

BACK

FRONT

WELCOME TO THE LAB

The Lab is where you'll find real people, developing really great products, in a real place called San Diego.

PERSONAL TECH DONE BETTER



Designed for You
We always listen to what you want and we're always looking for ways to make everything better and better for you.



Lab Quality Sound
Choose from different settings and customize your sound style to match exactly what you're doing.



Surprisingly Awesome Value
We always pack in the most functionality and fun into every product at a truly accessible price.

#yourkindoftech

WITH LOVE FROM THE LAB

We have lots of different ways to show we care.

GET STARTED + FREE GIFT

Product updates, How-to tips, FAQs & more

Go to jlab.com/register to unlock your customer benefits including a free gift. Go to store.jlab.com/USPC2PC website.



WE GOT YOUR BACK

We're obsessed with creating the best possible experience around owning our products. If you have any questions, concerns, or feedback, we're here for you. Contact a real human on our US-based customer support team:

Website: jlab.com/contact

Email: support@jlab.com

Phone U.S.: +1 (858) 445-7219

Phone U.K./EU: +44 (0) 20 24 42 361

(Check hours jlab.com/hours)

Visit jlab.com/warranty to initiate a return or exchange.

LATEST AND GREATEST

Our team is constantly improving your product experience. This model may have new features or controls which are not detailed in this guide.

For the latest version of the manual, scan the QR code below.



PCD ID: JANYWEPWORK

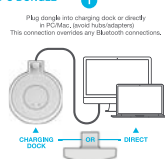


EPICWORK
ANC WIRELESS
ON-EAR HEADSET

QUICK START GUIDE

CHOOSE HOW TO CONNECT:

USB-C DONGLE



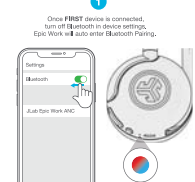
BLUETOOTH

(USB-C dongle cannot be plugged in)

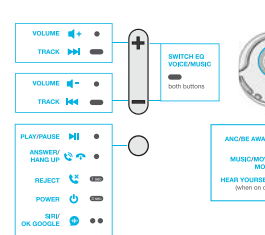


BLUETOOTH MULTIPoint (CONNECT 2 DEVICES SIMULTANEOUSLY)

(USB-C dongle cannot be plugged in)



BUTTON FUNCTIONS



WIRED CHARGING/ WIRELESS CONNECTION

Connect to computer or USB-C output device.

Check your front and Output PC/Mac audio settings.



TROUBLESHOOTING

WINDOWS 7/8/10/11: NO MICROPHONE AUDIO

Depending on your PC, the Bluetooth might not detect the proper Bluetooth protocol. This is a known issue with certain Windows OS.

1. Open the Bluetooth & Device settings and enter the View more device tabs.

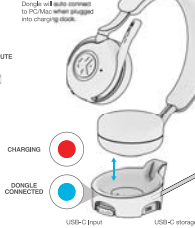
2. Remove all Bluetooth devices that are already connected.

3. Reconnect your Epic Work FIRST to your PC, followed by other Bluetooth devices. The Epic Work should display "Connected voice, music".

CHARGING DOCK

Epic Work will auto power ON/OFF when charging dock.

Dongle will auto connect to PC/Mac when plugged into charging dock.



DOWNLOAD THE MOBILE APP

Customize Epic Work features and update the latest software.

(ONLY works with Bluetooth connection)



For more info and troubleshooting visit: jlab.com/support

	Date: 12.13.23
PROJECT: JLab Epic Work QSG	
STOCK: 220g, MATTE	
INK: 8/2 CMYK + 306 + Cool Gray 11 / 306 + Cool Gray 11	
FLAT SIZE: 41.6cm x 21cm	