ionix

153511

TRUE WIRELESS GAMING STEREO EARBUDS

INSTRUCTION MANUAL

PLEASE READ ALL INSTRUCTIONS CAREFULLY AND RETAIN FOR FUTURE USE

Getting Started

- Remove the product from the box.
- Please retain all packaging after you have checked and counted all the parts and the contents against the Package Contents list.

Package Contents

- True Wireless Gaming Stereo Earbuds
- Charging Case
- Type-C Charging Cable
- Instruction Manual

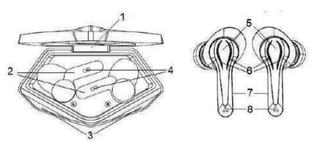
Features

- Stereo Bluetooth Earbuds are equipped with battery Charging LED Case for on the go convenience
- Low-latency for mobile gaming
- Built-in microphone for hands-free call functions
- In-ear Earbuds feature a unique shape for a secure and comfortable fit
- Touch controls allow you to play and pause media
- Advanced sound components produce incredible sound quality and deep base
- Built-in rechargeable battery provides play time of up to 5 hours on single charge
- Fully charged Case charges Pods 1.4X for up to 15 hours of total play time
  *Stated play time is calculated using random selection of music, played at medium volume

Safety Instructions

Keep the unit away from heat sources, direct sunlight, humidity, water and any other liquids.
Do not operate the unit if it has been exposed to water, moisture or any other liquids to prevent against electric shock, explosion and/or injury to yourself and damage to the unit.
Do not use the unit if it has been dropped or damaged in any way.
Repairs to electrical equipment should only be performed by a qualified electrician. Improper repairs may place the user at serious risk.
Do not use the unit with wet hands.
Do not put objects into any of the openings.
Keep the unit free from dust, lint etc.
Do not use this unit for anything other than its intended use.
Keep the unit out of reach of children.
This product is not a toy.
Do not use the headset at excessive volume levels, as damage to hearing may occur.

Description of Parts:



1	Charging Port (at the back)
2	Charging Slots
3	LED Indicator
4	Charging Connectors of Charging Case
5	Touch Control Panel
6	Earbuds LED Indicator
7	Charging Conductors of Earbud (at the bottom)
8	Built-in Microphone

INSTRUCTIONS FOR USE

Charging Instructions

The Charging Case and Bluetooth Earbuds come with a built-in rechargeable battery. Before using it for the first time we recommend you to fully charge the battery. Please recharge the battery every time they drain out.

To charge the Charging Case (without Bluetooth Earbuds)

Plug the Type-C end of included Type-C charging cable into the charging port of the Charging Case.
Plug the other end into a suitable USB port such as the one on your computer or other devices made for USB charging. The LED indicator flashes red to indicate that its being charged.
It takes about 2 hours for one full-charge of case. When the battery is fully charged, the red LED light will stay on.

To charge the Bluetooth Earbuds

1. After fully recharging the Charging Case, disconnect it from charging.
2. Place the Bluetooth Earbuds into respective charging slots correctly.
3. Color changing of LED indicator on the Charging Case is on and the LED indicator on Earbuds turns red to indicate that the battery of the Earbuds is being charged. It takes about 1 hour

for the Earbuds to fully charge. When the battery is fully charged, the red LED indicator light on Earbuds will turn off, and the color changing of LED indicator light on the Charging Case will also turn off.

Turning on/off the Bluetooth Earbuds

Take out the Earbud from the Charging Case, it will turn on automatically (Or, if the Earbud is not stored inside the Charging Case, long press the touch control panel of the Earbud for 3 seconds to turn ON.)

Long press the touch control panel of the Earbud for 6 seconds to turn OFF the device. (Or, place the Earbud back to the Charging Case, it will turn off for recharging automatically).

Pairing <u>both</u> Bluetooth Earbuds with Bluetooth devices (phone or tablet that support call-answering)

- Take out both Earbuds from the Charging Case, it will turn ON automatically and the LED flashes red and green (*Or, if both Earbuds are not stored inside the Charging Case, long press the touch control panel of the Earbuds for 3 seconds to turn ON. An indication tone will be heard and the LED flashes red and green.)
- After few seconds, you would hear another indication tone when both Earbuds are connected together. The LED light indicator on the right Earbud will flash red and green, and the LED light indicator on the left Earbud will turn off.
- At this point, activate the Bluetooth function on your mobile device, and search for Bluetooth devices near you.
- Once you have activated Bluetooth on your mobile device, select the " **ionix Gaming Earbuds** " from the list of available Bluetooth devices.
- You might be prompted with "Pair with **ionix Gaming Earbuds** " message on your source device, with "Cancel" and "OK" options. Please click "OK".
- If required, enter the password '0000' to confirm & finalize pairing.
- Once paired successfully, an indication tone will be heard and the LED on both units will turn off.

