

**What's in your CarePredict @Home Kit:**



1. Tempo™ Series 3 X 1



2. Tempo Black Nylon Fabric Strap X 1



3. Tempo Batteries X 2



4. Duo Charger Series 3 X 1



5. Context Beacon Series 3 X 4

**For the Tempo User Guide and information on Getting Started, please visit [www.carepredict.com/go](http://www.carepredict.com/go)**

**Medical Device Interference:**

Tempo™, some of the bands, and the battery charger contain magnets that may interfere with medical devices.

**Care for Your Tempo:**

# Do's

# Don'ts

Wear your Tempo on your dominant wrist



Wear Tempo all the time, even while sleeping



Wear the Tempo over your clothing



Replace the Tempo battery everyday



Press and hold the button for 3 seconds to call for assistance



Keep a battery on the charger at all times



Do not wear the Tempo on your non-dominant wrist



Do not wear the Tempo while showering/bathing



Don't cover the Tempo with clothing



**IMPORTANT: CarePredict Tempo is not a medical device**

## **Warranty:**

### **CarePredict 45-day Satisfaction Guaranteed Return Policy**

If you are unsatisfied with your purchase from CarePredict, Inc. ("CarePredict") for any reason, you have 45 days from the date of shipment to request a full refund. You may return any product (as defined below) that was purchased on CarePredict in accordance with the terms below, excluding the purchase or renewal of any paid services, which are subject to our [Terms of Use](#).

### **LIMITED PRODUCT WARRANTY**

CarePredict warrants to the original purchaser that your CarePredict Tempo, its accessories and ancillary equipment, such as but not limited to, batteries, battery charger, power adapter and room location beacons (collectively, the "Product" or "Products") shall be free from defects in materials and workmanship under normal use for a period of one (1) year from the date of purchase.

### **Remedies**

If such a defect arises and a return authorization request is received by CarePredict within the applicable Warranty Period, CarePredict will, at its option and to the extent permitted by law, either (1) repair the Product at no charge, using new or refurbished replacement parts or (2) replace the Product with a new or refurbished Product. In the event of such a defect, to the extent permitted by law, these are your sole and exclusive remedies. Shipping and handling charges may apply except where prohibited by applicable law. This Limited Product Warranty is valid only in the jurisdictions where the Products are sold by CarePredict itself or through its authorized reseller or agent and is valid to the extent permitted by the applicable laws of such jurisdictions. Any replacement Product will be warranted for the remainder of the original warranty period or thirty (30) days, whichever is longer, or for any additional period of time that may be required by applicable law.

### **HOW TO OBTAIN WARRANTY SERVICE**

To obtain warranty service, a return authorization must be requested from our customer service team. To request a return authorization, please contact Customer Service [here](#). The return authorization number must be included along with your returned product. You must deliver the Product, in either its original packaging or packaging providing an equal degree of protection, to the address specified by CarePredict. As may be required by applicable law, CarePredict may require you to furnish proof of purchase details and/or comply with other requirements before receiving warranty service. For more specific instructions on how to obtain warranty service on your Product, visit the CarePredict Product Help website ([carepredict.zendesk.com](http://carepredict.zendesk.com)).

### **EXCLUSIONS AND LIMITATIONS**

CarePredict does not warrant that the operation of the Product will be uninterrupted or error-free. This Limited Product Warranty does not cover software embedded in any Product and related services provided by CarePredict. See the [CarePredict Terms of Service](#) of your rights with respect to use of the software and related services.

This Limited Product Warranty applies only to the original purchaser of the Product that was purchased from an authorized reseller or sales channel and manufactured by or for CarePredict that can be identified by an authorized "CarePredict" trademark, trade name, or logo affixed to it. Without limiting the foregoing, the Limited Product Warranty does not apply to any (a) CarePredict products and services other than the Products, (b) non-CarePredict products, even if included or sold with a Product, including, without limitation, any counterfeit products, (c) products that are, or CarePredict reasonably believes to be, stolen, (d) consumables (such as batteries), or (e) software, even if packaged or sold with the Product or embedded in the Product.

This warranty does not apply to a Product or part of a Product that has been serviced, altered, refurbished, or modified by anyone who is not authorized by CarePredict, nor does it apply to any cosmetic damage such as scratches and dents. In addition, this Limited Product Warranty does not apply to damage or defects caused by (a) use with non-CarePredict products; (b) accident, abuse, misuse, mishandling, flood, fire, lightning, earthquake or other external causes; (c) normal wear and tear or aging of the Product such as discoloration,

stretching, wear and tear of batteries; or (d) operating the Product (i) outside the permitted or intended uses described by CarePredict, (ii) not in accordance with instructions provided by CarePredict, or (iii) with improper voltage or power supply.

No CarePredict reseller, distributor, agent or employee is authorized to make any modification, extension, or addition to this Limited Product Warranty. If any term contained herein is held to be illegal or unenforceable, the legality or enforceability of the remaining terms shall not be affected or impaired.

### **IMPLIED WARRANTIES**

EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ALL IMPLIED WARRANTIES (INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE) SHALL BE LIMITED IN DURATION TO THE DURATION OF THIS LIMITED WARRANTY. Some jurisdictions do not allow limitations on the duration of an implied warranty, so the above limitation may not apply to you.

### **LIMITATION OF DAMAGES**

EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, CAREPREDICT SHALL NOT BE LIABLE FOR ANY INCIDENTAL, INDIRECT, SPECIAL, OR CONSEQUENTIAL DAMAGES, INCLUDING, WITHOUT LIMITATION, LOSS OF PROFITS, REVENUE OR DATA, RESULTING FROM ANY BREACH OF EXPRESS OR IMPLIED WARRANTY OR CONDITION OR UNDER ANY OTHER LEGAL THEORY, EVEN IF CAREPREDICT HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. Some jurisdictions do not allow the exclusion or limitation of special, indirect, incidental or consequential damages, so the above limitation or exclusion may not apply to you.

### **GOVERNING LAW**

This Limited Warranty shall be governed by the laws of the State of Florida, USA, without giving effect to any conflict of laws principles that may provide the application of the law of another jurisdiction.

### **NATIONAL STATUTORY RIGHTS**

CONSUMERS IN SOME JURISDICTIONS MAY HAVE LEGAL RIGHTS UNDER APPLICABLE NATIONAL LEGISLATION GOVERNING THE SALE OF CONSUMER GOODS, INCLUDING, WITHOUT LIMITATION, NATIONAL LAWS IMPLEMENTING EC DIRECTIVE 99/44. THESE RIGHTS ARE NOT AFFECTED BY THE WARRANTIES IN THIS LIMITED WARRANTY.

You can also Access the Warranty information online at <https://carepredict.com/go>

### **FCC**

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to

radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Shielded cables must be used with this unit to ensure compliance with the Class B FCC limits.

The SAR limit of FCC and ISED is 1.6 W/kg averaged over one gram of tissue. Band has been tested and meets applicable limits for radio frequency (RF) exposure. The highest SAR value reported under this standard during product certification is for extremity (wrist) use conditions is 0.35 W/kg. During testing, Band are set to their highest transmission levels and placed in positions that simulate use on the wrist, with 0mm separation.