



# Chat Fusion 10 Wireless Charger User's Guide

**DRAFT – Not for Distribution**



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User guide version 1.0 · 08/10/2015

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## Introduction

This user's guide provides instructions for using the Chat Fusion 10 Wireless Charger.

*Note:* A standard battery charger was also included in the box with your device. You can use either the standard charger or the optional wireless charger to charge your Chat Fusion device, depending on which is more convenient.

## Support Information

Support information is available as follows:

**Support articles can be found on the Saltillo website:**

<http://saltillo.com/support/>

**Training opportunities can be found on the Saltillo website:**

<http://saltillo.com/webinars>

**Contact Saltillo for Operational or Technical support at:**

Phone: [1-800-382-8622](tel:1-800-382-8622)

Email: [service@saltillo.com](mailto:service@saltillo.com)

**Trouble Tickets:**

<http://saltillo.com/tt/>

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## Setting Up the Wireless Charger

You can charge the device battery with the charger stand open and the unit sitting upright or with the stand closed and the unit lying flat.

[photo to be supplied]

**Charger in Upright Position**

[photo to be supplied]

**Charger Lying Flat**

1. Orient the charger in the upright or flat position.

2. Plug the charger into a wall outlet.

*Note:* Plugging the charger into a surge protector is recommended.

3. The charger's LED will glow amber.

4. You are now ready to place your Chat Fusion device in the charger.

5. When you finish charging the device, you can leave the charger plugged or unplug it.

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## Charging Your Chat Fusion Device

We suggest charging the battery each night. If the charger is plugged in, the charger's LED should be glowing amber.

1. Position the Chat Fusion device stand against the back of the device.
2. Center the device on the charger with the back of the device against the charger.
3. The charger LED should turn blue.



*Note:* If the indicator does not turn blue, adjust the position of the device in the charger until the LED turns blue.

4. The LED will continue to glow blue during charging.

### **When the device is fully charged:**

1. Remove the Chat Fusion device from the charger.
2. Unplug the charger from the wall outlet or surge protector (optional).
3. Tap the device's power button to turn the display on.

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## Troubleshooting

**Issue:** The device is in the charger, but the battery is not charging.

Try the following:

- Verify that the charger is plugged into a wall outlet or surge protector. If you are using a surge protector, make sure it is turned on.
- Verify that the charger LED is glowing blue. If the LED is glowing amber, adjust the position of the device in the charger until the LED turns blue.

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## Care and Maintenance

Periodically wipe dust from the charger.

If you need to clean the charger:

1. Unplug the charger
2. Wipe the charger with a soft, lint-free cloth slightly dampened with water.
3. Dry the charger with another soft, lint-free cloth.

***Important!*** Do not spray or splash liquid directly on the charger or immerse it in water. Do not use any kind of commercial cleaner.

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This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:  
(1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.