

Important Notice

Prospective Hearing Aid Users: Good health practice requires a person with a hearing loss to have a medical evaluation by a licensed physician (preferably a physician who specializes in diseases of the ear) before purchasing a hearing aid. Licensed physicians who specialize in the diseases of the ear are often referred to as otologists, otolaryngologists, or otorhinolaryngologists. The purpose of a medical evaluation is to assure all medically treatable conditions that may affect the hearing are identified and treated before the hearing aid is purchased.

Following the medical evaluation, the physician will give you a written statement stating your hearing loss has been medically evaluated and you may be considered a candidate for a hearing aid. The physician will refer you to an audiologist or a hearing aid dispenser, as appropriate, for a hearing aid evaluation.

The audiologist or hearing aid dispenser will conduct a hearing aid evaluation to assess your ability to hear with and without a hearing aid. The hearing aid evaluation will enable the audiologist or dispenser to select and fit a hearing aid to your individual needs.

If you have reservations about your ability to adapt to amplification, you should inquire about the availability of a trial-rental or purchase-option program. Many hearing aid dispensers now offer programs that permit you to wear a hearing aid for a period of time for a nominal fee after which you may decide if you want to purchase the hearing aid.

Federal law restricts the sale of hearing aids to those individuals who have obtained a medical evaluation from a licensed physician. Federal law permits a fully informed adult to sign a waiver statement declining the medical evaluation for religious or personal beliefs that preclude consultation which a physician. The exercise of the waiver is not in your best interest and its use is strongly discouraged.

Warning To Dispensers

A hearing aid dispenser should advise a prospective hearing aid user to consult promptly with a licensed physician (preferably an ear specialist) before dispensing a hearing aid if the hearing aid dispenser determines through inquiry, actual observation, or review of any other available information concerning the prospective user, that the prospective user has any of the following conditions:

- (i) Visible congenital or traumatic deformity of the ear
- (ii) History of active drainage from the ear within the previous 90 days.
- (iii) History of sudden or rapidly progressive hearing loss within the previous 90 days.
- (iv) Acute or chronic dizziness.
- (v) Unilateral hearing loss of sudden or recent onset with the previous 90 days.
- (vi) Audiometric air-bone gap equal to or greater than 16 decibels at 500 hertz (Hz), 1,000 Hz, and 2,000 Hz.
- (vii) Pain or discomfort in the ear.

Special care should be exercised in selecting and fitting a hearing aid whose maximum sound pressure level exceeds 132 decibels as there may be risk of impairing the remaining hearing of the hearing aid user. (This provision is required only for those hearing aids with a maximum sound pressure capability greater than 132 decibels (dB).)

Troubleshooting Guide

Symptom	Cause	Solutions
Feedback, Whistling, Chirping or Whirling	• Ear Wax accumulation in ear canal and/or sound port.	• Clean sound port and/or have ears checked and Cleaned by physician
	• Aid improperly inserted	• Insert aid properly
“Dead” or No Sound	• Microphone opening and/or sound port clogged with wax, moisture or debris	• Clean microphone opening and/or sound port
	• Dead battery	• Replace battery
Intermittent Beeping	• Aid improperly inserted	• Insert aid properly
	• Weak battery	• Replace battery
Fades or Intermittent Sound	• Moisture clogged microphone opening and/or accumulated in tubing (if applicable)	• Purchase and use a hearing aid drying kit and/or tube blower to remove moisture

If you experience any problems with your instruments that you are unable to resolve at the place of purchase, contact Hearing Lab Technology, LLC. (contact information on back) for assistance. Please do not attempt to make repairs yourself. Doing so could cause additional damage and will void any warranties.

Disposal Of Instruments




Waste from electronic equipment must be handled according to local regulations.

Environmental Conditions

During transport or storage, the temperatures should not exceed the limit value of -25 to 70 °C, (-13 to 158 °F) 0 to 90%, 700hPa to 1060hPa. Battery should be removed from the device while transporting or storing.

Operating Condition: your hearing instruments are designed to operate beyond the range of temperature comfortable to you, from very cold up to 50 °C (122 °F)




Sound Quest, LLC
806 Beaver Street
Bristol, PA 19007
267-543-0058

EC


REP


EMERGO EUROPE
Prinsessegracht 20
2514 AP The Hague
The Netherlands

Distributed by: HLT
14301 FAA Blvd, Ste 105
Ft. Worth, TX 76155 USA




Read Instructions




Transport & Storage


-25
0 to 90%
700hPa to 1060 hPa

Operational Conditions



5
15-90%RH non-condensing
700hPa to 1060 hPa



Type B applied part

IP22 Protection against dripping water at all angles
Protection against objects ≥ 12,5 mm in diameter

General Instruction for use of

powered by  **Lucid**®

Hearing Aids

About Powered By Lucid® Hearing Aids

Powered by Lucid hearing aids are highly sophisticated devices which have the capacity to make a real impact on the overall quality of life for those who have hearing loss.

