

Vital Home Systems LLC

April 13, 2023

To Whom it may concern:

Vital Home Systems LLC product AWSAM-CP control panel complies with FCC regulations “BASIC EQUIPMENT AUTHORIZATION GUIDANCE FOR ANTENNAS USED WITH PART 15 INTENTIONAL RADIATORS” specifically section 15.203 section 2.b and 2.c.

FCC ID: 2AD4D-AWSAMCP

AWSAM-CP Applicability of section 2.b. –

1. While the antennas are external the control panel has an embedded radio. This radio communication is encrypted and will ONLY transmit and connect to its intended host address and disregard all other signals coming from any other source that does not come from the Host.
2. The AWSAM-CP connects via a VPN Network and each panel has a unique identifier and password that is encoded in the panel and the users and administrators do not know or have access to the firmware, passwords or code from the control panel. Nor can the user access the firmware directly or indirectly as it is encrypted, obfuscated and password protected known only to two people at Vital Home Systems, LLC.
3. If any panel is deemed to operate as an unauthorized system, the AWSAM-CP can be remotely shut off and disconnected from a wireless network including the Vital Home Systems, LLC host remotely changing passwords, encryption or the firmware itself.

AWSAM-CP applicability of section 2.c. –

1. Vital Home Systems, LLC only sells its products via a dealer network who use Vital Home Systems, LLC trained installation technicians to install and service the product. Vital Home Systems, LLC requires all of its product to be professionally installed by trained technicians and does not offer installation training to end users or consumers. Vital Home Systems, LLC does not market directly to consumers with the ability to purchase online or self-install.
2. Vital Home Systems, LLC ONLY allows the use of the supplied antennas with the AWSAM-CP. Indication of use of unauthorized antennas WILL result in the immediate shutdown of the systems and void of any warranty Vital Home Systems, LLC may offer. Vital Home Systems, LLC may cancel any dealer agreements and require any outstanding invoices or agreements paid in full for any use of non-authorized attachments, antennas or accessories not provided by Vital

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3. Vital Home Systems, LLC does not offer its products for sale directly to end users or on the internet to consumers. It only offers its products via a national or regional dealer network with professional installation technicians who must have gone through a Vital Home Systems, LLC installation training, or participate in trainer certifications and train their installers using only Vital Home Systems, LLC supplied materials.

4. Vital Home Systems, LLC's sales and installation process requires dealers to name their installers and provide them specific access to the Host to set up any Vital Home Systems, LLC system prior to installation and Vital Home Systems, LLC does not allow or send end users access directly to the host. Access to the end user is only provided by the dealer and installer once the system has been physically installed by a technician.

5. Installation Technicians and the dealer networks are the only ones trained in how to access the systems to install them, install the Antennas, activate the system to communicate with the host, conduct range tests and field strength tests.

6. Vital Home Systems, LLC will only activate a cellular connection and electronically assign a AWSAM-CP to a dealer with trained installation technicians.

Please contact Jim McLaughlin with Vital Home Systems, LLC if you have any questions.

Sincerely,



Contact Person: James R McLaughlin

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