



Product Overview

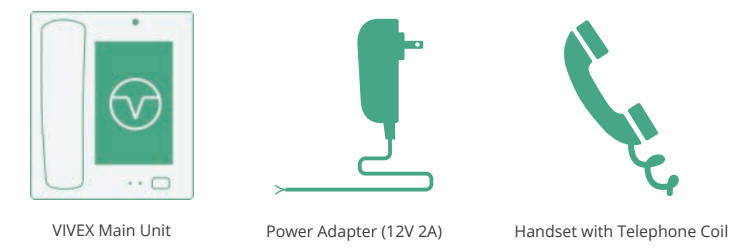
Vivex is the office VoIP Deskphone equipped with full-featured multimedia functionalities designed for rich communication and various applications. It has built-in SIP server enabling advanced IP phone capabilities and a variety of PABX functions. Designed with an open platform, Vivex delivers incomparable phone experience, makes collaboration effortless, and integrates multiple systems

Product's Design



What's In The Box?

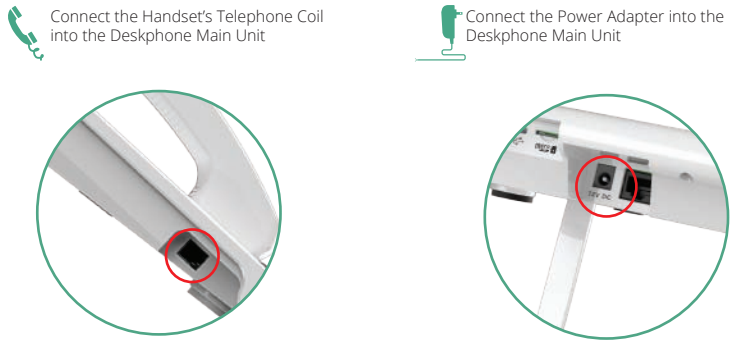
To know that your product is complete with all its accessories, we have listed them as the following:



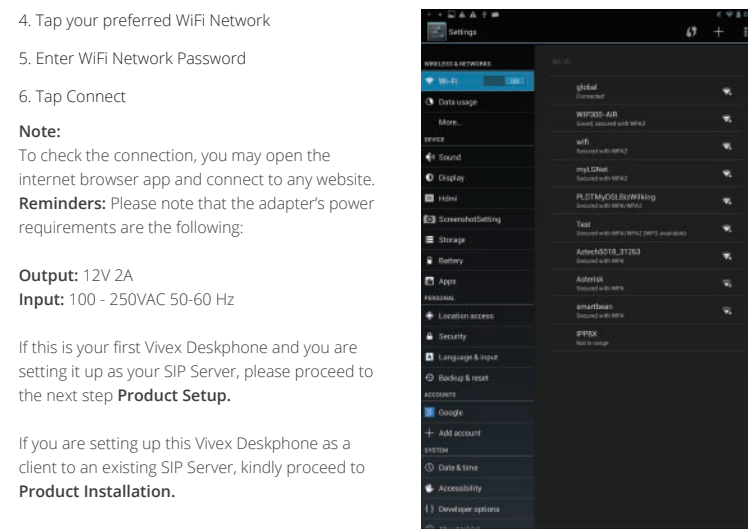
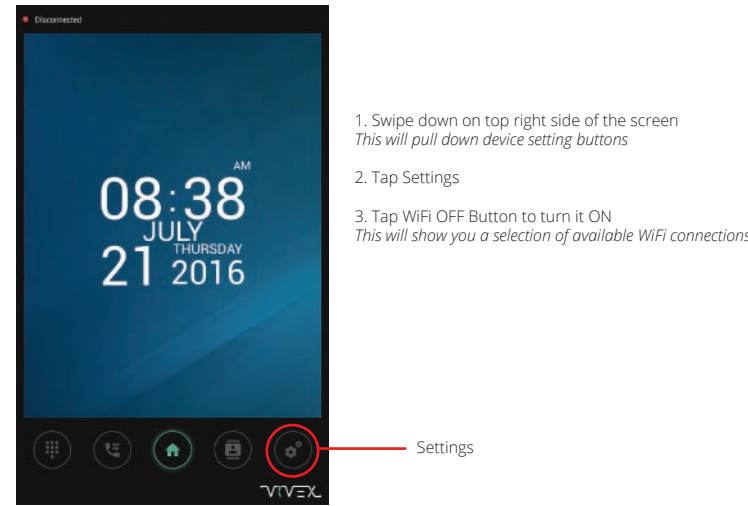
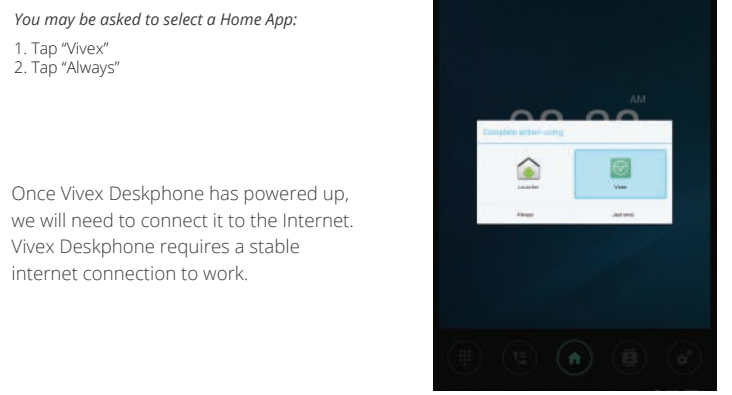
Reminders:
NTEK Systems will not be liable for any defect arising from the use of unauthorized accessories which may void the warranty.

