User Manual

FCCID: 2AC3I04-90026

Ceretec, Inc

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Please read these instructions for use and have a good look at the illustration before using.

CE

Warning：

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
-- Reorient or relocate the receiving antenna.
-- Increase the separation between the equipment and receiver.
-- Connect the equipment into an outlet on a circuit different
from that to which the receiver is connected.
-- Consult the dealer or an experienced radio/TV technician for help.

NOTE: This device and its antenna(s) must not be co-located or operation in conjunction with any other antenna or transmitter.

Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

RF Exposure Information:
The SAR limit of USA (FCC) is 1.6 W/kg averaged over one gram of tissue. Device Types careconnect 04-90026-Black (FCC ID: 2AC3I04-90026) has also been tested against this SAR limit.
The highest SAR value reported under this standard during product certification for
use when properly worn on the body is 0.361 W/kg .
This device was tested for typical body‐worn operations with the back of the
handset kept 0mm from the body.To maintain compliance with FCC RF exposure requirements, use
accessories that maintain a 0mm separation distance between the user's body and the back of the handset.
The use of belt clips, holsters and similar accessories should not contain metallic components in its
assembly.
The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be
avoided.

Chapter 1 About Your **CARE CONNECT**

Welcome to the **CARE CONNECT** Family Communicator™.

We care about keeping you connected

The CareConnect is a wireless communications device that contains both Wi-Fi™ for message communicating through a Wi-Fi hub, and Bluetooth™ for communicating with the optional motion detector. It's an Intelligent Digital Picture Frame designed to simplify communication between family members and friends as well as between you and your health care providers. At the appropriate times, it automatically converts from a clock/calendar or digital picture frame to a communications device, delivering email messages, photographs, as well as reminders to take your medications or reminders about appointments. Message or reminder notifications are indicated by the flashing green LED MAIL button, a colored flashing border just inside the frame and audible tones. The audible tones can be silenced.

The seven inch touch screen color display scrolls photographs from a USB memory stick located on the back housing of the CareConnect. The 1GB memory stick can hold approximately 3,000 photographs delivered by the CareConnect server when attached to the emails you receive. The CareConnect comes with 10 preloaded pictures which can be deleted at any time (See Chapter 3, Removing Photographs from your CareConnect). Additionally your CareConnect can function as a clock/calendar.

Although the CareConnect is an email device and connects through the internet, it is not a web browser or general purpose portable computer device. It is a device specific for family communications. The large stylus, stored on the top rear edge of the frame, is perfect for working the soft keys on the screen or the large format typing keyboard on the display when typing messages or responses.

There is an internal battery that provides for minimal backup time in case of power failure. It has stereo speakers on the rear of the display as well as a mini-phone jack for connecting standard headphones. On the front of the display frame is a microphone and a 5 megapixel camera used for taking pictures to attach to outgoing messages or can be used for video conferencing over a Wi-Fi hub. The Wi-Fi signal is indicated by a glowing green LED on the lower left corner of the display frame (a red LED indicates no Wi-Fi connection).

Besides the soft keys on the touch screen display, there are four hard buttons along the lower front edge of the screen. These include:

- 🏠 HOME: Pressing this button always returns you to the clock/calendar or digital picture frame from anywhere in the program
- ✉ MAIL: Pressing this button displays incoming messages or the message log
- ○✓○ OPTIONS: Pressing this button displays the Options page with access to medication and appointment reminders as well as other features described in Chapter 3, "Using Your CareConnect" and Chapter 3, "Settings"
- ⏻ POWER: Pressing this button once while the CareConnect is on, will turn the display off or on. See Chapter 3.

Subscription to the CareText™ service (See Chapter 5, Signing Up for CareText Support) and use of the CareConnect Applications provide additional features that enhance the communication experience for you and your family:

- Preformatted messages that enable 1 touch responses to your family with large soft key selections
- Photo compression on inbound messages, saving megabytes of data transmission and associated costs with each photo received
- Outbound email to SMS text messages that enables rapid communication with family and friends with cellphones.
- Cloud backup storage of the last 50 messages you've received.
- Access to the optional motion detector for security or activity monitoring

The CareConnect requires no knowledge or experience with computers and there is only one cable, the power cord, to plug into an electrical outlet. When you turn on the CareConnect, the autostart provides for a choice of displaying a clock/calendar or digital picture frame. There are no programs to launch and nothing to enter to begin experiencing the benefits of staying connected with your family. We hope you will enjoy the CareConnect experience.

Chapter 2 Setting Up Your CARE CONNECT

Unpacking and Setting up your CareConnect
1. Remove the CareConnect from its protective packaging and place on a flat level surface.
2. Carefully remove the plastic film from the LCD screen and discard it.
3. **Plug the power connector on the AC Adapter cable that came with the CareConnect into the socket connector with the   symbol on the rear of the CareConnect. Plug the AC Adapter into an electrical outlet. NOTE: BE CERTAIN TO USE THE POWER SUPPLY MARKED FOR THE CARECONNECT AND NOT ONE MARKED FOR A MOTION DETECTOR.**
4. Plug in the Cellular "Hot Spot" to an electrical outlet (if you purchased one with the system) and turn it on. If you are using a Wi-Fi hub, make certain it is turned on.
5. Plug the USB memory stick into the USB port on the rear of the CareConnect. If you have existing photographs you would like to display, copy them to the USB memory stick first (see Chapter 3, Transferring Photographs to your CareConnect Memory Stick).
6. Place the screen stylus in the holder on the rear of the CareConnect. It will "click" in place.
7. Using the stylus, select either the Clock/Calendar or Picture Frame mode by touching the soft key on the screen.
8. The Wi-Fi indicator should be green, indicating that the Wi-Fi hub is connected. If it is red, trouble shoot the Wi-Fi hub.
9. If your CareConnect was paired by the factory with your cellular or Wi-Fi hub and the Wi-Fi indicator is lit green, you are ready to use the CareConnect.

