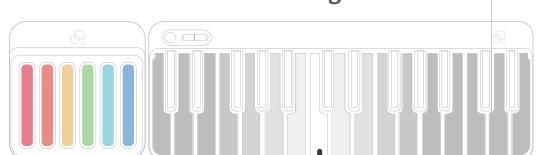
Tap to raise the pitch by an octave



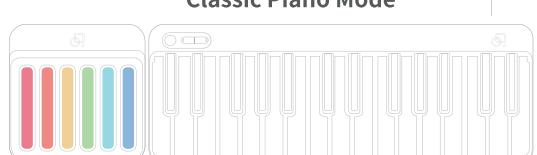
Color Dazzling Mode



White Dazzling Mode

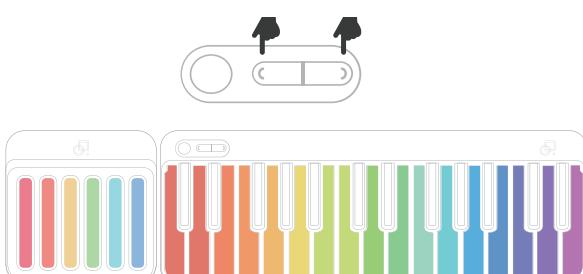


Classic Piano Mode



## 6. Dazzling Modes

[Dazzling Modes]: PopuPiano has several dazzling modes to choose from, providing diverse visual effect for performance or videotaping. Press left and right octave shift buttons at the same time to activate dazzling mode.



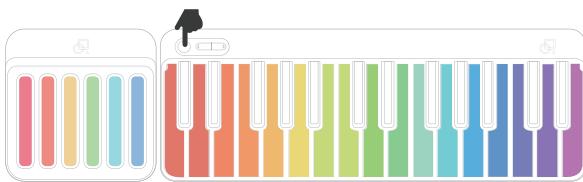
# Connect to the [PopuMusic] APP

## Connect APP via Bluetooth

1. Download the PopuMusic APP in the iOS APP Store, Google Play or other application stores, install the APP and enable Bluetooth on your phone. For Android System, please also turn on GPS and give proper access to meet Android system requirement.



2. Press the [Power Button] for 3 seconds until the device is on. When the keys are illuminated, you are ready to connect the keyboard to the APP or other MIDI software.



3. Open the "PopuMusic" APP, complete the registration and login.



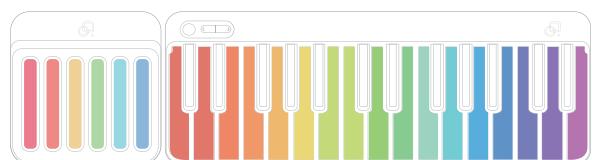
4. In [Select An Instrument] section, tap the [PopuPiano] icon to enter PopuPiano system.



5. Tap [Bluetooth] icon on top right corner at PopuMusic Homepage. Once the PopuPiano is found, a little piano icon will appear on the screen. Tap to connect.



6. Once connected, the keys will light up in rainbow mode and the sound system is also activated. Now start to play with PopuPiano and be ready to light up your music universe!



# Frequently Asked Questions

Please read and follow the FAQ below to solve frequently shown problems and avoid potential dangerous situations.

## 1. Why I cannot have my PopuPiano connected?

1. Please make sure that Bluetooth connection is done through the "PopuMusic"APP instead of Bluetooth settings of your phone.
2. Please make sure that your PopuPiano is turned on. Press the power button for 3 seconds, and the keys will light up in color breathing mode. Find the Bluetooth at PopuMusic homepage and connect the PopuPiano to the APP. Once connected, the keys will light up in rainbow mode and the sound system is also activated
3. If the battery level is low, please charge it for some time and make another try.
4. Please check whether the Bluetooth channel is occupied by other devices like earphones or speaker. Disconnect these devices and then try to connect PopuPiano again.

## 2. Why PopuPiano Chords cannot be light up and work properly?

1. The [PopuPiano Chord Pad] is not equipped with battery. It has to be connected to [PopuPiano 29Keys] and work together.
2. Please check whether [PopuPiano Chord Pad] is correctly connected to [PopuPiano 29Keys]. You can find a detailed instruction above in this manual.
3. Please make sure that you play PopuPiano on a relatively flat table instead of uneven surface.

### **3. Why there is a delay in the audio from my phone or tablet?**

1. The audio delay, to some degree, is inevitable on some Android phones or other devices. We are sorry about this situation, and the delay happens mainly due to the audio chip capacity of the system and the device, which is out of our control. If the delay on Android or other devices is so obvious that it hurts the user experience, we recommend you to quit Bluetooth connection and use the wire connection instead to minimize the delay.
2. If you want your mobile phone or other devices wireless connected to an additional audio speaker to amplify the sound, we highly recommend you do it by wire connection, such as 3.5mm audio cable, to minimize the wireless connecting delay.

### **4. After wire connection to PC, what if PopuPiano can't work properly, or the lights on the keyboard randomly flash?**

1. Please make sure the USB port of PC is USB-3.0, otherwise the power supply will be insufficient and unstable.
2. Please check whether current PC and the software supports the MIDI data communication.

