



ARWORK  
INFORMATION  
PANEL

PRODUCT NAME: TRUE WIRELESS EARPHONES

ARTWORK TYPE:  PRODUCT  PACKAGING  
 MANUAL  STICKER

MATERIAL: 90gsm

FINISH: uncoated

CUTTER GUIDE SIZE: 62 X 86mm (per page approx)

PRODUCT CODE:

BARCODE: TYPE: EAN 13, 80%

CMYK	SPECIFIC PANTONE COLOURS	FOLDING GUIDE	CUTTER GUIDE

#### FONT LISTING:

WHERE	WHAT
1.	Product Title
2.	General Text
3.	TU Details
4.	Warnings

#### NOTES:

Black and white print.  
Double sided print  
Folded manual.

#### VERSION DATE:

DATE	DESIGNER
23/12/2019	FRANKIE ALBION

WHEN SENDING FINAL ARTWORK TO FACTORY  
PLEASE MAKE SURE ALL FONTS HAVE BEEN  
OUTLINED, AND ALL IMAGED EMBEDDED.

## OUTSIDE PRINT

248mm

# TRUE WIRELESS EARPHONES

## INSTRUCTIONS

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:  
(1) This device may not cause harmful interference, and  
(2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

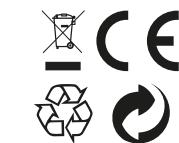
Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

To prevent possible hearing damage, do not listen at high volume levels for long periods

FCC ID: 2AHHETWSEBV3PRM

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Made in China / Fabricado en China  
Fabricado na China / Hergestellt in China  
Fabrique en Chine / Geproduceerd in China  
Prodotto in Cina / Wyprodukowane w Chinach  
Izdelano na Kitajskem / Vyrobeno v Cine

## INSIDE PRINT

### EN Bluetooth Headphones

#### TWS EARPHONES

Contents:  
Charge Box  
(L) Bluetooth Earphone  
(R) Bluetooth Earphone  
USB Type-C Charging Cable

#### LED Light Functions:

- Charging: The red light is light will Flash (charging box)
- Fully charged: The Red light will stay on (charging box)
- Low Charge: The red lights will flash red slowly
- Power ON: Blue and red lights flash rapidly
- Power OFF: Red lights flashes for 3 times slowly
- Pairing: The red and blue lights flicker alternatively

#### Power On

1. Remove the earphones from Charge Box, they should switch on and interconnect automatically.
2. If for any reason the earphones are not paired, switch the earphones off, by long pressing the function button for 3 seconds. You will hear the voice say 'goodbye' to indicate the earphones have been switched off.
3. Then long press the function button for 3 seconds. You will hear the voice say 'hello' then 'pairing' in each earphone, and then when you hear "we are connected", the earphones should be paired together.

#### Connecting to Bluetooth

1. Turn on the Bluetooth function on your smartphone or device, search for "Primark-TWSEB3" and select it to pair the earphones to the device.
2. Once the device has successfully paired to the earphones you will then hear a prompt say, 'we are connected'.

3. If for any reason the earphones do not connect or you only have sound through one earphone, switch off both earphones and follow the Power on instructions from step 2 and then repeat the steps in Connecting to Bluetooth again.

4. Single Earphone Mode: take out either the (L) or (R) from the Charge Box and pair with your device to use single Earphone mode.

#### Listening to music

- Press the function button once to pause and play tracks
- Long press the right earphone's function button for two seconds and release to skip to the next track
- Long press the left earphone's function button for two seconds and release to skip back to the previous track
- Press the left earphone's function button twice in quick succession to reduce the volume
- Press the right earphone's function button twice in quick succession to increase the volume

#### Answer/end calls

- Press either function button once to answer and again to end a call.
- Long press either function button for 2 secs and release to reject incoming calls.

#### Charging the Earphones

1. When the battery is getting low you will hear "Battery Low" and the LED will flash slowly
2. Switch the earphones OFF before charging.
3. Replace the earphones into the charging box
4. Plug the USB-C cable (supplied) into the charging case and connect to a USB charging port.
5. A red LED light within the earphone will illuminate to indicate charging.
6. Once charging is complete, the red LED light will switch off.

The Charge Box has a built-in battery, so once the earphones have drained of power, you can replace the earphones into the Charge Box to recharge for approx. an additional 2 charges, before both the

earphones and case need to be recharged again via a USB power source.

#### Note:

- Reconnect: When within the connection range, your Earphones should reconnect automatically when switched on. In standby mode, press the main device briefly to reconnect. If it is beyond the available range during call, answer, standby or listening, return to the accessible range (within 3 minutes), it will reconnect automatically.
- Low power alarm: when the battery voltage is lower than 3.3V, battery low voice prompt, red light flashes slowly.
- The Earphones will switch off automatically if connected but not in use for more than 5 minutes.
- This product can receive voice frequency from phone, laptop and other Bluetooth devices. Once paired over PC or laptop Bluetooth functions, it can play various audio formats.
- Low battery might have effect on valid Bluetooth connection.

#### Troubleshooting:

- If the device fails to pair more than twice:
  1. Double check that the product is compatible with your device
  2. Charge it in case of low battery
  3. Check if the earphones are in pairing mode
  4. Restart the earphones
  5. If surrounded by too many Bluetooth devices this might be causing interference.
- If the volume is too low:
  1. Check and adjust the volume on the connected device
  2. Charge the earphones in case of low battery
  3. If the sound won't work;
  4. Ensure that the distance between the earphones and the paired device is with valid distance.
  5. Check for interference
  6. If the LED Light is not working;
    1. Please check again after fully charging the earphones
    2. Restart the earphones

#### Technical Specifications:

- Bluetooth Version: 5.0
- List of Bluetooth Protocols: SPP/AVCTP/AVDTP/GAVD-P/A2DP/AVRCP/HFP/OP/HD
- Connection Distance: 10M
- Charging: 3.7V-200mAh (Charge box) 3.7V-40mAh (Earphones)
- Charge Time: 2.5-3h (Charge box) 1.5h (Earphones)
- Built-in Battery: 200mAh Lithium Polymer (Charge Box) 40mAh Lithium Polymer (Earphones)
- Frequency response: 20HZ-20KHZ
- Sensitivity: 98±5 dB
- Output Impedance: 16 Ω
- Music playback time = up to 4h 75% volume; 3.5H 100% volume
- Standby time: 40Hours
- Charging Box provides 2 extra full charges

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#### Caution

1. Please store and use the earphones at temperatures
2. Avoid exposure to rain and moisture.
3. Do not drop or apply forceful pressure to either the earpods or carry case to avoid damaging the product
4. Please do not disassemble, repair and remodel the product on your own.
5. There is a built-in lithium Polymer battery, do not contact any part of the product with fire.
6. Special waste handling may be required. As household waste, could cause environmental pollution.