

How Tag Works

Tag locations are updated using the Bluetooth connection between the Tag and the Tag App running on your iOS or Android device. The Tag app detects the Tag using Bluetooth Low Energy signal and then uses the services of the iOS or Android device to update the location information for that Tag. After your Tags are setup in the App, and when you place a Tag on an item, Keys, Remote controls, your pet, your bag, your tablet... anything, you are actually tethering them both to your Smartphone. So if one is left behind or misplaced, it has a real friend on the lookout. It's the smartest detective duo since Sherlock and Watson! Tag casts a Bluetooth Low Energy Signal up to 30 meters (100 feet) to locate your items. Tags' location information, as collected and sent by the Tag app, and associated with your account with us forms the basis for the community find. When you report something's lost, Tag's Community GPS becomes a search and rescue team and you'll get an anonymous alert when anyone with an active Tag app on their phone comes within 30m of the missing object. Tags can be placed in, or affixed to, any item you want to keep tabs on. It will attach to a key ring, sit in a wallet, or stick to just about anything—from a laptop to tablet, luggage to a remote control. Using a Bluetooth LE signal and a companion app on your iOS or Android device, you're then able to track your item's whereabouts and with two-way separation alert, you will be warned when you leave your phone or other items behind. The App, also automatically records where your Tag was when it was last in range.

Getting Started

The app is well-designed with clear and simple steps that help you connect Tag to your iOS or Android device, name it, assign the appropriate permissions, and more. The app must first add the Tag to your app by pressing the hidden reset button with the provided pin. Tag will then offer up a little melody to let you know it's ready. When you're done, you tap on "Continue" and the App make the connection and you will see all the discovered Tags in a list. Tap the corresponding arrow and Tag is now tethered to your phone. Repeat the above steps for each additional Tag. At this point everything managing any Tag tethered to your phone can be done from the home menu. Each Tag has a separate page that controls all the settings for Tag. You can then name your Tag, e.g. "Keys," "Wallet," "Purse," "Luggage," etc. and assign a photo – which is helpful if you bought a pack of Tags and want an easy way to identify each one. You can decide on the alert melody Tag plays on your phone including your own music library. Device settings allow you to set certain features like 'Silent Zone'. You can then attach Tag to your keychain, bag, bike or anywhere else you want, thanks to the included sticker and versatile ring & chain. After your Tag or Tags are set up, you can launch the app at any time to see them in a page view with their name and status including battery level, proximity to your Smartphone, the name and image you assigned and the melody call button underneath. If the Tag is within

Bluetooth range, you'll see a green circle around your item. And if it's out of range, that circle is red. From the home menu you can find your item with a Tago attached by sounding the Tago melody by touching the Musical note icon which would play a 5 or 30 second melody depending on your settings or you could tap and hold the Musical tone icon for continuous playing of the melody allowing you to find it if nearby and the proximity feature will actually show you how close you are to that missing item. If your item is out of range as indicated by the red circle around the image. In that case, you can select 'Find Tago' and the App remembers & reports the last time the phone was in contact with the Tago and display the last known location, which should help you locate it. If however you still cannot find your lost item, you can mark a Tago in the app as "lost," allowing you to get a push notification when another Tago community member finds it.

Managing Devices

You can add Tagos to your Tago App at any time. Go to the 'Settings' Menu, Tap 'Add a New Tago' and follow the screen prompts Once Tagos are tethered to your Smartphone, you can manage all the Tagos from the 'Home' menu by page scrolling from Tago to Tago.

Silent Zone

You can designate locations where Tago will not sound an alert when separated from Phone. This is ideal if Tago is attached to an item that is OK for it to separate in a particular location but now when you are outside that location. From the Settings' menu, select silent zone A map screen with current location appears. Select 'Add' and silent zone is set for current location. Touch the map and hold to create a new silent zone at different locations. When 'New Silent Zone' appears on map, select 'Add' to add the location. You can manage silent zones by selecting 'Manage Zones' to turn silent zones on or off or delete them.

Save / Find Location

Use this feature to set save your current location in order to return to it at a later time. This is useful if you want to save the location of your car when parking, or any other location you want to return to. Touch the 'Save Location' button on the Home Screen of the App. A confirmation dialogue will appear confirming location is saved.

When you are ready to find your saved Location, tap 'Find Location' and a map showing the save location would appear. Tap 'Show Route' to display route to location you have saved.

Community Find

This feature lets you find your Tago by leveraging the network of Tago users running the app on their phone. For this to work, Tago users only have to download the app and launch it once. Tagos' location information, as collected and sent by the Tago app, and associated with your account with us forms the basis for the community find. When you report something's lost, Tago's Community GPS becomes a search and rescue team and you'll get an anonymous alert when anyone with an active Tago app on their phone comes within 30m of the missing object. Each phone running the Tago app is capable of picking up the location of any Tago within the 30-meter range and anonymously and unknowingly reports the location of a lost item. For example, if you lose your bike and another Tago user happens to be in the area of the Tago attached to saddle of your bike, that user will anonymously and securely update its location.

Questions & Answers

Can I transfer Tago from one phone to another? If you want to assign a Tago to another phone, you must delete Tago from your phone by removing it from your Phone and the Tago App Step 1: Delete from the Tago App 1 Go to Home menu and scroll to page associated with Tago 2 Touch red "Delete Device" button at the bottom of the page Step 2: Delete from iPhone 1 Go to "Settings"→"Bluetooth" Delete registered Tago How do I know when to replace my battery? Tago batteries last up to a year. The battery level for each Tago is displayed on the Home page for each Tago. You should replace the battery when it is near empty as indicated on the battery icon. How do I replace my battery? Tago uses the common CR2032 button battery that can be found in most supermarkets. To replace the battery you would need a small flat-head screwdriver or similar object. Access to the battery is below the Tago cover that displays the Tago logo. Place the screwdriver head in the small notch located at the cover edge near the ring attachment hole on Tago and pry the cover open. Carefully remove the small board and turn over. Remove old battery and discard appropriately and replace with the new battery.

Tago as Camera Remote

Select Camera to access the built-in camera on your Smartphone. This turns the button on Tago into a remote control shutter release, letting you take pictures without touching your Phone. Using this feature you can take perfect selfies every time.

Technical Support

Access to technical support is available from the contacts page within our website. <http://tagoworld.com/about.html#contacts> Select the 'support' tab within the form and provide complete details related to the support requirements.

Regulatory Information

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help

Notice: The FCC regulations provide that changes or modifications not expressly approved by iVue Pty Ltd could void your authority to operate this equipment.



Sign In / Sign Up

Signing up for a free account lets you take advantage of all Tago features including Community Find. To be sure you get the full benefit from Tago we recommend you register during Setup. Registering takes only a moment. To register, you only need to provide your email address and a password. This allows you to access your account from any device with the Tago App installed. Should you forget your password, you can select 'Forgot Password' link in the 'Manage Account' section with the Settings menu and we'll send an email to the registered email address with instructions as how to reset your password.