Camera Settings Interface

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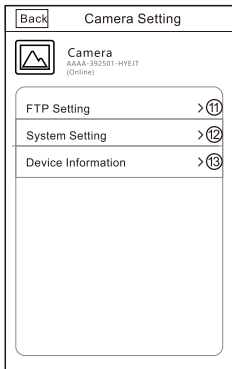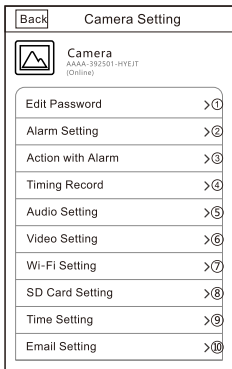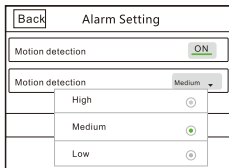| Back	Camera Setting
▢ **Camera** AAAA-392501-HYEJT (Online)	
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①**Edit Password:** To edit the password for camera.

②**Alarm Setting:** Set motion detection and sensitivity.

Back	Alarm Setting	
Motion detection		ON
Motion detection		Medium ▼
	High	⊙
	Medium	⊙
	Low	⊙

Motion detection: After turning on Motion Detection, camera can detect moving objects within detection range.

Level: There are three levels, and they are Low, Medium and High levels of sensitivity.

③**Action with Alarm:** Turn on motion detection so that the camera can have different functions when an alarm is triggered.

Alarm Notifications: APP will receive the pushed notification (The authority of pushing message is needed in settings).

Alarm SD REC: Alarm recording will be stored in SD card automatically (Insertion of SD card into camera is needed).

E-mail Alarm with Snapshots: Send alarm pictures via e-mail (Complete e-mail settings at first).

Save Snapshots on FTP Server: Save alarm pictures to FTP server (FTP setting is needed).

Save Video on FTP Server: Save alarm recording to FTP server (FTP settings is needed as well as the insertion of SD card).

④**Timing Record:** Set the duration and state of timer recording, timer recording will be stored in SD card.

Video time: Record videos at set time intervals of a day.

Back	Timing Record

Duration 600 seconds
15-600 seconds time range

Video time   ALL DAY

Apply

⑤**Audio setting:** Set the output and input of sound.

⑥**Video Setting:** To set the video's effect. There are two bit streams for video.

⚠️Attention: A decreased bit rate leads to lower quality of video and decrease of frame rate leads to less fluency. When network is weak, decrease frame rate is suggested in case of frame drop.

⑦**Wi-Fi Setting:** Set the camera to Wi-Fi.

Choose a Network: Get the Wi-Fi list.

⑧**SD Card Setting:** To check the storage space, available space or format this SD card.

⚠️Attention: When the storage of SD card is full, system will overwrite automatically and continue recording. (The previous saved files will be automatically covered and overwritten firstly)

⑨**Time setting:** To set the time and time zone of camera.

Time: The time of the camera and phone will be synchronized.

Device Time Zone: Choose the time zone and set the parameters.

⚠️Attention: Once the camera has been successfully set up, it will restart.

⑩**Email setting:** To set the receiver and e-mail sender.

Back	Email setting	
Email	service@gmail.com	
Passwrd	******	
Advanced Setting		ON
Send to	service@gmail.com	
SMTP Server	smtp.gmail.com	
Server Port	465	
Encrypt Type	SSL	❯
Subject	IP Camera sent you an E.......	
Message		
Hello, Your camera has.............		
Apply		

Email: To set the receiver and sender of an e-mail.

Advanced Settings: Allow advanced settings to manually set the SMTP server, ports and protocols.

Test: After entering all information, the test will begin, then a test result will be sent to your e-mail. (Test e-mail will not receive alarm pictures)

▲ Attention: When the e-mail address is frequently-used, such as Yahoo, Hotmail and Gmail, app will configure SMTP server and port automatically.