Setting Up Wi-Fi
Selecting the "Wi-Fi" soft key is used to display the available networks and to select which network to connect to. To connect to another Wi-Fi hub from the Setup screen
1. If Wi-Fi is present but you are not connected, Press the OPTIONS ⭕✅⭕ button and then the "Preferences" soft key.
2. Touch the "Setup" soft key
3. Touch the "Wi-Fi" soft key. The CareConnect will scan for available networks and display them.
4. Touch the check box next to your Wi-Fi hub. If the hub requires a password, a Password box will appear next to the Wi-Fi hub name.
5. Touch the Password box and a typing keyboard will appear to enter the password using the stylus. Close the keyboard when finished.
6. Touch the "Save" soft key to save the new Wi-Fi hub name.
7. The system should pair with the Wi-Fi hub and the Wi-Fi LED on the CareConnect case should glow green. This may take a minute to complete.

Registering your CareConnect
The easiest way to get full use of all the features on your CareConnect is to register it online at www.CareConnect365.com and sign up for CareText™ services. You (or a family member) will need to do this from a separate computer with internet access. To simplify automatically setting up your CareConnect while registering, besides the serial number (available on your registration card) you should have available the names of the people in your household who will be using the CareConnect and their mobile phone numbers (if they have one), your address and zip code or mail code, the country where it will be used (required for weather forecasts) and your home and mobile phone numbers. You will also need your credit card information for signing up for CareText services. If your CareConnect was purchased online, the registration was completed at the time of purchase. Alternatively, you can mail or fax the registration card that came with your CareConnect to Ceretec and we will complete the registration for you. If you are mailing the registration card, send it to:

    Ceretec, Inc.
    CareConnect Registration
    7241 Garden Grove Blvd, Suite G
    Garden Grove, CA 92841
    USA

You can also fax it to Ceretec, Inc. at +1.714.373.0505. If you are not registering before using your CareConnect, go to Chapter 4 Settings before proceeding.

Chapter 3 Using Your CARE CONNECT

Major Screens:

Options Page   Preferences Page

Setup Page   Hide Keyboard Soft Key

IMPORTANT: Getting Home

Any time that you want to leave ANY screen in the CareConnect and return to displaying the Clock/Calendar or Digital Picture Frame, just press the HOME button and the CareConnect will immediately return to that display (Note: Returning from Skype or other sections of the system may require several presses of the HOME button in order to back out of that section).

NOTE: Not all features are available without signing up for CareText™ services. See Chapter 2 for registering.

Appointment Bar: The bottom of the CareConnect screen has an Appointment Bar that will scroll all scheduled appointments. This bar will appear whenever you are in the message page. You can change the speed at which these appointment change on the Appointment Bar. See Scroll Rate adjustment (Chapter 4, Scroll Rate)

Action Bars: On the Top and Right Sides of the Screen are the Action Bars where soft keys appear that enable actions for managing the CareConnect. See how these are used in each section below.

My Account Information
To find your assigned email address as well as other important information about you and your CareConnect, see the My Account Info screen.
1. Press the OPTIONS button and then touch the "Preferences" soft key and then touch the "My Account Info" soft key.
2. Your CareConnect's Serial Number is used to register your device and required for calls with our support center.
3. This is followed by a list of the people in your household with their assigned CareConnect email addresses. These are automatically assigned by the CareConnect server. You can share these addresses with people who may want to communicate with you. Remind people who send you emails that the subject line will not be transmitted or displayed on the CareConnect.
4. If you have a Skype account and have signed in (See Section 5, Skype), your Skype Name will appear in that box.
5. Following are boxes that display the free space on your USB memory for photographs, the identity of your CareConnect and the software version. These may be requested by customer support should you call for support.
6. Touch the "Save" soft key to save any changes in memory. Proceeding to step 7 without saving will discard the changes.
7. Touch the "Back" soft key to return to the Preferences screen or the HOME button to exit.

Reminder Notifications and Message alerts: Message alerts will come from the system when email messages arrive and reminder notifications will come from the system when it is time to remind you of a scheduled appointment or time to take a medication. A green border indicates an email message; yellow an appointment; and red is a medication reminder.

Managing Messages and Notifications
1. When messages or notifications (emails, appointments or medication reminders) are delivered to your CareConnect, the light on the MAIL button will blink and the colored border will flash. If the Tone for each type of message is turned on, an audible tone will sound as well (See Chapter 4, Alarm Tones).
2. Press the MAIL button and the CareConnect will display the most recent unread messages. There are separate displays for each of the people in your household. Press the tab soft key to select each person to see their messages.
3. If you have any scheduled appointments upcoming, they will display and scroll at the bottom of the page on the Appointment Bar.
4. Touching each message bar with the stylus will bring the full message to the screen. You can respond to each "question" message by touching the large keys on the screen and then touching "Send". If it is a message that enables you to type a reply, touching the "Reply" key will bring a typing keyboard to the screen to use.
5. There are UP and DOWN soft key arrows on the right side of the screen that enable you to scroll up and down messages that are too large to fit on the screen at one time.
6. If messages contain photographs that you would like to save on the photo-frame, touch the photo with the stylus and the screen will display a "Save Photo" soft key. Touching that soft key will add the photo to your digital picture frame memory stick.
7. Notifications reminders for taking medications will be displayed with options for indicating that they were "Taken", "Skipped" or setting a 10 minute "Snooze" period. Medication reminder alarms will remain active for up to 4 hours for each reminder.
8. Notifications reminders for appointments will be displayed with options for canceling the notification or for setting a 10 minute "Snooze" period.
9. Touching the Appointment Bar will display all scheduled appointments.
10. You can respond to an email from anyone by touching the "Reply" soft key and following the instructions for writing email messages (See below).
11. From the message screen, you can create a new outbound email message (See below).

Writing Email Messages
To create an email:
1. Press the MAIL button and then touch the "Write Message" soft key.
2. You can touch the "To:" box and the keyboard will appear to enter the address. If you have entered contacts in your Contact list, you can select any of these to add to the message by touching the box next to their name and touching the "Save" soft key. You can add as many of these contacts in a single selection and they will all be added to the email message. You can also manually enter any other email address, separating addresses with a semicolon (;).
3. To write the message, touch the white box under the date and the keyboard will appear. When finished, close the keyboard.
4. To take a picture and attach it to the message, see below.
5. To send the email message, touch the Send soft key that is flashing.