Making a call with the Bluetooth Earbuds in Stereo pairing mode

Basic operation

Function	Operation	Button
Answer incoming call	Incoming Call	Short press the touch control panel of one Earbud to answer an incoming call.
Reject Incoming Call	Incoming Call	Long press the touch control panel of one Earbud for 2 second and release
End call	Incoming Call	After your phone conversation, short press the touch control panel of one Earbud

Note: both Earbuds support phone conversation.

Listening to Music Wirelessly in Stereo pairing mode

Please ensure that your device (iPhone, Tablet or Other Smart Phone) is paired with the Bluetooth Earbuds to stream music wirelessly. Once it is paired, play music from your device.

Function	Operation	Button
Increase Volume	Playing music	Short press the touch control panel of the left Earbud twice to increase the volume
Decrease Volume	Playing music	Short press the touch control panel of the right Earbud twice to decrease the volume
Pause	Playing music	Short press the touch control panel of one Earbud will pause the music
Play	Pausing	Short press the touch control panel of one Earbud will resume the music
Next Track	Playing music	Short press the touch control panel of the left Earbud thrice will take you to the next track
Previous Track	Playing music	Short press the touch control panel of the right Earbud thrice will return you to the previous track

Note: An indication tone will alert you when the volume is adjusted to the maximum level. Short press the touch control panel of one Earbud 4 times to switch between game and music mode.

Pairing <u>either one</u> Bluetooth Earbud with Bluetooth devices (phone or tablet that support call-answering)

- Take out one Earbud from the Charging Case, it will turn on automatically and the LED flashes red and green (Or, if the Earbud is not stored inside the Charging Case, long press the touch control panel of the Earbud for 3 seconds to turn ON. An indication tone will be heard and the LED flashes red and green.)
- Place the Bluetooth Earbud and Bluetooth device (phone or tablet that support call answering) no further than 1m apart from each other;
- Activate the Bluetooth function on your mobile device. Please refer to the manufacturer's instructions for instructions on enabling Bluetooth on your device.
- Once you have activated Bluetooth on your mobile device, select the " **ionix Gaming Earbuds** " from the list of available Bluetooth devices.
- You might be prompted with "Pair with **ionix Gaming Earbuds** " message on your source device, with "Cancel" and "OK" options. Please click "OK".
- If required, enter the password '0000' to confirm & finalize pairing.
- Once paired successfully, another indication tone will be heard and the LED will turn off.
- You can now start to use the Earbud.
- If pairing is unsuccessful, turn off the device first and then re-pair following the above steps.
- Once you have paired the Bluetooth Earbud with a mobile device, the Earbud will remember this mobile device and will pair automatically when its Bluetooth is activated within the range, during subsequently pairing. You do not need to re-pair any previously connected devices.
- The Bluetooth Earbud will attempt to automatically connect to the last device it was paired with when switched on. If you want to pair it with a new device, please follow the steps

outlined above.

Making a call with the Bluetooth Earbud in Bluetooth mode

Basic operation

Function	Operation	Button
Answer incoming call	Incoming Call	Short press the touch control panel to answer an incoming call.
Reject Incoming Call	Incoming Call	Long press the touch control panel for 2 second and release
End call	Incoming Call	After your phone conversation, short press the touch control panel

Listening to Music Wirelessly

Please ensure that your device (iPhone, Tablet or Other Smart Phone) is paired with the Bluetooth Earbud to stream music wirelessly. Once it is paired, play music from your device.

Function	Operation	Button
Increase Volume	Playing music	Short press the touch control panel twice to increase the volume
Pause	Playing music	Short press the touch control panel will pause the music
Play	Pausing	Short press the touch control panel will resume the music
Next Track	Playing music	Short press the touch control panel thrice will take you to the next track

Note: Other functions including volume decrease, previous track, you may need to control through your source device. Short press the touch control panel 4 times to switch between game and music mode.

Voice Assistant Operation

Voice Assistant is a built-in interactive feature that allows you to Start Conversation with Your Siri or Google Assistant. Long press the touch control panel of (one) Earbud for 2 seconds and release.

This feature enables you to ask questions and seek assistance on a number of things from your Voice Assistant, even when you're several feet away from your phone. Below are some of the many examples listed below.

Note: Google Assistant is available on eligible Android 5.0 devices or later. Works on Lollipop, Marshmallow and Nougat Android Phones with Google Play Services, >1.5GB of memory and 720P or higher screen resolution. Please ensure Google Assistant App is downloaded and made as default Voice Assistant on your mobile device.

While the Earbuds are paired using Bluetooth, long press the touch control panel of (one) Earbud

for 2 seconds and release to start conversation with your Siri or Google Assistant. An indication tone would be heard before you speak into the Earbud.

- Example 1: Long press the touch control panel of (one) Earbud for 2 seconds and release, then speak into the Earbud(s), how's the weather today?
  Voice Assistant will reply with something like: mainly cloudy with a few showers.
- Example 2: Long press the touch control panel of (one) Earbud for 2 seconds and release, then speak into the Earbud(s), what's the time now?
  Voice Assistant will reply with something like: it is 8pm now.
- More examples:
  Set an alarm for 7am tomorrow.
  Play some music.
  What's in the news?