⑪**FTP Settings:** To set the FTP server with uploading function.

Server Address: FTP server or the IP address of FTP.

Server Port: The port of FTP, the default port number is 21.

User name: The user name of FTP server (at least with the authority of uploading).

Password: The password for the user.

Path: The virtue directory owned by the user in the FTP server.

Test FTP settings: After setting the FTP server, FTP begins to test. A test picture will be sent to your FTP server if the test is successful.

Back	FTP Settings	
Service Address		
Service Port		
User Name		
Password		
Passive mode		ON
Path		
Test FPT Settings		Test
Apply		

⑫**System Setting:** Parameters for restarting device, restoring factory and upgrading firmware.
Reset Camera: To restore factory default parameters.
Check upgrade: To upgrade the firmware of camera.
▲ Attention: Do not turn the camera on when upgrading the firmware.
⑬**Device Information:** To check the device information.

Appendix
Frequently Asked Questions

A. What if the camera password is wrong or forgotten?
Charge the camera, and use a pin to keep pressing the reset button and hold it for approximately 10 seconds until the camera is restarted. The camera default password is "admin."
▲Attention: If the reset is successful, the camera will make a sound like "Ding-Dong".

B. If you fail to set up Wi-Fi for ip camera, please make sure:
1)Your phone is connected to 2.4G Wi-Fi signal for this model doesn't support 5G Wi-Fi signal.
2)When configuring Wi-Fi, the phone and camera should emit the "ding-dong" sound. If not, please RESET the camera and move the cell phone closer to the camera.
3)The Wi-Fi SSID and Wi-Fi passwords exclude special characters " \ ` $($[${ If such characters exist, please change the Wi-Fi password before proceeding with this step.
4)The Wi-Fi Encryption is WPA/WPA2-PSK, either AES or TKIP encryption is OK. If you are not using WPA/WPA, you are probably using WEP, which is very oldand unsafe nowadays.It has been replaced by WPA/WPA2. It is

recommended that you use WPA/WPA2.

5) DHCP is enabled in Router

⚠ Attention: If your camera has Ethernet cable port, you can set up camera with wired connection first, and go to APP > Setting > Wi-Fi Setting to set up Wi-Fi.

C. Can the camera be viewed on a 3G/4G data network?

Yes, you can view camera via a mobile 3G/4G network, but in order to save mobile data, we recommend that you use Wi-Fi.

D. I have an old TENVIS camera which use New TENVIS APP , can this camera works on New Tenvis App?

No, our new cameras use the "iMegaCam" app, which uses more advanced P2P technology than old cameras accommodate. So, please don't add new cameras to New TENVIS app.

E. Why is the real-time image blurry after the camera has been added?

Open the app, enter the camera real-time interface, and please adjust the camera lens focal distance manually until the camera's image becomes clear.

⚠ Note: For any other quality and setup issue, it is recommended that you reset and restart the IP Camera and app.

Other FAQs:

1. How do I set up the E-mail and Phone Push Alarm?
2. How do I set up micro SD card record and record playback?
3. What should I do if the camera's two-way audio doesn't work?
4. How can I view the IP Camera on a computer?
5. How do I set up the FTP?
6. How can I watch live streams with ONVIF clients?

For more question, please refer to App help.

Default Parameters

IP address: Dynamic Allocation, the initial address is 192.168.1.88. IP will be allocated automatically by router when camera is connected to net.
Gateway: Dynamic Allocation
Password: Default password is "admin," and the password is required to change for the first time logging app.

Technical support

This manual does not cover all of the problems you IP Camera may experience. If an unknown problem occurs, you are welcome to contact us so that we can modify this manual continually to make it more comprehensive and thereby provide better service to our customers. If necessary, you may also contact us directly.

FCC Statement

1. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference.

(2) This device must accept any interference received, including interference that may cause undesired operation.

2. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

The distance between user and products should be no less than 20cm