Taking Pictures with CareConnect
When you send messages, you can add a photograph taken with the built-in camera located at the top center of the CareConnect. To take a picture:
1. Touch the "Take Picture" soft key.
2. Frame yourself or the object to be photographed in the display and then touch the "Take Picture" soft key again.
3. If you are not pleased with the photo, you can "Retake" picture or cancel this activity.
4. You can then attach the picture to your message by touching the "Attach" soft key.

Your Appointments
To view all of your scheduled appointments:
1. Press the OPTIONS button and then touch the "Appointments" soft key. All of the scheduled appointments will be displayed for each person in your household by touching each tab.
2. Touch any individual appointment to display the details.
3. Touching any box with information to be corrected will display a keyboard to make the corrections. Close the keyboard when done.
4. Changes to the reminder time can be made by touching the UP and DOWN soft key Arrows to adjust.
5. Touch the "Save" soft key to save the changes in memory.
6. Touch the "Delete" soft key to delete the appointment.
7. Touch the "Back" soft key to return to the OPTION screen or the HOME button to exit.

To Add a new appointment reminder
1. From the Appointment screen touch the "Add" soft key.
2. Touching the User box will display the people in the household. Touch the person for the appointment.
3. Touching the "Who with" or "Address" boxes will bring up the keyboard to enter the information.
4. Touching the "Date" or "Time" boxes will display a wheel that enables the settings to increase or decrease by touching the + or – soft keys. Touch the "AM/PM" soft key to switch between the two on the time setting.
5. Touch the "Set" soft key after setting the date or time or the "Cancel" soft key to discard the settings.
6. Touch the "Save" soft key to save the appointment. Selection of "User and "Who with" are required to save the appointment.

Your Medication Reminders
To view all of your scheduled medication reminders:
1. Press the OPTIONS button and then touch the "Medication" soft key. All of your scheduled medication reminders will be displayed for each person in your household by touching each tab.
2. Touch any individual medication to display the details (Use the arrows on the right boarder to scroll up and down to see all fields).
3. Touching any box with information to be corrected will display a keyboard to make the corrections. Close the keyboard when done.
4. Changes to the reminder times can be made by touching the UP and DOWN soft key Arrows above or below the time setting to adjust. The UP and DOWN soft keys on the right side of the screen will display more times if there are more medication reminders for the day than are visible.
5. Touch the "Save" soft key to save the changes in memory.
6. Touch the "Delete" soft key to delete the medication reminder.
7. Touch the "Send Weekly" soft key to send the weekly report and the "Send Monthly" for the monthly report.
8. Touch the "Back" soft key to return to the OPTION screen or the HOME button to exit.

To Add a new medication reminder
1. From the Medication screen touch the "Add" soft key.
2. Touching the User box will display the people in the household. Touch the person for the medication reminder.
3. Touch the "Medication" box will bring up the keyboard to enter the information. As you enter letters of the medication name, a list of medications will display. You can continue adding letters to close in on the name or you can use the UP and DOWN arrows to scroll through the list of medication names to find the mediation. The CareConnect has more than 500 of the most common medications listed. Close the keyboard when done.
4. Touching the "Purpose" box will bring up the keyboard to enter the reason for taking the medication (e.g., "blood pressure"). This is optional.
5. Touch the "Dose" box to enter the dose indicated in the prescription (e.g., 10 mg or 5 grams) using the keyboard. This field is required.
6. Touch the "Description" box to select from the forms of the medication (e.g., tablet, spray) using the UP and DOWN arrows to scroll through the options. This field is required.

7. Touch the "How to take" box to select from the options displayed (e.g., by mouth, by inhalation) using the UP and DOWN arrows to scroll through the options. This field is required.
8. You can optionally add a "Special Note", (e.g., For external use only).
9. To "Track Usage" for your weekly medication reports the default setting is Yes. If you do not want this medication tracked, touch the "Track Usage" box and select No.
10. Medications can be set for reminders on a Daily basis, Weekly, Monthly, Every Other Day or on a Specific Day. Touch the "Schedule" box to select how often this medication should be taken.
    a. If Daily, touch the "Doses per day" box and select the number of reminders per day (up to 12). An equal number of reminder times will be displayed. Using the UP and DOWN arrows for each reminder, set the time for each.
    b. If Weekly, touch the "How Often" box and select the number of days per week. An equal number of reminder days will be displayed. Using the UP and DOWN arrows for each day, set the day for each. Then touch the "Doses per day" box and select the number of reminders per day (up to 12). An equal number of reminder times will be displayed. Using the UP and DOWN arrows for each reminder (or touch the time display box to bring up a time setting wheel), set the time for each.
    c. If Monthly, touch the "How Often" box and select the number of days per month. An equal number of reminder days will be displayed. Using the UP and DOWN arrows for each day, set the day of the month for each (Note: Since this is repeated for every month, only up to day 28 can be selected). Then touch the "Doses per day" box and select the number of reminders per day (up to 12). An equal number of reminder times will be displayed. Using the UP and DOWN arrows for each reminder, set the time for each.
    d. If Every Other Day, the first reminder will be today and then every other day thereafter. Touch the "Doses per day" box and select the number of reminders per day (up to 12). An equal number of reminder times will be displayed. Using the UP and DOWN arrows for each reminder, set the time for each.
    e. If "Specific Day", touch the "How Often" box and select the number of specific days per month. An equal number of reminder days will be displayed. Either using the UP and DOWN arrows for each day or by touching the "Date" box that appears will display a wheel that enables the settings to increase or decrease by touching the + or – soft keys. Set the date for each. Then touch the "Doses per day" box and select the number of reminders per day (up to 12). An equal number of reminder times will be displayed. Using the UP and DOWN arrows for each reminder, set the time for each.
11. Touch the "Save" soft key to save the medication reminder.
12. Touch the "Delete" soft key to delete the medication reminder.
13. Touch the "Back" soft key to return to the OPTION screen or the HOME button to exit.