Troubleshooting

Symptom	Solution
No Sound	• Power On the Earbud(s) and charge the battery • Increase the volume on your mobile device and music source • Move your mobile device closer to the Earbud(s) and away from any interference or obstructions • User a different music source • Connect another mobile device
Poor Sound Quality	• User a different music source • Connect another mobile device • Move your mobile device closer to the Earbud(s) and away from any interference or obstructions
Battery Won't Charge	• Secure the ends of the USB charging cable • Try another charging source
Your Google Assistant not responding	• This is only available for Android Mobile Devices • Make sure Google Assistant is downloaded on your mobile device and set to default voice assistant • Make sure your Android Mobile Device is Bluetooth paired with Earbud • Make sure you are in a country where Google Assistant is available • For additional support, visit <u>www.support.google.com/assistant</u>
Loud Dial Tone Noise When Activating Google Assistant	• Make sure you have latest version of Google Assistant App • On your Android mobile device, go to Settings > Apps > Google App > Disable. After that, tap Enable (if you have uninstalled Google App, please uninstall and reinstall the App).

Care and Maintenance

Read the following recommendations before using the Bluetooth Earbuds. Following these you will be able to enjoy the product for many years.

- Don't expose the Bluetooth Earbuds to liquid, moisture or humidity to avoid the product's internal circuit being affected.
- Don't use abrasive cleaning solvents to clean the device.
- Don't expose the device to extremely high or low temperature as this will shorten the life of electronic devices, destroy the battery or distort certain plastic parts.
- Don't dispose of the device in a fire as it will result in an explosion.
- Don't expose the device to contact with sharp objects as this will cause scratches and damage.
- Don't let the device fall on the floor. The internal circuit might get damaged.
- Don't attempt to disassemble the device as it may get damaged if you are not professional.

Specifications

Operating distance	33 feet
Working time	Up to 5 hours
Charging input voltage	DC 5V
Charging time	About 2 hours for Charging Case About 1 hour for Bluetooth Earbud
Speaker Power (each Earbud)	3mW
Built-In Battery	Charging Case: 200mAh Bluetooth Earbud: 30mAh (each)
Size	Charging Case: 3.32" L x 1.85" D x 1.25" H Bluetooth Earbud: 0.92" L x 0.92" D x 1.52" H (each)
Weight	Charging Case: 1.2 oz Bluetooth Earbud: 0.1 oz (each)

(Note: Battery life & charging time may vary based on usage & types of devices used.)

FCC Instructions

Caution: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the product.

NOTE: This product has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This product generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If the product does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the product and receiver.
- Connect the product into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

The device has been evaluated to meet general RF exposure requirement.
The device can be used in portable exposure condition without restriction.

Limited Warranty

This manufacturer's product warranty extends to the original consumer purchaser of the product. Neither the retailer nor any other company involved in the sale or promotion of this product is a co-warrantor of this manufacturer's warranty.

WARRANTY DURATION: All materials and workmanship are warranted to the original consumer purchaser for a period of ninety (90) days from the original purchase date.

WARRANTY COVERAGE: This product is warranted against defective materials or workmanship. This warranty is void if the product has been damaged by accident, in shipment, unreasonable use, misuse, neglect, improper service, commercial use, repairs by unauthorized personnel or other causes not arising out of defects in materials or workmanship. This warranty doesn't cover the following which may be supplied with this product, including but not limited to; LCD Screens, glass parts, lenses, bulbs etc. This warranty is effective only if the product is purchased and operated in USA and Canada and does not extend to any units which have been used in violation of written instructions furnished by manufacturer or to units which have been altered or modified or, to damaged products or parts thereof which have had the serial number removed, altered, defaced or rendered illegible.

WARRANTY DISCLAIMERS: This warranty is in lieu of all warranties expressed or implied and no representative or person is authorized to assume for manufacturer any other liability in connection with the sale of our products. There shall be no claims for defects or failure under any theory of tort, contractor commercial law including but not limited to, negligence, gross negligence, strict liability, breach of warranty and breach of contract. Under no circumstances will Manufacturer's / Distributor's maximum liability exceed the retail value of the product.

WARRANTY PERFORMANCE: During the above 90-day warranty period, a product with a defect will be either repaired or replaced with a reconditioned comparable model (at manufacturer's option). The repaired or replacement product will be in warranty for the balance of the 90-day warranty period and an additional one-month period. No charge will be applicable for such repair or replacement.

SERVICE AND REPAIR: If service is required for this product, you should first contact Inspired Brands Customer Service at <u>Support@inspired-brands.com</u> or by calling 1 (800) 246-0972, Monday to Friday 10am to 6pm EST.

NOTE: Manufacturer cannot assume responsibility for loss or damage during incoming shipment. As a precautionary measure, carefully package the product for shipment, and insure it with the carrier. Be sure to enclose the following details with the product: your full name, return address and daytime phone number, a note describing the problem you experienced, a copy of your sales receipt or other proof of purchase to determine warranty status. C.O.D. shipments cannot be accepted.

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