SECTION 1: Product Preparation

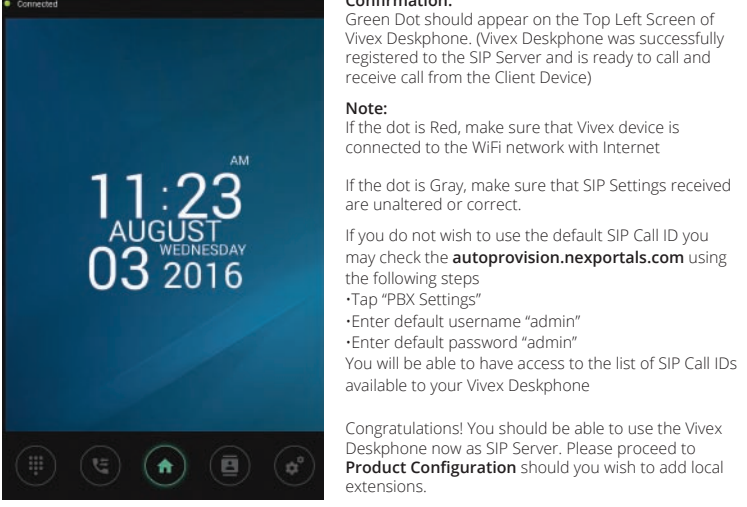
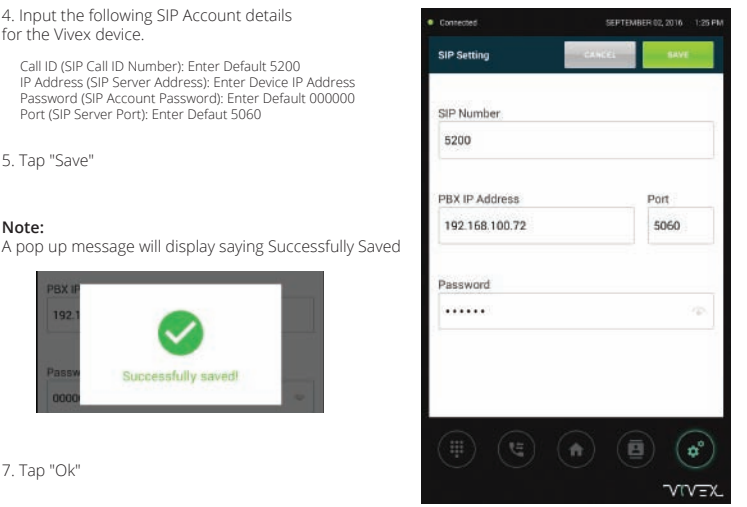
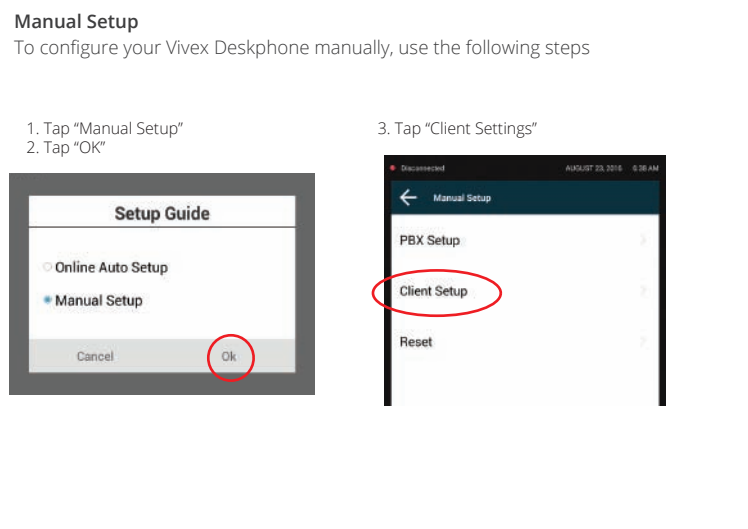
