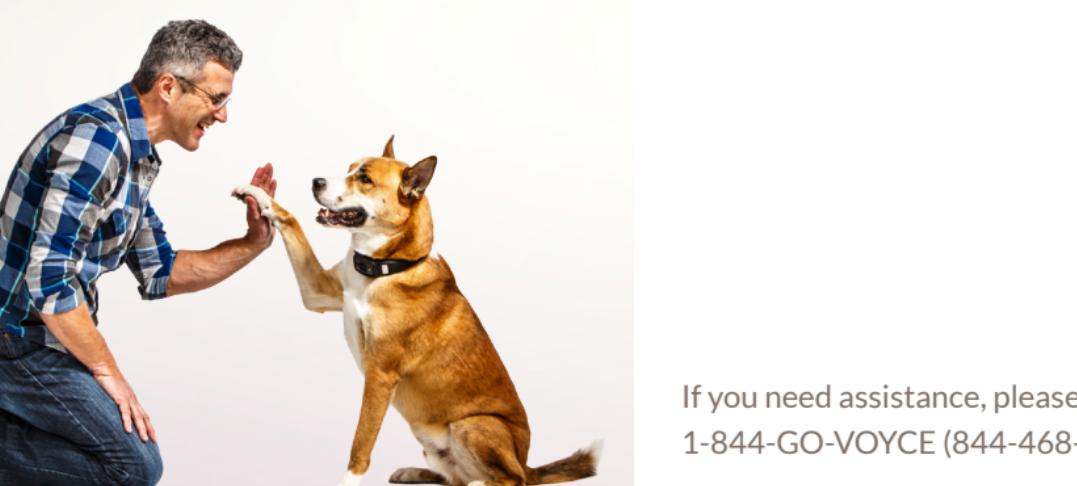




Voyce™

USER GUIDE

Welcome to The Voyce™ Experience.
Please read this information about your
new Voyce band.



WHAT'S IN THE BOX

- Voyce band
- Voyce charging cradle
- Charging cable and wall adaptor

If you need assistance, please call
1-844-GO-VOYCE (844-468-6923)

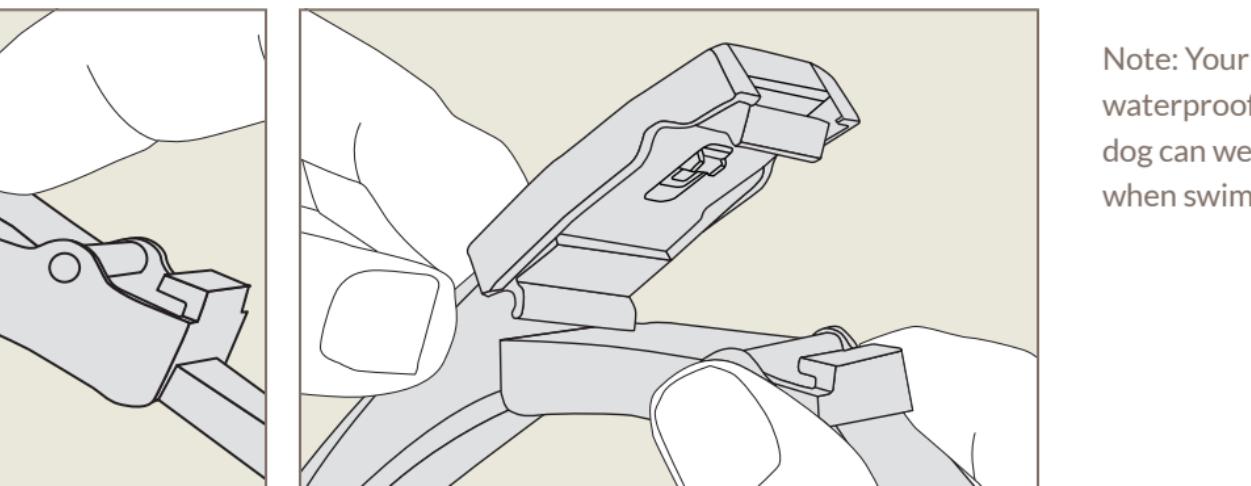
CHARGING YOUR BAND

Please charge your Voyce band fully before the first use. To charge your band, place it in the docking station, ensuring the charging contacts from the band are aligned with the charging contacts on the charging cradle. The LED will turn amber while the band is charging. Once the LED turns green, the band is fully charged.

