

# USER GUIDE



## Tag Set-up

**To get started with your Tag you'll need:**

- Your CleanSpace Tag
- A Pen / any object to access the Tag's reset button
- A CleanSpace account. If you don't already have one then you can Register [here](#).
- To install the latest version of the CleanSpace App available from the [App Store](#) or [Google Play](#).

**First: Install the app!**

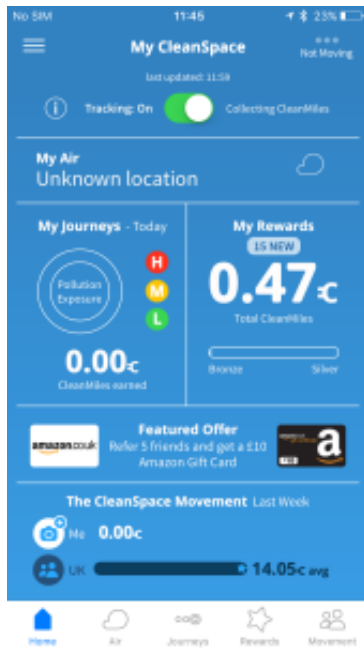
- Download the CleanSpace App and install it on your phone.
- Sign in with your CleanSpace account to start using the App.

**How to reset & wake the Tag up!**

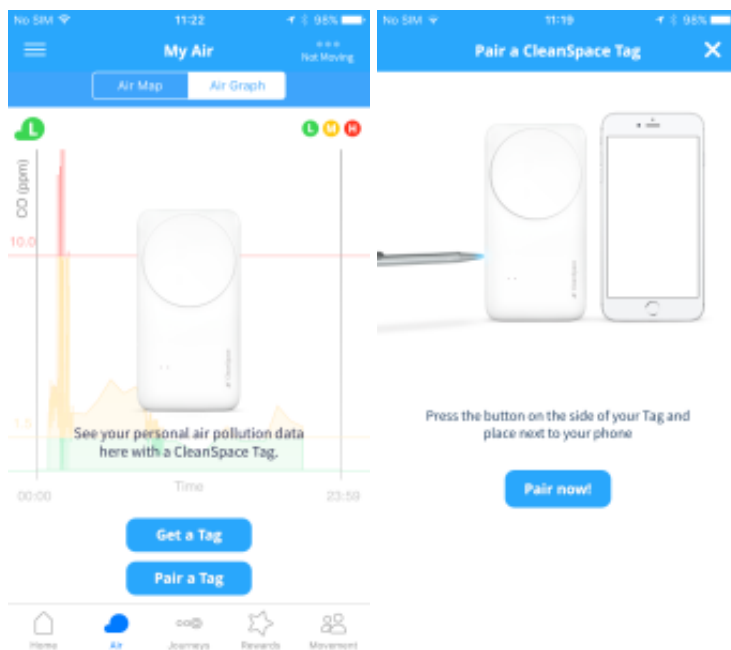
- On the side of your Tag, you'll see a small reset button (this looks like a small hole).
- Reset: use a pen and press the reset button for 8 seconds. This will reset your Tag and put into Sleep Mode. This will delete any readings on the Tag.
- Wake up: use a pen and press the reset button shortly when prompted to do so from the app. This will cause the LED to light up for about 5 – 7 secs and go off again. This will wake up the Tag and put it into Pairing Mode.

**Pair the Tag with your CleanSpace App**

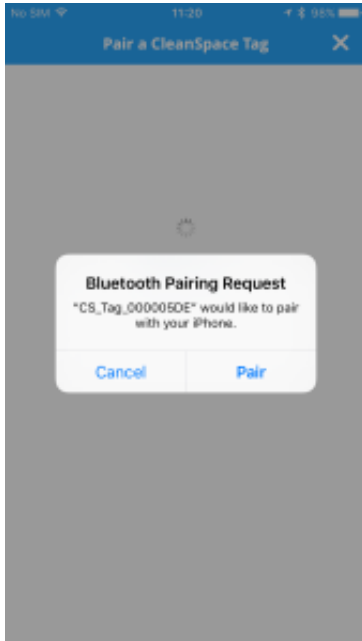
1. Make sure your Bluetooth and Wifi/data are on.
2. Open the CleanSpace App.
3. Place your phone close to the Tag.
4. Go to the Air tab in the App, and then choose to view the Air Graph.



