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Troubleshooting

- **No display after power on**
Confirm your device and TV are powered and turned on.
Confirm your HDMI is plugged in and the TV is set to the correct HDMI input.
- **TV has images but no sound**
Make sure your TV is not in mute and volume up; then enter your A/V setting menu and select the appropriate sound channel and language .
- **Fail to connect to the network**
Make sure your Wi-Fi is functional and your box has a strong enough signal from your router.
- **Remote Control Failure**
Replace your Remote Control batteries with new ones, then repair it by holding the reset key on the side of the device for more than 3 seconds.
- **Please use our accessories to avoid any risk.**

Compliance



HDMI®
HIGH-DEFINITION MULTIMEDIA INTERFACE

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Safety instructions

- Presence of live parts inside the device! Do not open. Risk of electric shock!
- No parts should be repaired by users.
- Place the device on a flat, firm and stable surface. Do not put it on a carpet or rug.
- Place the device in a well-ventilated location to prevent the accumulation of internal heat.
- Protect the device from high temperatures, humidity, water and dust.
- Do not place any objects near your device that may damage it (e. g. liquid- filled objects or candles).
- Do not mix old, new batteries and mix alkaline, standard (carbon-zinc) or rechargeable (ni- cd , ni- mh, etc.) batteries .

Accessory List

Please open the package and check the following accessories:



Stick x1



Remote Control x1
Battery x2



User Manual x1



Power Adapter x1



USB Cable
(for Power) x1



HDMI Extension Cable x1

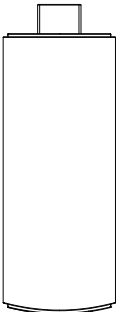


Quick Reference Guide

NEO STICK

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Hardware Profile



Top Panel



Side Panel

Power
Reset



Bottom Panel



Front Panel

DC-IN(Micro USB)



Back Panel

HDMI

*Note: The pictures are only for reference.

Remote Control

Standby On/Off

Watchlist

Left/Right Direction Keys

Back

Volume Up

Mute

Volume Down

Open YouTube

Open Prime Video



mediabox

TV Input

Google Assistant Setting

Enter/Confirm/Ok

Open Live TV EPG

Navigate Home

Channel Up

Channel Down

Open Netflix

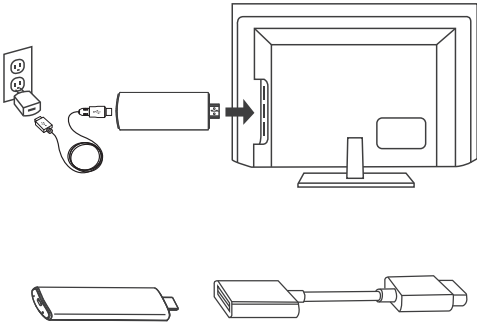
Open Disney+

Note:
Press the Google Assistant button on your remote to talk to Google.

System Setup

Please refer to the below instructions to connect TV, Power, Network and other devices.

Note: Please turn off all equipment before connecting.



Step1: Connection with Power
Connect one end of the USB cable to your Stick and the other end to the included power adapter (required).

Step2: Connection with TV
Plug your Stick into the HDMI port on your TV and then plug the power adapter into a nearby electrical socket.

Note: If you have trouble fitting your Stick into an HDMI port on your TV, you can use the included HDMI extension cable.

Step3: Set up your device
Turn on your TV and follow the on-screen to set up your device.

折叠方式示意图

版本：V1

档案名称	DV6131K_Manual_v1	使用机型	
印刷颜色	单色 ☐ 彩色 ☒ 专色 ☐ 无印刷 ☐	订单编号	
材质规格	128g铜版纸	物料编号	
工艺处理	双面彩色印刷	缩放比例	1:1
尺 寸	85*155mm ☐ 摊开尺寸 ☒ 成品尺寸	设计制作	
描述汇总：成品尺寸85*155mm 128g铜版纸纸 双面彩色印刷 荷包折			
备注：			

