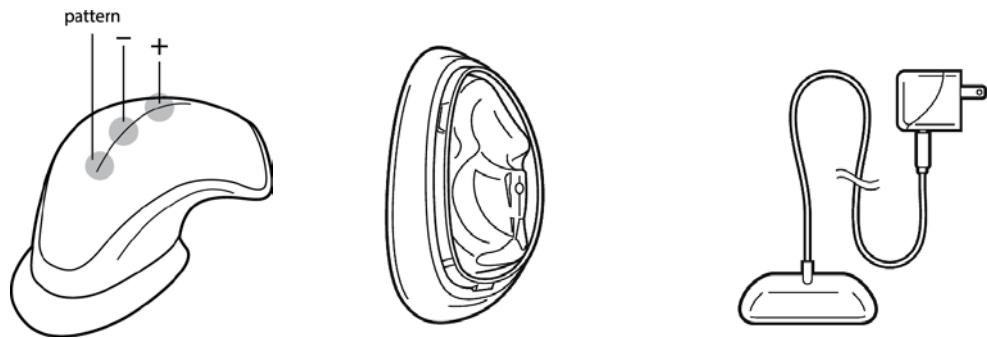




## USER GUIDE

Fiera™ arouser is the first wearable product proven to enhance arousal and desire, naturally. Through its dual-action of gentle suction and stimulation Fiera works quickly to get you in the mood for sex. Use Fiera as a Prehancer™ to sexual intimacy with your partner to get you ready and excited for a more pleasurable sexual experience. Fiera is typically worn until you feel in the mood and excited. You can then remove and enjoy a sexual experience. **Note:** Some women will continue to wear Fiera during a sexual experience to enjoy continued direct stimulation.

### What's Included



1. **Fiera™**  
Arouser for Her™  
Arousal Enhancing Product

2. **SofSense™ ring**

3. Magnetic Charging  
Cable and Universal  
Power Supply

## NOTES & SAFEGUARDS

### Notes:

- Fiera™ Arouser for Her™ is to be used as an arousal and desire enhancing product.
- A SofSense™ ring must be attached to Fiera before use.
- It is recommended to use a water-based lubricant or water with Fiera to help with the seal. Do not use a silicone-based lubricant as it will harm the product.
- You should not feel any uncomfortable pulling sensations while using Fiera. If this occurs, remove and try again.
- When using the pattern and intensity buttons, hold Fiera in place with one hand while pressing buttons with the other.
- When moving or changing positions hold Fiera in place with one hand during the movement until you are sure of continued attachment and stability.
- Women typically wear Fiera for 5-15 minutes to become aroused and in the mood and then remove to enjoy a sexual experience. Please keep in mind that length of time to feel ready can vary from person to person.
- Start with Fiera on the lowest intensity. Increase if you need more intensity to get in the mood.
- If Fiera is used continuously at the highest level intensity it may overheat. If this happens, turn off and wait 5 minutes, turn back on, and then try using again.
- If Fiera is not sealed against the body, it will automatically turn off after 1 minute to conserve energy. To retry, press power button on and follow user instructions.
- Only charge Fiera with the provided charging cable and universal power supply or USB slot on your computer.
- All Fiera materials touching the body are proven to be body safe, non-toxic and phthalate free. Also, no testing is done using animals.
- Store in a cool, dry environment. Do not leave in area where product may be exposed to extreme temperatures such as a hot car.
- Use in a place below 99F/37 C
- Read this guide completely to ensure you know how to use the product properly.
- **For a full list of troubleshooting tips and videos, please visit [Fiera.com](http://Fiera.com).**

### Safety information:

- Product will not operate while charging.