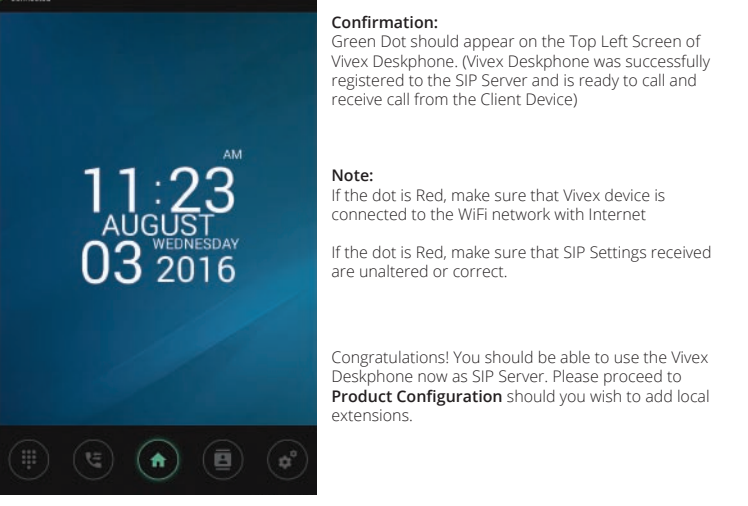
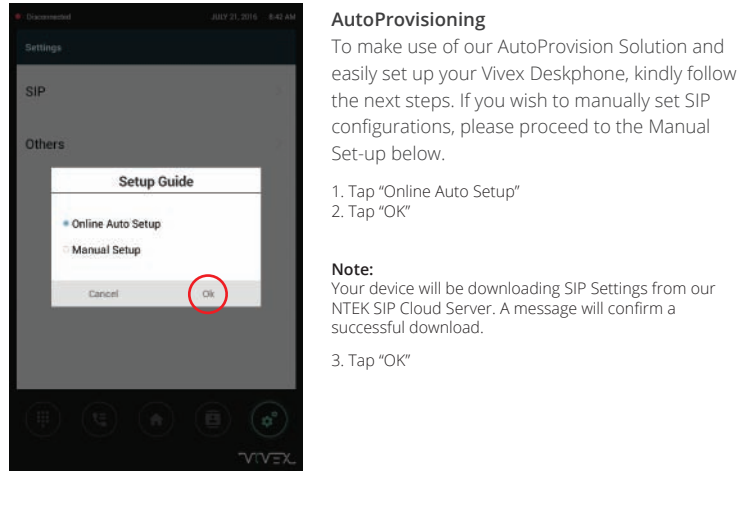
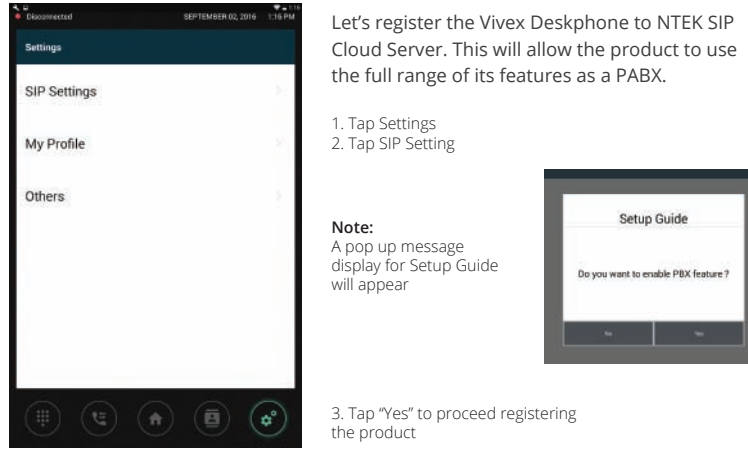
Upon knowing that your Vivex Deskphone is complete:



Plug the Power Adapter into the Power Source and wait for the Vivex Deskphone to automatically power up and redirect to the main screen (This may take around 30-60 seconds)



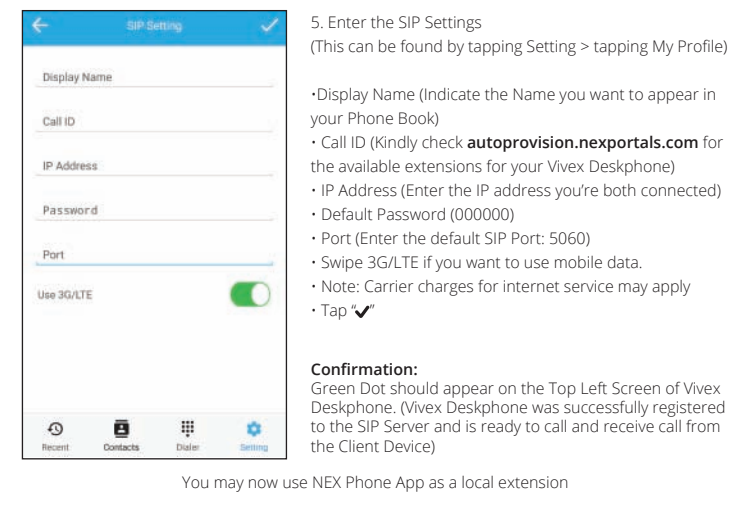
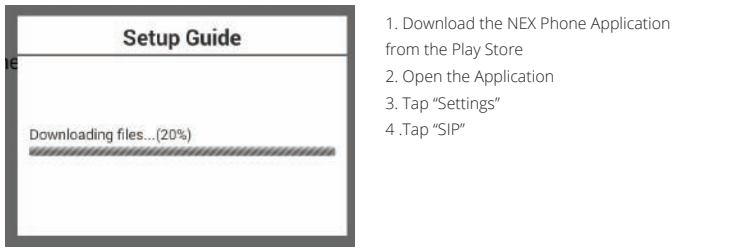
SECTION 2: Product Setup (SIP Server)



SECTION 3: Product Configuration

In this section, we will be guiding you to adding clients to your Vivex Deskphone, adding and assigning local extensions to other devices.

Nex Phone Application
Make sure that your Smartphone and Vivex Deskphone is connected to the same network.



IP Phone

(For Illustration, we are using a generic IP Phone. Terms may vary for branded IP Phones. Our Technical Support will be glad to help)



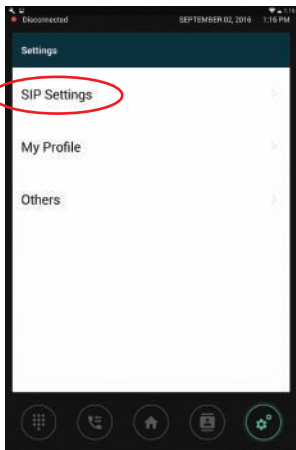
1. Connect IP Phone to LAN Cable on the same Network that the Vivex Deskphone is connected
2. Select "Menu"
3. Select "Setting"
4. Select "Advanced"
5. Enter default IP Phone Password (this may vary depending on model)



6. Select Accounts
7. Set IP address of the SIP Server
8. Set Server Port of the SIP Server
9. Set User ID / Call ID. This will be the local extension number
10. Enter Vivex Deskphone Default Password: 000000
11. Set Display Name. This is the same as the local extension number
12. Make sure of the following:
 - Outbound Proxy: Disabled
 - Registration: Enabled
13. Save Details

You may now use the IP Phone as a local extension

SECTION 4: Product Installation



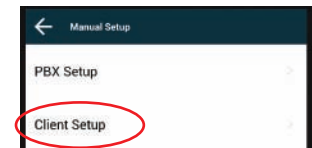
In this section, we will help you use your Vivex Deskphone as a client to an existing SIP Server.