Medication Tracking Settings

Medication tracking provides several features. Tracked medication are used to produce weekly and monthly reports scoring compliance with taking those medications and with the reports sent to you, and optionally to an external email address (e.g., family member or health care provider). This feature can also enable reminders to be sent to your mobile phone when you are away from home (additional charges may pply) as well as provide for notifying a third party (family member or health care provider) if you forget or skip taking a medication. To set medication tracking for each user:
1. Press the OPTIONS button and the "Medication Tracking" soft key. All users of the system will be displayed.
2. Tracking for each person can be turned On or Off by touching the box next to their name in each column.
3. To send reminder to the user's mobile phone, touch the box next to their name in the "Away SMS" column. A reminder that additional data charges may apply. Confirm by touching the Save soft key or touch the Cancel soft key. For this function to be used, a mobile phone number for the user must have been added to their information (See Chapter 4 Settings). When messages are being sent to a mobile phone, they are not tracked. To return to tracking of medication, return to this screen and select On for the user.
4. To send notifications to a third party for skipped or missed medications, touch the box next to their name in the "Notify(Skip)" column. A reminder that additional data charges may apply. Confirm by touching the Save soft key or touch the Cancel soft key. For this function to be used, a contact must be selected in the contact list (See Chapter 4 Settings).
5. Touch the "Save" soft key to save the medication tracking changes or touch the "Back" soft key to return to the OPTION screen or the HOME button to exit without saving the changes.

Turning the Motion Detector On or Off

If you have purchased the optional Bluetooth Motion Detector, you have the option of automatically setting the time that it is monitoring your home (See Chapter 4, Motion Detector) or you can manually turn it on or off. To manually turn the motion detector ON or OFF:
1. Press the OPTIONS button to display the available options.
2. The "Motion Detector" soft key can be touched to either turn the detector ON or OFF depending on its current state. The bars on the Motion Detector soft key will be green when the motion detector is active and touching the soft key will turn it off. When the bars are red, it indicates that the motion detector is off and touching the soft key will turn it on. The bars will blink while the system is connecting and solid once connected.

Call Me Feature

If you set up a contact for the "Call Me" soft key (See Chapter 4, You and Your Contacts), you can use the CareConnect to send out an immediate message to the Call Me contact to ask them to call you. The message will come from the first name on the User list and will indicate the number to call. The message will go out as an SMS Text message to their mobile phone as well as to their email address. You must be connected to the Wi-Fi (indicator LED is green) for this option to function.
1. Press the OPTIONS button and then touch the "Call Me" soft key.
2. The name of the Call Me contact will be displayed and confirmation "Call Me" or "Cancel" soft keys will be displayed.
3. Touching the "Call Me" soft key will send the message.

Turning off the display.
To turn off the display while keeping the CareConnect active to receive messages, Press the POWER button.

Switching between the clock/calendar and picture frame display
Whenever the screen is scrolling photographs or displaying the clock and weather, you can switch to the other choice by pressing the HOME button for 2 seconds again. The system will display the startup screen that enables selection of the desired display.

Setting Clock Alarms
Your CareConnect can be set for multiple clock alarms. To set an alarm:
1. At the clock display, touch the time and the current alarms will be listed.
2. A green bar under the clock image indicates that the alarm is on. Touch the clock image to turn the alarm off (or turn it on if it is off).
3. To edit an existing alarm, touch the alarm box or touch the Add soft key to add an alarm.
4. Touching the "Time" box will display a wheel that enables the settings to increase or decrease by touching the + or – soft keys. Touch the "AM/PM" soft key to switch between the two on the time setting and touch the "Set" soft key when done.
5. Touching the "Repeat" box will enable you to select what days of the week the alarm will sound. Touch each box for the days of the week and touch the "OK" soft key when done.
6. You can name each alarm by touching the "Label" soft key. A keyboard will appear. Enter the name of the alarm and then touch the "OK" soft key. Press the Save soft key when done.
7. Press the HOME button to exit.

Transferring Photographs to your CareConnect Memory Stick
You can transfer your own photographs to your CareConnect USB memory stick to add them to your picture frame. Please note that personal photographs transferred to your CareConnect memory stick are permanently modified for the screen format and only stored on the memory stick and not stored in the CareConnect itself. Additionally, the photographs downloaded through the CareText server are compressed for optimal data transfer. The memory stick will store approximately 3,000 photographs.

To transfer photographs from your computer to your CareConnect USB memory stick, do the following:
1. Connect your CareConnect memory stick to your computer's USB port.
2. Open the CareConnect memory stick directory on your computer. Your CareConnect memory stick will appear as an external storage drive on the computer's desktop.
3. Drag and drop your photographs from your computer into the main directory of the CareConnect memory stick.
4. When you are done transferring photographs, "safely eject" the CareConnect memory stick from your computer.
5. Unplug the memory stick from your computer and replace it in the USB connector on the rear of the CareConnect.

Note: The CareConnect cannot automatically rotate pictures. Pictures on their side should be rotated and save in the correct orientation on a personal computer before transferring them to the memory stick.

Removing Photographs from your CareConnect
Photographs on the CareConnect memory stick can be removed 1) directly from the CareConnect screen or, 2) by connecting the memory stick to your computer and deleting or, 3) transferring them from the main directory to your computer. To remove photographs on the CareConnect, do the following:
1. While displaying photographs, touch and hold the photograph. The display will stop on that photograph and enable several actions.
2. The right side Action Bar had soft keys for zooming in and zooming out of the picture or deleting the picture.
3. To delete the picture, touch the Trash Can icon and confirm the deletion.
4. Press the HOME button to exit.

Other Applications
The CareConnect may have other applications specifically loaded for your use on the Other Applications screen. To find those applications:
1. Press the OPTIONS button and then touch the "Other Applications" soft key.
2. Any other applications if loaded on your CareConnect will be displayed.
3. To return back to the CareConnect program, press the HOME button.
4. From some applications, the HOME button may have to be pressed several times.