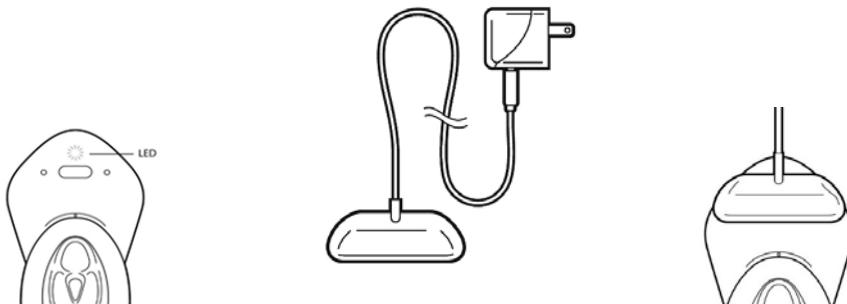
- Do not clean the product while charging.
- Do not use in the bathtub or shower.
- Do not submerge the product while cleaning.
- Make sure the product is fully dry before charging.
- Do not use if you feel pain or discomfort. There is potential for skin irritation, pain or bruising from overuse or misplacement.
- Do not use on broken skin, swollen or irritated skin, or herpes sores.
- Consult your doctor before use if you are pregnant or have any other medical conditions.
- Do not share your Fiera or the SofSense rings with others
- Fiera™ is for use by adults only. Do not insert Fiera™ into any body opening (for example, mouth, vagina or anus). Fiera™ is for external use only.
- Plugs provided are for US and Canada use only. For use outside of the US and Canada, an appropriate plug adapter must be used.

## PRE-USE INSTRUCTIONS

Getting to know your Fiera™ will help you have the best experience possible. Take your time reading the instructions, watching the instructional videos and practicing use. Using a mirror the first time can also be helpful. It is not unusual for it to take 3-4 times before you feel comfortable with placement. In this case practice does make perfect. You can find additional information on Fiera.com on the product pages or in the FAQs.

## CHARGING / RECHARGING

You'll need to charge Fiera™ before each use. It takes approximately 3 hours to fully charge. The magnetic charger easily connects to the underside of the Fiera. While charging, you will see a blinking green LED light (under the area of magnetic connector). When fully charged, the light will be solid green.



Magnetic Charging Cable  
& Universal Power Supply

Connect the charging cable to the wall plug by inserting the USB end into the small square plug (universal power supply). Place the magnetic connector over the power button, as shown, and plug the other end into a power outlet to charge.

Fully charge Fiera™ after every use so it's always ready to go when you are! Make sure Fiera is completely dry before charging.

## LED INDICATORS (LIGHTS)

The LED indicator, next to the power button, provides important visual information during preparation and use of Fiera™.

### While Connected to Charger

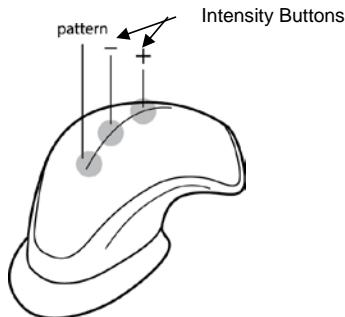
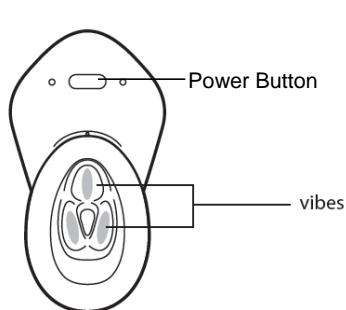
- **Blinking green** = charging in progress
- **Solid green** = charged/ready to use

### Not Connected to Charger

- **Solid green** = charged
- **Blinking purple** = attempting to attach
- **Solid purple** = attachment is achieved
- **Solid red** = needs charge
- **Blinking red** = over-heated (turn off product for 5 minutes and then re-start)

## PREPARING FIERA™ FOR USE

Prior to use, it helps to get to know your product. When you look at the underside of Fiera™, you will see the power button and 3 vibrating stimulators (vibes) under a soft cover (SofSense™ ring). When using Fiera, these vibes gently surround your clitoris and provide extra stimulation to the suction.



Note the buttons are not marked pattern, + or – on the product.

On the topside of Fiera™ are buttons which control the pattern and the intensity of the stimulation vibes. When combined with gentle suction, these settings help you find your perfect combination to enhance arousal and desire.

