# **TCL**103

## **QUICK START GUIDE**



PLEASE CONSIDER THE ENVIRONMENT BEFORE PRINTING us.alcatelmobile.com



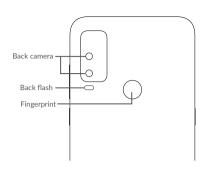
English - CJB2H2101AAA Printed in China



#### Your Mobile

#### Keys and connectors





#### **Getting started**

- Your new phone is partially charged. Charge the battery by using the USB cable and charger provided.
- ② Use the provided SIM pin to open the SIM tray. Place the Nano SIM card and/or microSD card into the tray, then slide the SIM tray into the slot.



#### Home screen

You can bring all of the items (applications, shortcuts, folders, and widgets) that you use most frequently to your Home screen for quick access.

Touching the  $\mbox{Home}$  button always takes you back to the main  $\mbox{Home}$  screen.



- : With the notification panel open, tap the top of the screen again and drag down to see the Quick Settings menu.
- ②: Tap to access the complete Settings menu.

#### Phone call

### Making a call

Enter the desired number from the keyboard and touch to make a call.



#### Answering a call

When you receive a call, swipe up to answer or swipe down to reject:



1 : Reject by SMS

#### **Contacts**

You can view and create contacts on your phone and synchronize these with your Gmail contacts or other applications on the web or on your phone.



- 1 : Tap to search for a contact.
- Tap to select multiple contacts for bulk editing, such as adding a label to the contact.
- ③: Tap on the contact name or icon to open the contact card, where you can edit their information, call them, and more.
  - Touch and hold to share or delete the selected contact(s)
- 4 : Tap to create a new contact.

## Messaging

You can create, edit, and receive SMS and MMS.

An SMS will be converted to MMS automatically when media files (image, video, audio, slides, etc.) are attached or subject or email addresses are added.



- Tap to send the SMS or MMS message.
- ② Touch and hold to switch language.
- 3 Insert an emotion, photo, video or voice message.
- Tap to access the symbols and numbers keyboards.
- ⑤ Tap to input a comma. Touch and hold to access keyboard settings, input an emoticon, and enter left or right hand input mode.

#### **Gmail**

The first time you set up your phone, you can select to use an existing Gmail account or to create a new one.



- : Manage accounts
- ② : See options and settings
- 3 : Swipe left or right to archive the email
- 4 : Create an email

## Help

#### To get help:

View user manual and FAQ
www alcatelmobile com

• Update your phone's software

Go to Settings > System > System Update to check software updates.

• Back up your personal data

Go to Settings > System > Advanced > Backup > Back up to Google Drive and turn it on.

Reset your phone

Go to Settings > System > Advanced > Reset options > Erase all data (factory reset), and then touch Erase all data to reset you Phone.

## Support

 Check our frequently asked questions or chat with us through https://www.alcatelmobile.com in the Support section.

2. Call the Call Center Locate your number, below:

Australia: 1800218730 Canada: 8558446058 Chile: 12300209025 Colombia: 18005183882 Ecuador: 80000635 Mexico: 8001124682

Argentina: 8004447361

New Zealand: 0800451708

Peru: 80055639

Dominican Republic: 18002039552

Uruguay: 40190752 USA: 18553680829 Venezuela: 8001362017