HMD XX

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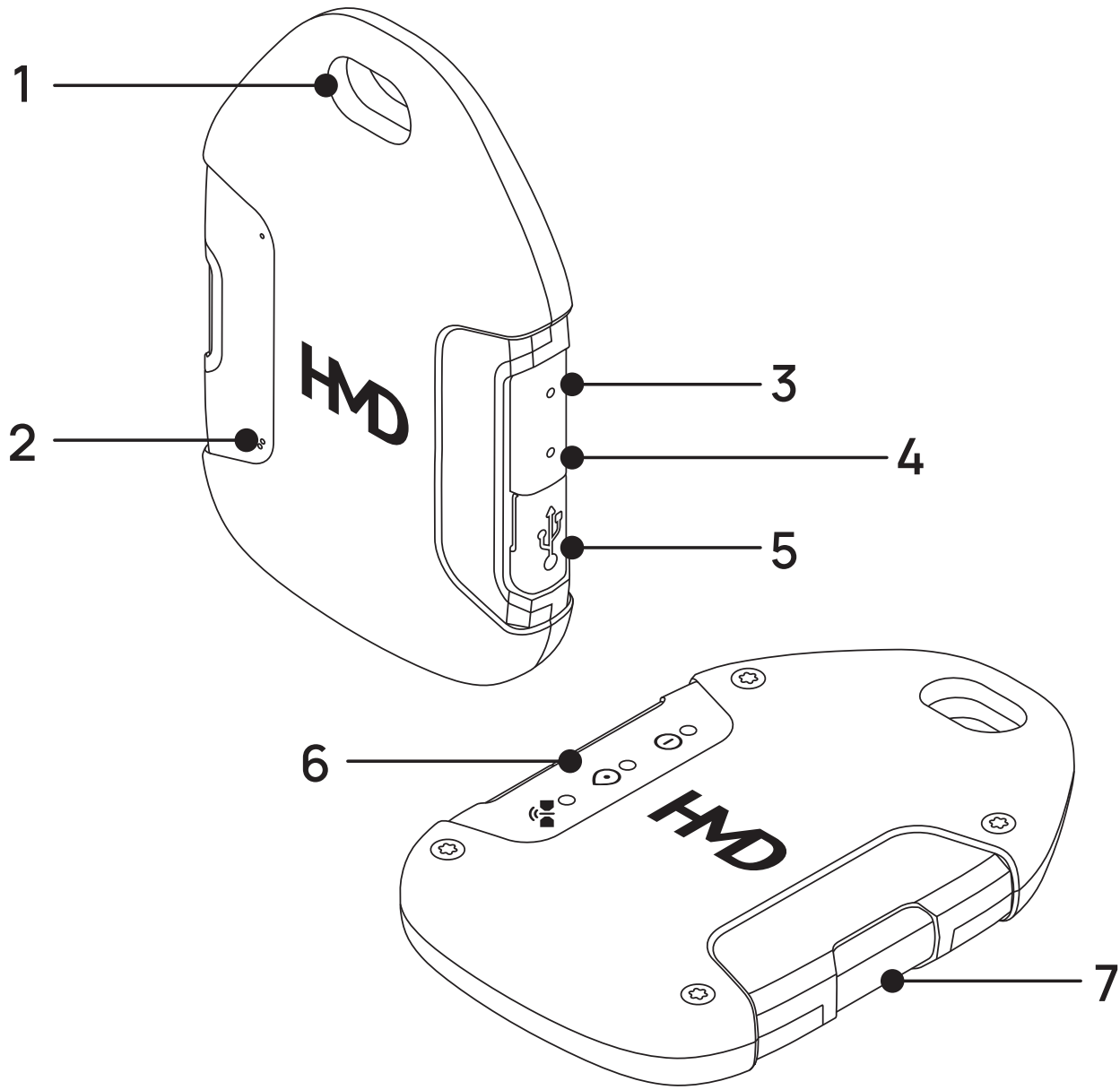

1. Lanyard hold
2. Buzzer
3. Power on/off button
4. Check-in button
5. USB-C connector
6. Power, check-in and satellite indicator lights
7. SOS button

1. Set up your device

Important: You need an active HMD XX subscription and the HMD XX app to use the SMS messaging, location tracking, SOS functions and communication features of the device. You can purchase a subscription from the app or by going to **xx.hmd.com**.

Create an account and login

1. Scan the registration QR code from the card provided in the box.
2. Install the HMD XX app from the App Store or Google Play.
3. Open the app, tap **Sign Up**, and follow the steps to set up your account.
4. When prompted to activate the satellite connection, enter the activation code from the card provided in the box (ICCID number).
5. Select the preferred data plan and complete the transaction.