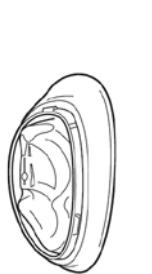
### **SOFSENSE RINGS™**

Fiera™ comes with 2 styles of SofSense™ rings, white and clear, for a custom fit. The rings are designed to softly embrace your clitoris to deliver a pleasurable experience. While the white and clear rings work for most women, “normal” comes in many different shapes and sizes when it comes to women’s anatomy. If neither the white nor clear rings are the right fit for you, a third SofSense ring, silver, is available on Fiera.com. Contact customer support to see if the silver ring may be better for you.

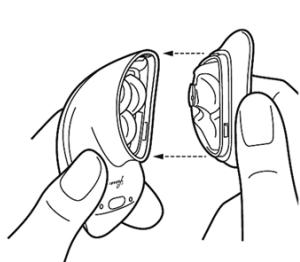
Inspect each ring to make sure that there are no obvious tears or rips. It is important to use a clean ring with no tears or wear for Fiera™ to work best. Each SofSense™ ring has a tiny, but very important pin size hole. This is supposed to be here and is not a sign of a tear. Examine your ring carefully when it is new so you know what a “good” ring looks like.

Apply the ring to Fiera by lining up to Fiera (one side is wider than the other) and then pressing firmly. Make sure it is completely snapped in place before using.

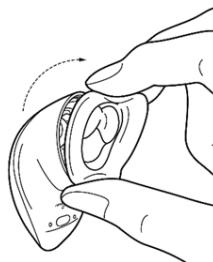
To remove the ring, gently pinch the top and bottom and pull off. Trying to remove it by pulling on the edges alone will damage the ring.



**SofSense™ ring**



**Applying the SofSense™ ring**



**Removing the SofSense™ ring**

Each SofSense™ ring is designed for 2-3 uses. Wash in warm soap and water between uses. Dry completely. If you notice any visible tears or wear or are having difficulties getting a good seal, we recommend using a new SofSense ring. Always keep a supply on hand.

Now that your Fiera™ is charged and you have chosen and applied a SofSense ring, you're just about ready to use your Fiera.

## USING YOUR FIERA™

**Note:** Make sure you watch the instructional videos before use (Fiera.com)

When you are ready to get started, it is recommended to apply a pea-sized amount of water-based lubricant or plain water to the outer rim of the ring and around the labia and clitoris. Then, press the power button to turn on Fiera™.

With the SofSense™ ring facing your body gently position the vibes over your clitoris. Remember, it may be helpful to use a mirror when placing Fiera for the first few times.



Once positioned, gently press down to establish a good seal. When you have a good seal, Fiera™ will sense pressure from your body and begin gentle suction. The LED will be blinking light purple (it may appear pink to you). Once attachment occurs, the LED will turn solid purple.

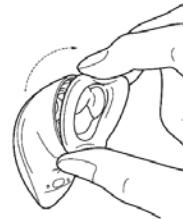
When Fiera is fully attached, the lowest level of stimulation starts automatically in the pattern we call Trio. You can now customize your experience by changing patterns and intensity levels.

**The 3 Patterns are Circle, V and Trio.** Within the patterns you can vary the intensity from mild intensity all the way to the highest level, Boost.

**Boost intensity** - You get to Boost by continuing to press the higher intensity button (the “+” button) after the high level (low, medium, high) in all patterns.

The buttons are designed for touch rather than sight, so while you won't easily see them, you will feel them when you touch the product. You can change the 3 patterns by pressing the single pattern button.

To remove Fiera™ simply lift the edge of the Fiera ring and pull away from your body. Fiera does not need to be turned off to do this. Once removed, press and hold the power button for 2 seconds to turn off.



## CLEANING

Fiera™ should be cleaned thoroughly after ever use. To clean:

- Remove the SofSense™ ring by gently pinching the upper, rigid portion of the ring and pull off.
- Gently wash the SofSense ring with soap and water.
- Clean Fiera by gently wiping all surfaces with a clean, damp cloth, or under running water.
- If using lubricant, thoroughly clean in and around the vibes to prevent clogging and loss of suction.
- Pat the SofSense ring gently to remove excess water.
- Place your Fiera and SofSense ring on a clean, dry cloth to finish drying.
- Note: Do not submerge Fiera under water while cleaning.