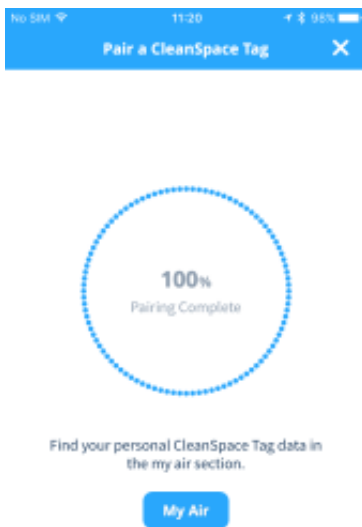
5. Press the Pair a Tag button, followed by the 'Pair now!' button. It can take up to 30 seconds for the pairing to be completed. You will be prompted to wake up your Tag.



6. When 'Bluetooth Pairing Request' appears on your screen press Pair.



7. Wait until the pairing process is 100% complete. You can see now the Tags measurements in My Air section by pressing on My Air button.



8. Now you're good to go. Just remember that the Tag needs up to 2 hours to calibrate.

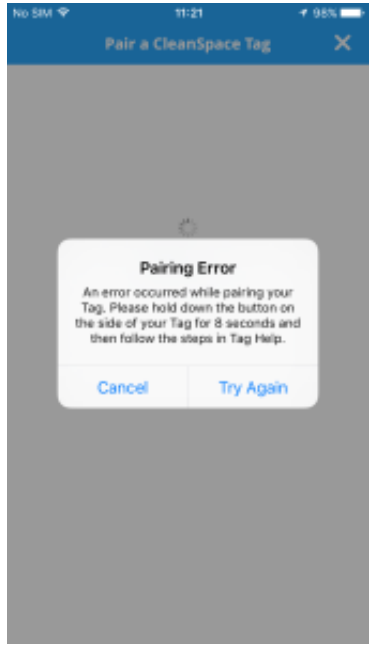


### CleanSpace Tag intended operation

The Tag takes hourly measurements if static. If you are on a journey, the Tag will automatically increase the measurement frequency in order to provide you with the most accurate data.

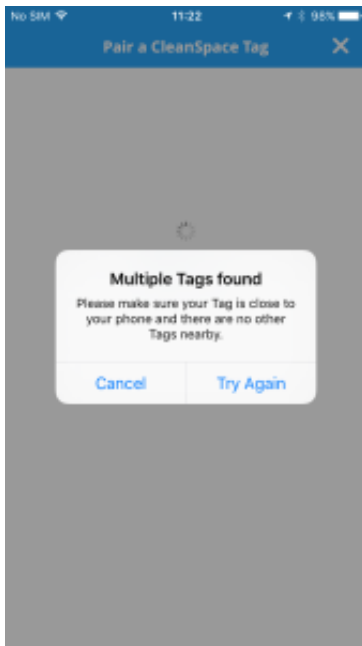
### Errors / Troubleshooting

When trying to pair with or connecting to your Tag the following errors might appear:

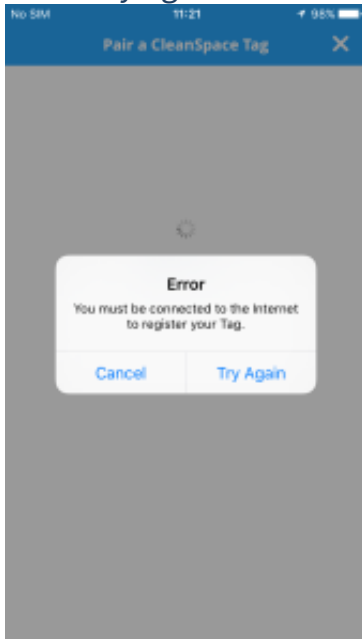


Use a pen and press the reset button for about 8 seconds. This will reset your Tag. Then press shortly to put your Tag into pairing mode.

