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Date: December 18, 2018

To: Federal Communication Commission

**Subject: Confidentiality Request regarding application for certification of  
FCC ID: 2AFHU-SR500F.**

Dear Sirs,

Pursuant to Sections 0.457 and 0.459 of the Commission's Rules, we hereby request confidential treatment of information accompanying this application as outlined below:

- a. CONF APPENDIX SR500F Part1st.pdf
- b. CONF APPENDIX SR500F BlkDia.pdf
- c. CONF APPENDIX SR500F Schem.pdf
- d. CONF APPENDIX SR500F OpDes.pdf
- e. CONF APPENDIX SR500F IntPho.pdf
- f. CONF APPENDIX SR500F UserMan.pdf

The above materials contain trade secrets and proprietary information not customarily released to the public. The public disclosure of these materials may be harmful to the applicant and provide unjustified benefits to its competitors.

Regarding items e and f – internal photos of the product and the user manual are considered confidential not only since they contain trade secrets, but also because the product is used as part of a security system. As such, we do not wish to reveal its inner workings to harm does who might be able to reverse engineer the system and apply measures to circumvent it, thus exposing our customers to potential security breaches.

The product is supplied with "void" stickers on the bolts such that users will not be able to open the external package or view the internal parts. No product maintenance is required and in any case of malfunction the users are prompted to send the faulty units to company technicians for repair. Product is installed outdoor, usually poles/walls that are not accessible without special means (lifts/ladders, etc.).

All our customers are required to sign an NDA prior to receiving the product, the user manual or any other technical material. Attached is an example of such an NDA.

All the above means are taken for the sake of the customers – to ensure that product they are purchasing has minimum exposure to tinkering/hacking/jamming or any other method of by-passing it as a security measure.  
Sincerely,

Amit Isseroff  
VP R&D  
Magos Systems Ltd.