## STORING

Once your Fiera™ has been cleaned and dried, it can be stored in the Fiera soft travel pouch or in the original packaging. Store in a cool, dry environment. Do not leave in area where product may be exposed to extreme temperatures such as a hot car.

Use in a place below 99F/37 C

## ACCESSORIES

Additional accessories and replacement products are available for your Fiera™ on [Fiera.com](http://Fiera.com).

- SofSense™ ring, white
- SofSense™ ring, clear
- SofSense™ ring, silver
- Replacement Charging Kit
- Replacement magnetic charging cable
- Replacement universal power supply

## FIERA™ TROUBLESHOOTING TIPS

Occasionally, Fiera™ users have had questions or issues with using their product. Please see the chart below as a first step to address any questions or issues that you have. If we haven't addressed your issue or you have additional questions that are not answered in our FAQs, please email us at: [customersupport@fiera.com](mailto:customersupport@fiera.com)

Your Question	It's Possible That	How to Troubleshoot
My Fiera won't turn on.	Fiera's battery is either drained or too low to operate.	Place the magnetic connector on your Fiera and look for a blinking green light while charging
My Fiera won't turn off.	The power button was not held down for long enough.	Locate the power button, and keep it depressed for 2 seconds until the LED turns off. Fiera will also turn off automatically after 1 minute of idle time.
The LED lights on my Fiera don't match what's in the User Guide, will it still work?	Fiera may need to be reset to work properly	Turn Fiera off by pressing the power button for 2 seconds. Wait 10 seconds and then turn it back on. If this doesn't fix the lights, try charging Fiera until you see a blinking green light. When you do, remove it from the charger and try using again.
I am trying to charge my Fiera, but the LED is not blinking green.	The power outlet is inactive.	Try a different power outlet.
	The USB is not fully inserted into the universal power supply.	Make sure that the USB is fully inserted into the universal power supply.
	Your charging cable is damaged.	Inspect your charging cable for any tears in the outer casing. These could indicate

		damage. New cables are available on Fiera.com
My Fiera stopped operating while I was using it.	The battery level got too low.	Try charging your product.
	Fiera overheated and needs to cool down before resuming operation.	If you see a blinking red LED, turn Fiera off and wait 5 minutes. When turned back on LED should be solid green.
	Fiera did not get sufficient seal to your body and it timed out.	If Fiera times out, reposition and attempt to re-attach.
My Fiera won't stay in place during use.	Fiera may not be properly placed.	It takes practice to learn proper placement. The most efficient way to learn is to watch the brief <i>How-to-Use</i> video and How-to-Place on Your Body animation. There are two techniques for placement, between the outer and inner labia, or under the inner labia. Once placed, try holding it in place longer after stimulation starts to make sure it has a good seal.
	The Sofsene ring might have a tear or wear.	The new SofSense ring has a tiny, but very important pin size hole. This is supposed to be here and is not a sign of a tear. Examine your ring carefully when it is new so you know what a "good" ring looks like.
	Fiera is not getting enough suction to maintain a seal.	If you are using a Clear SofSense ring, try a White ring. If issues persist, contact customer support to see if the

		Silver SofSense ring could work for you.
	The SofSense ring might not be fully sealed, so there could be a leak.	Check to see if the ring is fully attached. If still an issue, lubricant or plain water may help achieve a better seal. Always try turning off product, turning it back on and trying again if you have any problem.