Switch on and pair your device

1. Press and hold the power on/off button on your device until it vibrates. The power indicator light flashes blue three times.
2. Press the power on/off button again to enter Bluetooth® pairing mode. When the device is in pairing mode, the power indicator light flashes blue.
3. In the HMD XX app, tap the Bluetooth icon.
4. Tap **Pair** next to your HMD XX device listed in **Bluetooth devices**.
5. Tap **Link** to connect your device to your account.

Connect to a satellite

Important: Connecting to a satellite requires a clear view of the sky. Avoid heavy coverage, such as tall buildings or trees.

1. Open the HMD XX app.
2. Tap the Bluetooth icon to begin the connection process. If you are connecting your device to a satellite for the very first time, the process may take up to 10 minutes. After the first connection, the process takes around 90 seconds.
3. Successful connection is indicated in the app. The satellite indicator light on the device flashes green every 10 seconds when the connection is active.

2. Send messages

Important: You must connect to a satellite before you can send messages.

1. Open the HMD XX app.
2. Select **Message** > **+**.

3. Add the desired contact and write your message. You can add your location information to be delivered together with your message by tapping the location icon.
4. Tap ➤.

3. Use check-in

Send your location to your primary contact by pressing the check-in button on your device. You can change the primary contact or add a short message to be sent with the location by adjusting your settings in the HMD XX app.

4. Use the SOS button

Important: Only use the SOS button in life-threatening circumstances. You are responsible for any additional fees that may apply to the emergency services, or any inappropriate use of the SOS function.
Important: You must connect to a satellite before you can use the SOS button.

Sending an SOS

Press and hold the SOS button on the device for three seconds, or tap the SOS icon in the HMD XX app, then press and hold the displayed icon for three seconds. Once activated, the global SOS response center receives your SOS and location information. You may be prompted to provide additional information by the SOS response center.

Canceling an SOS

You can cancel the SOS by pressing and holding the SOS button on your device for five seconds, or through the HMD XX app.

5. Charge the battery

The power indicator light on the device shows the status of the battery. When battery is low, the light flashes in red. When the device is charging, the light is red. After the battery has been fully charged, the light turns green.

For a product-specific online user guide, safety instructions, warranty information, and troubleshooting help, or finding the nearest authorized service facility, go to **https://www.hmd.com/support**.

Product and safety info

Important: For important info on the safe use of your device and battery, read the Product and safety info before you take your device into use.

Maximum transmit power

Bluetooth® 2400-2483.5 MHz	2 dBm
N23	24.5 dBm
N255	24.5 dBm
N256	24.5 dBm

Your device has an internal, non-removable, rechargeable lithium-polymer battery. Do not attempt to remove the battery or back cover, as you may damage the device. To replace the battery, take the device to the nearest authorized service facility.
Use your device only with an original Horizon008 rechargeable battery.
Charging time may vary depending on device capability.
Charge your device with the HAD-010U charger. Charger plug type may vary. HMD Global may make additional battery or charger models available for this device.

Certification information (SAR)

This mobile device meets guidelines for exposure to radio waves as set forth by the Council of Europe (CE). Refer to the following.

European RF Exposure Information

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves recommended by international guidelines. These guidelines were developed by the independent scientific organization ICNIRP and include safety margins designed to assure the protection of all persons, regardless of age and health. The guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR.
The SAR limit for mobile devices is 2.0 W/kg. As mobile devices offer a range of functions, they can be used in many positions, such as on the body. In this case, the highest tested SAR value is **1.72 W/kg*** at the separation distance of 0.5 cm from the body.

For electronic safety, maintain the separation distance with accessories containing no metal, that position handset a minimum of the above distance. Use of other accessories may not ensure compliance with RF exposure guidelines.
*The tests are carried out in accordance with international guidelines for testing.

This mobile device meets guidelines for exposure to radio waves as set forth by the Federal Communications Commission (FCC). Refer to the following.

FCC RF Exposure Information

Your device is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government. The guidelines are based on standards that were developed by independent scientific organization through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health. The exposure standard for wireless devices employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg. The tests are performed in positions and locations (e.g. worn on the body) as required by the FCC for each model. The highest SAR value for this device model as reported to the FCC when worn on the body in a holder or carry case, is **1.24 W/kg**.
Body-worn Operation; This device was tested for typical body-worn operations with the device kept 0.5 cm from the body. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided. The FCC has granted an Equipment Authorization for this device model with all reported SAR levels evaluated as in compliance with the FCC RF emission guidelines. SAR information on this device model is on file with the FCC and can be found under the FCC ID Search section of **www.fcc.gov/oet/ea/** after searching on **FCC ID 2AJOTTA-1698**.
Additional information on Specific Absorption Rates (SAR) can be found on the FCC website at **www.fcc.gov/general/radio-frequency-safety-0**.
To send data or messages, a good connection to the network is needed. Sending may be delayed until such a connection is available. Follow the separation distance instructions until the sending is finished.
During general use, the SAR values are usually well below the values stated above. The lower the power output, the lower the SAR value.
Device models may have different versions and more than one value. Component and design changes may occur over time and some changes could affect SAR values.
For more info, go to **www.sar-tick.com**.