1. Tap "Settings"
2. Tap "SIP Setting"

Note:

A pop up message display for Setup Guide will appear
3. Tap "No" to proceed registering the product
4. Tap "Manual Setup"

5. Tap "Client Setup"



6. Input the following SIP Account details for the Vivex device.

Call ID (SIP Call ID Number)
IP Address (SIP Server Address)
Password (SIP Account Password)
Port (SIP Server Port)

7. Tap "Save"

Note:
A pop up message will display saying Successfully Saved

8. Tap "Ok"



Confirmation:

Green Dot should appear on the Top Left Screen of Vivex Deskphone. (Vivex Deskphone was successfully registered to the SIP Server and is ready to call and receive call from the Client Device)

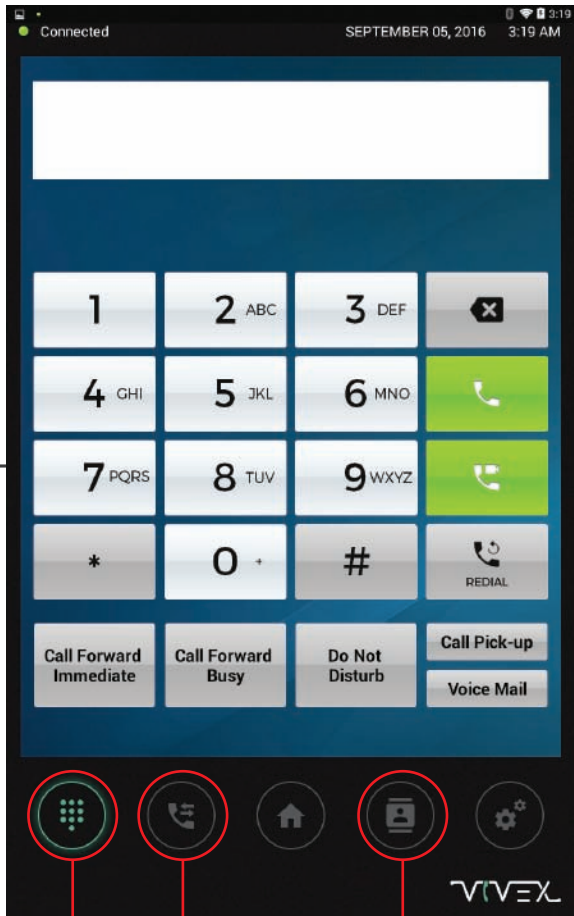
Note:

If the dot is Red, make sure that Vivex device is connected to the WiFi network with Internet

If the dot is Red, make sure that SIP Settings received are unaltered or correct.

Congratulations! You should be able to use the Vivex Deskphone now as SIP Server. Please proceed to **Product Basic Features** should you wish to add local extensions.

SECTION 5: Product Basic Features



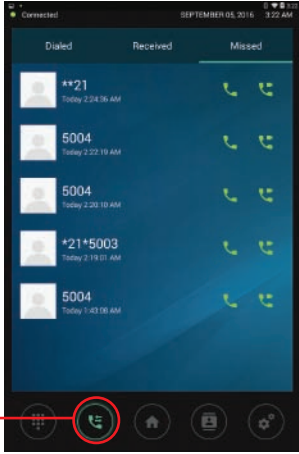
Dialer Tab

Call Logs

Contacts Tab

From the Home Screen

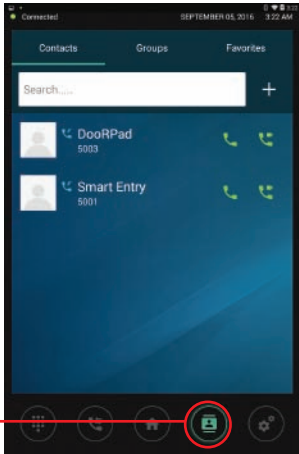
1. Tap "Call Logs"
2. Tap "Call Button" on the right side of the caller extension