FITTING YOUR BAND

- 1 To open the clasp, push the black button in and lift up.
- 2 Lift the black plastic piece and adjust band to desired length. You should allow enough room for two fingers between your dog's neck and the band.
- 3 Push the black plastic piece back into place.
- 4 Hook the top of the clasp into the bottom and snap the two pieces together.

Note: Your Voyce band is durable, dust proof, and waterproof up to 1 meter for 30 minutes. Your dog can wear the Voyce band all the time, even when swimming or bathing.



SYSTEM REQUIREMENTS

Before you get started

- Do not turn on the band until you are ready to set it up.
- Have your WiFi password ready.
- Charge your band fully using the charging directions included.

Set up your band

- Go to mydoggyvoyce.com/setup using a WiFi-enabled device.
- You will be prompted to enter your band's serial number.
- Next, you will be prompted to log in or create an account to begin the setup process.

QUICKSTART GUIDE

OPERATING YOUR BAND

Turn on band

Hold down button for 3 seconds.

Hold down the button for 3 seconds  the LED lights up. The LED will light up with color indicating battery status. Please refer to check battery level section for additional details. If your band does not have enough battery strength to operate, a red light will blink 3 times and then the band will shut itself off. If this occurs, please charge your band as soon as possible.

Turn off band

Hold down button for 3 seconds, then press button one more time.

Hold down the button for 3 seconds until the LED turns solid red. While the LED is solid red, press and release the button one more time. The LED will blink red once more, indicating you have successfully switched off your band.

Note: To connect your band to an additional WiFi network, go to mydogsvoyce.com/setup when you are logged into mydogsvoyce.com when you are ready to connect your band to WiFi. To conserve battery, your band will go back into normal operating mode after 10 minutes. If this occurs before you finish connecting to WiFi, you will need to start the process over. You may add up to 10 WiFi networks.

Connect to a WiFi network for the first time

LED color indicates battery status.

Follow directions to turn on band.

After the LED lights up indicating the battery strength, the LED will begin blinking blue, indicating the band is ready to be connected to a new WiFi network.

Note: Please be sure you are at your computer and logged into mydogsvoyce.com when you are ready to connect your band to WiFi. To conserve battery, your band will turn off after 10 minutes in this mode. If this occurs before you finish connecting to WiFi, turn your band off and then back on and start the process over.

Check battery level

Take the band off your dog and place it in the charging cradle.

Press button 4 times quickly.

The LED will turn solid blue, indicating your band is syncing. Upon successful sync, the LED will begin blinking blue, indicating your band is ready to be connected to a new WiFi network.

Note: Please be sure you are at your computer and logged into mydogsvoyce.com when you are ready to connect your band to WiFi. To conserve battery, your band will turn off after 10 minutes in this mode. If this occurs before you finish connecting to WiFi, turn your band off and then back on and start the process over.

Charge band

Reset to factory default settings

Press button 2 times quickly.

The LED will turn solid blue, indicating your band is ready to be connected to a new WiFi network.

Note: Please be sure you are at your computer and logged into mydogsvoyce.com when you are ready to connect your band to WiFi. To conserve battery, your band will turn off after 10 minutes in this mode. If this occurs before you finish connecting to WiFi, turn your band off and then back on and start the process over.

Connect an additional WiFi network

Press button 4 times quickly.

While charging, press and hold the button for 10 seconds.

Ensure the charging contacts are aligned on the band. The LED will begin blinking blue, indicating the band is ready to be connected to a new WiFi network.

Note: Please be sure you are at your computer and logged into mydogsvoyce.com when you are ready to connect your band to WiFi. To conserve battery, your band will turn off after 10 minutes in this mode. If this occurs before you finish connecting to WiFi, turn your band off and then back on and start the process over.

Manually initiate sync

Press button 2 times quickly.

Press button 4 times quickly.

The LED will turn solid blue, indicating your band is ready to be connected to a new WiFi network.

Note: Please be sure you are at your computer and logged into mydogsvoyce.com when you are ready to connect your band to WiFi. To conserve battery, your band will turn off after 10 minutes in this mode. If this occurs before you finish connecting to WiFi, turn your band off and then back on and start the process over.

CUSTOMER SERVICE

1-844-GO-D-VOICE (444-686-923)
Monday-Friday 8am-5pm ET

customersupport@mydogsvoyce.com

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Rio Rancho, New Mexico 87144

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