Chapter 4 Settings

You and Your Contacts
Up to four people in your household can be "users" of the CareConnect. The Contact screen is used to provide contact information for each of these users and for selecting who the CareConnect contacts for the "Call Me' feature (See "Call Me Feature" above), for motion detection alarms (See "Motion Detector", Chapter 4, Motion Detector) and for third party medication notifications (See "Medication Tracking" above). There is also a directory for maintaining up to ten (10) contact names for sending email messages. Although you can respond to any email sent to you, the system is not designed to replace a standard email system and therefore the number of contacts for originating emails has been set to a limited number of contacts.

To set up (or edit) your information and for others using (Users) this CareConnect:
1. Press the OPTIONS button and then touch the "Preferences" soft key followed by the "Setup" soft key.
2. Touch the "Users" soft key.
3. Select the user to edit (or blank box for a new user) by touching the name or white box.

4. Touch each box to fill in their name, home phone and mobile phone. (Note: if only a mobile phone is used, enter that number in the home phone box as well) The email address is set by the CareConnect server and cannot be changed.
5. A typing keyboard will appear to enter the information. Close the keyboard when done.
6. **Be certain not to leave spaces at the end of any line.**
7. Touch the "Save" soft key to save the user information or the "Back" soft key to return to the User Setup screen without saving the changes.
8. Touch the "Delete" soft key to delete this user.
9. Press the HOME button when done.

NOTES: There must always be a User 1 in the system or no other Users will be active. To replace a user, the user filling that location must first be deleted to erase their messages, medications and appointment reminders.

To set up your contacts:
5. Press the OPTIONS button and then touch the "Contacts" soft key.
6. For each of the contacts to edit, touch the screen box for each contact to display the detailed information.
7. Touch each screen box to add or edit information. A typing keyboard will appear to enter the information. If you enter their Skype name, the system will enable one-touch Skype calls with this contact (requires high cellular data transfer approval or internet Wi-Fi hub)
8. Mobile phone numbers are required for contacts that are selected for "Call Me", "Motion Detector" or "Medication Tracking" Contacts.
9. Touch the "Save" soft key to save the contact information or the "Back" soft key to return to the Contacts screen without saving the changes.
10. Touch the "Delete" soft key to delete this contact.
11. To add a new contact, touch the "Add" soft key and follow the previous steps.
12. To select contacts for "Call Me", "Motion Detector" or "Medication Tracking" notifications, touch the box under each function and a list all contacts (including all users) will be displayed. Touch the name to be notified in case of a notification. The same individual can be selected for more than one notification.
13. To exit, touch the "Back" soft key to return to the OPTIONS screen or press the HOME button when done.

Other Options

Setting the Date and Time and Formats
1. Press the OPTIONS button and then touch the "Preferences" soft key and then touch the "Time/Date" soft key.
2. To select the formats for Date (month/day/year or day/month/year) and Time (AM/PM or 24 hour format), touch the box under each heading. The two options for each will be displayed. Touch the format you want.
3. To set today's date, touch the "Current Date" box and adjustable boxes for month day and year will appear.
4. Touch the plus (+) or minus (-) boxes to adjust each and then touch "set" when done.
5. To set the current time, touch the "Current Time" box and adjustable boxes for the hour and minute will appear.
6. Touch the plus or minus boxes to adjust each and then touch "Set" when done.
7. To exit, touch the "Back" soft key to return to the Preferences screen or press the HOME button when done.

NOTE: Changing the date and time backwards will not reinstate alarms (medication reminders, appointments, etc.) that have passed already and cleared by the system.

Volume
To adjust the volume from the speakers and headset output jack
1. Press the OPTIONS button and then touch the "Preferences" soft key.
2. Touch the "Volume" soft key.
3. Touch the right or left arrows to increase or decrease the sound volume as indicated by the highlighted bars.
4. To exit, touch the "Back" soft key to return to the Preferences screen or press the HOME button when done.

Scroll Rate
To adjust how long each upcoming appointment is displayed on the Appointment Bar when reviewing messages
1. Press the OPTIONS button and then touch the "Preferences" soft key.
2. Touch the "Scroll Rate" soft key.
3. Touch the right or left arrows to increase or decrease the duration of each message on the Appointment Bar.
4. To exit, touch the "Back" soft key to return to the Preferences screen or press the HOME button when done.

Language
To select the language used for the CareConnect display
1. Press the OPTIONS button and then touch the "Setup" soft key.
2. Touch the "Language" soft key.
3. Touch the check box next to the desired language. Only one language at a time can be used with the CareConnect.
4. To exit, touch the "Back" soft key to return to the Preferences screen or press the HOME button when done.

Alarm Tones
You can have audible tone with each type of notification. The tone with each notification is different as well as the duration of the tone. The audible tone with the arrival of an external message plays only once (the MAIL LED and colored border will continue to flash until the message is reviewed). The audible tones for medications or an appointment will continue to sound until the reminder is answered or up to four hours. To turn audible tones on or off
1. Press the OPTIONS button and then touch the "Preferences" soft key.
2. Touch the "Alarm Tones" soft key.

3. Touch the check box next to each type of notification for alarm tones to be on or off. To hear the sound, touch the On box next to each type of alarm.
4. To exit, touch the "Back" soft key to return to the Preferences screen or press the HOME button when done.

Brightness
To adjust the screen brightness
1. Press the OPTIONS button and then touch the "Preferences" soft key.
2. Touch the "Brightness" soft key.
3. Touch the right or left arrows to increase or decrease the screen brightness as indicated by the highlighted bars.
4. To exit, touch the "Back" soft key to return to the Preferences screen or press the HOME button when done.

Setup Screen
The Setup menu is a section of the CareConnect for infrequently set or changed settings such as the Wi-Fi connection (See Chapter 2, Setting Up Your CareConnect), setting the parameters for the motion detector, Skype and for setting up the users (See above). To get to the Setup screen:
1. Press the OPTIONS button and then touch the "Preferences" soft key.
2. Touch the "Setup" soft key to display the options.