Your device is also designed to meet the United States Federal Communications Commission (FCC) guidelines. FCC ratings for your device and more information on SAR can be found at **http://transition.fcc.gov/oet/rfsafety/sar.html**.
Information on IC SAR can be found at **http://www.ic.gc.ca**.
The World Health Organization (WHO) has stated that current scientific information does not indicate the need for any special precautions when using mobile devices. If you are interested in reducing your exposure, they recommend you limit your usage or use a hands-free kit to keep the device away from your body. For more information and explanations and discussions on RF exposure, go to the WHO website at **https://www.who.int/health-topics/electromagnetic-fields#tab=tab_1**.

Copyrights and other notices

EU Declaration of Conformity

CE

Hereby, HMD Global Oy declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU. A copy of the EU Declaration of Conformity can be found at **https://www.hmd.com/declaration-of-conformity**.

UK Declaration of Conformity

UK CA

Hereby, HMD Global Oy declares that this product is in compliance with the essential requirements and other relevant provisions of Radio Equipment Regulations 2017 (S.I. 2017/1206). A copy of the UK Declaration of Conformity and the Statement of Compliance can be found at **https://www.hmd.com/declaration-of-conformity**.
Importer in UK: HMD Global Oy UK Branch, 2nd floor at 2 Kingdom Street, Paddington Central, London W2 6BD, United Kingdom.

FCC notice:

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. For more info, go to **www.fcc.gov/engineering-technology/electromagnetic-compatibility-division/radio-frequency-safety/faq/rf-safety**. Any changes or modifications not expressly approved by HMD Global could void the user's authority to operate this equipment. Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device must be turned off at all times while on-board an aircraft.

IC notice:

Innovation, Science and Economic Development Canada (ISED)
CAN ICES-3(B)/NMB-3(B)

Canadian Notice

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions:
(1) this device may not cause interference, and
(2) this device must accept any interference, including interference that may cause undesired operation of the device.

Caution: Exposure to Radio Frequency Radiation

1.To comply with the Canadian RF exposure compliance requirements, this device and its antenna must not be co-located or operating in conjunction with any other antenna or transmitter.
2.To comply with RSS 102 RF exposure compliance requirements, a separation distance of at least 0.5 cm must be maintained between the antenna of this device and all persons.

Exposure of humans to RF fields (RSS-102)

The device employs low gain integral antennas that do not emit RF field in excess of Health Canada limits for the general population; consult Safety Code 6, obtainable from Health Canada's Web site at **http://www.hc-sc.gc.ca/**
The radiated energy from the antennas connected to the wireless adapters conforms to the ISED limit of the RF exposure requirement regarding ISED RSS-102, Issue 6.

Avis d'Industrie Canada:

Innovation, science et développement économique Canada (ISED)
CAN ICES-3(B)/NMB-3(B)

Avis Canadien
Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :
(1) l'appareil ne doit pas produire de brouillage, et
(2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.
Avertissement : Déclaration de l'exposition aux radiations RF:
1. Pour être conformes aux exigences de conformité canadiennes relatives à l'exposition aux radiofréquences, cet appareil et son antenne ne doivent pas être co-localisés ou fonctionner en conjonction avec une autre antenne ou un autre transmetteur.
2. Pour se conformer aux exigences de conformité RSS 102 RF relatives à l'exposition, une distance de séparation d'au moins 0,5 cm doit être maintenue entre l'antenne de cet appareil et toutes les personnes.
Conformité des appareils de radiocommunication aux limites d'exposition humaine aux radiofréquences (CNR-102)
L'appareil utilise des antennes intégrales à faible gain qui n'émettent pas un champ électromagnétique supérieur aux normes imposées par Santé Canada pour la population. Consultez le Code de sécurité 6 sur le site Internet de Santé Canada à l'adresse suivante: http://www.hc-sc.gc.ca/
L'énergie émise par les antennes reliées aux cartes sans fil respecte la limite d'exposition aux radiofréquences telle que définie par Industrie Canada dans le document CNR-102, version 6.

Disclaimer: Overwatch x Rescue service is included in the HMD XX service plans, but Overwatch x Rescue is not responsible for device hardware or satellite message delivery, including SOS activations. Overwatch x Rescue terms and conditions apply: https://focuspoint.net/terms-of-service

Email: support.global@hmdglobal.com

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