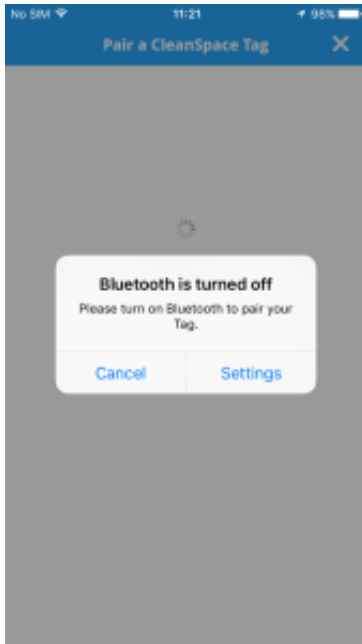
Press Try Again and follow steps 5-7 in section **Pair the Tag with your CleanSpace App**



Make sure that you keep your Tag close to the phone and that there are no other Tags nearby. Press Try Again and follow steps 5-7 in section **Pair the Tag with your CleanSpace App**

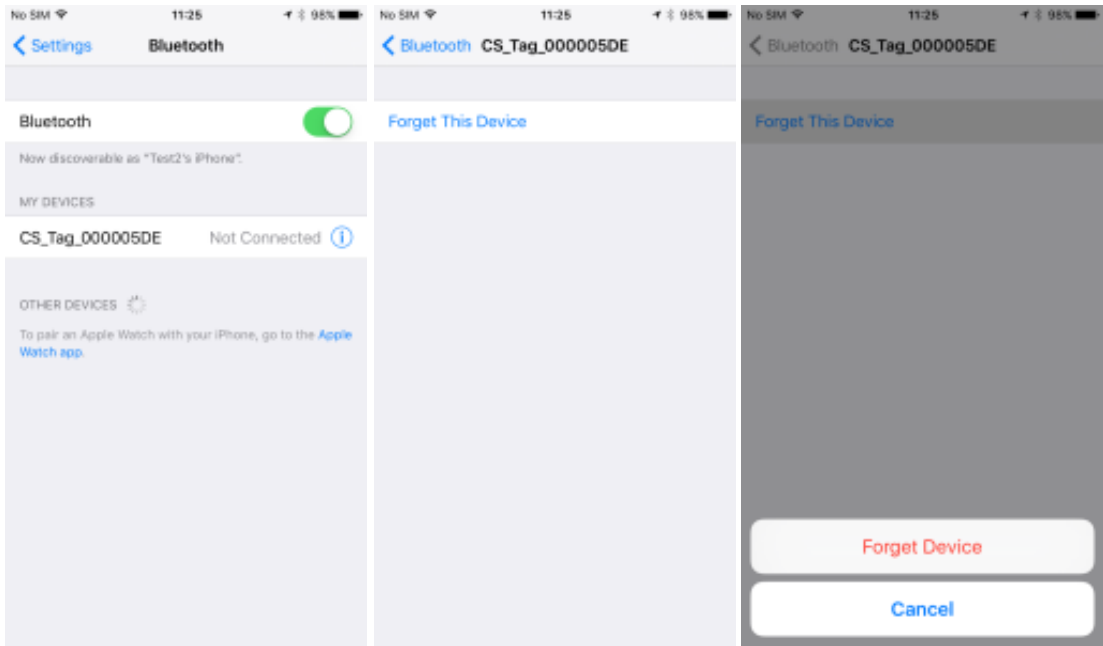


You must be connected to the internet to register your Tag (when you try to Pair). Switch on Data services or WIFI on your phone, then Press Try Again and follow steps 1-7 in section **Pair the Tag with your CleanSpace App**



Your Bluetooth must be turned on to connect to/pair with your Tag.  
 Press Settings and turn your Bluetooth on, then follow steps 1-7 in section **Pair the Tag with your CleanSpace App**

If you experience any connection errors, go to the Bluetooth Settings in your phone click on the Info icon next to your Tag and choose 'Forget this Device'. Reset the Tag and Wake it up, as shown in **How to reset & wake the Tag up!** section, and then follow steps 1-7.



### See your Readings

Go to the Air tab and then visit the Air Graph screen to see your data appear – this can take up to 30 seconds.

FCC ID:2AG7Q-CS-TAG1

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

No changes shall be made to the equipment without the manufacturer's permission as this may void the user's authority to operate the equipment

This device complies with the FCC safety requirements for RF exposure in accordance with FCC rule part §2.1093

IC:21055-CSTAG1

This device complies with Industry Canada's license-exempt RSSs. Operation is subject to the following two conditions:

CleanSpace Tag complies with the safety requirements for RF exposure in accordance with RSS-102 Issue 5 for portable use conditions

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- (1) l'appareil ne doit pas produire de brouillage, et
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

L' CleanSpace Tag a été testé et répond aux limites applicables en matière d'exposition aux fréquences radio (RF).