

W20

PORTABLE CHARGER

WIRELESS POWER BANK

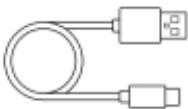


USER MANUAL

Package



1. Power Bank

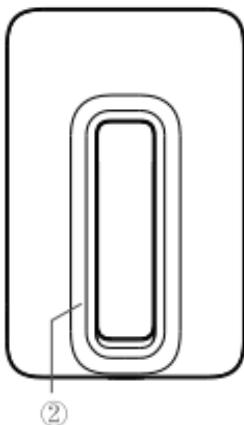
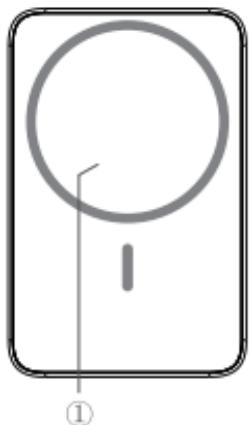


2. USB Cable



3. User Manual

Product Overview



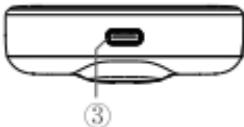
① Wireless Charging Surface (Output)

② Foldable Stand

③ Type-C Input & Output

④ Battery Indicator Light / Wireless Charging Indicator Light

⑤ Power button



Specifications

Model:	W20
Product Name:	Portable Charger
Capacity:	3.85V 10000mAh 38.5Wh
Rated capacity:	6000mAh
Product Size:	6.65×2.16×10.30cm
Product Weight:	200g
Wireless Output:	5W 7.5W 10W 15W (Max)
Type C Output port:	5V==3A, 9V==2.22A, 12V==1.67A
Type C Input port:	5V==3A, 9V==2A
Working Temperature:	10°C-55°C

LED Indicators

To check the battery status, press the side button. The LED 5 lights will indicate the remaining charge according to the chart below.

 LICHT ON  LICHT OFF

	0	75%-100%
	0	50%-75%
	0	25%-50%
	0	0%-25%
		Wireless Charging Mode

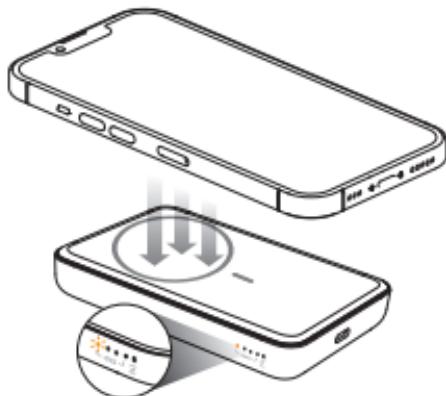


Charging Method

- Charge Your Devices -- Wireless

- Wireless charging

1. Place a supported mobile device on the wireless charging surface.



The wireless charging does not compatible with the non-magnetic phone case.



Magnetic Cases



Non-magnetic

Tips:

- Check the charging icon displayed on the screen of the mobile device for the charging status.
- If the charger is not connected, you must press the Battery level / Wireless charging button to charge the mobile device.

2. When the mobile device is fully charged, remove the mobile device from the power bank.



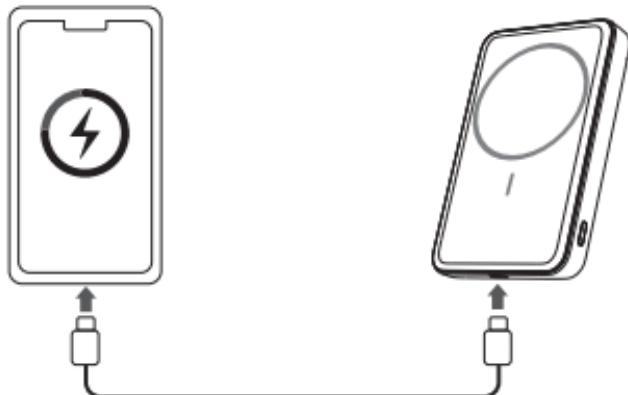
- Do not place your mobile device on the power bank if there are conductive materials such as metal objects, magnets, credit cards, transit cards, or key cards between the device and the power bank. This may cause charging issues, overheating, or damage to your device or the cards.
- If conductive materials are placed on the power bank, you may hear a slight noise from the battery pack. This is a normal response but should be avoided for safety and performance.
- Charging time may vary depending on usage and charging conditions.



