

# MORPHEUS<sup>360</sup>™

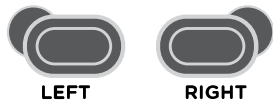


## TRUE WIRELESS EARBUDS TW2500 SERIES USERS GUIDE

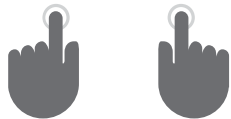
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### CONTROLS:

Each earbud is equipped with one touch sensor only. It is called a Multi-Function Button or MFB. The number of press/taps on each button will yield different command controls.



Press Once on either side



Play music when connected to a mobile phone  
Pause when music is playing.  
Pick up a call when there is an incoming call  
Hang up when in the middle of a call

Double Press



Double Press the Left Ear MFB to Increase Volume

Double Press the Right Ear MFB to play Next Song

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### WARRANTY

Creative Marketing Inc. warrants that this product shall be free from defects in materials and workmanship for one year from the day of purchase. If the product is defective, the sole obligation of Creative Marketing Inc. under this warranty shall be at its election, subject to the terms of this warranty, to repair or replace any parts deemed defective. This warranty is for the exclusive benefit of the original purchaser and is not assignable or transferable. THIS WARRANTY IS MADE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, AND ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE TERMS OF THIS WARRANTY, UNLESS OTHERWISE PROHIBITED BY LAW.

### Exclusions

To the fullest extent permitted by law, Creative Marketing Inc. expressly disclaims and excludes from this warranty any liability for damages, including but not limited to general, special, indirect, incidental, consequential, aggravated, punitive or exemplary damages, and economic loss (even if Creative Marketing Inc. is informed of their possibility), third party claims against you, including for any loss or damages, and claims or damages related to loss of, or, damage to, your records or data. This warranty does not apply to any product the exterior of which has been damaged or defaced. This warranty will be voided by misuse, improper physical environment, improper repair, acts of God, war or terror, commercial use, and improper service, operation or handling.

### Technical Support

Creative Marketing Inc. provides Technical Support through email. Please make sure you have available the Model # (located on the front page of your User's Manual), problem with the product described in detail included in the email written to our support team at [support@morpheus360.com](mailto:support@morpheus360.com)

### Return Merchandise for Service

Any claim under this warranty must be made in writing to Creative Marketing Inc., at the address provided by our technician, within 30 days after the owner discovers the circumstances giving rise to any such claim, and must include a copy of this warranty document, a receipt or copy of your invoice marked with the date of purchase, and the original packaging. You may obtain service by after the technician has issued a Return Merchandise Authorization (RMA) number. The RMA number must be prominently displayed on the outside of the shipping carton and the package must be mailed to Creative Marketing Inc. with postage prepaid.

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### Triple Press



Triple Press the Left Ear MFB to decrease volume

Triple Press the Right Ear MFB to play previous song

### Press and Hold 3 Seconds



Press and hold the MFB on either side for 3 seconds to activate voice assistant such as Google Assistant or Siri. Some mobile phone might require you to pre-configure the settings on your phone. Please refer to your phone's user guide for reference

### Manually Switch Off the Earbuds

Press and hold the MFB on either side for 5 seconds to manually switch off the earbuds. Both earbuds will switch off if the left and right side are synchronized in TWS mode.

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### SPECIFICATIONS:

- Connection: Bluetooth® Version 5.0
- Power: Built-in lithium battery
- Battery: 40mAh(per ear), 350mAh(battery box)
- Unit Driver: 6mm
- Built-in Microphone in Both Earbuds

### PACKAGE CONTENTS:

- Left and Right Ear Earbud
- Charging Box
- One Pair Each Large, Medium, and Small Silicone Ear Tips
- USB Charging Cable
- User's Guide

### SYSTEM REQUIREMENTS:

- Bluetooth® enabled device(s)

### PRECAUTIONS:

- This product contains Batteries.
- Do not expose to fire or substantial heat.
- Do not leave this product in a vehicle under the sun.
- Dispose properly at locations where Lithium Batteries are collected.
- Do not submerge product in water.
- Wipe dry each earbud before placing back into the charging box to avoid shorting the charge terminals.
- Sweat or liquid left on the charging contacts can cause oxidation and affect the product's ability to recharge.

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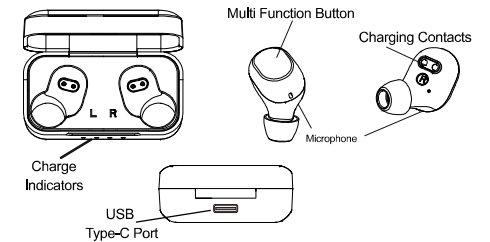
### CONNECTING TO BLUETOOTH DEVICES:

1. Remove the left ear earbud from the battery box, the earbud will turn on automatically.
2. Make sure your mobile device has Bluetooth enabled, search for TW2500.
3. Select TW2500 to pair the earbud with your mobile device.
4. Your earbud will indicate with an audio note once paired successfully and your earbud will automatically reconnect to the previously connected device when it is turned on.
5. Remove the right ear earbud from the battery box, it will automatically synchronize with the left earbud and work as one stereo device.

NOTE: To connect with a different mobile device, When the left ear earbud is turned off, press and hold the Multi-Function Button until the earbud indicates it is ready to pair. Repeat step 2 thru 4 to connect to a different device.

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### DESCRIPTION:



### CHARGING THE EARBUDS:

1. Place the earbuds into the battery box. The charge indicator will turn on, also showing how much power is left in the battery box.
2. When the earbud is fully charged, the charge indicator will automatically turn off.

### CHARGING THE BATTERY BOX:

1. Connect the USB-A connector of the included USB Charging Cable to a USB adapter or USB slot of a computer.
2. Connect the other end of the USB Charging Cable to the USB Type-C port of the battery box.
3. The charge indicator on the battery box will turn on automatically when the battery box is being charged.
4. The charge indicator will be 4 solid blue LED when the battery is fully charged.

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### TROUBLESHOOTING:

#### - The earbuds will not power on

Please ensure the battery box is charged by putting one earbud into the battery box. If the charge indicator does not light up, it is an indication that the battery box needs charging before the earbuds can be used.

#### - The earbuds will not charge

Please try charging using a different power source or a different port on your computer

Make sure the contact on the earbuds are clean. Wipe the contacts with rubbing alcohol and dry completely when there is oxidation build up through time.

Try a different USB cable from a phone or other device.

#### - Unable to pair to the earbuds

Please try disabling Bluetooth on your mobile device, power off the earbuds by placing the earbuds into the battery box. Then, enable Bluetooth on your mobile device. Remove the left ear earbuds from the battery box and search and select TW2500 to pair again.

#### - No sound when connected

Please ensure volume is turned on for both the earbuds AND your mobile device or the running App is not set to mute.

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**FCC Statement:**

FCC ID: 2AB75-TWS-585

**This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: 1) this device may not cause harmful interference, and 2) this device must accept any interference received, including interference that may cause undesired operation.**

**This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try correct the interference by one or more of the following measures:**

- **Reorient the receiving antenna.**
- **Increase the separation between the equipment and receiver.**
- **Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.**
- **Consult the dealer or an experienced radio/TV technician for help.**

**Changes or modifications not expressly approved by the party responsible for compliance could void your authority to operate the equipment.**