Patented Lucid smart technology delivers natural sound quality that is superior to traditional “compression” hearing aid technology. Powered by Lucid hearing aids help you hear the sounds that are most important to you and ensure they are at the most understandable and comfortable volume. Our Lucid technology constantly analyzes your environment making automatic adjustments to ensure you hear what you want to hear while minimizing noise and sounds you don't want to hear. This allows you to move from one sound environment to another, like a one-on-one conversation and then a noisy group, without having to make adjustments to your hearing aid settings.

While our hearing aids won't restore your hearing to normal, you will experience a very positive difference. These differences vary between individuals and depend on a number of factors including your level of hearing loss and the type of hearing aid you choose. Our Lucid Certified Hearing Specialists are committed to fitting you with the best device for your level of loss and unique lifestyle.

Important Hearing Aid Information

Intended Use:

A wearable sound amplifying device intended to aid adult persons with or compensating for impaired hearing.

The device (custom programmed for individual hearing loss) must only be used by the intended person. They should not be used by any other person as they could damage the individual's hearing.

The instruments are not intended for infants, small children or mentally disabled persons.

Getting Started

Helpful Hints:

- Start in quiet places with simple communication and then progress as you feel comfortable.
- Keep a positive attitude.
- Communicate any issues with your hearing care professional; they can make adjustments as necessary
- Hearing aids will not restore normal hearing and will not prevent or improve a hearing impairment resulting from organic conditions.
- In most cases infrequent use of a hearing aid does not permit a user to attain full benefit from it.
- The use of a hearing aid is only part of hearing habilitation and may need to be supplemented by auditory training and instruction in lip-reading.

General Instrument Care

Your instruments are delicate, precision electronic devices and require special care and handling that should be provided to such devices. Please read and follow the listed precautions to ensure quality performance and long instrument life.

- Remove batteries when hearing instruments will not be in use for prolonged periods of time.
- Do not throw or drop your instruments.
- Do not immerse hearing instruments in liquid or water
- Do not wear during bathing, showering or swimming
- Store out of the reach of children and pets.
- Do not expose instruments to excessive heat, such as stove top, microwave, dash board of a hot car, or hair dryer.

- Do not expose the instruments to chemicals such as hair spray, insect repellent, perfume, or cosmetics.
- Do not use the product with higher volume for a long period of time, in order to avoid hearing damage. Stop using if discomfort occurs.
- Do not disassemble the device
- To avoid possible electromagnetic radiation, the devices should be removed in any high frequency, heat treatment or operation, radiotherapy and strong magnetic field environments.
- Please avoid use in a potentially explosive or dangerous situation.
- Only qualified accessories should be used with this device.
- Take off the hearing aid at night, which should be placed in stay dry jar (hearing aid specialist can supply), avoid light, high temperature, high humidity environment, or falling touch.
- Please keep the surface of hearing aid clean, clean wax build up in earplugs or tips.
- Please use the Dual Function Rocker Switch correctly, avoid excessive force as far as possible.

Special Note. Your hearing instruments are built with the finest quality materials. However, in rare instances an individual may experience sensitivity to the materials used. Please consult with your physician if you exhibit any signs of skin irritation, allergic reaction, or accelerated accumulation of cerumen (wax)

Should you experience a sensitivity problem, please see your hearing care provider to inquire about special hypoallergenic coatings available to assist with these situations.

If your instrument is equipped with wireless capabilities check first before using the hearing instrument in areas where electronics or wireless devices are restricted such as on an airplane.

Note: Your Hearing Care Professional can perform a thorough professional cleaning and maintenance. It is recommended that you contact your hearing care professional at least annually for a new hearing test and a clean and check of your device.

The average hearing aid lifespan will vary significantly due to the amount of care provided and the use conditions. On average the life expectancy is approximately 4 years. The lifespan of consumable supply items will also vary significantly (i.e. wax stop, tubes). Ask your Hearing Care Professional for recommendations on supplies, maintenance intervals and for support.

Battery Safety Information

Hearing Aid Batteries Are Dangerous if Swallowed

Keep out of the reach of children or anyone who may accidentally swallow them. Never put batteries in your mouth for any reason. Do not store batteries in pill containers where they may be mistaken for medication and swallowed. Use batteries recommended by your hearing care professional. Batteries of low quality may leak and cause bodily harm. Batteries with incorrect voltage may cause damage to your device. Never attempt to recharge your batteries. They may explode and cause serious injury. Do not expose your batteries to heat, such as an open flame, microwave or oven. There is a risk that they will explode and cause serious injury. Remove batteries when instrument is not in use. Please discard old batteries in a safe place in accordance to local recycling rules.

Visit <http://www.poison.org/prevent/battery.asp> to learn more important information about battery safety. If a battery or hearing instrument is swallowed, see a doctor immediately and call the National Capital Poison Center, 202-625-3333.



Hearing Aids

MANUFACTURED BY
SOUND QUEST, LLC
806 Beaver Street
Bristol, PA 19007
USA 215-785-5437

DISTRIBUTED BY
HLT, LLC
PO BOX 535596
Grand Prairie, TX 75053
USA 215-785-5437

www.lucidhearing.com