- Fast charging is not available when using wired and wireless charging at the same time.
- When the charger is connected, both wired and wireless charging are supported. Once wired charging is complete, wireless charging will continue using the remaining battery power. If the battery level is too low, wireless charging may stop.
- Making calls while wirelessly charging may cause connection issues. For optimal performance, remove the device from the power bank before answering a call.

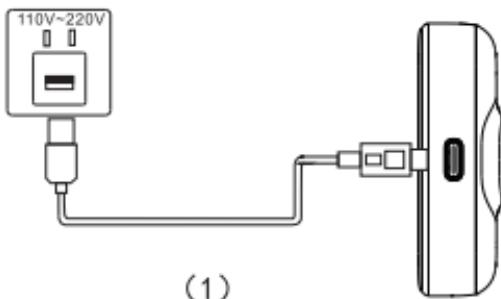
• Charge Your Devices -- Cable

1. Charge your mobile device directly via the Type-C port. Press the power button and W20 will start charging your device.
2. After the mobile device is fully charged, disconnect the USB cable from both devices.

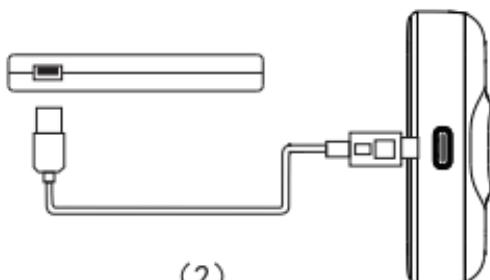


• Recharge the Power Bank

1. Connect the AC adapter (AC Adapter not Included)
2. Connect the computer USB port



(1)



(2)

Tips:

- Charging time may vary depending on your charging adapter.
- An AC adapter with 2A output or more is recommended to charge this power bank. (18W Max)
- The power bank switches to trickle charging around 95% power, meaning it will take longer for the 4th LED to light.

Troubleshooting

Q: The power bank is not charging.

A: Please check the connection between the power bank and your AC adapter. Make sure both the adapter and the charging cable are functioning properly. Try using a different cable or adapter if necessary.

Q: The device is not charging from the power bank.

A:

1. The power bank's battery may be low----please recharge it before use.
2. The device may not be compatible with the output voltage-check device compatibility.
3. There may be a loose connection-ensure the cable is properly connected on both ends.
4. The charging cable may be damaged-try using a different cable.
5. If using wireless charging, make sure your device supports wireless charging and is properly aligned on the power bank. Remove any thick or non-compatible phone cases that may interfere with charging.

Safety Information

To ensure your safety and the proper functioning of this product, please adhere to the following safety precautions:

1. If the product is not used for an extended period, please charge it at least once every three months to prevent battery damage from over-discharge.
2. If you need to charge the product using a power adapter,

ensure that you purchase a compatible adapter that is CCC certified and meets the required standards.

3. When the charging indicator light remains on, please unplug the charger to avoid prolonged charging, which may damage the battery.
4. Use the product in an environment with a temperature range of 0-25°C and a relative humidity of 20-70% Rh. Keep it away from moisture, high temperatures, and fire sources, as extreme temperatures may damage the battery or shorten its lifespan.
5. Keep the product stored in a dry location, away from moisture and corrosive materials.
6. Do not use rough chemicals, such as soap or cleaning agents, to clean the product, as this may damage its surface or internal components.
7. Do not attempt to disassemble, crush, puncture, or repair the power bank, as this may pose safety risks.
8. If the product has been submerged in water, do not use it to prevent short circuits or other safety hazards.
9. If you notice battery swelling, leakage, or any unusual odor, stop using the product immediately and handle it with care.
10. Keep ports and connectors away from conductive materials (such as dust, metal particles, or pencil lead) to prevent device malfunctions or short circuits.
11. Store the product out of reach of children and pets. Do not allow children or pets to chew on or suck the device to prevent accidents.
12. This device contains a lithium-ion battery. Unauthorized disassembly of the internal battery may pose safety hazards;

please do not attempt to do so.

13. Keep magnetic stripe cards (such as credit cards or ID cards) away from the device to prevent magnetic interference that could lead to data corruption.

Warranty & After-Sales Service

We offer a 12-month warranty from the date of purchase.

- If you have any questions or need support, please feel free to contact us.
- To reach us: Log in to your Amazon account, go to "Your Orders," find your order for our product, and click "Contact Seller."

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure statement

The device has been evaluatec to mee general RF exposure requirement. The device can be used in portable exposure condition without restriction.