Motion Detector (See Chapter 5)
Selecting the "Motion Detector" soft key is used to set up the parameters for the motion detector. The optional Bluetooth motion detector can be used as either an activity monitor or a security monitor (See Chapter 5, Bluetooth Motion Detector). To set up the Motion Detector from the Setup menu
1. Touch the "Motion Detector" soft key.
2. Using the stylus, touch the up or down arrows to set the time of day that the system will start monitoring and the time of day that the system will stop monitoring. This is the monitoring window. **CAUTION**: If you manually turn the motion detector monitor off (See Chapter 3, Turning the Motion Detector ON or OFF), the system will not monitor activity.
3. Determine if you want the Activity Monitor or Security Monitor mode and touch the check box next to the mode.
4. Using the stylus, touch the up or down arrows to set either the "No Activity Alarm Interval" or the "Photo Capture Interval".
5. Touch the "Save" soft key to save the new motion detector settings. To exit without saving the changes, touch the "Back" soft key to return to the Setup screen or press the HOME button when done.

Chapter 5 System Options

Using Headphones
The CareConnect has an external headset output jack on the rear of the display, just next to the power jack. This supports standard 2.5 mm stereo headphones. When headphones are inserted into the jack, all sound is transferred to the headphones and no audible sound will come from the speakers. This includes all alarms, reminders and message alerts. **Remember to unplug the headphones when you are finished using them.** Volume control to the headphones is controlled by the volume settings on the OPTIONS screen.

Bluetooth™ Motion Detector
As an activity monitor, it is used to determine if a person is active in a space within the home. The motion detector should be set up in a pathway to a location that is used every day such as the bathroom or kitchen. In this mode, it will send out a message if there is no activity within the set window of time for the specified period. As a security monitor, if the motion detector sees activity during the window of time, it will take a photograph of what the camera sees and will email it to the identified contact (See Chapter 4, You and Your Contacts). It will continue to take pictures at a set interval as long as it continues to see activity. Read the instructions that come with the Bluetooth Motion Detector for setting it up.

Skype™
Using Skype on the CareConnect requires a Skype account with name and password and access to a non-cellular Wi-Fi hub unless a high data plan has been purchased from your cellular provider.
Because Skype is not a CareConnect program, it is critical that you follow every step exactly for it to work properly. If you need assistance, please contact customer support. Your Skype account for use on the CareConnect should preferably be different than Skype accounts you have for other computers. Registration of a Skype account should be done on a laptop or desktop computer. To set up Skype on the CareConnect follow these steps exactly:
1. You need to have at least one contact on your contact list with a person who has a Skype account and enter their Skype name.
2. Press the OPTIONS button and then touch the "Contacts" soft key.
3. Press the "Skype Call" soft key next to the name of the contact with a Skype account.
4. Touch the "Skype Call" soft key to confirm the call and the Skype home page will appear.
5. Touch the boxes to enter your Skype name and Password using the keyboard that will appear. Close the keyboard when done and touch the "Sign In" soft key. **DO NOT TOUCH THE "Create an account" soft key.**
6. A Skype video calling pop-up will appear. Touch the "Enable" soft key. Note: Skype does not certify Android tablet Skype application yet.
7. **IMPORTANT:** On the next pop-up that appears, touch the "Do not show this again?" check box and then touch the "Yes" soft key.
8. The Skype call box will appear. Touch the "End call" soft key.
9. You are now prepared to use one-touch Skype calling.
NOTE: To exit from Skype, it may require pressing the HOME button more than once to exit.

Using Skype:

1. Incoming calls from other Skype users will ring on the screen and you can accept the call with either video or just audio or Decline the call.
2. To make an outgoing Skype call, press the OPTIONS button and then touch the "Contacts" soft key.
3. If the contact you wish to call has a blue "Skype call" soft key next to their name, touch the soft key and a confirmation box will appear.
4. Touch the "Skype Call" soft key to make the call or touch "Cancel"

If you see an ad message box with a "Continue" Soft Key, DO NOT TOUCH THE KEY. Press the HOME button

CareText™ Communications Application
CareText™ is an application for smartphone, tablets and computers that enhances communications with the CareConnect. The matching software in the CareConnect recognizes messages formatted by CareText and displays the large keys for responding to questions. It compresses photographs coming to the CareConnect to reduce data transmission fees and enables messages from the CareConnect to be sent to mobile phones as SMS text messages. You may have signed up for CareText when you purchased your CareConnect. For more information, go to www.CareConnect365.com . If your family or friends are using CareText on their smartphones, you still need to be registered to use all of its features.

Chapter 6 Accessories

There are Accessories that are available for your CareConnect. For details on the following Accessories, visit the CareConnect online store at www.careconnect365.com/

- Replacement Stylus
    This large stylus eases the use of touch screen displays
- Replacement Power Supplies
    Replacement power supplies for the CareConnect and Motion Detector are available for different country plug configurations.
- Bluetooth™ Motion Detector
    The Bluetooth Motion Detector is used to monitor activity or as a security monitor working with the CareConnect software application.
- Wall mount
    A wall mount kit is available to convert your CareConnect from a table top device to one that can be mounted on a wall
- Smartphone CareText™ Applications
    Downloadable smartphone applications for CareText are available for both iPhone and Android devices to simplify communication from family members to your CareConnect including formatting questions and data cost saving photo compression.
- Tablet or PC/MAC Applications
    Downloadable tablet and computer applications for CareText are available for both Mac and PC/Android devices to simplify communication from family members to your CareConnect including formatting questions and data cost saving photo compression.

Chapter 7 Finding Additional Assistance

For help using your CareConnect, visit the Ceretec website for the CareConnect where further assistance is available at:
www.careconnect365.com./

Appendix A. Error Messages

An explanation for the follow error messages that may appear on your CareConnect.