### **5. What if PopuPiano can't be charged properly?**

1. Please make sure the voltage and current of the adapter are 5V=1A/2A. PopuPiano can't be properly charged if the voltage is lower than 5V.
2. Please check whether PopuPiano is charged by fast charging adapter. Some fast charging adapters can't work with PopuPiano properly, so please switch to a normal one and have another try.

## **Safety Precautions**

1. Not every PopuPiano is fully charged when assembled. Please charge it if pressing the power button receives no feedback.
2. This product does not contain any repairable spare parts for users. Do not attempt to disassemble its internal parts or modify it in any way. If any abnormal situation happens, please stop using the product immediately, and contact the customer service for maintenance.
3. This product is a precision electronic product. Do not put the product in high humidity environment which may cause the water to enter the product and affect normal function.
4. The working temperature of this product is between 0°C~40°C. Avoid extremely high or low temperature environment, which may cause equipment failure.
5. Do not place burning objects near the product, such as candles. These items may fall over and cause fire disaster.
6. When the charging cable or adapter is damaged, or unusual smell, smoke, noises come out from the product, please turn it off immediately, and contact the customer service for maintenance.
7. Do not insert any paper, metal or other objects into the product to avoid damage to both you and the equipment.
8. Do not place heavy objects or press hard with your body on the product, and do not use too much strength on the buttons, switches or ports.
9. The radio waves generated by the product may affect the normal service of implanted medical devices or personal medical devices, such as pacemakers, cochlear implants, hearing aids, etc. If you have these medical devices, please check with the manufacturers for restrictions of our product.
10. If you use a power source, adapter or battery which is not approved or compatible with safety regulations, it may result in fire explosion or other hazard.

## Specifications

Product Name	PopuPiano
Model	PopuPiano 1
Material	PopuPiano Chords + PopuPiano 29Keys
Size	463.8*122.6*33mm
Battery Capacity	2200mAh
Charging Time	1.5 Hours
Wireless Connection	Bluetooth 5.0BLE
Charging Port	USB / Type-C
Power Input	5V == 2A
FCC ID	2AKVI-29K
Supported Devices and Systems	<p>*Bluetooth 4.0BLE or later. for some device models which does not support Bluetooth MIDI, wired connection is necessary .</p> <ul style="list-style-type: none"><li>·iOS: iOS 11 or Later, hardware, iPhone 6s, iPad Air 2 or Later .</li><li>·Android: Android 8 or Later.</li></ul>
Note	The product is also a standard MIDI keyboard. it supports professional music composition software such as Logic, Cubase, GarageBand etc.

# **Warranty**

Your PopuPiano product is warranted against defects in materials and workmanship by Shenzhen Shigan Culture Technology Co., Ltd. for a period of one year starting from the date of original purchase from an authorized dealer. If a defect exists, Shenzhen Shigan Culture Technology Co., Ltd. at its option will either (1) repair the product at no charge using new or refurbished parts, (2) exchange the product with a functional equivalent product that is new or refurbished, or (3) refund the original purchase price.

## **The following items are covered by this warranty:**

1. Functions listed in the manual are invalid.
2. Part or the whole of Chord Pad or PopuPiano 29Keys does not work properly.
3. Cannot be turned on, or connect to phones normally.
4. Cannot be reset, restarted, or turned on with enough battery.
5. Other hardware defects which cause some functions not working properly.

## **The following items are not covered by this warranty:**

1. Any PopuPiano on which any part has been disassembled.
2. Any PopuPiano that has been damaged due to an accident, negligence or misuse.
3. Normal "wear and tear", including but not limited to any discoloration, fading or damage to the original finish, or keys, hardware and plating.
4. Any PopuPiano not purchased from an authorized dealer, or upon which unauthorized repair or service work has been carried out.
5. Shipping damage of any kind.
6. Any PopuPiano that has been subjected to extremes of direct sunlight for prolonged periods, humidity or temperature.
7. Time is already out of warranty.

## **Disclaimers:**

Shenzhen Shigan Culture Technology Co., Ltd. (Popu Music) ASSUMES NO LIABILITY FOR ANY INCIDENTAL AND CONSEQUENTIAL DAMAGE.

Any recovery is limited to the original purchase price. No other person is authorized to modify this limited warranty. This warranty gives you specific legal rights, and you may have other rights that vary by state and jurisdiction. These rights shall not be affected by this limited warranty. This warranty cannot be transferred or assigned.

To obtain warranty service, contact  
PopuMusic at [support@poputar.com](mailto:support@poputar.com), [www.popumusic.com](http://www.popumusic.com).  
Proof of purchase is required to verify eligibility.

Shenzhen Shigan Culture Technology Co., Ltd.  
No.208, Block 5, Shenzhen Software Industry Base, No. 11,13,15, Haitian 1st Road, Binhai Community, Yuehai Avenue,  
Nanshan District, Shenzhen, China



使用产品前请仔细阅读本说明书，并妥善保管。

Please read this manual carefully before using the product and keep it properly.

**FCC Caution:**

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.