



USER GUIDE

Welcome to The Voyce™ Experience.
Please read this information about your
new Voyce band.




WHAT'S IN THE BOX

- ✓ Voyce band
- ✓ Voyce charging cradle
- ✓ Charging cable and wall adaptor

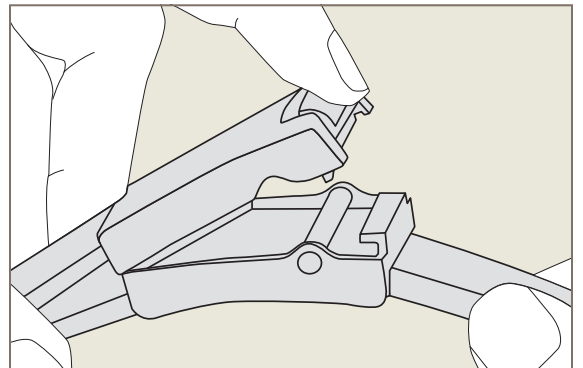
If you need assistance, please call
1-844-GO-VOYCE (844-468-6923)

CHARGING YOUR BAND

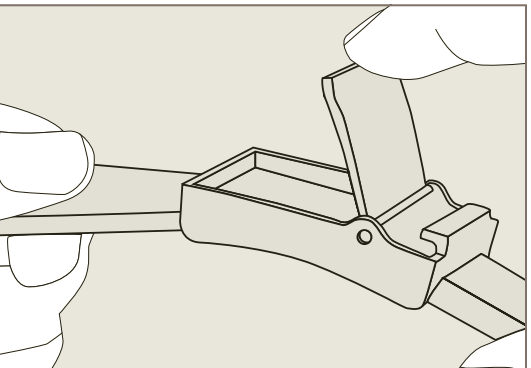
Please charge your Voyce band fully before the first use. To charge your band, place it in the docking station  ensuring the charging contacts from the band are aligned with the charging contacts on the charging cradle. The LED will turn amber while the band is charging. Once the LED turns green, the band is fully charged.

FITTING YOUR BAND

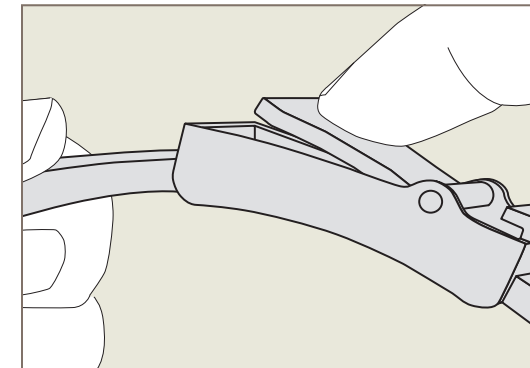
- 1 To open the clasp, push the black button in and lift up.



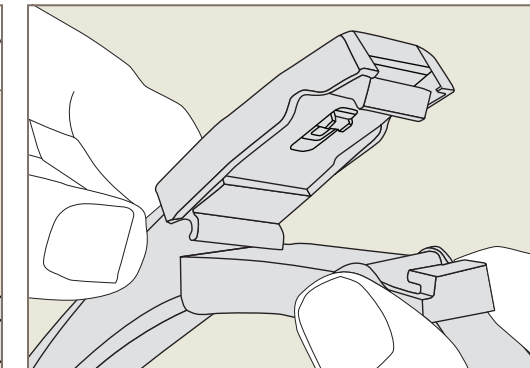
- 2 Lift the black plastic piece and adjust band to desired length. You should allow enough room for two fingers between your dog's neck and the band.



- 3 Push the black plastic piece back into place.



- 4 Hook the top of the clasp into the bottom and snap the two pieces together.



SYSTEM REQUIREMENTS

- ✓ Requires Internet access and WiFi connectivity for syncing (802.11 b/g/n at 2.4 GHz)
- ✓ Optimized for all current major browsers on desktops, tablets, and smartphones

Note: Your Voyce band is durable, dust proof, and waterproof up to 1 meter for 30 minutes. Your dog can wear the Voyce band all the time, even when swimming or bathing.

QUICK START GUIDE

Before you get started

- ✓ Do not turn on the band until you are ready to set up
- ✓ Have your WiFi password ready
- ✓ Charge your band fully using the charging directions included


Set up your band

- ✓ Go to mydogsvoyce.com/setup using a WiFi-enabled device
- ✓ You will be prompted to enter your band's serial number
- ✓ Next, you will be prompted to log in or create an account to begin the setup process

OPERATING YOUR BAND

Turn on band

Hold down button for 3 seconds.

Hold down the button for 3 seconds  the LED lights up. The LED will light up with a color indicating battery status. Please refer to check battery level section for additional details. If your band does not have enough battery strength to operate, a red light will blink 3 times and then the band will shut itself off. If this occurs, please charge your band as soon as possible.

Turn off band

Hold down button for 3 seconds, then press button one more time.

Hold down the button for 3 seconds until the LED turns solid red. While the LED is solid red, press and release the button one more time. The LED will blink red once more, indicating you have successfully switched off your band.

Connect to a WiFi network for the first time


Follow directions to turn on band.

After the LED lights up indicating the battery strength, the LED will begin blinking blue, indicating it's ready to be connected to your WiFi network.

Note: Please be sure you are at your computer and logged into mydogsvoicedogs.com/setup when you are ready to connect your band to WiFi. To conserve battery, your band will turn off after 10 minutes in this mode. If this occurs before you finish connecting to WiFi, turn your band off and then back on and start the process over.

Check battery level

LED color indicates battery status.

The LED will pulse with a color to indicate the battery status every 5 seconds. Green indicates sufficient battery strength for use, amber indicates you need to charge soon, and red indicates you need to charge immediately. 

Charge band

Take the band off your dog and place it in the charging cradle.

Ensure the charging contacts are aligned on the charging cradle. The LED will turn amber, indicating the band is charging. Once your band is fully charged, the LED will turn solid green.

Note: To help extend the life of your band's battery, don't overcharge. Once the band is fully charged and the LED turns green, remove the band and place back on your dog.

Reset to factory default settings

While charging, press and hold the button for 10 seconds.

Press and hold the button while charging until the LED cycles through all colors confirming factory settings have been restored. Remove your band from the charging cradle and follow the directions to connect it to a WiFi network for the first time.

Note: Please consult a  Voice Team Member before initiating a factory reset. All collected data and WiFi settings will be lost upon reset.

Connect an additional WiFi network

Press button 4 times quickly.

The LED will begin blinking blue, indicating your band is ready to be connected to a new WiFi network.

Note: To connect your band to an additional WiFi network, go to mydogsvoicedogs.com/setup. To conserve battery, your band will go back into normal operating mode after 10 minutes. If this occurs before you finish connecting to WiFi, you will need to start the process over. You may add up to 10 WiFi networks.

Manually initiate sync

Press button 2 times quickly.

The LED will turn solid blue, indicating your band is syncing. Upon successful sync, the LED will turn green for 5 seconds. If there is a failure to complete the sync, the LED will turn red for 5 seconds.

Note: Your band will automatically sync periodically throughout the day when the band is within range of your associated WiFi network(s), but you may manually initiate a sync on demand.

CUSTOMER SERVICE

1-844-GO-VOYCE (844-468-6923)
M-F 8am-11pm and Sat 9am-6pm EST

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