Screen Name	Message	Cause	Steps to Take
Message (Write New Message)	Photo Save Failed!	1)USB Memory Disk is not in the USB Drive	Insert a non-corrupt USB Memory Disk into the USB drive into the back of the Care Connect Unit
		2)USB Memory Disk may be corrupt	Try re-formatting the USB Memory Disk on a computer (this will erase all files on the disk). If this does not work, use a different, non-corrupt USB Memory Disk
	Mail Send Failed!	1)WIFI connection or Sunday at 8am	Move the Care Connect Unit closer to your WIFI connection and check your WIFI connection
		2)Email address is invalid	Ensure that a proper email address is entered correctly
	Please add contact!	Unfilled "To" field	Put a recipient in the "To" of the message that you are sending

	Connect WIFI Fail	WIFI Pairing	Ensure that the WiFi password is entered correctly
	Content is Empty!	Unfilled "Message" field	Put a message into the "Message" field of the message you are sending
Appointment Details	Who with is empty!	Unfilled "Who with" field	Fill in the "who with" field
	User is empty!	Unfilled "User" field	Fill in the "User" field
	You set a appointment time earlier than current time!!	1)Date and time of appointment may be earlier than current time	Check that you have filled in the "Date" and "Time" field correctly. If this is not the cause of the error, check the Date and Time of the Care Connect Unit in Preferences.
		2)Reminder prior time may be earlier than current time	Check that the reminder prior time entry is not earlier than current time
Contacts	Please Set Call Me contact before using Call Me Function	No contact selected for Call Me Contact	Select a User or Contact in the drop down field of "Call Me Contact"
	Please Set Motion Detector contact before using the Motion Detector function	No contact selected for Motion Detector Contact	Select a User or Contact in the drop down field of "Motion Detector Contact"
Contact Details	Please Input Name	Unfilled "Name" field	Fill in the "Name" field
	Pleas Input Mobile Phone Number	Unfilled "Mobile Phone Number" field	Fill in the "Mobile Phone Number" field
	Please Input Email	Unfilled "Email" field	Fill in the "Email" field
Medication Details	User is empty!	Unfilled "User" field	Fill in the "User field
	medication is empty!	Unfilled "Medication" field	Fill in the "Medication" field
	dose is empty!	Unfilled "Dose" field	Fill in the "Dose" field
	description is empty!	Unfilled "Description" field	Select an option from the drop down "Description" field
	how to take is empty!	Unfilled "How to take" field	Select an option from the drop down "How to take" field
	Cannot set repeat time!	Repeat time of medication	Verify that there are no repeat times for when to take the medication
Motion Detector	There was a problem pairing with bluetooth device.	Bluetooth pairing requires PIN	Enter a PIN number when prompted by the Bluetooth Pairing Request and press "ok"
Medication Tracking	Please set this user's Mobile Phone	The User does not have a Mobile Phone number saved in User Details when selecting the option of "Away SMS"	Goto the User Details page of the User you wish to have SMS text messages sent to and input a mobile phone number in the "Mobile Phone" field
	Please Set Medication Tracking Contact	No contact selected for Medication Tracking Contact while attempting to turn on Notify(Skip)	Select a User or Contact in the drop down field of "Medication Tracking Contact" in the Contacts page
Wi-Fi Pairing	Connect WIFI Fail	WIFI Pairing	Ensure that the WiFi password is entered correctly

Appendix B. Product Information

Product Specifications

Display:	7" diagonal TFT, 1024 x 600 high-resolution LCD display, 16 million colors.
CPU:	Samsung S5PV210, ARM Cortex-A8 1GHz, OS: Android 2.3
Audio:	3.5mm stereo headphone jack, built-in stereo speakers. 3.5mm microphone
Camera:	5.0M pixels
HDMI Port	1080P HD video output
Memory:	DDR3 1GB, Internal Flash Memory 4GB
Bluetooth	v4.0
Power:	5V/3.0A AC power adapter (100～240V input) and rechargeable lithium ion battery (3700mAH/3.7V)
Connectivity:	USB 2.0 (micro-B connector), Wi-Fi 802.11b/g/n, Bluetooth 2.1 +EDR
Operating temperature:	32°F to 95°F (0°C to 35°C).
Storage temperature:	14°F to 113°F (-10°C to 45°C).

Safety and Compliance Information
Use Responsibly. Read all instructions and safety information before use.

Maintaining Your CareConnect
Do not use your CareConnect or its accessories in rain, or near sinks or other wet locations. Take care not to spill any food or liquid in your CareConnect. If your device does get wet, unplug the power supply adapter and turn off the system by pressing and holding the Power button for 10 seconds. Wait for the device to dry completely before pressing the Power button to wake again. Do not attempt to dry your CareConnect with an external heat source, such as a microwave oven or hair dryer. Clean the screen with a soft cloth; be careful not to wipe it with anything abrasive.

Don't expose your CareConnect to extreme heat or cold. For example, don't leave it on an exposed window sill, a radiator, or in sub-zero or high-heat conditions.

Servicing Your Device
Do not attempt to disassemble, modify, tamper with or repair device (including AC adaptor). Disassembly, modification, tampering or repairing the device could cause fire or electric shock, possibly resulting in serious injury. If your device needs service, please contact Ceretec Customer Support. Contact details can be found at www.CareConnect-Us.com. Faulty service may void the warranty.

Glass Parts
The outside cover of your device's screen is made of glass. This glass could break if the device is dropped or receives a substantial impact. If the glass breaks, chips, or cracks, stop using your CareConnect and do not touch or attempt to remove the damaged glass.

Headphone Safety
Listening to audio at high volume for extended periods of time can cause hearing damage. To avoid this problem, consider the tips below:
- Keep the volume down.
- Avoid prolonged, continuous listening.
- Wear headphones that isolate the wanted audio from background noise.

Other Safety Considerations
Only use the Ceretec AC adaptor that was provided with your device, or use AC adaptors specified by Ceretec to avoid any risk of fire or other damage to the device. Use of an incompatible AC adaptor could cause fire or damage to the device possibly resulting in serious injury. Ceretec assumes no liability for any damage caused by use of an incompatible adaptor.

Never plug the AC adaptor into a power source that does not correspond to both the voltage and the frequency specified on the regulatory label of the unit. Failure to do so could result in a fire or electric shock, possibly resulting in serious injury.

A small percentage of people may be susceptible to blackouts or seizures (even if they have never had one before) when exposed to flashing lights or light patterns such as when playing games or watching video. If you have experienced seizures or blackouts or have a family history of such occurrences, you should consult a physician before playing games or watching videos.

