android

CONNECTING AND USING YOUR POWERED BY LUCID® HEARING AID WITH YOUR ANDROID™ SMARTPHONE

QUICK SETUP AND USAGE GUIDE FOR THE LUCID HEARING APP

powered by Lucid

The Lucid Hearing App will work with an Android 10 or higher operating system.

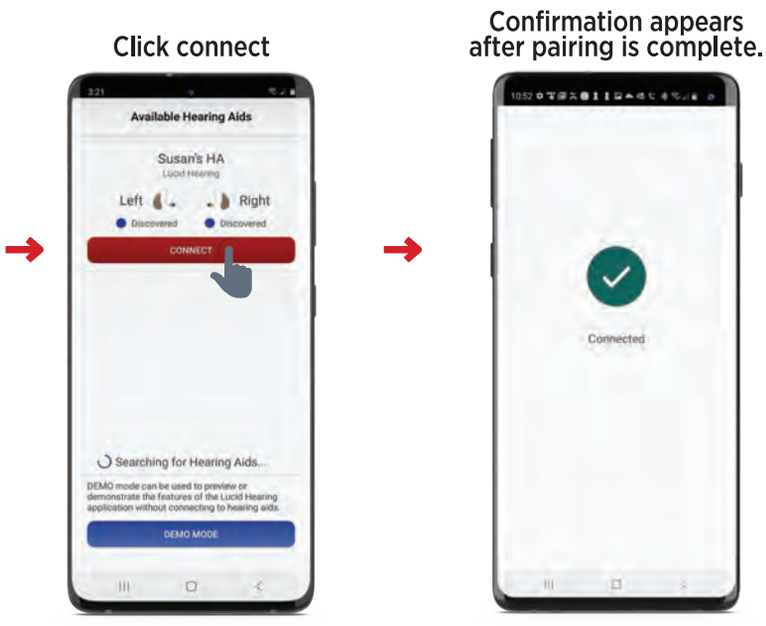
GET IT ON Google Play

Search for 'Lucid Hearing' to download the app onto an Android compatible phone.

1. START-UP DISPLAY

The first time you open the app you will be met with 3 introductory Screens.
Click "next" to continue to the next page

2. CONNECT/PAIRING



3. ADJUSTMENT TABS

Volume

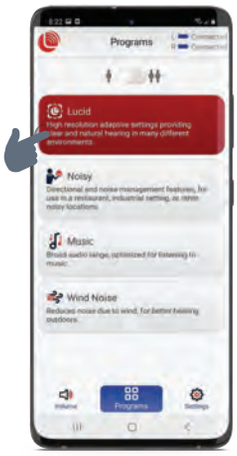
The volume control view lets you toggle between controlling both of your hearing aids at the same time or independently.

When controlling hearing aid volume independently you can also selectively mute one or the two hearing aids.

Programs

Tap program name to change program.

Toggle between one and both hearing aids.



Ensure the programs on both hearing aids match to reenable synchronized program control.

SETTINGS

The user guide will help you learn more about how to use the app.

BATTERY STATUS

You can view the state of your hearing aids from any of the main screens by tapping the status.

See the connection state and battery level for your hearing aids.

TROUBLESHOOTING GUIDE

If you are having trouble pairing, try these steps:

1. Unpair the hearing aids from all Android devices.
2. Power-cycle the device (off/on).
3. Make sure you have fresh batteries in the hearing aids.
4. Power-cycle the Hearing Aids.
5. Be sure to pair within 180 seconds of turning on the hearing aids.

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