## WARRANTY TERMS & CONDITIONS

Under our Limited 90-Day Warranty (this “**Limited Warranty**”), Nuelle warrants to the original purchaser (“**you**”) that the Fiera™ Arouser for Her™ arouser (the “**Fiera Product**”) will be free from defects in materials and workmanship, under normal use and conditions, for a period of ninety (90) days from the date of original purchase from fiera.com or an authorized retailer (the “**Warranty Period**”). This Limited Warranty cannot be transferred with the sale, rental, lease, or other transfer of the Fiera Product to any other person or entity. This Limited Warranty is valid only in the United States of America. This Limited Warranty does not cover damage caused by accident, misuse, normal wear and tear, improper care, unauthorized maintenance or repair, or failure to follow the written instructions for use of the Fiera Product. Improper or incorrectly performed maintenance or repair voids this Limited Warranty. The Fiera Product may not be submerged in water or other liquids, used with a silicone-based lubricant, used with a charging cable other than the one supplied with the Fiera Product, or inserted into any part of the body. Doing so voids this Limited Warranty. This Limited Warranty only covers the Fiera Product itself and the charging cable supplied with it. This Limited Warranty excludes the SofSense™ rings, and all other parts, components, and accessories, all of which are provided “AS-IS” without warranty of any kind. If the Fiera Product proves to be defective and the warranty claim was properly made within the Warranty Period, Nuelle will, at its option, either (i) repair the Fiera Product, (ii) replace the Fiera Product with a new Fiera Product, or (iii) refund the actual price paid to Nuelle for the Fiera Product, less any rebates or other credits, in the form of original payment or by check, and Nuelle will also reimburse you for any reasonable shipping charges you incurred in returning the defective Fiera Product. In the event the Fiera Product is repaired or replaced, the Warranty Period will not be extended. If you wish to make a claim under this Limited Warranty, you must first contact Fiera’s customer support department at [customersupport@fiera.com](mailto:customersupport@fiera.com) with your order number and the reason for your claim. If your claim is made during the Warranty Period and is otherwise appropriate under this Limited Warranty, Nuelle’s customer service department will provide you with a Return Merchandise Authorization number (RMA) and Nuelle’s mailing address for warranty claims. You may then make your claim by sending to Nuelle, within the Warranty Period: (1) proof of purchase in the form of the shipping invoice or store

receipt (which must include the date of purchase and purchase price), (2) the RMA number, (3) a description of the claimed defect, and (4) the Fiera Product you are claiming is defective. The Fiera Product must be properly packaged and, together with the rest of the claim materials, delivered to Nuelle at the warranty claims mailing address provided to you by Nuelle's customer service department. Nuelle does not accept responsibility for the Fiera Product being lost, damaged, or delayed in transit. You will need to comply with Nuelle's written instructions for use of the Fiera Product, and not misuse the Fiera Product, fail to properly care for it, or improperly maintain or repair the Fiera Product. You should save your receipt or invoice, since you will need to provide that to Nuelle in order to make a claim for warranty coverage. TO THE MAXIMUM EXTENT ALLOWED BY APPLICABLE LAW, ANY STATUTORY, OR IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, NON-INFRINGEMENT, QUIET ENJOYMENT, AND ANY WARRANTIES ARISING FROM COURSE OF DEALING, USAGE, OR TRADE PRACTICE ARE HEREBY DISCLAIMED AND, IF THEY CANNOT BE DISCLAIMED, SHALL TERMINATE AT THE END OF THE WARRANTY PERIOD, AND ALL SUCH WARRANTIES ARE HEREBY DISCLAIMED WITH RESPECT TO ALL PERIODS AFTER THE WARRANTY PERIOD. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. This Limited Warranty is Nuelle's only express warranty, and is Nuelle's entire obligation, and your sole remedy, for any defects. In no event will Nuelle be responsible for reimbursing you for any amount greater than the original purchase price, plus any covered return shipping charges. IN NO EVENT WILL NUELLE BE LIABLE FOR ANY OTHER DIRECT, INDIRECT, SPECIAL, CONSEQUENTIAL, INCIDENTAL, PUNITIVE OR EXEMPLARY DAMAGES OF ANY KIND, REGARDLESS OF THE FORM OF ACTION, WHETHER IN CONTRACT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY, OR OTHERWISE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. This Limited Warranty gives you specific legal rights, and you may also have other rights which vary from state to state or by territory.