Engaging in repetitive motions such as pressing keys or playing some games may cause you to experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body.

Discontinue use of your device and consult a physician if you experience headaches, blackouts, seizures, convulsion, eye or muscle twitching, loss of awareness, involuntary movement, disorientation, or other discomfort. To reduce risk of these symptoms avoid prolonged use, hold your device some distance from your eyes, use your device in a well-lit room, and take frequent breaks.

Small parts contained in your device and its accessories may present a choking hazard to small children.

Using your CareConnect while operating a vehicle is not recommended and may be prohibited or restricted in some areas. If you are in an area where using your CareConnect while operating a vehicle is allowed, always give full attention to the operation of the vehicle and stop using your CareConnect if it becomes a distraction.

Wireless Safety and Compliance
Turn your wireless connection off in areas where wireless use is forbidden or when it may cause interference or danger. Some specific situations are described below. In general, you should not use your CareConnect with your wireless connection turned on any place you are not allowed to use a cellular device.

Using Your CareConnect Around Other Electronic Devices
The CareConnect generates, uses, and can radiate radio frequency (RF) energy and, if not used in accordance with its instructions, may cause interference to radio communications and electronic equipment. External RF signals may affect improperly installed or inadequately shielded electronic operating systems, entertainment systems, and personal medical devices.

While most modern electronic equipment is shielded from external RF signals, if in doubt, check with the manufacturer. For personal medical devices (such as pacemakers and hearing aids), consult with your physician or the manufacturer to determine if they are adequately shielded from external RF signals.

Steps to Minimize Interference

If your CareConnect does cause interference to radio or television reception (which you can determine by turning your CareConnect off and on), you can try to correct the interference by one or more of the following measures: reorient or relocate the receiving antenna for the radio or television; increase the separation between the radio or television and your CareConnect; connect equipment and receivers to different outlets; or consult the radio or television manufacturer or an experienced radio/TV technician for help.

Watch for Signs

There are some places where RF signals could constitute a hazard, such as health care facilities, and construction sites. If you are not sure, look around for signs indicating that two-way radios or cell phones should be turned off.

In addition, turn off and do not charge your device if you are in any area with a potentially explosive atmosphere, as sparks in such areas could cause an explosion or fire. Such areas are usually, but not always, clearly identified, and include areas where you would normally be advised to turn off your vehicle engine.

FCC Compliance Statement

This Device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This Device may not cause harmful interference; and (2) this Device must accept any interference received, including interference that may cause undesired operation.

This Device has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. However, there is no guarantee that interference will not occur in a particular installation.

This Device meets the FCC Radio Frequency Emission Guidelines and is certified with the FCC as the FCC ID number found on the back of the Device.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Information Regarding Exposure to Radio Frequency Energy

Your Device is designed and manufactured not to exceed the emission limits for exposure to RF energy set by the Federal Communications Commission of the United States (FCC). Information on your Device is on file with the FCC and can be found under the Display Grant section of www.fcc.gov/oet/ea/ after searching on the FCC ID for your Device, which can be found on the back of the Device.

Battery Safety

The rechargeable battery in your CareConnect should be replaced only by an authorized service provider. Charge the battery only in temperatures that range from 32° to 95° Fahrenheit (0° to 35° Celsius).

EU Declaration of Conformity

Hereby, Ceretec, Inc. declares that this device is in compliance with the essential requirements and other relevant provisions of RTTE Directive 1999/5/EC. A copy of the EU Declaration of Conformity is available at: www.CareConnect365.com

Regulatory Information

The device you have purchased is an FDA (USA) Class I listed device and is not designed for any "critical applications." "Critical applications" means life support systems, connections to implanted medical devices, commercial transportation, nuclear facilities or systems or any other applications where product failure could lead to injury to persons or loss of life or catastrophic property damage. ACCORDINGLY, CERETEC, ITS AFFILIATES AND SUPPLIERS DISCLAIM ANY AND ALL LIABILITY ARISING OUT OF THE USE OF THE DEVICE PRODUCTS IN ANY CRITICAL APPLICATIONS. IF YOU USE THE DEVICE PRODUCTS IN A CRITICAL APPLICATION, YOU, AND NOT CERETEC, ASSUME FULL RESPONSIBILITY FOR SUCH USE.

Recycling CareConnect Properly

In some areas, the disposal of certain electronic devices is regulated. Make sure you dispose of or recycle your CareConnect in accordance with your local laws and regulations. For information about recycling your CareConnect, go to www.CareConnect365.com

Legal Terms

Please read the detailed terms found at: www.careconnect365.com/

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One-Year Limited Warranty
This Warranty for the CareConnect Device (the "Device") is provided by Ceretec, Inc., 7241 Garden Grove Blvd, Suite G, Garden Grove, CA 92841, United States. The provider of this warranty is sometimes referred to herein as "we."

We warrant the Device against defects in materials and workmanship under ordinary consumer use for one year from the date of original retail purchase. During this warranty period, if a defect arises in the Device, and you follow the instructions for returning the Device, we will, at our option, to the extent permitted by law, either (i) repair the Device using either new or refurbished parts, (ii) replace the Device with a new or refurbished Device that is equivalent to the Device that is to be replaced, or (iii) refund to you all or part of the purchase price of the Device. This limited warranty applies, to the extent permitted by law, to any repair, replacement part or replacement device for the remainder of the original warranty period or for ninety days, whichever period is longer. All replaced parts and Devices for which a refund is given shall become our property. This limited warranty applies only to hardware components of the Device that are not subject to accident, misuse, neglect, or other external causes, alterations, repair, or commercial use.

Instructions: For specific instructions about how to obtain warranty service for your Device, please contact Customer Service using the contact information provided in this guide. In general, you will need to deliver your Device in either its original packaging or in equally protective packaging to the address specified by Customer Service. Before you deliver your Device for warranty service, it is your responsibility to back up any data, photographs, or other materials you may have stored or preserved on your Device. It is possible that such data, photographs or other materials will be lost or reformatted during service, and we will not be responsible for any such damage or loss.

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