Call Logs

From the Home Screen

1. Tap "Contacts Tab"
2. Tap "Call Button"



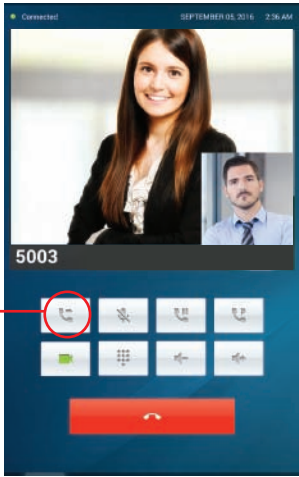
Contacts Tab



Call Transfer

Direct your live call to another extension

1. Tap "Call Transfer Icon"
2. Enter Four (4) Digit Extension



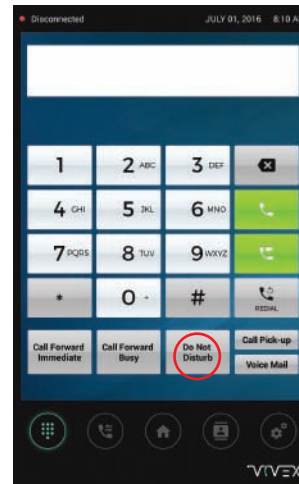
Call Transfer Button



Do not Disturb

Temporarily stops incoming calls

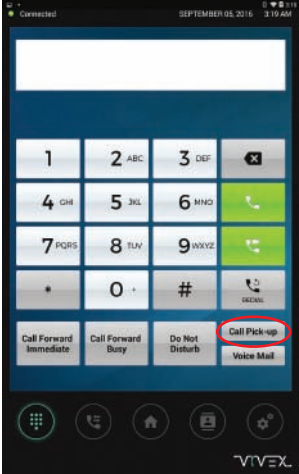
1. To enable, simply dial and call *78
2. To disable. Simply dial and call *79



Call Pickup

Allows other users to answer incoming call for someone. To intercept an incoming call:

1. Tap "Dialer Tab"
2. Tap "Call Pick Up" or Dial *8



Call Forward - Immediate

Redirects a call to another destination immediately when the extension is called or reached.

To set Call Forward - Immediate

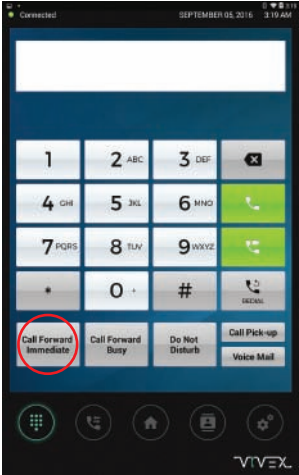
1. Tap "Dialer Tab"
2. Tap "Call Forward Immediate" button
3. Enter recipient extension number
4. Tap "Enable"

To update the Call Forward recipient

1. Tap "Dialer Tab"
2. Enter recipient extension number
3. Tap "Update"

To disable Call Forward - Immediate

1. Tap "Dialer Tab"
2. Tap "Call Forward Immediate"
3. Tap "Disable"



Call Forward - Busy

Redirects a call to another destination when the extension is busy or when the call is rejected

To set Call Forward - Busy

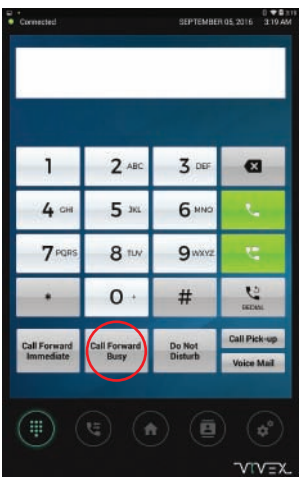
1. Tap "Dialer Tab"
2. Tap "Call Forward - Busy"
3. Enter recipient extension number
4. Tap "Enable"

To update the Call Forward recipient

1. Tap "Dialer Tab"
2. Tap "Call Forward - Busy"
3. Enter recipient extension number
4. Tap "Update"

To disable Call Forward - Busy

1. Tap "Dialer Tab"
2. Tap "Call Forward - Busy"
3. Tap "Disable"



The preceding instructions have been created for the purpose of allowing users to setup their Vivex Deskphone to its functional state.

Diagrams, Illustrations and Mechanics are consistent to the latest Vivex Deskphone Update on 09/01/16.

Additional and Advanced Features are found on <http://nteksystems.com/pages/download>

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.