

Information Regarding Exposure to Radio Frequency Energy

The output power of the radio technology used in the Products is below the radio frequency exposure limits set by the FCC. Nevertheless, it is advised to use this product in such a manner that minimizes the potential for human contact during normal operation. This device should be installed and operated with at least 20 cm between the radiator and your body.

FOR AUSTRALIAN CONSUMERS

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure, provided repair facilities and parts for the goods are available.

Subject to any rights that you may have under the Australian Consumer Law, you may be required to bear the expense of claiming under this limited warranty, including the cost of returning the Device.

FOR NEW ZEALAND CONSUMERS

Our goods come with guarantees that cannot be excluded under the Consumer Guarantees Act 1993. You are entitled to a repair, replacement, or refund if the goods we provide to you are not of acceptable quality, are not fit for a particular purpose made known to you by the consumer or represented by Ring, or do not correspond with what is described by us. Ring makes an undertaking that a replacement part will be available for our goods. You are also entitled to reject the goods and receive a refund or replacement from Ring if the failure of the goods to comply with guarantees in the Consumer Guarantees Act cannot be remedied, or the failure is of substantial character. In addition, you may be entitled to compensation for reasonably foreseeable loss or damage. The above terms do not apply to goods purchased for commercial use.

Terms of Service and Warranty

By purchasing or using the product, you agree to the Terms of Service found at ring.com/au/en/terms. For more information on our warranty and any other applicable policy, see ring.com/au/en.

One-Year Limited Warranty for Ring Devices

If you purchased your Ring devices and accessories (the "Device") from Ring, Amazon or from authorised resellers, the Warranty for the Device is provided by Ring LLC, 12515 Cerise Avenue, Hawthorne, CA 90250, United States ("Ring"). The provider of this warranty is sometimes referred to herein as "we".

When you purchase a new or Certified Refurbished Device, we warrant the Device against defects in materials and workmanship under ordinary consumer use for one year from the date of original retail purchase. During this warranty period, if a defect arises in the Device, and you follow the instructions for returning the Device, we will at our option, to the extent permitted by law, either (i) repair the Device using either new or refurbished parts, (ii) replace the Device with a new or refurbished Device that is equivalent to the Device to be replaced, or (iii) refund to you all or part of the purchase price of the Device. This limited warranty applies, to the extent permitted by law, to any repair, replacement part or replacement device for the remainder of the original warranty period or for ninety days, whichever period is longer. All replaced parts and Devices for which a refund is given shall become our property. This limited warranty applies only to hardware components of the Device that are not subject to accident, misuse, neglect, fire or damage from other external causes, alteration, or repair.

Instructions. For specific instructions about how to obtain warranty service for your Device, please contact Ring community support at: <https://support.ring.com> or call 61 2 8294 9169 or 1 300 205 983 (Australia) or 64 9887 9871 (New Zealand).

In general, you will need to deliver your Device in either its original packaging or in equally protective packaging to the address specified by Customer Service. Before you deliver your Device for warranty service, it is your responsibility to remove any removable storage media and back up any data, software, or other materials you may have stored or preserved on your Device. It is possible that such storage media, data, software or other materials will be destroyed, lost or reformatted during service, and we will not be responsible for any such damage or loss.

Limitations. TO THE EXTENT PERMITTED BY LAW, THE WARRANTY AND REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES AND REMEDIES, AND WE SPECIFICALLY DISCLAIM ALL STATUTORY OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND AGAINST HIDDEN OR LATENT DEFECTS. IF WE CANNOT LAWFULLY DISCLAIM STATUTORY OR IMPLIED WARRANTIES, THEN TO THE EXTENT PERMITTED BY LAW, ALL SUCH WARRANTIES SHALL BE LIMITED IN DURATION TO THE DURATION OF THIS EXPRESS LIMITED WARRANTY AND TO REPAIR OR REPLACEMENT SERVICE.

SOME JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG A STATUTORY OR IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. WE ARE NOT RESPONSIBLE FOR DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR UNDER ANY OTHER LEGAL THEORY. IN SOME JURISDICTIONS THE FOREGOING LIMITATION DOES NOT APPLY TO DEATH OR PERSONAL INJURY CLAIMS, OR ANY STATUTORY LIABILITY FOR INTENTIONAL AND GROSS NEGLIGENCE ACTS AND/OR OMISSIONS, SO THE ABOVE EXCLUSION OR LIMITATION MAY NOT APPLY TO YOU. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE EXCLUSION OR LIMITATION MAY NOT APPLY TO YOU. THIS "LIMITATIONS" SECTION DOES NOT APPLY TO CUSTOMERS IN THE EUROPEAN UNION AND THE UNITED KINGDOM.

This limited warranty gives you specific rights which are in addition to the statutory rights to which you may be entitled under applicable law.

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