#### **Disclaimer**

Due to the intimate and personal nature of the products, we do not have any kind of satisfaction guarantee. Fiera™ is a sexual enhancement product and is not intended to treat any medical condition. No medical claims are implied or warranted by the use of this product. Discontinue use if any pain, irritation or discomfort occurs. To avoid injury or aggravation of pre-existing conditions, the Fiera should not be used on swollen or inflamed areas of skin.

#### **COMPLIANCE:**

**MODEL: F2**

**FCC ID: 2AEL4-FA4H2**

**IC ID: 20435-FA4H2**

This device complies with part 15 of the fcc rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device was verified for RF exposure and found to comply with Council Recommendation 1999/519/EC and FCC OET-65 RF exposure requirements. This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada.

To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication.

Conformément à la réglementation d'Industrie Canada, le présent émetteur radio peut fonctionner avec une antenne d'un type et d'un gain maximal (ou inférieur) approuvé pour l'émetteur par Industrie Canada. Dans le but de réduire les risques de brouillage radioélectrique à l'intention des autres utilisateurs, il faut choisir le type d'antenne et son gain de sorte que la puissance isotope rayonnée équivalente (p.i.r.e.) ne dépasse pas l'intensité nécessaire à l'établissement d'une communication satisfaisante.

**WARNING:** While this device is in operation, a separation distance of at least 20 cm (8 inches) must be maintained between the radiating antenna inside the EUT and the bodies of all persons exposed to the transmitter in order to meet the FCC RF exposure guidelines. Making changes to the antenna or the device is not permitted. Doing so may result in the installed system exceeding RF exposure requirements. This device must not be co-located or operated in conjunction with any other antenna or radio transmitter.

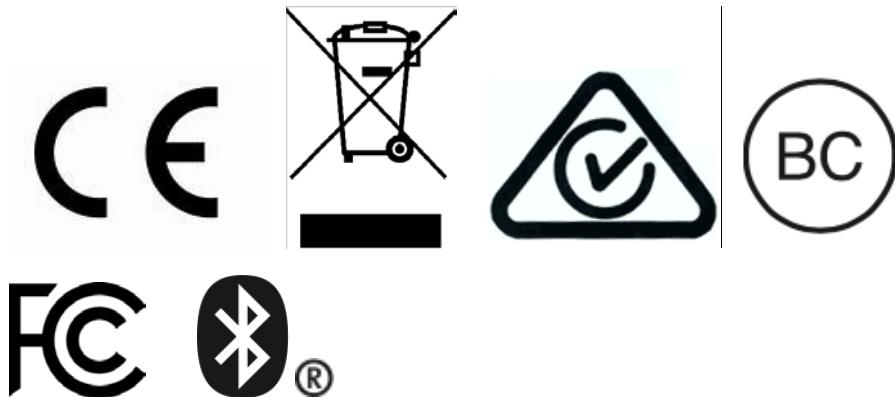
Cet appareil répond aux directives d'exposition RSS-102 4e édition sur la limitation d'exposition du public général aux champs électromagnétiques.

**MISE EN GARDE:** Pour satisfaire aux exigences de la IC concernant l'exposition aux radiofréquences, une séparation de 20 cm ou plus doit être maintenue entre cet appareil et des personnes lors de fonctionnement du dispositif. Pour assurer la conformité, des opérations au plus près que cette distance n'est pas recommandée. L'antenne utilisée pour cet émetteur ne doit pas être co-localisée ou fonctionner conjointement avec une autre antenne ou transmetteur.

## **DISPOSAL INFORMATION**

Disposal of old electronic equipment (applicable in the EU and other European countries with separate waste collection systems):

The crossed-out wheelie-bin symbol indicates that this product should not be treated as household waste, but rather be brought to the appropriate collection point for recycling of electrical and electronic equipment.



**Battery** = Li-Ion 220mAh 3.7V

**Charger Input** = 100-240V 50/60Hz 0.15A

**Charger Output** = 5V 1.0A

**Charging Time** = Up to 3 Hours

**Nuelle, Inc.**  
IFU0|TBD|Rev TBD

Comment [KO1]: To be determined

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